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Open Text™

Company overview: Open Text™ is the world's largest independent provider of Enterprise Content Management (ECM) software. The company's solutions manage information for all types of business, compliance and industry requirements in the world's largest companies, government agencies and professional service firms. Open Text supports approximately 46,000 customers and millions of users in 114 countries and 12 languages. Open Text's Livelink ECM integrated solutions enable compliance and content archiving which includes the storage and archiving requirements for Lotus Domino email servers accessed from Lotus Notes email clients.

Web site: ⇨www.opentext.com

Core competency: Enterprise Content Management, Compliance, Email Management, Records Management

Product name: **Livelink ECM - Email Monitoring for Lotus Notes, Livelink ECM - Email Archiving for Lotus Notes, Livelink ECM - Email Management for Lotus Notes, Livelink NotesLink.**

Operating environments supported

AIX®	Linux®	OS/400®	OS/390®	Microsoft® Windows®	Sun® Solaris®	HP-UX®	Novell® Netware®
x	SUSE			Windows 2003 Windows 2000	x	x	x

Product description: Open Text's Livelink ECM solutions support collaboration and content (data and documents) management, while meeting the demands of government, industry and corporate regulations.

Livelink ECM - Email Management for Lotus Notes combines foundational email archiving with robust records management capabilities, helping enable organizations to make the most out of mission-critical content. With Livelink ECM – Email Management for Lotus Notes you can define, secure and control the processes by which email content is managed, retained and destroyed.

Livelink ECM - Email Archiving for Lotus Notes enables organizations to manage the exponential growth of corporate email, reduce storage costs, and improve server performance. Through interactive or rule-based archiving, organizations can offload email content and attachments from Lotus Domino email servers to more cost-effective storage media, while retaining a high level of accessibility.

Livelink ECM - Email Monitoring for Lotus Notes provides a robust solution for archiving and retrieving all of the email content sent or received by specific accounts within your organization-ensuring that the complete range of electronic communications of specific users and groups is fully archived and auditable.

Livelink NotesLink - With Livelink NotesLink 9.5.1 it is possible to link and archive Notes documents into other applications simply by selecting them and using the respective menu option. Using Livelink DesktopLink, E-mails and individual file attachments from Livelink NotesLink can be linked with Livelink® ECM - Suite for SAP® Solutions or IXOSeCONtext for Applications and archived to Livelink ECM - Archive Server. It is then possible to access the archived objects from these applications.

Supported geos:	Americas, EMEA (Europe, Middle-East, & Africa), Asia Pacific
Supported region:	Worldwide
Headquarters location:	Waterloo, Ontario, Canada
Compelling differentiation:	Open Text has a long-standing history of developing compliance and cost-driven solutions for IBM Lotus products. Our email archiving, management, and monitoring solutions address the complexity and costs of larges volumes of electronic information, which is often a source of productivity loss and compliance risk. Our solutions integrate directly with Lotus Domino on the server-side, enabling secure and transparent capture of email correspondences for compliance and legal purposes; and with Lotus Notes on the client-side, allowing users to selectively archive and place email messages under corporate records control.

In addition to regulations like SEC 17a-4, NASD 400, Livelink ECM – Email Management for Lotus Notes® meets internationally recognized standards for records management including Department of Defense 5015.2, PRO, PIPEDA, VERS, and more.

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