

IBM Storwize V7000 Unified
Version 1.3.0
Machine Types 2073-700 and 2076

Quick Installation Guide
Nov 30, 2011



Note

Before using this information and the product it supports, read the general information in “Notices” on page 63, the information in the “Safety and environmental notices” on page ix, as well as the information in the *IBM Environmental Notices and User Guide*, which is provided on a CD.

This edition applies to the IBM Storwize V7000 Unified, Version 1.3.0, and to all subsequent releases and modifications until otherwise indicated in new editions.

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Contents

Figures v

Tables vii

Safety and environmental notices . . . ix

Sound pressure ix

Chapter 1. Before you begin the installation 1

Step 1. Reviewing your packing slip 2

Step 2. Identifying the hardware components 4

Step 3. Verifying environmental requirements 9

Step 4. Reviewing enclosure location guidelines 9

Chapter 2. Performing the hardware installation 13

Step 5. Installing the support rails for control enclosure 13

Step 6. Installing the enclosures. 15

Step 7. Installing the support rails for file module slides 16

Step 8. Installing the file modules 20

Step 9. Connecting the SAS cables to the expansion enclosures 24

Step 10. Attaching the Ethernet cables 29

Step 11. Attaching the Fibre Channel cables. 32

Step 12. Connecting the power cords 33

Step 13. Powering the system on and off 35

Chapter 3. Configuring the system. 41

Initialize the Storwize V7000 Unified 41

Initialize the file modules. 45

Configure the software 45

Change default passwords 56

Check the Storwize V7000 Unified system status . . . 57

Upgrade the Storwize V7000 Unified software. . . . 57

Problems with initial configuration 57

Enable IBM Tivoli Assist On-Site (AOS) 58

Appendix. Accessibility 61

Notices 63

Trademarks 65

Electronic emission notices 65

Federal Communications Commission (FCC)

statement 65

Industry Canada compliance statement 66

Avis de conformité à la réglementation

d'Industrie Canada 66

Australia and New Zealand Class A Statement 66

European Union Electromagnetic Compatibility

Directive 66

Germany Electromagnetic compatibility directive . . . 67

Japan VCCI Council Class A statement 68

People's Republic of China Class A Electronic

Emission Statement. 68

International Electrotechnical Commission (IEC)

statement 68

United Kingdom telecommunications

requirements 68

Korean Communications Commission (KCC)

Class A Statement 68

Russia Electromagnetic Interference (EMI) Class

A Statement 69

Taiwan Class A compliance statement 69

European Contact Information 69

Taiwan Contact Information 69

Figures

1. This figure shows 12 drives and two end caps (model 2076-112). 4
2. This figure shows 24 drives and two end caps (model 2076-124). 4
3. Rear view of a model 2076-112 or a model 2076-124 control enclosure 5
4. This figure shows the data ports in the rear of the control enclosure.. . . . 5
5. 10 Gbps Ethernet ports on the rear of the Storwize V7000 enclosure 6
6. Rear view of a model 2076-212 or a model 2076-224 expansion enclosure 7
7. SAS ports and LEDs in rear of expansion enclosure. 7
8. Front view of file module 8
9. Rear view of file module 9
10. Recommended rack locations. 11
11. Hole locations in the front of the rack. . . . 13
12. Hole locations in the back of the rack. . . . 14
13. Removing the enclosure end cap 15
14. Securing an enclosure to a rack cabinet 16
15. Cable management arm box contents.. . . . 17
16. Friction rail box contents. 18
17. Locate a 2U space in the lower section of the rack. 18
18. Open the rear slide rail hooks. 19
19. Install the rear end of the slide rails. 19
20. Install the front end of the slide rails. 20
21. Install the front end of the slide rails. 20
22. Install the file module on the slide rails. . . . 21
23. Slide the file module into the rack.. 21
24. Install the cable management support arm. The graphic shows the rear of the rack.. 22
25. Install the cable management arm. 22
26. Adjust the location of the cable management arm. 23
27. Connect and route the cables. 23
28. Secure the cable management arm and the file module in the rack for shipping if needed. . . 24
29. Install the front screws. 24
30. Internal cables. This is a logical diagram of the connectivity and does not reflect the exact physical system. 26
31. Attaching an expansion enclosure to the control enclosure. 27
32. Adding a second expansion enclosure. 28
33. Attaching SAS cables to the enclosures 29
34. Control enclosure Ethernet network connections. This diagram is conceptual, not a physical representation. 30
35. File module node Ethernet network connections. This is a logical diagram of the connectivity and does not reflect the exact physical system. 30
36. Diagram showing how to connect the file modules to the control enclosure using Fibre Channel cables. Refer to previous table. 33
37. Sliding the cable retention bracket directly behind the power cord. 34
38. LEDs on the power supply units of the expansion enclosure. 36
39. LEDs on the power supply units of the control enclosure 37
40. Initialization tool welcome panel 44

Tables

1. How to connect SAS cables to expansion units.	25
2. Ethernet connections available with the control enclosure	30
3. Ethernet connections available with the file modules	31
4. How to connect Fibre Channel cables from file modules to the controller.	32
5. LED status when expansion enclosures are powered on	36
6. LED status when control enclosure is powered on.	37
7. This table (optional) is useful for identifying the IP addresses and information necessary to set up the initialization tool. The table entries serve as a guide only. Fill in the Value column with your system information.	41
8. Create two files and enter one line each, adjusted to the values fitting to your environment.	44
9. This table (optional) is useful for completing the Easy Setup wizard. The table entries serve as a guide only. Enter the Value column with your system information.	46
10. Remote support information	47
11. CIDR subnet mask information	48
12. Authentication method information	49
13. Active Directory Configuration Information	50
14. LDAP CONFIGURATION INFORMATION	51
15. NIS configuration information	52

Safety and environmental notices

Review the multilingual safety notices for the IBM® Storwize® V7000 system before you install and use the product.

Suitability for telecommunication environment: This product is not intended to connect directly or indirectly by any means whatsoever to interfaces of public telecommunications networks.

To find the translated text for a caution or danger notice:

1. Look for the identification number at the end of each caution notice or each danger notice. In the following examples, the numbers (C001) and (D002) are the identification numbers.

CAUTION:

A caution notice indicates the presence of a hazard that has the potential of causing moderate or minor personal injury. (C001)

DANGER

<p>A danger notice indicates the presence of a hazard that has the potential of causing death or serious personal injury. (D002)</p>

2. Locate *IBM Systems Safety Notices* with the user publications that were provided with the Storwize V7000 Unified hardware.
3. Find the matching identification number in the *IBM Systems Safety Notices*. Then review the topics concerning the safety notices to ensure that you are in compliance.
4. Optionally, read the multilingual safety instructions on the Storwize V7000 Unified website. Go to the Support for Storwize V7000 Unified website at www.ibm.com/storage/support/storwize/v7000/unified and click the documentation link.

Sound pressure

Attention: Depending on local conditions, the sound pressure can exceed 85 dB(A) during service operations. In such cases, wear appropriate hearing protection.

Chapter 1. Before you begin the installation

The *Quick Installation Guide* contains a set of instructions to help you unpack and install your system. The guide is divided into three chapters. The steps in the first chapter involve verifying your order, becoming familiar with the hardware component terminology, and ensuring that you have met the environmental requirements. The steps in the second chapter involve installing the hardware and attaching the data cables and power cords. The final chapter helps you configure the file modules and control enclosures. It ends with enabling the Tivoli Assist On-site support program.

Occasionally you are referred to topics in the Storwize V7000 Unified Information Center. A copy of the Storwize V7000 Unified Information Center is on the DVD that is included in your shipping order.

Important information:

1. The guide assumes that you have read the planning information regarding your physical environment that is available from the Storwize V7000 Unified Information Center.
2. Ensure that you have available any cables that you are supplying.

IBM Storwize V7000 Unified Information Center

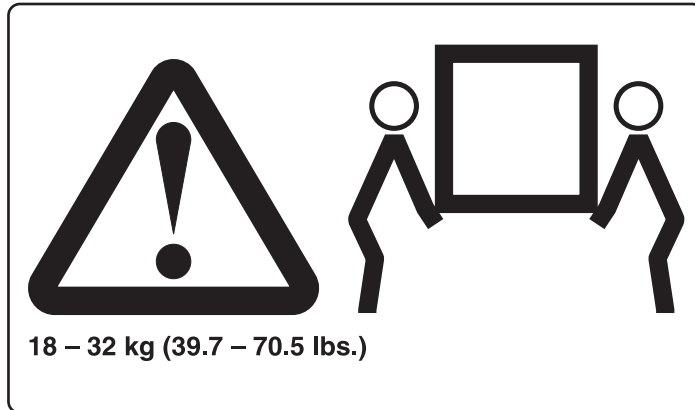
The most current information for Storwize V7000 Unified is available in the *IBM Storwize V7000 Unified Information Center* at publib.boulder.ibm.com/infocenter/storwize/unified_ic/index.jsp. If you are unable to access the internet, there is a copy of the information center on the software DVD that was shipped with the product, it contains the environmental notices, the publication PDFs, and the information center content.

This documentation steps you through setting up a system

Setting up a new system consists of installing a control enclosure and two file modules and up to nine expansion enclosures.

Be familiar with the following information

- Where it is applicable, a CAUTION notice indicates situations that can be potentially hazardous to you. Before doing a step that contains a caution notice, read and understand the statement that accompanies it.
- **Sliding drawers:** Do not pull out or install any drawer or feature (like the file module) if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- **Fixed drawers:** Any fixed drawer (like the V7000) must not be removed for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.
- Use safe practices when lifting. The fully populated control enclosure weighs about 57.2 lbs (26 kg). Each file module weights 46.5 lbs (21.09 kg) to 55 lbs (25 kg), depending on the configuration. At least two people are required to lift and install or to remove either unit from the rack.



- Do not use rack-mounted devices as a shelf or workspace. Do not place any object on top of rack-mounted devices.

Tools needed

A screwdriver is the only tool needed for the system installation. The screwdriver can be either a flat-blade screwdriver or a cross head screwdriver.

Step 1. Reviewing your packing slip

After you open your box or boxes, locate your packing slip. Ensure that the items that are listed in your packing slip match what is in the box. Ensure that any optional items that you ordered are included in the list. Your shipment might contain additional items depending on the order.

Control enclosure ship contents:

- ___ • Control enclosure (models 2076-112, 2076-124, 2076-312, or 2076-324) or expansion enclosure (models 2076-212 or 2076-224). The last two digits of the model number identify the number of drive slots, either 12 or 24.
- ___ • Rack-mounting hardware kit, including:
 - ___ – Two rails (right and left assembly)
 - ___ – Two M5 x 15 Hex Phillips screws per rail (two rails)
 - ___ – Two M5 x 15 Hex Phillips screws per chassis

Note: Two parts of the rail kit are attached to each side of the enclosure.

- ___ • Two power cords
- ___ • Drive assemblies or blank carriers (installed in the enclosure).
Verify the number of drives and the size of the drives.

Other items shipped with control enclosure:

- ___ • Read first flyer
- ___ • Quality hotline flyer
- ___ • Environmental notices CD
- ___ • Environmental flyers
- ___ • Safety notices
- ___ • Limited Warranty information

- ___ • Software CD that contains the publication PDFs, and the information center content.
- ___ • License information
- ___ • License Function authorization document
- ___ • *IBM Storwize V7000 Quick Installation Guide*
- ___ • *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide*
- ___ • One USB key, also known as a flash drive, is located with the publications.

Important: Do not use the USB key supplied with the control enclosure. Use one of the USB keys that is shipped with a file module.

Additional components for control enclosures:

- ___ • Fibre Channel cables, if ordered
- ___ • Small form-factor pluggable (SFP) transceivers that are preinstalled in the enclosure
- ___ • Longwave SFP transceivers, if ordered

Additional components for expansion enclosures:

- ___ • Two SAS cables for each expansion enclosure

Two file modules. Each file module box contains:

- ___ • File module (server)
- ___ • Rack-mounting hardware kit, including:
 - ___ – Two sets of two rails (right and left assembly)
 - ___ – Large cable tie
 - ___ – Cable ties
 - ___ – Two sets of four M6 screws per rail (two rails)
 - ___ – Two sets of two 10-32 screws per chassis
 - ___ – Cable management support arm
 - ___ – Cable management arm mounting bracket
 - ___ – Cable management arm stop bracket
 - ___ – Cable management arm assembly

Note: The rail kits for the servers differ from the control enclosure.

- ___ • Two power cords

Additional components for file modules:

- ___ • Read first flyer
- ___ • Quality hotline flyer
- ___ • Environmental notices CD
- ___ • Environmental flyers
- ___ • Safety notices
- ___ • Limited warranty information
- ___ • Software CD that contains the publication PDFs, and the information center content
- ___ • *IBM Storwize V7000 Quick Installation Guide*
- ___ • *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide*
- ___ • License information

- License Function authorization document
- Small form-factor pluggable (SFP) transceivers that are preinstalled in the enclosure
- Two USB keys, one for each file module.

Important: Use one of the file module USB keys to set up your system, not the USB key that is supplied with the control enclosure.

Step 2. Identifying the hardware components

The following graphics and descriptions identify the various hardware components and port locations for the control enclosure, expansion enclosure, and file modules.

Important: Use the USB key that is shipped with the file modules for configuration. Set aside the USB keys that were shipped with the control enclosures.

Control enclosure

Each enclosure has drives that are located on the front. Figure 2 and Figure 1 show the front of an enclosure that has space for up to 12 or 24 drives **2**, depending on the model, and a left end cap **1** and a right end cap **3**.

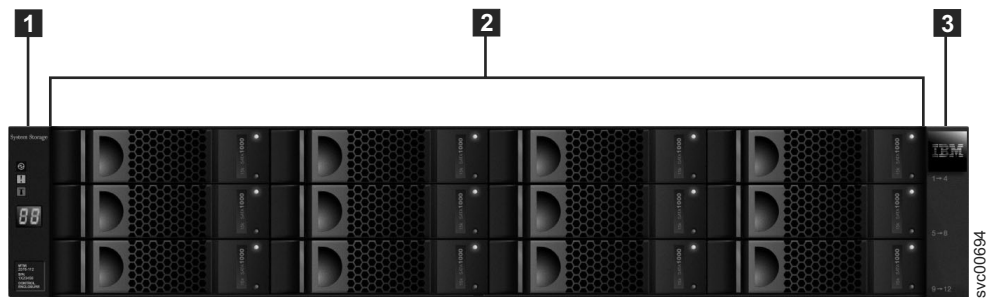


Figure 1. This figure shows 12 drives and two end caps (model 2076-112).



Figure 2. This figure shows 24 drives and two end caps (model 2076-124).

Control enclosure components

Figure 3 on page 5 shows the rear view of a control enclosure and identifies the location of the power supply units and the canisters.

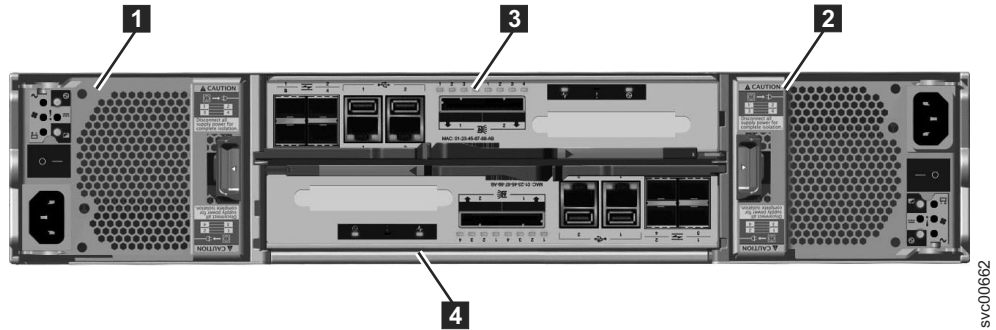


Figure 3. Rear view of a model 2076-112 or a model 2076-124 control enclosure

- Power supply units are located on the left and right of the canisters. Each unit contains a battery. Power supply **1** is located on the left. Power supply **2** is located on the right. Power supply **1** is inserted top side up, and power supply **2** is inverted, or top side down.

Important: The power supply units for the control enclosure and expansion enclosure are not interchangeable.

- Two canisters are housed in the middle of the enclosure. Each canister is known as a node canister. The upper canister, as shown in Figure 3, is canister **3**, and the lower canister is canister **4**. Canister **3** is top side up, and canister **4** is inverted, or top side down.

Figure 4 shows the rear view of a model 2076-112 or a model 2076-124 control enclosure and identifies the location of the ports.

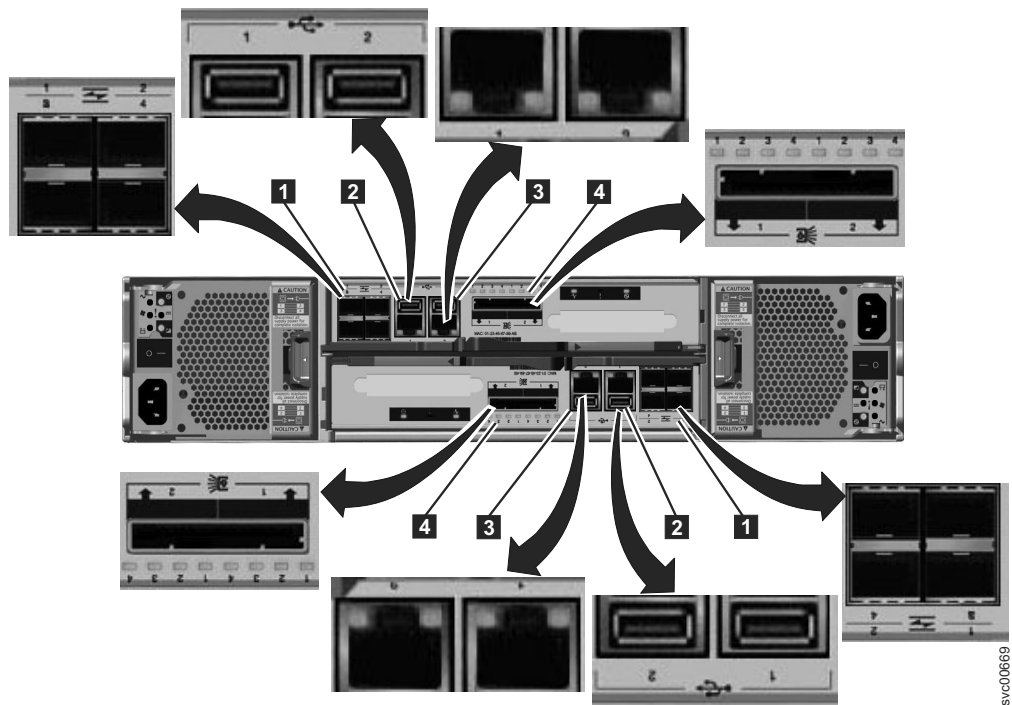


Figure 4. This figure shows the data ports in the rear of the control enclosure.

- **1** Fibre Channel ports. Each canister has four Fibre Channel ports. They are in a block of four in two rows of two connectors. The ports are numbered 1 - 4 from left to right, top to bottom. Two ports connect to the file modules and two are optional.
- **2** USB ports. Each canister has two USB ports. The ports are side by side on the canister and are numbered 1 on the left and 2 on the right. One port is used during installation.
- **3** Ethernet ports. Each canister has two Ethernet ports. The ports are side by side on the canister. They are numbered 1 on the left and 2 on the right on the upper canister. The port locations are inverted for the lower canister. Port 1 must be connected first; the use of port 2 is optional.
- **4** Serial-attached SCSI (SAS) ports. Each canister has two SAS ports. The ports are side by side on the canister. They are numbered 1 on the left and 2 on the right. Port 1 must be connected first if you are adding one expansion enclosure. Port 2 must be connected if you are adding a second expansion enclosure.

Note: The reference to the left and right locations applies to canister 1, which is the upper canister. The port locations are inverted for canister 2, which is the lower canister.

Figure 5 shows the rear view of a model 2076-312 or a model 2076-324 control enclosure. All data ports are the same for all models except for the 10 Gbps Ethernet ports.

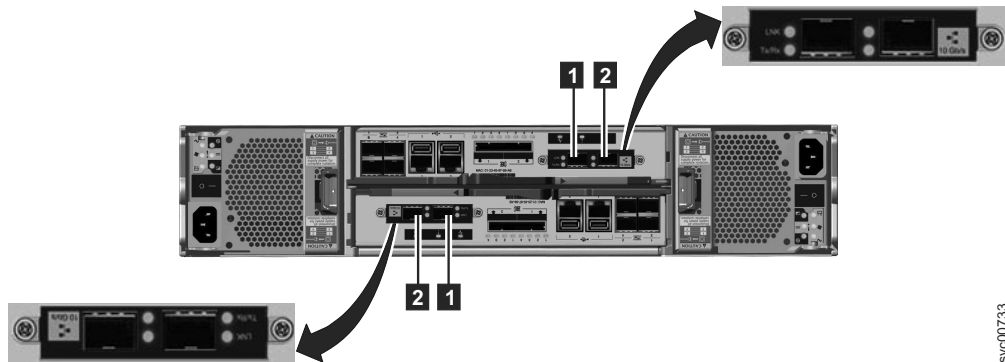


Figure 5. 10 Gbps Ethernet ports on the rear of the Storwize V7000 enclosure

- **1** 10 Gbps Ethernet port 3 which is the left port.
- **2** 10 Gbps Ethernet port 4 which is the right port.

Expansion enclosure components

Figure 6 on page 7 shows the rear view of an expansion enclosure and identifies the location of the power supply units and the canisters. The ports and their use are described later in this section.

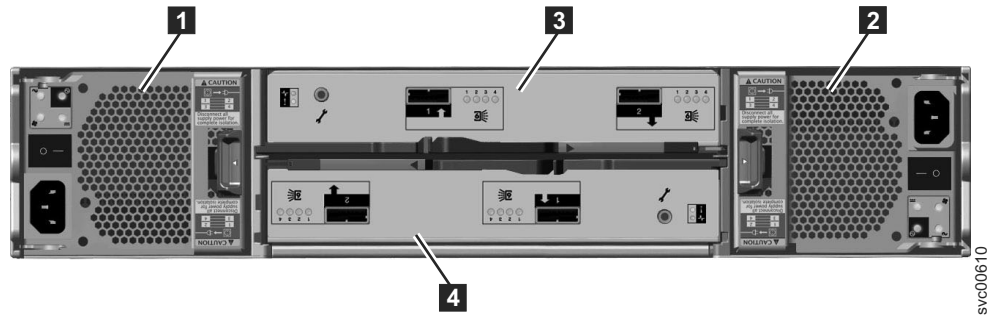


Figure 6. Rear view of a model 2076-212 or a model 2076-224 expansion enclosure

- Power supply units are on the left and right of the canisters. Power supply **1** is located on the left. Power supply **2** is located on the right. Power supply 1 is inserted top side up, and power supply 2 is inverted, or top side down.

Important: The power supply units for the control enclosure and expansion enclosure are not interchangeable.

- Two canisters are housed in the middle of the enclosure. Each canister is known as an expansion canister. The upper canister, as shown in Figure 6, is canister **3**, and the lower canister is canister **4**. Canister 1 is top side up, and canister 2 is inverted, or top side down.

Figure 7 shows the rear view of an expansion enclosure and identifies the SAS port locations.

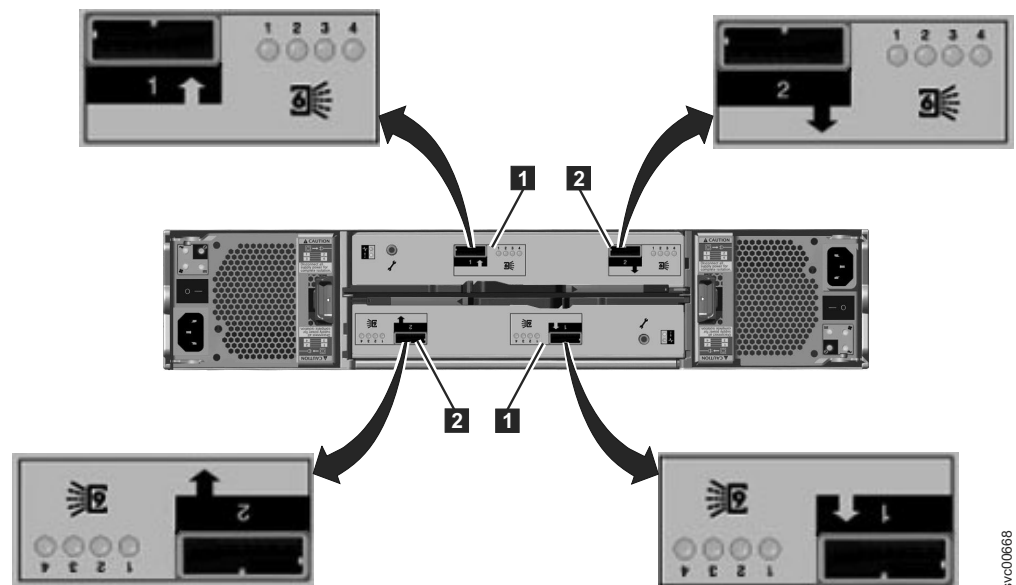


Figure 7. SAS ports and LEDs in rear of expansion enclosure

Each canister has two SAS ports that are numbered 1 on the left **1** and 2 on the right **2**. Port 1 must be connected if you are adding one expansion enclosure. Port 2 must be connected if you are adding a second expansion enclosure.

Note: The reference to the left and right locations applies to canister 1, which is the upper canister. The port locations are inverted for canister 2, which is the lower canister.

File module

Figure 8 identifies the various front ports and hardware for the file module:

- **1** VGA port
- **2** USB ports
- **3** DVD drive
- **4** Control panel
- **5** Two drives

Each enclosure takes up the full 2U height in the rack. See the *Storwize V7000 Unified Problem Determination Guide* PDF on the DVD for the full descriptions of the hardware components.

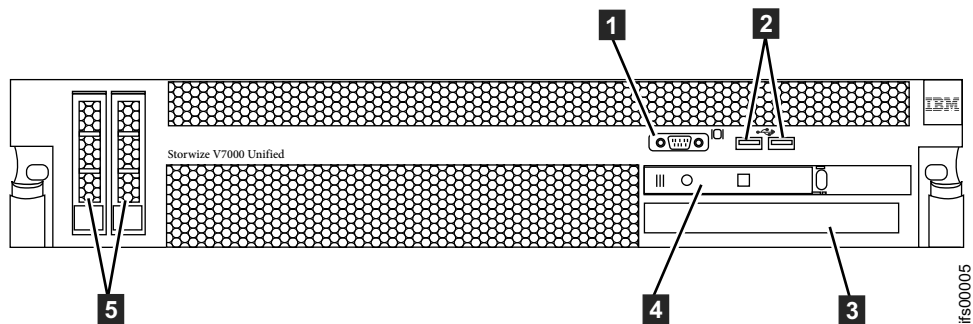


Figure 8. Front view of file module

Figure 9 on page 9 identifies the various rear ports and hardware for the file module:

- **1** Fibre Channel ports, right is port 1, left is port 2
- **2** 10 Gbps Ethernet ports, right is port 0, left is port 1
- **3** Power supply
- **4** USB ports
- **5** Serial port
- **6** Video port
- **7** 1 Gbps Ethernet ports, left is port 1, right is port 2
- **8** 1 Gbps Ethernet ports, left is port 3, right is port 4
- **9** Not used

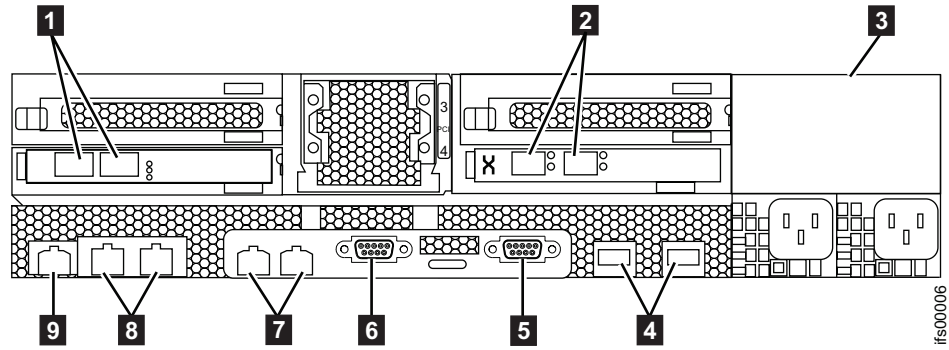


Figure 9. Rear view of file module

Miscellaneous hardware

The USB key (also known as a USB flash drive) is packaged with the publications and contains the initialization tool for performing the initial system configuration.

Step 3. Verifying environmental requirements

Certain requirements for the physical site must be met to ensure that your system works reliably. This step includes verifying that adequate space in a suitable rack is available and that requirements for power and environmental conditions are met. This documentation assumes that you have completed the physical planning for the environment of your system.

If you have not done the environmental planning for your system, see the *Storwize V7000 Unified physical installation planning* topic in the Storwize V7000 Unified Information Center.

You must use a supported web browser. Verify that you are using a supported web browser from the following website:

Support for Storwize V7000 Unified website at www.ibm.com/storage/support/storwize/v7000/unified

1. From the **Search support** input field, type browser.
You are shown a search result for “IBM Storwize V7000 Unified Supported Hardware List, Device Driver, Firmware and Recommended Software Levels.” Click the search entry.
2. Scroll down to the **Other Hardware and Software** section.
3. Find and select **Management GUI**.

Step 4. Reviewing enclosure location guidelines

Control enclosure:

Follow these guidelines to create a plan that identifies an appropriate location in the rack for the enclosure and file modules that you are installing now or will be installing later.

If you are installing a control enclosure only, follow these guidelines:

Position the enclosure in the rack so that you can easily view it and access it for servicing. This action helps the rack to remain stable and provides a way for two or more people to install and remove the enclosure.

If you are installing a control enclosure plus one or more expansion enclosures, follow these guidelines:

If you have one or more expansion enclosures, position the control enclosure in the middle of the expansion enclosures. Balance the expansion enclosures above and below the control enclosure. Refer to Figure 10 on page 11.

For example, position the control enclosure in the middle of the enclosures for ease of cabling.

- You can have no more than five expansion enclosures attached to SAS port 1 of the control enclosure.
- You can have no more than four expansion enclosures attached to SAS port 2 of the control enclosure.
- Position the enclosures together; avoid adding other equipment between enclosures.
- When you add the first expansion enclosure to a control enclosure, it is preferable to add the enclosure directly below the control enclosure.
- When you add a second expansion enclosure, it is preferable to add the enclosure directly above the control enclosure. For each additional expansion enclosure that you add, alternately add it below or above the control enclosure.
- Position the enclosures in the rack so that you can easily view them and access them for servicing. This action helps the rack to remain stable and provides a way for two or more people to install and remove the enclosures.

If you are installing an expansion enclosure to an existing system, follow these guidelines:

When you add the first expansion enclosure to a control enclosure, it is preferable to add the enclosure directly below the control enclosure. When you add a second expansion enclosure, it is preferable to add the enclosure directly above the control enclosure. For each expansion enclosure that you add, alternately add it below or above the control enclosure. Refer to Figure 10 on page 11.

If you are adding an expansion enclosure to an existing system, you do not need to power off the system. You can add an expansion enclosure while the system is operational.

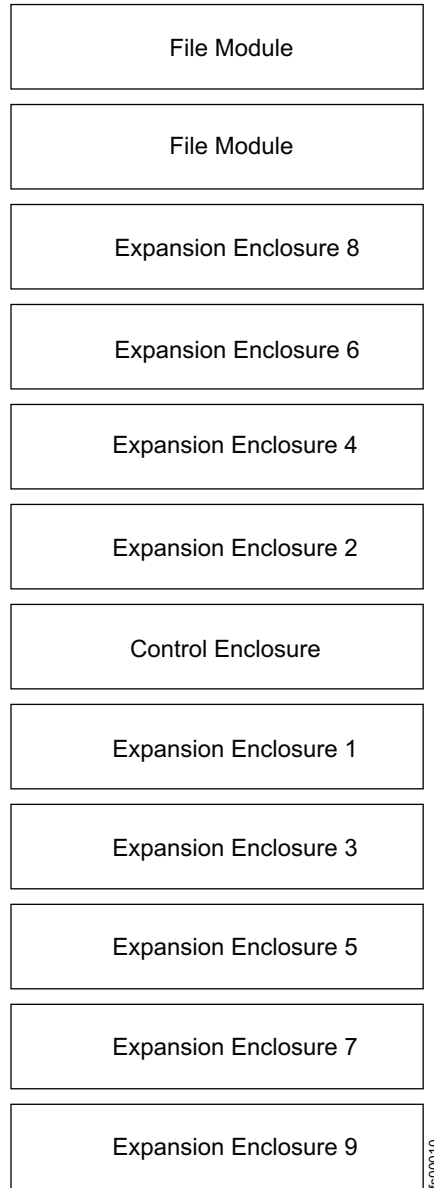


Figure 10. Recommended rack locations

File modules:

- Install both file modules in adjacent slots, near the control enclosure. Other configurations are possible, but all racks must be close together to accommodate cable lengths. A floor plan showing the layout must be developed prior to the start of the installation.

Chapter 2. Performing the hardware installation

You have completed the initial steps of verifying the shipping contents and becoming familiar with the hardware components. You have verified that the power and environmental requirements are met and have planned the location of the enclosures and file modules. You are now ready to begin installing the hardware components and connecting the data cables and power cords.

Step 5. Installing the support rails for control enclosure

Installing support rails for control enclosure:

To install the support rails, perform the following steps:

1. Locate the rack mounting rails and screws.

The rail assembly is made up of two sets of rails. One set of rails is already installed, or preinstalled, on the sides of the enclosures. The other set of rails must be installed in the rack cabinet. The rails on the sides of the enclosures slide into the rails that are installed in the rack cabinet.

2. Working at the front of the rack cabinet, identify the two standard rack units of space in the rack into which you want to install the support rails.

Figure 11 shows two rack units with the front mounting holes identified.

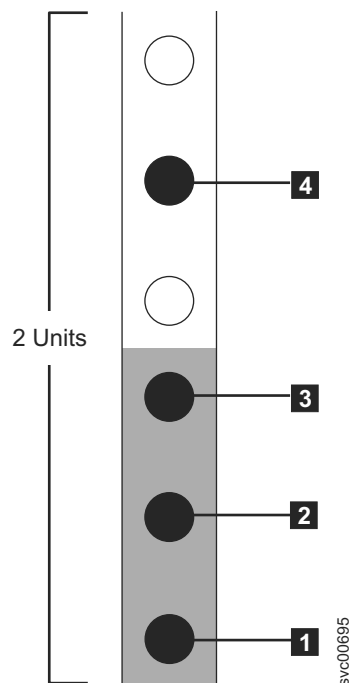


Figure 11. Hole locations in the front of the rack

- **1** Bottom rail location pin hole
- **2** Enclosure mounting screw hole
- **3** Rack mounting screw hole
- **4** Top rail location pin hole

3. Align the bottom of the rail with the bottom of the two rack units. Insert the rail location pins **1** through the holes in the rack cabinet.
4. Insert a clamping screw into the rack mounting hole **3** between the rail location pins.
5. Tighten the screw to secure the rail to the rack.
6. Working from the rear of the rack cabinet, extend the rail that you secured to the front to align the bottom of the rail with the bottom of the two rack units.

Note: Ensure that the rail is level between the front and the back.

Figure 12 shows two rack units with the back mounting holes identified.

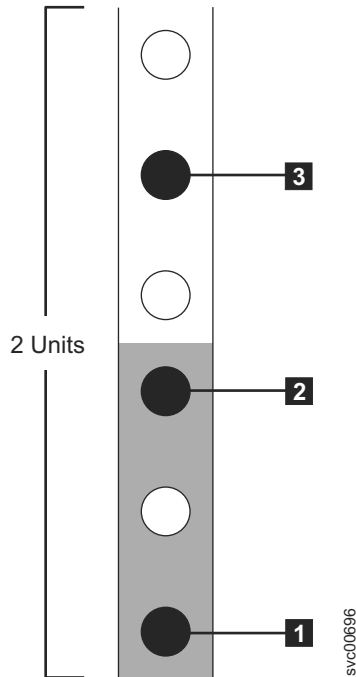


Figure 12. Hole locations in the back of the rack

- **1** Bottom rail location pin hole
 - **2** Rack mounting screw hole
 - **3** Top rail location pin hole
7. Insert the rail location pins through the holes in the rack cabinet.
 8. Insert a clamping screw into the rack mounting hole between the rail location pins.
 9. Tighten the screw to secure the rail to the rack from the back side.
 10. Repeat the steps to secure the opposite rail to the rack cabinet.
 11. Repeat the procedure for each additional enclosure.

Step 6. Installing the enclosures

CAUTION:

1. To lift and install the enclosure into the rack requires at least two people.
2. Load the rack from the bottom to ensure rack stability. Empty the rack from the top down.

Following your enclosure location plan, install the correct type of enclosure starting from the bottom.

1. On either side of the drive assemblies, remove the enclosure end caps by squeezing the middle of the cap and pulling it away from the front of the enclosure .



Figure 13. Removing the enclosure end cap

2. Align the enclosure with the front of the rack cabinet.
3. Carefully slide the enclosure into the rack along the rails until the enclosure is fully inserted.

Notes:

- a. The preinstalled rails on the sides of the enclosure must fit into the rack-mounted rails that you previously installed.
 - b. The rails are not designed to hold an enclosure that is partially inserted. The enclosure must always be in a fully inserted position.
 - c. Do not have more than one enclosure extended out of the rack at the same time to avoid the danger of the rack toppling over.
4. Insert a screw into the hole behind each enclosure end cap and tighten the screw.



Figure 14. Securing an enclosure to a rack cabinet

5. Push the end caps back into position.
6. Repeat this procedure for each additional enclosure that you install.

Step 7. Installing the support rails for file module slides

Review the documentation that comes with the rack cabinet for safety and cabling information. Before you install the file module in a rack cabinet, review the following guidelines:

- Two or more people are required to install devices 2U or larger in a rack cabinet.
- Make sure that the room air temperature is below 35°C (95°F).
- Do not block any air vents; usually 15 cm (6 inch) of space provides proper airflow.
- Do not leave open spaces above or below an installed file module in the rack cabinet. To help prevent damage to file module components, always install a blank filler panel to cover the open space and to help ensure proper air circulation.
- Install the file module only in a rack cabinet with perforated doors.
- Plan the device installation starting from the bottom of the rack cabinet.
- Install the heaviest device in the bottom of the rack cabinet.
- Do not extend more than one device out of the rack cabinet at the same time.
- Remove the rack doors and side panels to provide easier access during installation.
- Connect the file module to a properly grounded outlet.
- Do not overload the power outlet when you install multiple devices in the rack cabinet.
- Install the file module in a rack that meets the following requirements:
 - Minimum depth of 70 mm (2.76 inch) between the front mounting flange and inside of the front door.
 - Minimum depth of 157 mm (6.18 inch) between the rear mounting flange and inside of the rear door.

- Minimum depth of 718 mm (28.27 inch) and maximum depth of 762 mm (30 inch) between the front and rear mounting flanges to support the use of the cable management arm.

Note: The maximum distance between the front and the rear EIA rails of the rack is 810 mm (31.9 inch). Also, cage nuts and clip nuts are not required to install the file module in a rack cabinet.

- Install the cable management arm on either side of the file module. These instructions are shown with the cable management arm mounted on the left side. The installation instructions in this document can be reversed if you are installing the cable management arm on the side of the file module not shown.

The following illustration shows the items that you need to install the file module in the rack cabinet. If any items are missing or damaged, contact your place of purchase. The contents from the slide rail box and the cable management arm box are necessary for this installation.

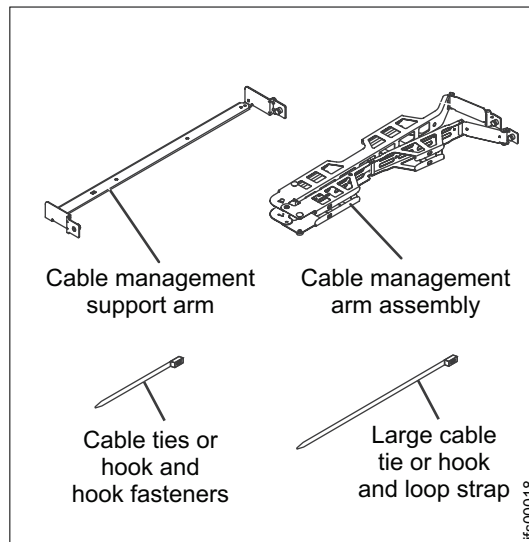


Figure 15. Cable management arm box contents.

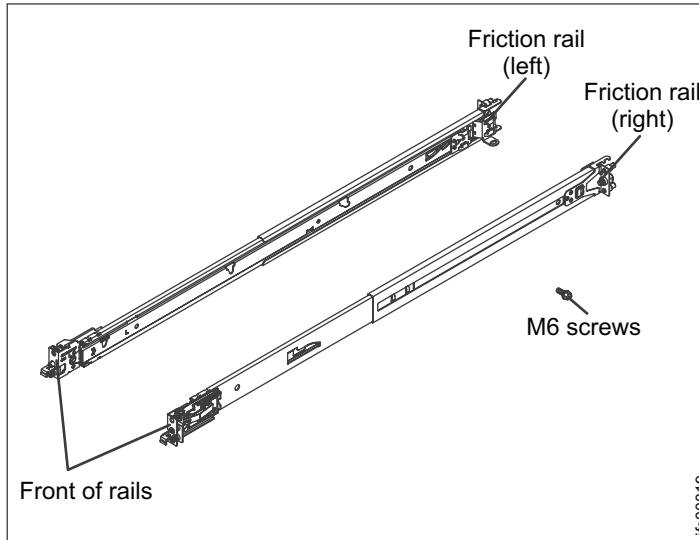


Figure 16. Friction rail box contents.

If the slide rails in your rack installation kit came with shipping thumbscrews, remove them before you begin the following installation procedure.

Follow these installation instructions:

1. Select an available 2U space in the rack to install the file modules.

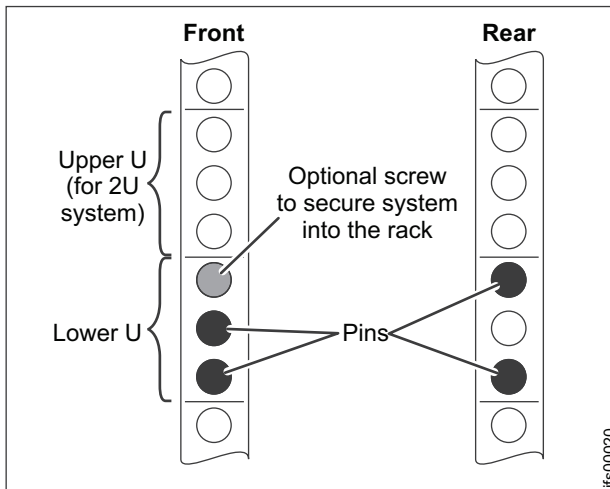


Figure 17. Locate a 2U space in the lower section of the rack.

2. Each slide rail is marked with either an R (right) or an L (left). Select one of the slide rails and pull the rear bracket all the way back. If a thumbscrew is installed in the slide rail, remove it.

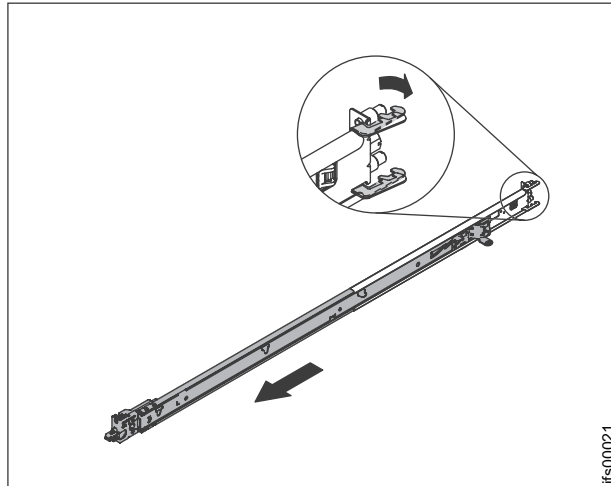


Figure 18. Open the rear slide rail hooks.

3.

Note: If you are installing the slide rails into a 1U space with devices already installed directly above and below this 1U space, you need to extend the slide rails to slide the rear of the slide rails into the rear of the rack. When installing a 2U device, be sure to install the slide rails in the bottom position of the 2U area in the rack.

From the front of the rack, line up the two pins on the rear of the slide rail in the selected unit on the rear of the rack. Push the rails so that the pins go into the holes and slide the rails into the rack to lock the rear of the slide rails into the rack.

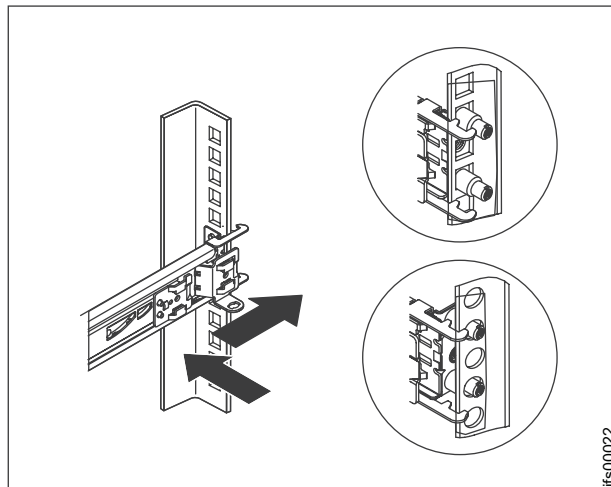


Figure 19. Install the rear end of the slide rails.

4. Push the blue button to allow the latch to slide forward. Then pull the slide rail forward and locate the front latch in the appropriate unit space in front of the rack EIA rail. Adjust the length of the rail.

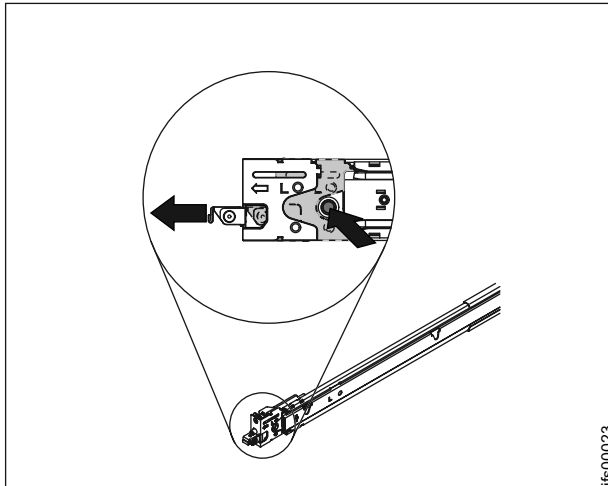


Figure 20. Install the front end of the slide rails.

5. Press the blue button to release the bracket. Push the front latch in all the way. Make sure the latch is fully engaged. Repeat steps 1 through 5 to install the other rail into the rack. Make sure that each front latch is fully engaged.

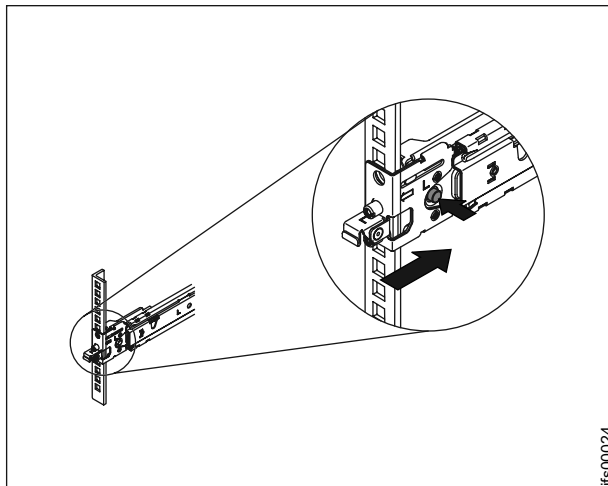


Figure 21. Install the front end of the slide rails.

Step 8. Installing the file modules

To install each file module in the rack, follow these instructions:

1. Pull the slide rails forward **1** until they click, two times, into place. Carefully lift the file module and tilt it into position over the slide rails so that the rear nail heads **2** on the device line up with the slide rails. Slide the file module down until the rear nail heads slip into the two rear slots, and then slowly lower the front of the file module **3** until the other nail heads slip into the other slots on the slide rails.

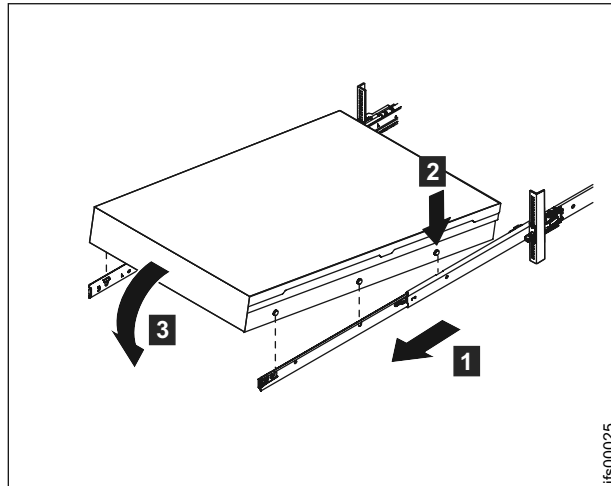


Figure 22. Install the file module on the slide rails.

2. Lift the locking levers **1** on the slide rails and push the file module **2** all the way into the rack until it clicks into place.

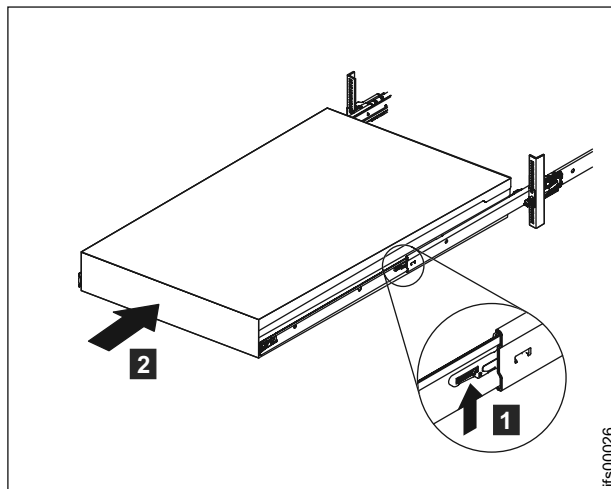


Figure 23. Slide the file module into the rack.

3. Insert both ends of the cable management support arm to the slide rail.

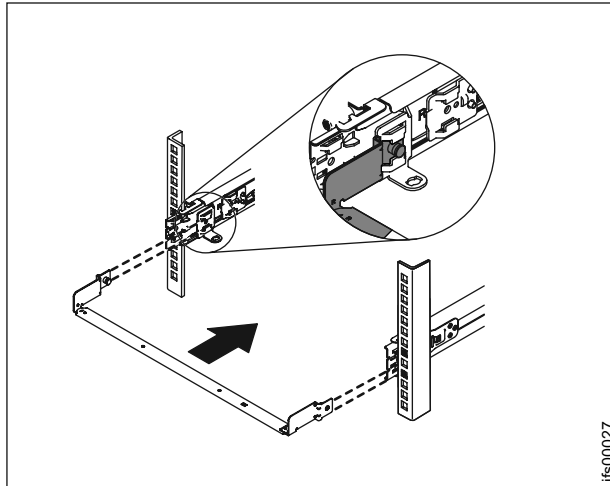
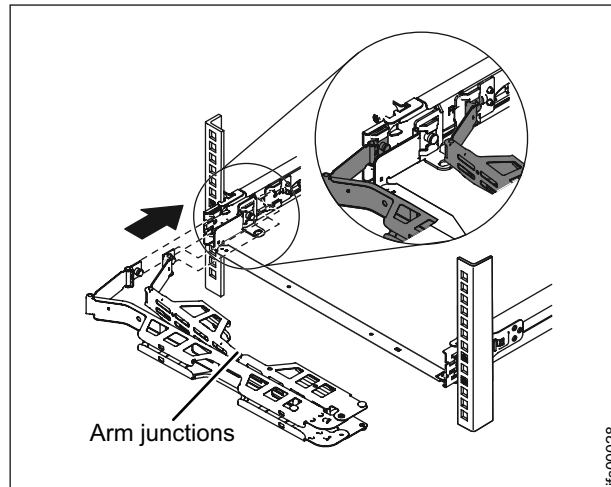


Figure 24. Install the cable management support arm. The graphic shows the rear of the rack.

4.

Note: Make sure the arm with junctions is facing the file module. Place the cable management arm on the support arm. Pull out both cable management arm pins and then slide the cable management arm tabs into the slots on both inside and outside of the slide rail. Push the tabs until they snap into place.



»

Figure 25. Install the cable management arm.

5. Make sure that the support rail is located between the 2 nail head features.

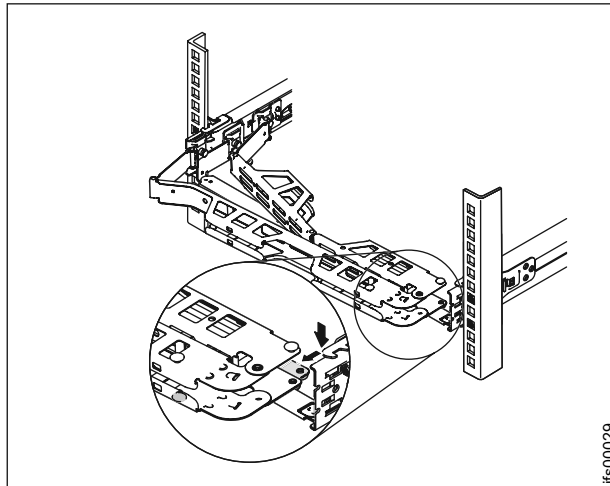


Figure 26. Adjust the location of the cable management arm.

6. Attach the power cords and other cables to the rear of the file module (including keyboard, monitor, and mouse cables, if required).
Route the cables and power cords on the cable management arm **1** and secure them with cable ties or hook-and-loop fasteners.

Note: Allow slack in all cables to avoid tension in the cables as the cable management arm moves.

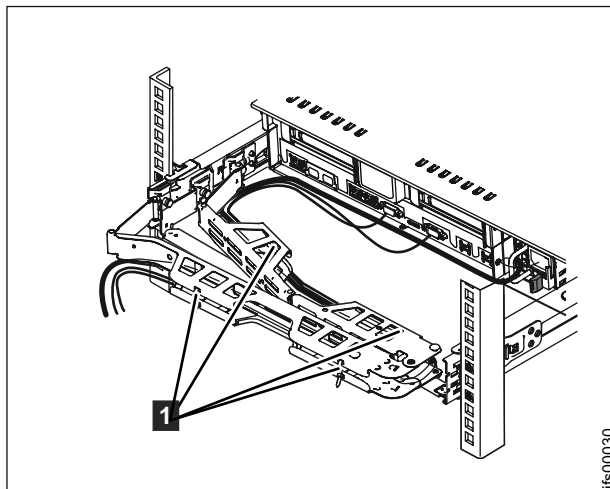


Figure 27. Connect and route the cables.

7. Insert the M6 screws to the rear of the slides. Use a cable tie to secure the free end of the cable management arm to the rack, if needed.

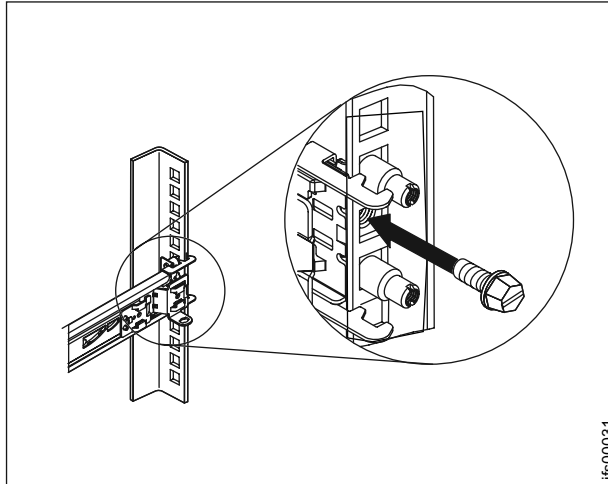


Figure 28. Secure the cable management arm and the file module in the rack for shipping if needed.

8. Slide the file module into the rack until it snaps into place. To slide the file module out of the rack, press on the release latches **1**.

Note: When you move the rack cabinet, or if you install the rack cabinet in a vibration-prone area, insert the M6 screws **2** in the front of the file module.

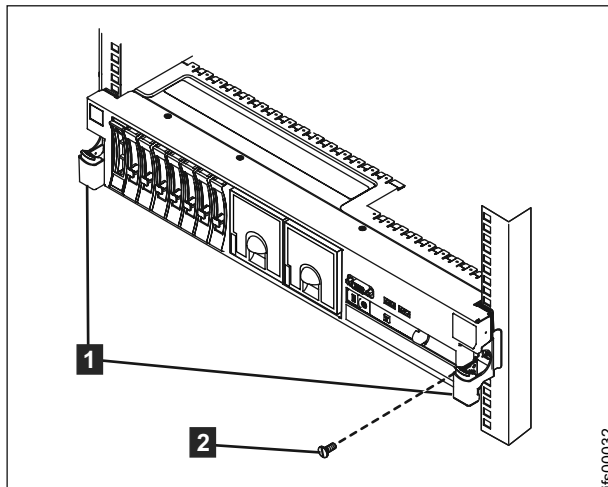


Figure 29. Install the front screws.

Step 9. Connecting the SAS cables to the expansion enclosures

This task applies if you are installing one or more expansion enclosures.

Note: The enclosure terminology that is used in this topic is described fully in “Step 2. Identifying the hardware components” on page 4.

Be aware of these guidelines when you begin to attach the cables to the SAS ports:

- No more than five expansion enclosures can be chained to port 1 (below the control enclosure). The connecting sequence from port 1 of the node canister is called chain 1.

- No more than four expansion enclosures can be chained to port 2 (above the control enclosure). The connecting sequence from port 2 of the node canister is called chain 2.
- No cable can be connected between a port on an upper canister and a port on a lower canister.
- Attach cables serially between enclosures; do not skip an enclosure.
- The last enclosure in a chain must not have cables in port 2 of canister 1 and port 2 of canister 2.
- Ensure that cables are installed in a tidy manner to reduce the risk of cable damage when Storwize V7000 Unified replaceable units are removed or inserted.
- Arrange your cables to provide access to:
 - The USB ports. Access is required to this port when you use the USB key to configure the system.
 - The enclosures themselves. Access is required to the hardware for servicing and for safely removing and replacing components using two or more people.
- Ensure that each SAS cable is fully inserted. A click is heard when the cable is successfully inserted.

Note: If you make a mistake during cabling and must unplug a SAS cable, pull the blue tag to release the cable.

1. Review Table 1 and the following figures before attaching the SAS cables.

Table 1. How to connect SAS cables to expansion units.

SAS Connections: How the first unit connects to the second unit		
First Unit	Second Unit	Number of Expansions
Controller	Expansion 1	1 Expansions
Upper canister port 1	Upper canister port 1	
Lower canister port 1	Lower canister port 1	
Controller	Expansion 2	2 Expansions
Upper canister port 2	Upper canister port 1	
Lower canister port 2	Lower canister port 1	
Expansion 1	Expansion 3	3 Expansions
Upper canister port 2	Upper canister port 1	
Lower canister port 2	Lower canister port 1	
Expansion 2	Expansion 4	4 Expansions
Upper canister port 2	Upper canister port 1	
Lower canister port 2	Lower canister port 1	
Expansion 3	Expansion 5	5 Expansions
Upper canister port 2	Upper canister port 1	
Lower canister port 2	Lower canister port 1	
Expansion 4	Expansion 6	6 Expansions
Upper canister port 2	Upper canister port 1	
Lower canister port 2	Lower canister port 1	
Expansion 5	Expansion 7	7 Expansions
Upper canister port 2	Upper canister port 1	
Lower canister port 2	Lower canister port 1	

Table 1. How to connect SAS cables to expansion units. (continued)

SAS Connections: How the first unit connects to the second unit		
First Unit	Second Unit	Number of Expansions
Expansion 6	Expansion 8	8 Expansions
Upper canister port 2	Upper canister port 1	
Lower canister port 2	Lower canister port 1	
Expansion 7	Expansion 9	9 Expansions
Upper canister port 2	Upper canister port 1	
Lower canister port 2	Lower canister port 1	

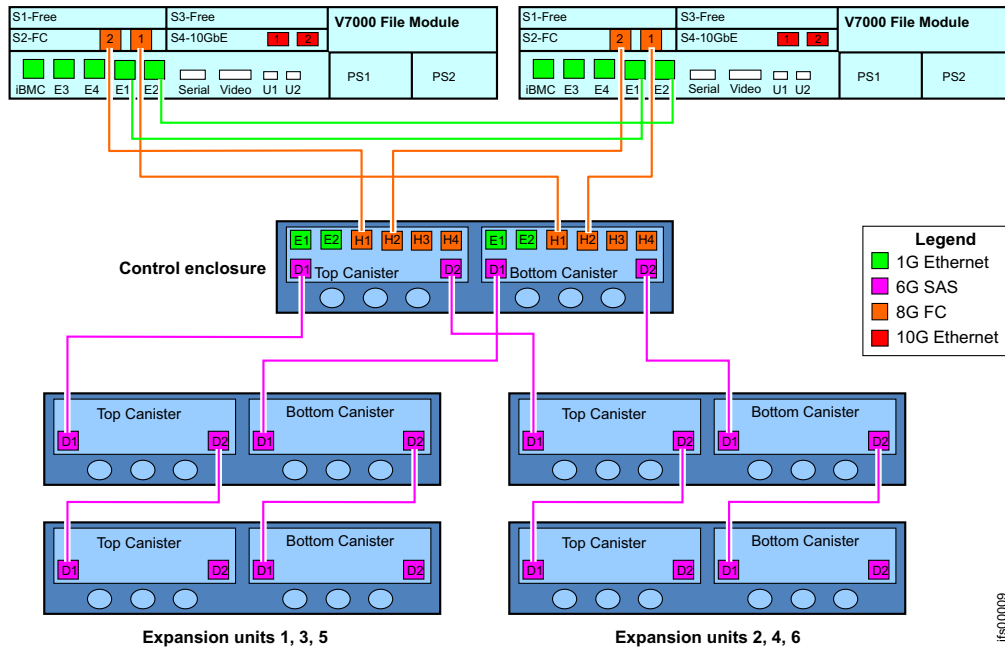


Figure 30. Internal cables. This is a logical diagram of the connectivity and does not reflect the exact physical system.

2. Attach the SAS cables from the control enclosure to the first expansion enclosure as shown in Figure 31 on page 27. Remove the protective end covers, if necessary. The first expansion enclosure is below the control enclosure.

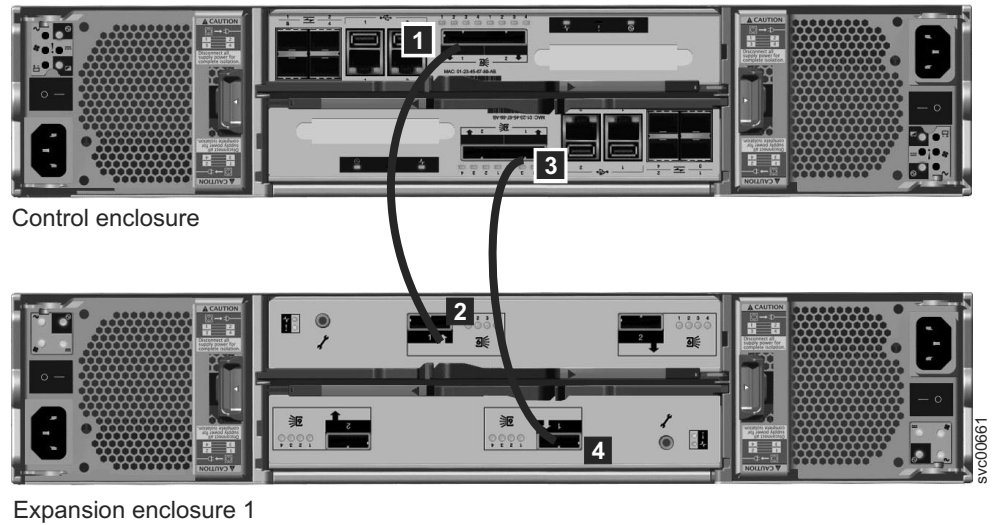


Figure 31. Attaching an expansion enclosure to the control enclosure

- a. Port 1 **1** of the upper canister, control enclosure, attaches to Port 1 **2** of the upper canister, expansion enclosure 1.
- b. Port 1 **3** of the lower canister, control enclosure, attaches to Port 1 **4** of the lower canister, expansion enclosure 1. The port locations on the lower canister are inverted from the port locations on the upper canister. Port 1 on the lower canister is opposite port 1 on the upper canister.

Note: The connecting sequence from port 1 of the node canister is called chain 1.

3. Attach the SAS cables from the control enclosure to the second expansion enclosure as shown in Figure 32 on page 28. The second expansion enclosure is above the control enclosure.

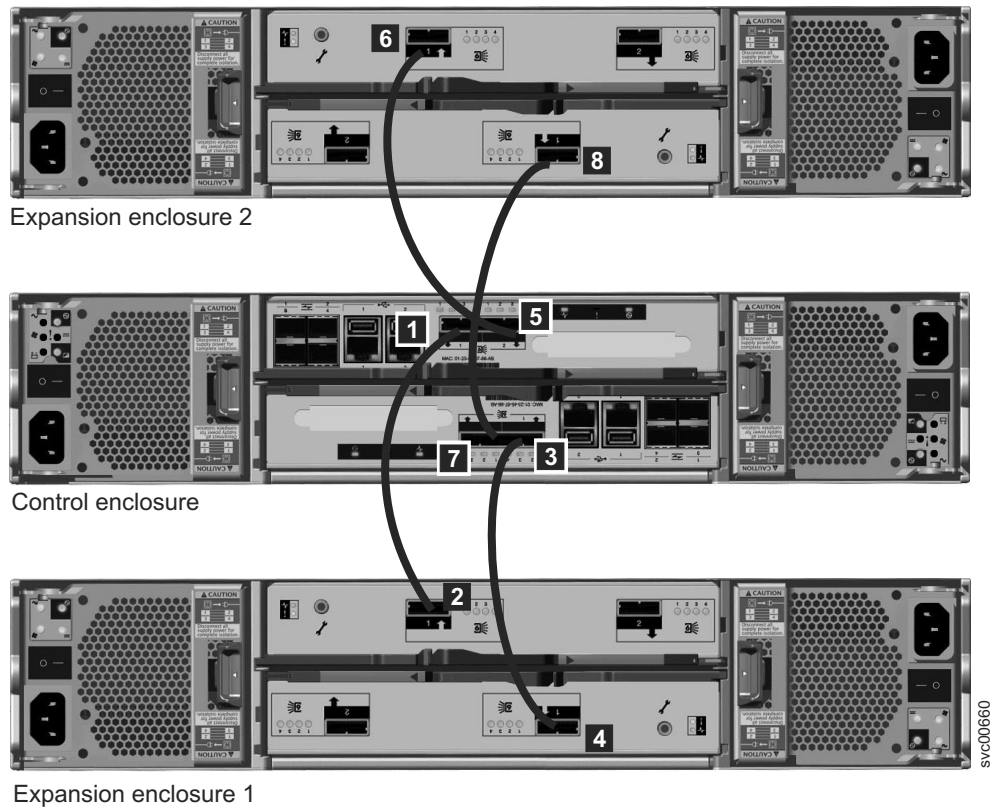


Figure 32. Adding a second expansion enclosure

- a. Port 2 **5** of the upper canister, control enclosure, attaches to Port 1 **6** of the upper canister, expansion enclosure 2.
- b. Port 2 **7** of the lower canister, control enclosure, attaches to Port 1 **8** of the lower canister, expansion enclosure 2. The port locations on the lower canister are inverted from the port locations on the upper canister. Port 1 on the lower canister is opposite port 1 on the upper canister.

Note: The connecting sequence from port 2 of the node canister is called chain 2.

4. Attach the SAS cables from the first expansion enclosure to the third expansion enclosure.

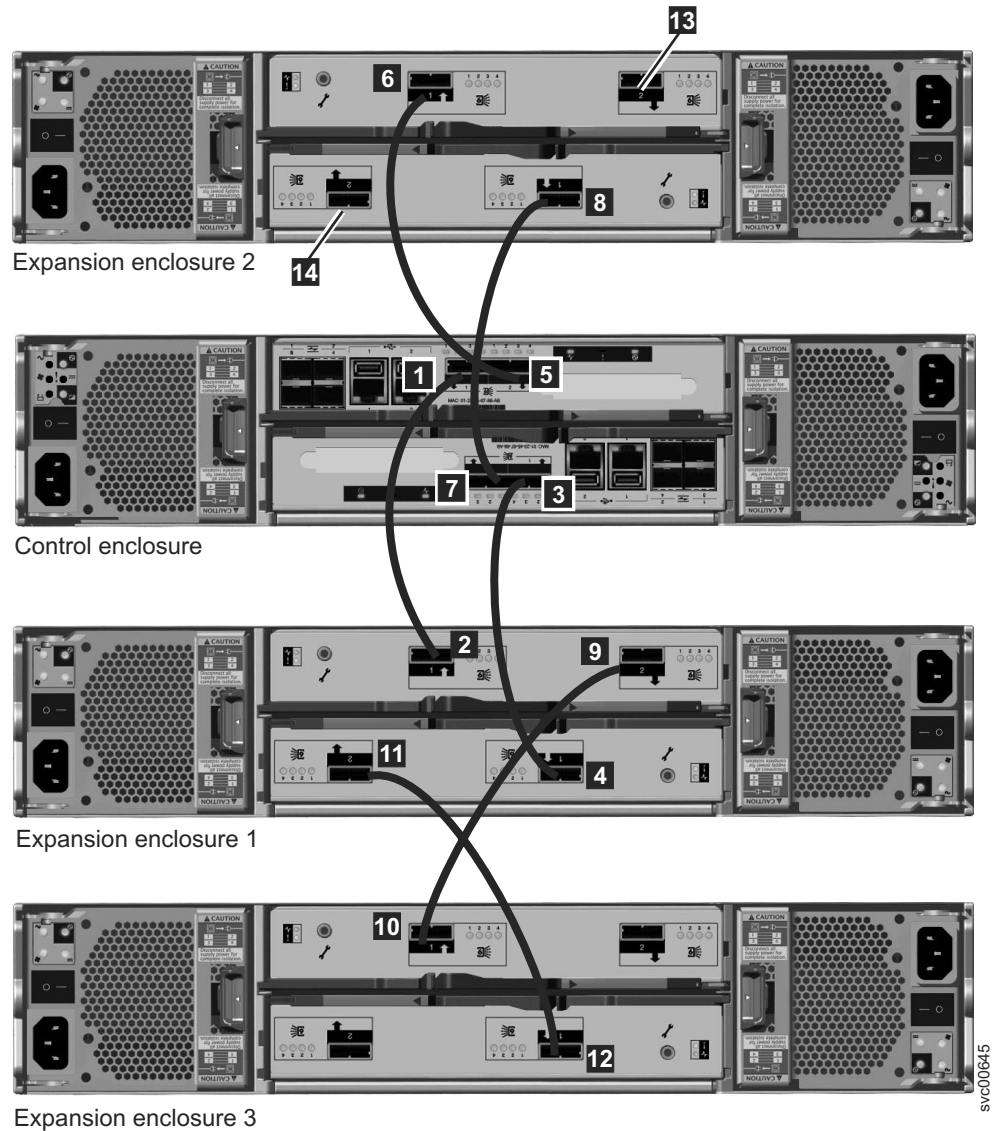


Figure 33. Attaching SAS cables to the enclosures

- a. Port 2 **9** of the upper canister, expansion enclosure 1, attaches to Port 1 **10** of the upper canister, expansion enclosure 3.
- b. Port 2 **11** of the lower canister, expansion enclosure 1, attaches to Port 1 **12** of the lower canister, expansion enclosure 3.
5. Attach SAS cables for additional expansion enclosures. You can add up to nine expansion enclosures. You add a fourth expansion enclosure at **13** and **14** on expansion enclosure 2.
 - a. Add the enclosures alternately to chain 1, and then chain 2.
 - b. Use port 2 on the canisters that are already connected to attach to port 1 on the canisters of the enclosures that you want to add.
6. Verify your cabling.

Step 10. Attaching the Ethernet cables

This task guides you through connecting both the internal and external Ethernet connections for your system.

This task assumes that your initial planning has determined where the Ethernet cables are to be located. The Storwize V7000 Unified control enclosure canisters require at least one and a maximum of two 1 GB Ethernet connections. Refer to Figure 34 and Table 2. For the file modules, the first two 1 GB Ethernet ports are used for internal communications between the file modules. The third and fourth 1 GB Ethernet ports are used for management and data (if needed). All remaining ports, either 1 GB Ethernet or 10 GB Ethernet, are dedicated to data. Management cannot be performed over the 10 GB Ethernet. Refer to Figure 35 and Table 3 on page 31.

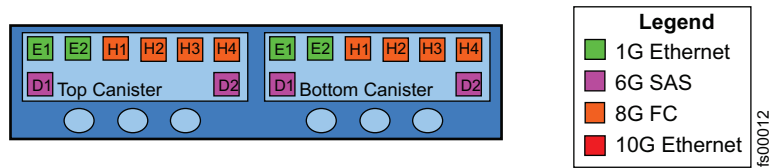


Figure 34. Control enclosure Ethernet network connections. This diagram is conceptual, not a physical representation.

Table 2. Ethernet connections available with the control enclosure

Item	Port	Purpose	IP address is assigned by InitTool	Use
E1	Built-in Ethernet port 1	1 GB external network connection	Yes	Management and service port for each canister, optional iSCSI
E2	Built-in Ethernet port 2	1 GB external network connection	No	Optional management and service port, optional iSCSI
Not shown	Ethernet port 3 on a 2076-312 or 2076-324	10 GbE external network connection	No	Optional iSCSI
Not shown	Ethernet port 4 on a 2076-312 or 2076-324	10 GbE external network connection	No	Optional iSCSI

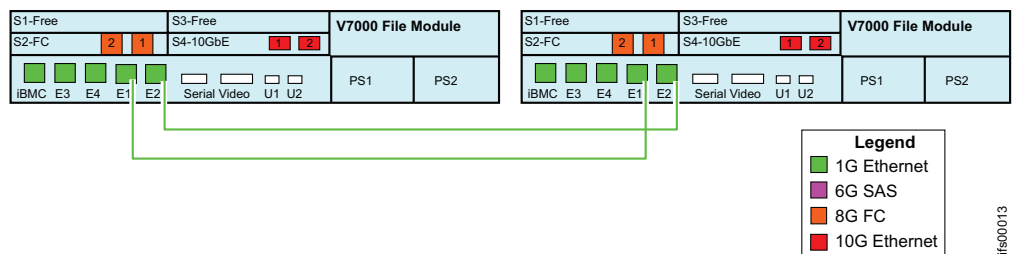


Figure 35. File module node Ethernet network connections. This is a logical diagram of the connectivity and does not reflect the exact physical system.

Table 3. Ethernet connections available with the file modules

Item	Port	Purpose	IP address is assigned by InitTool	Use
iBMC	IMM Ethernet port	Ethernet link to the system X Integrated Management Module	No	Not supported
E1	Built-in Ethernet port 1	1 GB file module to file module interconnect	From the range	File module to file module configuration mirroring
E2	Built-in Ethernet port 2	1 GB file module to file module interconnect	From the range	File module to file module configuration mirroring
E3	Built-in Ethernet port 3	1 GB external network connection	Yes	Management, service and optional file access
E4	Built-in Ethernet port 4	1 GB external network connection	No	Optional management, optional service, optional file access
S4-10GbE 1	PCI slot 4, port 1	10 GbE external network connection	No	Optional file access
S4-10GbE 2	PCI slot 4, port 2	10 GbE external network connection	No	Optional file access

Attention: The default service IP addresses on your new node canisters might conflict with existing devices that are attached to the network or with other new control enclosures that you are installing. The service IP address 192.168.70.121 subnet mask 255.255.255.0 is preconfigured on Ethernet port 1 of the upper canister, canister 1. The service IP address 192.168.70.122 subnet mask 255.255.255.0 is preconfigured on Ethernet port 2 of the lower canister, canister 2.

If you encounter that situation, change the service IP addresses on the new nodes before connecting the Ethernet cables. For details, see “Initialize the Storwize V7000 Unified” on page 41 or see the *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* PDF on the DVD for further information about setting service IP addresses using a USB key.

Perform the following steps:

1. For each node canister in the control enclosure, connect an Ethernet cable between Ethernet port 1 of the canister and the Ethernet network.

Note: Ethernet cables are not supplied as part of your order. A CAT 5 unshielded twisted pair (UTP) is the minimum requirement for an Ethernet cable.

Ensure that cables are installed in a tidy manner to reduce the risk of cable damage.

2. Optionally attach Ethernet cables between Ethernet port 2 on each node canister and your Ethernet network.

File module to file module:

- Connect an Ethernet cable from Ethernet port 1 on the first optional file access file module to the first Ethernet port on the second file module. Refer to Figure 9 on page 9 for port locations.

Note: Ethernet cables for the internal network are provided by IBM with the file modules.

- Connect an Ethernet cable from Ethernet port 2 on first file module to Ethernet port 2 on the second file module.
- Route the Ethernet cables through the cable management arms, and secure any excess using the cable retention features of the rack.

File module management ports:

- Connect an Ethernet cable from Ethernet port 3 on the first file module to an Ethernet network. If using two Ethernet cables (as recommended), connect another Ethernet network cable to Ethernet port 4.
- Repeat the previous step for the second file module.
- Route the Ethernet cables through the cable management arm, and secure any excess using the cable retention features of the rack.

File modules to external (host ports) network (10 GB Fibre Ethernet):

You have two 10 GB Fibre Ethernet ports available for host connections from each file module. The ports are located in slot 4. Connect your network cables to the Ethernet ports in these slots as applicable. Refer to Figure 9 on page 9.

Step 11. Attaching the Fibre Channel cables

File modules:

To attach the Fibre Channel cables, perform the following steps:

- Connect two Fibre Channel cables from the first file module to the control enclosure. Be sure to plug one cable into one node canister on the control enclosure and the other cable into the other node canister for redundancy. Route the Fibre Channel cables through the Cable Management Arms.

Note: Fibre Channel cables are provided by IBM with the file modules.

- Repeat the previous step for the other file module.
- Secure any excess cable length using the cable retention features of the rack.

Table 4. How to connect Fibre Channel cables from file modules to the controller.

File module	Controller
File module 1 (lower)	Controller
Fibre Channel slot 2, port 1	Upper canister Fibre Channel port 1
Fibre Channel slot 2, port 2	Lower canister Fibre Channel port 1
File module 2 (upper)	Controller

Table 4. How to connect Fibre Channel cables from file modules to the controller. (continued)

File module	Controller
Fibre Channel slot 2, port 1	Upper canister Fibre Channel port 2
Fibre Channel slot 2, port 2	Lower canister Fibre Channel port 2

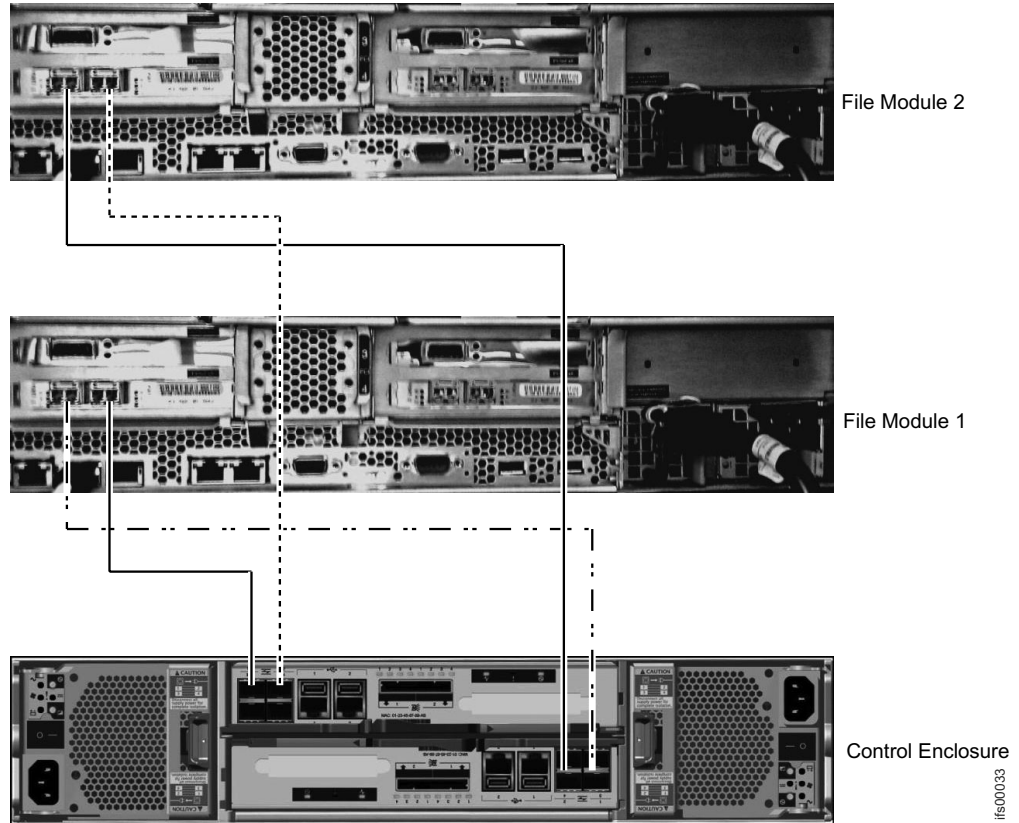


Figure 36. Diagram showing how to connect the file modules to the control enclosure using Fibre Channel cables. Refer to previous table.

Note: If you are using the Storwize V7000 Unified for remote copy or block I/O, connect the Fibre cables to the remaining controller canisters Fibre channel ports 3 and 4.

Step 12. Connecting the power cords

Control enclosure:

Two power supply units are located in each enclosure. Ensure that the power switches for the storage controller and expansion enclosures power supply unit are switched off.

Note: Each power supply unit comes with an attached cable retention bracket that fastens around the power cord to prevent the cord from being removed accidentally.

Perform the following steps when you attach the power cord to each power supply unit:

1. Straighten the cable tie on the cable retention bracket. The cable retention bracket is attached to the power supply unit.
2. Open the cable retention bracket.
3. Slide the cable retention bracket away from the power supply unit until there is enough room to attach the cable retention bracket to the cable. When sliding the bracket away from the cable plug-in, pull the lever on the bracket that controls the cable tie slightly towards the center of the canister. You do not need to pull the lever to slide the bracket towards the cable plug-in.
4. Attach a power cord to each of the two power supply units in each enclosure. Ensure that cables are installed in a tidy manner to reduce the risk of cable damage when Storwize V7000 Unified replaceable units are removed or inserted.
5. Place the cable retention bracket around the end of the cable that plugs into the power supply unit.
6. Slide the cable retention bracket along the cord until it fits snugly against the plug end of the cable.

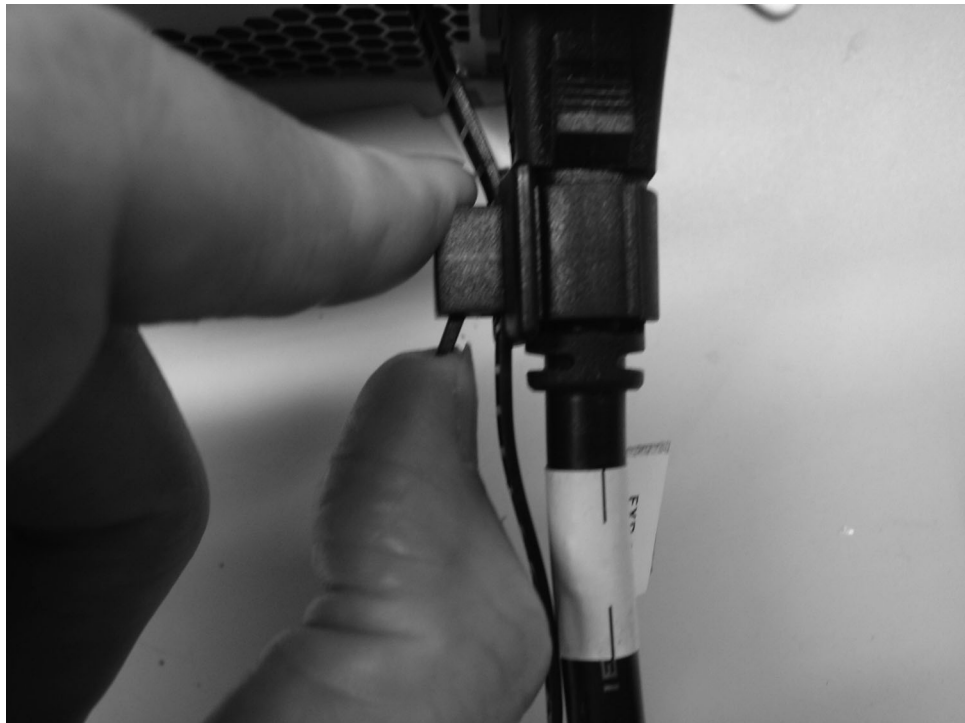


Figure 37. Sliding the cable retention bracket directly behind the power cord

7. Tighten the fastener around the plug.
8. Repeat the steps for each additional power cord.
9. Plug the power cords into a properly grounded electrical outlet. To provide power failure redundancy, plug the power cords for the individual power supply units for each enclosure into separate power distribution circuits, if possible.

File modules:

Perform the following steps when you attach the power cord to each power supply unit:

1. Connect two power cords from a file module rack power supply. Plugging them into separate Power Distribution Units (PDUs) is recommended for redundancy. Route the power cords through the Cable Management Arms.
2. Repeat the previous step for the other file module.
3. Secure any excess cable length using the cable retention features of the rack.

Step 13. Powering the system on and off

Follow the procedures for powering on the expansion enclosure and file modules, and in the order specified. Here are the general procedures to be followed:

1. Power on the expansion enclosure.
2. Power on the control enclosure.
3. Power on both file modules.
4. Visually check for error indicators (such as bad disk drive modules, bad power supplies). Resolve any obvious problems before continuing.

Control enclosure:

Attention: Do not operate the system when the drive assemblies are missing. Drive assemblies that are missing disrupt the airflow; the drives do not receive sufficient cooling. You must insert blank carriers into unused drive bays.

Powering on an expansion enclosure:

1. Power on the newly installed enclosures. Use the power switch on each of the two power supply units in the back of the expansion enclosure.
2. Use the information in Table 5 on page 36 to verify the state of the light emitting diodes (LEDs) on the system. Verify that no faults are detected. See the *Storwize V7000 Unified Problem Determination Guide* PDF on the DVD if problems are encountered.

Figure 38 on page 36 shows the location of the LEDs on the power supply units in the rear of the expansion enclosure.

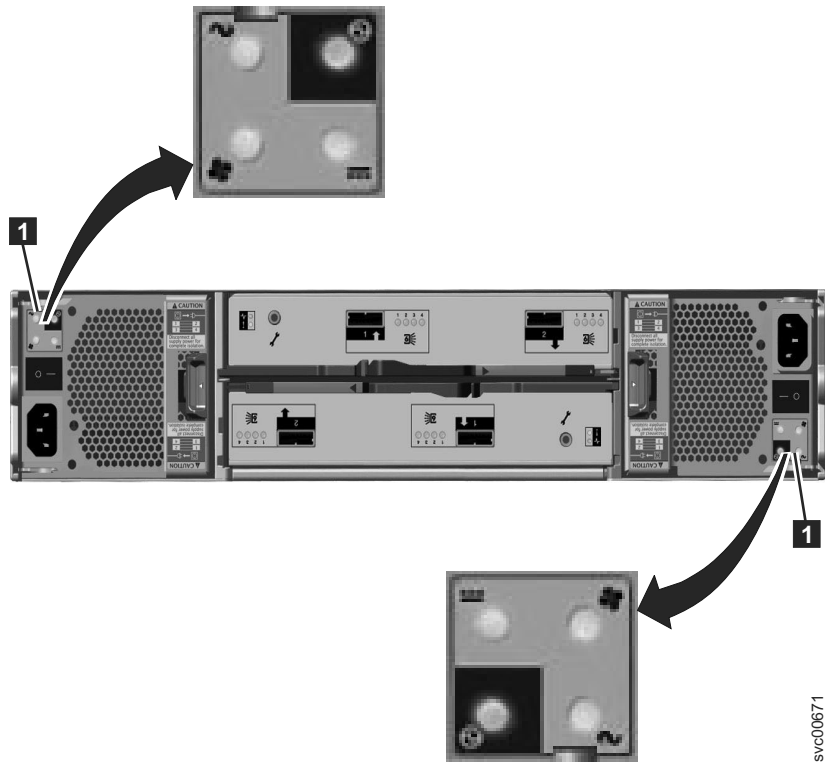











Figure 38. LEDs on the power supply units of the expansion enclosure

Table 5. LED status when expansion enclosures are powered on

Hardware component	LED name and symbol	If power on and no fault is detected
Left enclosure end cap, front of enclosure	Power, top 	LED is on.
	Fault, middle 	LED is off.
	Identify, bottom 	LED is off.
Expansion canister, rear. The reference to the top and bottom locations applies to canister 1, which is the upper canister. The LED locations are inverted for canister 2, which is the lower canister.	Canister status, top 	LED is on.
	Fault status, bottom 	LED is off.
Power supply unit, expansion enclosure. The reference to the left and right locations applies to power supply unit 1, which is the left power supply. The LED locations are inverted for power supply unit 2, which is the right power supply.	Power supply, upper right 	LED is on.
	Fan failure 	LED is off.
	dc power failure 	LED is off.
	ac power failure 	LED is off.

Powering on a control enclosure:

1. Power on the control enclosure, if it is not already powered on and configured. Use the power switch on each of the two power supply units, located in the back of the enclosure.
2. Use Table 6 to verify the state of the LEDs on the system. Verify that no faults are detected.

Figure 39 shows the location of the LEDs on the power supply units in the rear of the control enclosure.

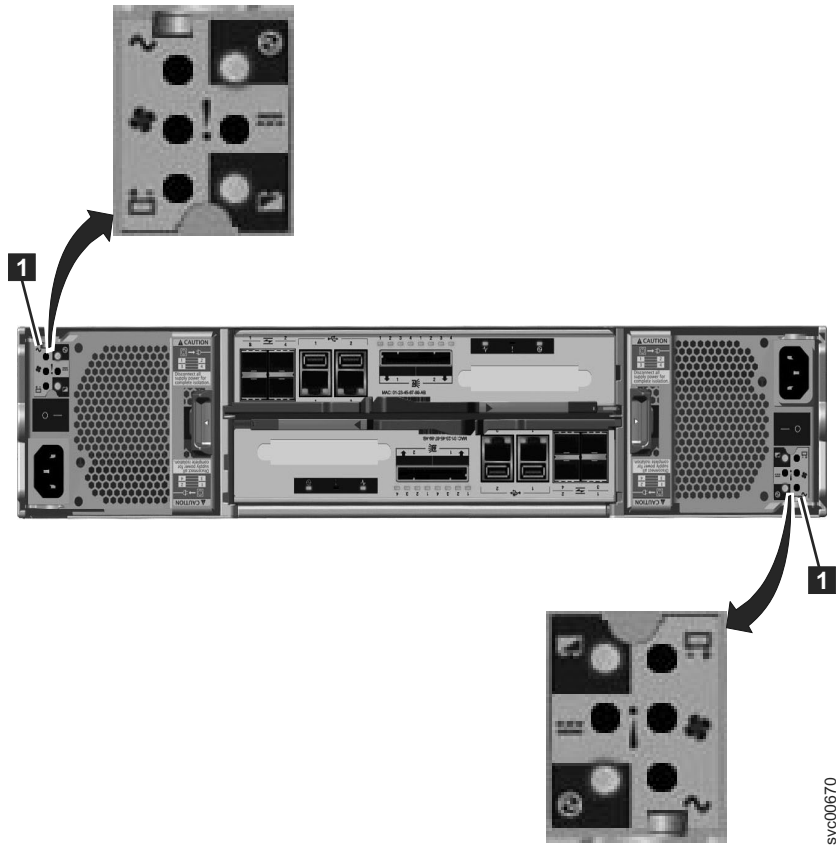


Figure 39. LEDs on the power supply units of the control enclosure

Table 6. LED status when control enclosure is powered on













Hardware component	LED name	If power on and no fault is detected
Left enclosure end cap, front of enclosure	Power, top 	LED is on.
	Fault, middle 	LED is off.
	Identify, bottom 	LED is off.

Table 6. LED status when control enclosure is powered on (continued)

Hardware component	LED name	If power on and no fault is detected
Node canister, rear. The reference to the top and bottom locations applies to canister 1, which is the upper canister. The LED locations are inverted for canister 2, which is the lower canister.	Fibre Channel port, if used	One or more LEDs are on or flashing per port. The LEDs are located between the Fibre Channel ports. The arrow-shaped LEDs point toward the affected port.
	Ethernet port, if used	One or more LEDs are on per port.
	SAS ports	When a SAS port is functioning correctly, all four green LEDs above the port are on. If no cable is plugged into the port, or if the canister at either end of the cable is not yet fully started, the LEDs are not on.
	System status, left 	LED is flashing or on. The status is on if the node canister is an active member of a clustered system. The LED is flashing if the node canister is in service or candidate state. If the LED is off, the node canister might still be booting up. Wait up to 5 minutes for the node canister to complete booting up.
	Fault status, middle 	LED is off.
	Power status, right 	LED is on.
Power supply unit, control enclosure. The reference to the left and right locations applies to power supply unit 1, which is the left power supply. The LED locations are inverted for power supply unit 2, which is the right power supply.	Power supply, upper right 	LED is on.
	ac power failure 	LED is off.
	dc power failure 	LED is off.
	Fan failure 	LED is off.
	Battery failure 	LED is off
	Battery good, lower right 	LED is on or flashing.

Attention: Do not go to the next section until the LEDs are in the required states. If any error lights are displayed, see the *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* documentation CD for more information about light path issues.

See the *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* PDF on the DVD if problems are encountered.

File module power features:

When the file module is connected to a power source but is not turned on, the operating system does not run, and all core logic except for the integrated management module is shut down. However, the file module can respond to requests from the integrated management module, such as a remote request to turn on the file module. The power-on LED flashes to indicate that the file module is connected to power but is not turned on. Refer to **Power-supply LEDs** in the *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* PDF on the DVD.

Turning on the file module

Approximately 3 minutes after the file module is connected to power, the power-control button becomes active. Also, one or more fans might start running to provide cooling while the file module is connected to power. You can turn on the file module and start the operating system by pressing the power-control button.

Turning off the file module

When you turn off the file module and leave it connected to power, the file module can respond to requests from the integrated management module. For example, it can respond to a remote request to turn on the file module. While the file module remains connected to power, one or more fans might continue to run. To remove all power from the file module, you must disconnect it from the power source.

Important: To view the error LEDs on the system board, leave the file module connected to a power source.

Some operating systems require an orderly shutdown before you turn off the file module. See your operating-system documentation for information about shutting down the operating system.

CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

Press the power-control button to start an orderly shutdown of the operating system and turn off the file module, if your operating system supports this feature

Attention: If you have a problem powering off the system, see the *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* documentation CD for more information about light path issues.

Chapter 3. Configuring the system

This document helps you set up your system for the first time.

Setting up your system for the first time:

The following will guide you through setting up your system for the first time. The process includes the following key steps:

- Initialize the Storwize V7000 Unified
- Initialize the file modules
- Configure the software
- Check the Storwize V7000 Unified system status
- Upgrade the Storwize V7000 Unified software
- Problems with initial configuration
- Enable IBM Tivoli Assist On-Site (AOS)

Initialize the Storwize V7000 Unified

This document guides you through setting up the control enclosure.

The following Information is required before configuring your system. Fill in all the information needed in the **Value** column before proceeding with this installation.

Table 7. This table (optional) is useful for identifying the IP addresses and information necessary to set up the initialization tool. The table entries serve as a guide only. Fill in the Value column with your system information.

Field	Value	Notes
Storwize V7000 Unified name		Name associated with the Storwize V7000 Unified IP address (such as Storwize V7000 Unified)
Storwize V7000 Unified IP address		IP address for the Storwize V7000 Unified system (such as 9.21.22.xxx)
Storwize V7000 Unified subnet mask		Subnet for the above Storwize V7000 Unified address (such as 255.255.255.0)
Storwize V7000 Unified gateway address		Gateway for Storwize V7000 Unified address to user network (such as 9.21.22.1)

Table 7. This table (optional) is useful for identifying the IP addresses and information necessary to set up the initialization tool. The table entries serve as a guide only. Fill in the Value column with your system information. (continued)

Field	Value	Notes
Internal IP address range		<p>Select one of the IP address ranges listed below. The range you select must not conflict with the IP addresses used for the customer Ethernet connections to the management nodes or interface nodes. The available IP address ranges are:</p> <ol style="list-style-type: none"> 172.31.*.* 192.168.*.* 10.254.*.* <p>Important:</p> <ol style="list-style-type: none"> If the customer network does not use IP addresses in the 172.31.*.* range then select range 1. If the customer network uses IP addresses in the 172.31.*.* range, but does not use IP addresses in the 192.168.*.* range, then select range 2. If the customer network uses IP addresses in the 172.31.*.* range and the 192.168.*.* range, but does not use IP addresses in the 10.254.*.* range, then select range 3.
File module management name		Name associated with the file module management address (such as filemod1)
File module management IP address		Designated customer management IP for file module
File module 1 IP address		The service access IP address assigned to file module 1
File module 2 IP address		The service access IP address assigned to file module 2
System name		The entire naming convention for the system (usually file module name and the DNS domain name, like filemod1.customer.com)
Domain name server address (DNS IP)		Numerical address of users domain name server (such as 9.11.22.xxx) can be multiple server addresses

Table 7. This table (optional) is useful for identifying the IP addresses and information necessary to set up the initialization tool. The table entries serve as a guide only. Fill in the Value column with your system information. (continued)

Field	Value	Notes
DNS domain name		Domain name for user network (such as customer.com)
DNS search domain		Additional domain names to be used with primary domain name (such as a.customer.com or us.customer.com)
Network Time Protocol (NTP) server		Site NTP server address
Alternate NTP server		Alternate NTP server, if applicable
E-mail server IP address		Customer internal e-mail server

1. Locate the USB key that was shipped with your order in the documentation package. Use the USB key that was shipped with the file modules, not the USB key that was shipped with the control enclosure.

Note: You might encounter a problem where the code cannot be run if you use your own USB key. The USB key that you use must:

- Contain a FAT32 formatted file system on its first partition. NTFS and other filesystem types are not supported.
 - Contain a copy of the Microsoft Windows USB key `InitTool.exe` executable that is located in the root directory of the file system.
 - Be write enabled.
2. Insert the USB key into a USB port in a personal computer that is running Microsoft Windows XP Professional or higher.

Start the initialization tool.

If the system is configured to autorun for USB keys, the initialization tool starts automatically. Otherwise, open the USB key from **My Computer** and double-click the `InitTool.exe`.



Figure 40. Initialization tool welcome panel

If you are running a non-Windows operating system, you must create the files manually on the USB key.

Table 8. Create two files and enter one line each, adjusted to the values fitting to your environment.

Filename	Content
satask.txt	satask mknascluster -clusterip 9.111.160.10 -mask 255.255.248.0 -gw 9.111.167.254 -consoleip 9.111.160.50
cfgtask.txt	cfginit --ip=9.111.160.50 --netmask=255.255.248.0 --gateway=9.111.167.254 --serviceip1=9.111.160.51 --serviceip2=9.111.160.52 --internalips=10.254.0.1 --storwizeip=9.111.160.10

3. Follow the on-screen instructions to configure the system. Select the **Initialize a new Storwize V7000 Unified (file and block system)** option from the Welcome panel of the initialization tool. The initialization tool guides you through the configuration process:
 - a. Enter the Storwize V7000 Unified system IP, netmask IP, and gateway IP addresses.
 - b. Then enter the **Management IP, Storwize V7000 File Module 1, and Storwize V7000 File Module 2** IP addresses. Then select **10.254.0.1-10.254.0.4** (or one of the other address ranges depending on your network configuration) for the default internal network IP scheme.
 - c. **Click Finish** on the Final Page and make sure that both the satask.txt and the cfgtask.txt file are on the USB key. If the files are not on the USB key refer to *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* PDF on the DVD. If the files are not on the USB key refer to *Troubleshooting*.
 - d. Insert the USB key into either USB connector (located at the back of the Storwize V7000 Unified) on the upper canister (node 1). Do not insert the USB key until the node canister has completed booting up.

While the clustered system is being created, the red fault LED on the node canister flashes (the middle light, at the rear of the unit). When the red fault LED stops flashing, proceed to “Initialize the file modules.”

- e. Follow the InitTool.exe instructions.

Initialize the file modules

To initialize the file modules follow these procedures.

1. Verify that the blue LED's at the front of the file modules are flashing. If both are flashing, go to step 2 now. Do not insert the USB key unless both file modules blue LED's are flashing. If both LED's are not flashing, allow at least 30 minutes for a full boot cycle. If both LED's are still not flashing, reboot the file module that is not flashing and allow 30 minutes for a boot cycle. Continue with step 2 once both LED's are flashing. If the problem persists, call support.
2. Insert the USB key that was used to configure the Storwize V7000 into file module 1 (the lower of the two file modules). Use any of the file module's USB ports.
3. The following sequence should occur:
 - a. The LED on the local node (where the USB key is inserted) changes to solid blue (while the partner node LED continues flashing blue).
 - b. The partner node LED turns to solid blue (can take up to 5 minutes). The partner node's LED may start flashing again for several minutes before turning off at completion. Also, if the code on the other node or the control enclosure is down level, it automatically updates at this time. **This process can take up to 2 hours.**
 - c. As long as the LED remains solid blue on the file module where the USB key is inserted, then the configuration process is still ongoing. If it starts blinking again the process has failed. If the local node LED starts to flash again then remove the USB key and go to 5 to check for errors.
 - d. The local node LED turns off.
4. When the blue LEDs on both file modules turn off, the initial configuration has completed, then remove the USB key.
5. To see if the installation process was successful, insert the USB key back into a laptop or desktop or server. The initialization tool should start automatically, if not, then start it manually.
6. A message displays showing that the installation was successful or that it has failed. If it failed then an error code is provided. Look for this error code in the *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* (PDF on the DVD), under **Installation error codes**. This will show you what action to take.
7. When you are finished using the USB key, store it in a safe location. You may need to use it for other tasks.

Configure the software

Configure the software following these procedures.

Required information:

Fill out all the information in the following tables in order to navigate through the Easy Setup wizard configuration:

Table 9. This table (optional) is useful for completing the Easy Setup wizard. The table entries serve as a guide only. Enter the Value column with your system information.

Field	Value	Notes
System name		The name associated with the Storwize V7000 Unified IP address (such as storwizeV7000)
NetBIOS name		Name associated with the file module management address (for example, filemod1)
Time zone		Refer to Time Zone List in the IBM Storwize V7000 Unified Information Center. Specify the number corresponding to a location in the time zone where the system is being installed. Example: If the machine is being installed in Tucson, Arizona, USA, the best match for the time zone is America/Phoenix, and the corresponding number is 161.
Network Time Protocol (NTP) Server		Site NTP server address
Alternate NTP server		Alternate NTP server if applicable
VLAN ID		Optional. This is a list of one or more Virtual LAN Identifiers. A VLAN ID must be in the range from 2 to 4095. If you do not use VLANs then leave this field blank. Restriction: VLAN 1 is not supported for SONAS client traffic. This restriction is intended to prevent security exposure and reduce the probability of network configuration errors. VLAN 1 has been used within the industry as the default or native VLAN. Many vendors use VLAN ID value 1 for management traffic by default. Configuring VLAN 1 as available within the network can be a security exposure because VLAN 1 might span large parts of the switched network by default. Setting VLAN 1 for user client traffic can require very explicit steps that differ by vendor and can be prone to configuration error.
Domain name		This is the public network domain name. Example: customer.com The Cluster Name and Domain Name are typically used in combination. Example: cluster1.customer.com
DNS servers		Numerical address of user Domain Name Server (for example, 9.11.22.xxx) can be multiple server addresses
DNS search domain		Additional domain names to be used with primary domain name (for example, a.customer.com or us.customer.com)
Search string		This is a list of one or more domain names used when trying to resolve a shortname (for example: company.com, storage.company.com, servers.company.com). This field is not required and may be left blank. If it is left blank then no search string is set for the cluster.

Table 9. This table (optional) is useful for completing the Easy Setup wizard. The table entries serve as a guide only. Enter the Value column with your system information. (continued)

Field	Value	Notes
Public IP addresses		The public IP addresses are the data path connections to the customer network. They are used for all of the Ethernet data path connections the file modules. At least 2 addresses are recommended (1 per node). The data path connections use Ethernet bonding, so a single IP address (along with a subnet mask and gateway) is used for all available Ethernet ports on a singlefile module. The system automatically load balances between the physical ports on a single file module.
Subnet		Where subnet is the numeric IP address of the public network (data path). It is used for all of the Ethernet data path connections.
Subnet mask		This is the subnet mask associated with the IP address above.
CIDR equivalent of the subnet mask		This is the CIDR (/XX) equivalent of the subnet mask specified above. Look up the subnet mask (specified above) then refer to the Table 11 on page 48 and find the CIDR equivalent and record it on this line. It must be between /0 and /32.
Default gateway		This is the numeric gateway of the data path connection to the customer network. It is used for all of the Ethernet data path connections on a single file module.
Additional gateways		Additional gateways are the data path connection to the customer network. It is used for all of the Ethernet data path connections on a single 2851-SI1 file module
Internal IP address range		Select one of the IP address ranges listed below. The range you select must not conflict with the IP addresses used for the user Ethernet connections to the file module management nodes. The available IP address ranges are: 1. 172.31.*.* 2. 192.168.*.* 3. 10.254.*.* Note: 1. If the network does NOT use IP addresses in the 172.31.*.* range then select range 1. 2. If the network uses IP addresses in the 172.31.*.* range, but does not use IP addresses in the 192.168.*.* range, then select range 2. 3. If the network uses IP addresses in the 172.31.*.* range and the 192.168.*.* range, but does not use IP addresses in the 10.254.*.* range, then select range 3.
E-mail server IP address		User internal e-mail server

Table 10. Remote support information

Field	Value	Note
Company Name		

Table 10. Remote support information (continued)

Field	Value	Note
Address		This is the address where the machines are located. Example: Bldg. 123, Room 456, 789 N Data Center Rd, City, State
Customer Contact Phone Number		This is the primary phone number that IBM service will call if the system calls home to report a problem.
Off Shift Customer Contact Phone Number		This is the alternate phone number that IBM service will call if the system calls home to report a problem.
IP ADDRESS OF PROXY SERVER (FOR CALL HOME)	_____	Optional. If a proxy server is needed to access the internet for Call Home, this is the IP address of that server. If no proxy server is used, leave this field blank.
Port Of Proxy Server (For Call Home)		Optional. If a proxy server is needed, this is the port corresponding to the IP address listed above. If no proxy server is used, leave this field blank.
Userid For Proxy Server (For Call Home)		Optional. If a proxy server is needed, and the proxy server requires a userid and password, record the userid here. If no proxy server is used, or no userid and password are used, leave this field blank.
Password For Proxy Server (For Call Home)		Optional. If a proxy server is needed, and the proxy server requires a userid and iassword, record the iassword here. If no proxy server is used, or no userid and iassword are used, leave this field blank.

Table 11. CIDR subnet mask information

Subnet Mask	CIDR Equivalent	Note
255.255.255.255	/32	Host (single address)
255.255.255.254	/31	Unusable
255.255.255.252	/30	2 usable
255.255.255.248	/29	6 usable
255.255.255.240	/28	14 usable
255.255.255.224	/27	30 usable
255.255.255.192	/26	62 usable
255.255.255.128	/25	126 usable
255.255.255.0	/24	Class C 254 usable
255.255.254.0	/23	2 Class Cs
255.255.252.0	/22	4 Class Cs
255.255.248.0	/21	8 Class Cs
255.255.240.0	/20	16 Class Cs
255.255.224.0	/19	32 Class Cs
255.255.192.0	/18	64 Class Cs
255.255.128.0	/17	128 Class Cs

Table 11. CIDR subnet mask information (continued)

Subnet Mask	CIDR Equivalent	Note
255.255.0.0	/16	Class B
255.254.0.0	/15	2 Class Bs
255.252.0.0	/14	4 Class Bs
255.248.0.0	/13	8 Class Bs
255.240.0.0	/12	16 Class Bs
255.224.0.0	/11	32 Class Bs
255.192.0.0	/10	64 Class Bs
255.128.0.0	/9	128 Class Bs
255.0.0.0	/8	Class A
254.0.0.0	/7	2 Class As
254.0.0.0	/6	4 Class As
252.0.0.0	/5	2 Class As
248.0.0.0	/4	8 Class As
224.0.0.0	/3	16 Class As
192.0.0.0	/2	32 Class As
128.0.0.0	/1	64 Class As
0.0.0.0	/0	IP space

Table 12. Authentication method information

Field	Value	Note
Authentication Method	<input type="checkbox"/> Microsoft Active Directory (AD) <input type="checkbox"/> Lightweight Directory Access Protocol (LDAP) <input type="checkbox"/> Samba Primary Domain Controller (PDC) - NT4 <input type="checkbox"/> None (requires configuring Network Information Service (NIS) for NFS NetGroup support)	Check one of the options. If you check None , do not select either of the NIS options below.
Options	<input type="checkbox"/> Kerberos, compatible with authentication method of LDAP only <input type="checkbox"/> Services For Unix (SFU) - compatible with authentication method of AD only <input type="checkbox"/> Network Information Service (NIS) - NFS NetGroup support without User ID Mapping - compatible with authentication method of AD or PDC only. <input type="checkbox"/> Network Information Service (NIS) - NFS NetGroup support authentication method with User ID Mapping - compatible with authentication method of AD or PDC only.	One or more of these optional capabilities may be used to extend the capabilities of the authentication method selected above. If none of these options are needed then leave this row blank.

If you checked Microsoft Active Directory in the **Authentication Method** field of Table 12 on page 49, then you must fill in this table.

Table 13. Active Directory Configuration Information

Field	Value	Note
Active Directory Server Ip Address	____.____.____.____ ____.____.____.____	This is the numeric IP address of the remote Active Directory server on the customer's network.
Active Directory Userid		This is the User ID that must be provided when communicating with the remote Active Directory server. This User ID and the Password below will be used to authenticate to the Active Directory server.
Active Directory Password		This is the password that must be provided when communicating with the remote Active Directory server.
SFU DOMAIN NAME		If you checked Services For Unix (SFU) in the Options field of Table 12 on page 49, then you must fill in this field. If you did not check SFU, leave this field blank. This field is used to specify the Trusted Domain Name for the Active Directory server.
SFU RANGE		If you checked Services For Unix (Sfu) in the Options field of Table 12 on page 49, then you must fill in this field. If you did not check SFU, leave this field blank. This field is used to specify the Lower and Upper bounds of the User Identifier (UID) and Group Identifier (GID) ranges for the storage system. Use the format Lower-Upper (for example, 25-37). The SFU Range must contain the Unix UID/GID numbers corresponding to users/groups who need to access the system with SFU. The primary group assigned to the SFU users should be an existing Active Directory group with a valid Unix GID assigned to it. The SFU users must have the same Unix Attribute primary group and Windows primary group. The Unix UID/GID that are assigned to such users/groups should lie in the ID range provided with <code>-cp</code> parameter of <code>cfgsfu</code> command. The range for UID/GID should not intersect with 10000000-11000000, this range is used by SONAS internally for other UID/GID mapping

Table 13. Active Directory Configuration Information (continued)

Field	Value	Note
SFU SCHEMA MODE	<input type="checkbox"/> SFU <input type="checkbox"/> rfc2307	<p>If you checked Services For Unix (Sfu) in the Options field of Table 12 on page 49, then you must fill in this field. If you did not check SFU, leave this field blank.</p> <p>This field is used to specify the Schema Mode. The schema Mode can be either sfu or rfc2307 depending on the operating system of the Active Directory domain server. If the operating system of the domain server is Microsoft Windows 2008 or Windows 2003 with SP2R2 packages use the schemaMode of rfc2307 for Windows 2000 and Windows 2003 with SP1, use sfu.</p>

If you checked **LDAP** in the **Authentication Method** field of Table 12 on page 49, then you must fill in this table.

Table 14. LDAP CONFIGURATION INFORMATION

Field	Value	Note
LDAP SERVER IP ADDRESS	<p>_____</p> <p>_____</p>	This is the numeric IP address of the remote LDAP server on the customer's network.
SSL METHOD	<input type="checkbox"/> Off <input type="checkbox"/> SSL (Secure Sockets Layer) <input type="checkbox"/> TLS (Transport Layer Security)	<p>The communications link between the IBM SONAS and the customer's LDAP server may be open (unencrypted), or may be secured (encrypted). If secured, one of two methods is used: SSL or TLS.</p> <p>Note: When SSL or TLS is used, a security certificate file must be copied from the customer's LDAP server to the IBM SONAS Management Node.</p>
suffix		This is the suffix from the /etc/openldap/slapd.conf file on the customer's LDAP server. In the example following note 1 below, the suffix is dc=sonasldap,dc=com
rootdn		This is the rootdn from the /etc/openldap/slapd.conf file on the customer's LDAP server. In the example following note 1 below, the rootdn is cn=Manager,dc=sonasldap,dc=com
rootpw		This is the rootpw from the /etc/openldap/slapd.conf file on the customer's LDAP server. In the example following note 1 below, the rootdn is secret .

Table 14. LDAP CONFIGURATION INFORMATION (continued)

Field	Value	Note
Certificate Path		If the SSL method is Off, leave this field blank. If the SSL method is SSL or TLS, record the path on the IBM SONAS Management Node where you will copy the Certificate file. As an example, if the Certificate File is cacert.pem and you will store it in a directory called /certificates, then record /certificates/cacert.pem.
Kerberos Server Name		If you checked Kerberos in the Options field of Table 12 on page 49, then you must fill in this field. If you did not check Kerberos, leave this field blank. This field is the name of the Kerberos server used with your LDAP environment.
Kerberos Realm		If you checked Kerberos in the Options field of Table 12 on page 49, then you must fill in this field. If you did not check Kerberos, leave this field blank. This field is the Realm for the Kerberos server used with your LDAP environment.
Kerberos Keytab File		If you checked Kerberos in the Options field of Table 12 on page 49, then you must fill in this field. If you did not check Kerberos, leave this field blank. This field is the file name for the Kerberos KeyTab file.

Table 15. NIS configuration information

Field	Value	Note
NIS MODE	<p><input type="checkbox"/> Basic - NIS will be used (to provide NFS NetGroup support) in an environment without Active Directory (AD), LDAP, or Samba Primary Domain Controller (PDC).</p> <p><input type="checkbox"/> Extended - NIS will be used (to provide NFS NetGroup support and/or to map Unix IDs to Windows IDs) for an environment where Active Directory (AD) or Samba Primary Domain Controller (PDC) is used for Authentication.</p>	<p>NIS is typically used for one of the following purposes:</p> <ul style="list-style-type: none"> • NIS can be used to provide NFS Netgroup support in an environment without AD, LDAP, or PDC. • NIS can be used to provide NFS Netgroup support in an environment with AD, or PDC. • NIS can be used to provide NFS NetGroup support and map Unix user ids (which are numeric) to Windows user ids (which are text strings), allowing Unix servers to access Network Attached Storage devices that use Microsoft Active Directory or PDC to authenticate users. <p>If you checked None in the Authentication Method field of Table 12 on page 49, then select Basic.</p> <p>If you checked either of the NIS items in the Options field of Table 12 on page 49, then select Extended.</p>

Table 15. NIS configuration information (continued)

Field	Value	Note
Domain Map		<p>If the NIS Mode is Basic, leave this field blank.</p> <p>If the NIS mode is Extended, this field is optional.</p> <p>This field can be used to specify the mapping between AD domains and different NIS domains.</p> <p>When specifying a domain map, use a colon between the AD domain and the NIS domain(s). Example: <code>ad_domain:nis_domain1</code></p> <p>If more than one NIS domain is specified, use a comma separated list. Example: <code>ad_domain:nis_domain1,nis_domain2</code></p> <p>To specify more than one AD domain, use a semicolon. Example: <code>ad_domain1:nis_domain1,nis_domain2;</code> <code>ad_domain2:nis_domain3,nis_domain4</code></p>
Server Map		<p>This field must be used to specify the mapping between NIS servers and NIS domains.</p> <p>When specifying a server map, use a colon between the NIS server and the NIS domain(s). Example: <code>nis_server:nis_domain1</code></p> <p>If more than one NIS domain is specified, use a comma separated list. Example: <code>nis_server:nis_domain1,nis_domain2</code></p> <p>To specify more than one NIS server, use a semicolon. Example: <code>nis_server1:nis_domain1,nis_domain2;</code> <code>nis_server2:nis_domain3,nis_domain4</code></p>

Table 15. NIS configuration information (continued)

Field	Value	Note
User Map		<p>If the NIS Mode is Basic, leave this field blank.</p> <p>This optional field can be used to specify the handling for a user who is not known to the NIS server. Only one rule can be specified for each AD or PDC domain.</p> <p>The handling is specified using one of the following keywords:</p> <ul style="list-style-type: none"> • DENY_ACCESS - denies any user from the specified domain access if they do not have a mapping entry in the NIS. Example: ad_domain1:DENY_ACCESS • AUTO - a new ID for the user is generated from the specific domain which does not have an entry in the NIS. This ID is generated from a pre-specified ID range and is auto-incremented. The administrator must make sure that existing NIS IDs do not fall in this provided ID range. This mapping is kept in SONAS and NIS is not aware of this ID mapping. The ID range can be specified using the ID Map User Range and ID Map Group Range options. Example: ad_domain1:AUTO • DEFAULT - any user from the specified domain who does not have a mapping entry in the NIS server is mapped to a specified user (typically a guest user). Example: ad_domain1:DEFAULT:ad_domain\guest <p>To specify rules for multiple AD or PDC domains, separate the rules with a semicolon. Example: ad_domain1:DENY_ACCESS; ad_domain2:AUTO; ad_domain3:DEFAULT:ad_domain3\guest</p>
NIS DOMAIN		<p>This field must be used to specify the NIS Domain that will be stored in the registry.</p>
Use Id Map	<p><input type="checkbox"/> Use ID Map - NIS will be used to map Unix IDs to Windows IDs for an environment where Active Directory (AD) or Samba Primary Domain Controller (PDC) is used for Authentication.</p>	<p>If the NIS Mode is Basic, leave this field blank.</p> <p>If you checked NIS - NFS NetGroup support without User ID Mapping in the Options field of Table 12 on page 49, leave this field blank.</p> <p>If you checked NIS - NFS NetGroup support with User ID Mapping in the Options field of Table 12 on page 49, then the Use ID Map field should be checked.</p>

Table 15. NIS configuration information (continued)

Field	Value	Note
ID MAP USER RANGE		<p>If the Use ID Map field is blank, leave this field blank.</p> <p>If the Use ID Map field is checked AND at least one User Map rule is AUTO then you must specify a User Range and/or a Group Range. Example: 10000-20000. Note: The User Range values must be a minimum of 1024.</p>
ID MAP GROUP RANGE		<p>If the Use ID Map field is blank, leave this field blank.</p> <p>If the Use ID Map field is checked AND at least one User Map rule is AUTO then you must specify a User Range and/or a Group Range. Example: 30000-40000. Note: The Group Range values must be a minimum of 1024.</p>

1. Go to a personal computer that has an Ethernet connection to the file module management IP address (refer to Table 7 on page 41), and point a supported browser to that address. Use https prefix (for example, https://9.11.136.208). You must use a supported browser. You can verify that you are using a supported browser by going to the Support home website at www.ibm.com/storage/support/storwize/v7000 and doing the following:
 - a. From the Search support input field, type **browser**. You are shown a search result for **IBM Storwize V7000 Supported Hardware List, Device Driver, Firmware and Recommended Software Levels**. Click the search entry.
 - b. Scroll down to the **Other Hardware and Software** section.
 - c. Find and select **Management GUI**.
2. Log in with administrator ID **admin** and administrator password **admin**.

Easy Setup Wizard:

Note: For each window, fill in the required information, then select **Next**, verify that there is a green checkmark when the task results are presented, and select **Close**. If there is an error select the **Details** drop-down arrow and determine the issue.

1. Accept the license agreement.
2. Fill in the system attributes as required. Refer to Table 9 on page 46. Select **Next**.
3. At the **System License** window, leave the values at **0** if you are not using this feature. For more information on external virtualization go to www.ibm.com/storage/support/storwize/v7000. In the **Search support** box enter **external virtualization**.
4. If you want to set up support notifications now, select **Configure Support Notifications Now**, if not, select **Next**.
 - a. If you select **Configure Support Notifications Now** then fill in all the information as prompted, such as **Email server IP address**, then move to the next window.

- b. Choose if you want to enable a proxy server from the **Configure Support Notifications** window, then select **Finish**.
5. If multiple entries from the **Domain Name Service (DNS)** are needed, enter one address then hit the + (plus) to add more.
6. Select **Edit** to indicate how the system should authenticate users. Use table Table 12 on page 49 to work through the authentication strategy outlined in the tables.
7. Review the hardware image and verify that it reflects your configuration. Refer to the on screen instructions and take the recommended actions if necessary.

Note: Depending on your server placement in the frame, the rack locations may not match.

8. It is recommended that you select **yes** to automatically configure the storage. You can choose to skip this step by selecting **Next** and configure the storage using the GUI at a later time.

Note: You have to configure the storage before using the system.

9. Select the **New Network** button to add one or more public network addresses. Refer to Table 9 on page 46 for information to set up the public network information.

Note: After completing the Easy Setup wizard the file modules reboot.

Schedule a periodic backup of the TDB:

The Trivial DataBase (TDB) is used to store various types of information used to manage the system. It is recommended that you set up a periodic backup of the TDB, so backups are available to support personne, in the event a TDB becomes lost or corrupted.

1. ssh to the file module management IP address (refer to Table 9 on page 46). Log in with user ID **admin** and password **admin**.
2. Type **mktask BackupTDB --minute 0 --hour 2 --dayOfWeek "*"'**
The command as shown above schedules a backup of the Trivial DataBase at 2:00 a.m. every day. If you want to schedule the backup at a different time, change the number following the hour parameter. The 2 in the command can range from 0 (midnight) to 23 (11 p.m.).
3. Press **Enter**.
4. Exit the ssh session.

Change default passwords

Use the ssh connection to set the superuser, root, and admin passwords.

It is recommended that you change the default passwords for the superuser, root, and admin passwords. Make sure you record the new passwords in a secure location.

1. First ssh to the file module management IP address (refer to Table 9 on page 46) using port 22. Log in with user ID **admin** and password **admin**.
2. Create a superuser password. Issue command **svctask chuser -password superuser_password superuser**, where **superuser_password** is the new superuser password that you want to use.
3. Create a root password. Issue command **chrootpwd** and follow the prompts to change the password.

4. Create an admin password. Issue command `chuser -p admin new_password` where `new_password` is the new password that you want to use.
5. Type `exit` to close the connection.

Check the Storwize V7000 Unified system status

To Check the health status of the system follow these procedures.

1. Log into the management GUI, if not already logged in from the previous step.
2. Check the **Health Status** in the lower right corner of the GUI.
3. If there are any warning or errors noted, hover over the **Monitoring** icon on the left of the page and select **Events**. A listing of errors will be posted.
4. Click on the error for further analysis and details of corrective actions to take.

Upgrade the Storwize V7000 Unified software

Use the management GUI to install the latest Storwize V7000 Unified software.

Select **Settings** and then **General** from the management GUI. From the **General** menu select **Upgrade Software**. This page will help you to search for upgrades, get upgrades, and install an upgrade.

Problems with initial configuration

This topic helps you to solve configuration problems.

If USB key is missing or faulty:

- Contact the IBM Support Center.
- Install the latest InitTool.exe (or reinstall if tool is not launching) from:
http://www-933.ibm.com/support/fixcentral/swg/selectFixes?parent=ibm/Storage_Disk&product=ibm/Storage_Disk/IBM+Storwize+V7000+%282076%29&release=All&platform=All&function=all

Before loading the USB key verify it has a FAT32 formatted file system. Plug the USB key into the laptop. Go to Start (my computer), right-click the USB drive. The general tab next to File system should say FAT32.

- If the USB key is not formatted as FAT32, format it. To format, right-click it, select format, under filesystem. Select FAT32 and then click Start. Continue as prompted.

InitTool.exe is not loaded on the USB key, or fails to launch:

- Install the latest InitTool.exe (or reinstall if tool is not launching) from:
http://www-933.ibm.com/support/fixcentral/swg/selectFixes?parent=ibm/Storage_Disk&product=ibm/Storage_Disk/IBM+Storwize+V7000+%282076%29&release=All&platform=All&function=all

Amber LED on node canister does not stop flashing during install:

Allow at least 15 minutes for the LED to stop flashing. If flashing continues beyond 15 minutes, remove the USB key and insert in your laptop. Navigate to the `satask_results.html` file and scan for errors and follow the service action recommendation. Take that action and retry installation.

An error is posted in the satask_results.html:

Take the recommended action, reboot the node, and restart the procedure.

File module code (DVD) not loading:

- Check DVD for blemishes and clean the problem DVD.
- Reboot the server and try again.
- Try another DVD if one is available.

Blue LED on file module, where the USB key was inserted, keeps flashing (does not turn solid as stated in the instructions):

- Allow 5 minutes at least, remove the USB key, insert it into your laptop. Verify that the InitTool set up information is correct, navigate to the SONAS_results.txt file, and open it. Check for errors and corrective actions. Refer to *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* PDF on the DVD.
- If no errors are listed, reboot the server (allow server to start), reinsert the USB key, and try again.

Blue LED on the other file module (without USB key) keeps flashing (does not turn solid or off as listed in instructions):

Wait for the primary file module to start flashing, remove the USB key, insert it into you laptop, verify the InitTool set up information is correct , navigate to the SONAS_results.txt file and open it. Check for errors and corrective actions (refer to *IBM Storwize V7000 Troubleshooting, Recovery, and Maintenance Guide* PDF on the DVD). If no errors are listed, reboot both file modules, allow file modules to boot completely, reinsert the USB key as originally instructed and try again.

Enable IBM Tivoli Assist On-Site (AOS)

IBM Tivoli Assist On-Site (AOS) is a lightweight remote support program intended primarily for help desks and support engineers to diagnose and fix problems without the need of any external dependencies. Assist On-Site is based on the IBM Tivoli Remote Control technology.

Assist On-Site has been developed specifically to meet functionality, security, and privacy requirements of IBM and IBM customers. Support engineers and their customers can run it on various platforms. It currently has a native version for the 32 bit Windows environment and generic Linux compatible operating systems. Assist On-Site uses IBM AES MARS encryption, NTLM authentication, and IBM intranet authentication for IBM support engineers. Assist On-Site can also support lightweight Rational® Host Access Transformation Services emulator sessions for computers running z/OS® and Power i.

Assist On-Site provides a launch-in-context feature such that support engineers can start Assist On-Site from within the session of the third-party support tool. For restricted use only, Assist On-Site supports IBM diagnostic tools to function over the Assist On-Site connection for the purpose of debugging hardware devices and IBM software.

The AOS feature is disabled by default To enable it, do the following:

1. From the Storwize V7000 Unified GUI, select **Support**, under **Setting** icon.
2. Click the **AOS** tab.

3. Click the **Edit** button at the bottom.
4. Click **Enable Assist on Site (AOS)**
5. Select either **Lights On** or **Lights Out**. The **Lights On** connection requires someone at the terminal to accept the inbound AOS connection. **Lights Out** allows for this process to be automatically accepted by the system.
6. Enter any proxy settings if required for AOS.
7. Click on **OK** to complete this procedure.

Appendix. Accessibility

Accessibility features help a user who has a physical disability, such as restricted mobility or limited vision, to use software products successfully.

Features

This list includes the major accessibility features in the management GUI:

- You can use screen-reader software and a digital speech synthesizer to hear what is displayed on the screen. The following screen reader has been tested: JAWS 11.
- Most of the GUI features are accessible by using the keyboard. For those features that are not accessible, equivalent function is available by using the command-line interface (CLI).

Navigating by keyboard

You can use keys or key combinations to perform operations and initiate many menu actions that can also be done through mouse actions. You can navigate the management GUI and help system from the keyboard by using the following key combinations:

- To navigate between different GUI panels, select the Low-graphics mode option on the GUI login panel. You can use this option to navigate to all the panels without manually typing the web addresses.
- To go to the next frame, press Ctrl+Tab.
- To move to the previous frame, press Shift+Ctrl+Tab.
- To navigate to the next link, button, or topic within a panel, press Tab inside a frame (page).
- To move to the previous link, button, or topic within a panel, press Shift+Tab.
- To select GUI objects, press Enter.
- To print the current page or active frame, press Ctrl+P.
- To expand a tree node, press the Right Arrow key. To collapse a tree node, press the Left Arrow key.
- To scroll all the way up, press Home; to scroll all the way down, press End.
- To go back, press Alt+Left Arrow key.
- To go forward, press Alt+Right Arrow key.
- For actions menus:
 - Press Tab to navigate to the grid header.
 - Press the Left or Right Arrow keys to reach the drop-down field.
 - Press Enter to open the drop-down menu.
 - Press the Up or Down Arrow keys to select the menu items.
 - Press Enter to launch the action.
- For filter panes:
 - Press Tab to navigate to the filter panes.
 - Press the Up or Down Arrow keys to change the filter or navigation for nonselection.

- Press Tab to navigate to the magnifying glass icon in the filter pane and press Enter.
- Type the filter text.
- Press Tab to navigate to the red X icon and press Enter to reset the filter.
- For information areas:
 - Press Tab to navigate to information areas.
 - Press Tab to navigate to the fields that are available for editing.
 - Type your edit and press Enter to issue the change command.

Accessing the publications

You can find the HTML version of the IBM Storwize V7000 Unified information at the following website:

publib.boulder.ibm.com/infocenter/storwize/unified_ic/index.jsp

You can access this information using screen-reader software and a digital speech synthesizer to hear what is displayed on the screen. The information was tested using the following screen reader: JAWS Version 10 or later.

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Germany Electromagnetic compatibility directive

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