

IBM Storage FlashSystem 7300

Hardware guide



Note

Before using this information and the product it supports, read the information in [Chapter 2, “Notices ,”](#) on [page 3](#).

This edition applies to version 8, release 7, modification x, and to all subsequent modifications until otherwise indicated in new editions.

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Chapter 1. FlashSystem 7300



Welcome to the FlashSystem 7300 documentation, where you can find information about how to install, maintain, and use the IBM Storage FlashSystem 7300 . This product is  ENERGY STAR certified. For more information, see [ENERGY STAR certified storage products](#).

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EU Data Act (Regulation 2023/2854)

Overview

This Data Information Page provides information regarding data generated by this product. To the extent that access to and use of this data is governed by Regulation (EU) 2023/2854 ("Data Act") the EU Data Act Terms available at [this link](#) apply.

Vital Product Data (VPD) / Machine Readable Product Data (MRPD)

Description

Human readable information on product data including Serial Number, Machine Type and Model, Date of manufacture, and similar identifying information.

Data characteristics

- Format: Text files, CSV files, HTTP/HTTPS, JSON or XML files, and other human readable file types
- Volume: Varies by product, but VPD/MRPD size does not typically change; as of 2025, this data could be up to 4GB
- Generation: Real-time when the product is powered on; most VPD/MRPD data remains static

Storage and retention

- Storage products can send product data to IBM, sometimes via a service or management console
- Products and consoles can store product data sent to IBM temporarily, deleting data based on space management requirements and/or time
- IBM servers can store product data for at least 180 days

User access and control

- Product data can be obtained by customers through GUIs, CLIs, SNMP, REST interfaces, host commands, and other mechanisms
- Users cannot erase VPD/MRPD data
- Access available through:
 - Service console GUI, CLI and/or REST interface
 - Product-specific interfaces (GUIs, CLIs, REST interface, SNMP, host commands)

Configuration Data

Description

Human readable information describing the configuration of the product, identifying parts such as FRUs (Field Replaceable Units) and Feature Codes.

Data characteristics

- Format: Text files, CSV files, HTTP/HTTPS, JSON or XML files, and other human readable file types
- Volume: Varies by product and is expected to change with future code product updates and as new features are added; as of 2025, this data could be up to 4GB
- Generation: Real-time when the product is powered on; most configuration/inventory data is stable until the customer upgrades the product

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- Access available through:
 - Service console GUI, CLI and/or REST interface
 - Product-specific interfaces (GUIs, CLIs, REST interface, SNMP, host commands)

Logging Data

Description

Files containing data generated by system use and available to customers, including:

- High level error logs tracking error information
- Command logs showing information such as read or write commands sent to the storage device
- Access logs tracking users logging into the system and running admin commands

Data characteristics

- Format: Text files, CSV files, HTTP/HTTPS, JSON or XML files, and other human readable file types

- Volume: Varies by product and is expected to change with future code product updates and as new features are added; as of 2025, this data could be up to 4GB
- Generation: Real-time when the product is powered on; logging runs continuously and is finite in length, with older data removed as newer data is generated

Storage and retention

- Storage products can send product data to IBM, sometimes via a service or management console
- Products and consoles can store product data sent to IBM temporarily, deleting data based on space management requirements and/or time
- IBM servers can store product data for at least 180 days

User access and control

- Product data can be obtained by customers through GUIs, CLIs, SNMP, REST interfaces, host commands, and other mechanisms
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SSIC can be found at <http://www-03.ibm.com/systems/support/storage/ssic/interoperability.wss>.

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To find the converted text for a caution or danger notice, complete the following steps.

1. Look for the identification number at the end of each caution notice or each danger notice. In the following examples, the numbers (C001) and (D002) are the identification numbers.



CAUTION: A caution notice indicates the presence of a hazard that has the potential of causing moderate or minor personal injury. (C001)



DANGER: A danger notice indicates the presence of a hazard that has the potential of causing death or serious personal injury. (D002)

2. Locate the *IBM Systems Safety Notices* document with the user publications that were provided with your system hardware.
3. Find the matching identification number in *IBM Systems Safety Notices*. Then, review the topics about the safety notices to ensure that you are in compliance.
4. (Optional) Read the multilingual safety instructions on the system website.
 - a. Go to www.ibm.com/support
 - b. Enter the name of your system in the Search field (for example, "IBM Storage FlashSystem 5300").
 - c. Click the documentation link.

For more information on Safety and environmental notices, see [Environmental and safety notices](#).

For more details on different notices, see the following pages:

Safety notices and labels

Review the safety notices and safety information labels before you use this product.

To view a PDF file, you need Adobe Acrobat Reader. You can download it at no charge from the Adobe website:

www.adobe.com/support/downloads/main.html

IBM Systems Safety Notices

This publication contains the safety notices for the IBM Systems products in English and other languages. Anyone who plans, installs, operates, or services the system must be familiar with and understand the safety notices. Read the related safety notices before you begin work.

Note: The *IBM System Safety Notices* document is organized into two sections. The danger and caution notices without labels are organized alphabetically by language in the "Danger and caution notices by language" section. The danger and caution notices that are accompanied with a label are organized by label reference number in the "Labels" section. You can download the most current version of *IBM System Safety Notices* at the following site: [Environmental and safety notices](#).

The following notices and statements are used in IBM documents. They are listed in order of decreasing severity of potential hazards.

Danger notice definition

A special note that emphasizes a situation that is potentially lethal or extremely hazardous to people.

Caution notice definition

A special note that emphasizes a situation that is potentially hazardous to people because of some existing condition, or to a potentially dangerous situation that might develop because of some unsafe practice.

Note: In addition to these notices, labels might be attached to the product to warn of potential hazards.

Finding translated notices

Each safety notice contains an identification number. You can use this identification number to check the safety notice in each language.

To find the translated text for a caution or danger notice:

1. In the product documentation, look for the identification number at the end of each caution notice or each danger notice. In the following examples, the numbers (D002) and (C001) are the identification numbers.



DANGER: A danger notice indicates the presence of a hazard that has the potential of causing death or serious personal injury. (D002)



CAUTION: A caution notice indicates the presence of a hazard that has the potential of causing moderate or minor personal injury. (C001)

2. After you download the *IBM System Safety Notices* document, open it.
3. Under the language, find the matching identification number. Review the topics about the safety notices to ensure that you are in compliance.

Caution notices for the system

Ensure that you understand the caution notices for the system.

Use the reference numbers in parentheses at the end of each notice (for example, D005) to find the matching translated notice in *IBM Systems Safety Notices*.



CAUTION: The battery contains lithium. To avoid possible explosion, do not burn or charge the battery.

Do not throw or immerse into water, heat to more than 100°C (212°F), repair or disassemble. (C003)



CAUTION:



≥ 18 kg (39.7 lb)



≥ 33.6 kg (74 lb)



≥ 46.3 kg (102 lb)



or

The weight of this part or unit is between 32 and 55 kg (70.5 and 121.2 lb). It takes three persons to safely lift this part or unit. (C010)



CAUTION: To avoid personal injury, before lifting this unit, remove all appropriate subassemblies per instructions to reduce the system weight. (C012)



CAUTION: CAUTION regarding IBM provided VENDOR LIFT TOOL:

- Operation of LIFT TOOL by authorized personnel only
- LIFT TOOL intended for use to assist, lift, install, remove units (load) up into rack elevations. It is not to be used loaded transporting over major ramps nor as a replacement for such designated tools like pallet jacks, walkies, fork trucks and such related relocation practices. When this is not

- practicable, specially trained persons or services must be used (for instance, riggers or movers). Read and completely understand the contents of LIFT TOOL operator's manual before using.
- Read and completely understand the contents of LIFT TOOL operator's manual before using. Failure to read, understand, obey safety rules, and follow instructions may result in property damage and/or personal injury. If there are questions, contact the vendor's service and support. Local paper manual must remain with machine in provided storage sleeve area. Latest revision manual available on vendor's website.
 - Test verify stabilizer brake function before each use. Do not over-force moving or rolling the LIFT TOOL with stabilizer brake engaged.
 - Do not raise, lower or slide platform load shelf unless stabilizer (brake pedal jack) is fully engaged. Keep stabilizer brake engaged when not in use or motion.
 - Do not move LIFT TOOL while platform is raised, except for minor positioning.
 - Do not exceed rated load capacity. See LOAD CAPACITY CHART regarding maximum loads at center versus edge of extended platform.
 - Only raise load if properly centered on platform. Do not place more than 200 lb (91 kg) on edge of sliding platform shelf also considering the load's center of mass/gravity (CoG).
 - Do not corner load the platform tilt riser accessory option. Secure platform riser tilt option to main shelf in all four (4x) locations with provided hardware only, prior to use. Load objects are designed to slide on/off smooth platforms without appreciable force, so take care not to push or lean. Keep riser tilt option flat at all times except for final minor adjustment when needed.
 - Do not stand under overhanging load.
 - Do not use on uneven surface, incline or decline (major ramps).
 - Do not stack loads.
 - Do not operate while under the influence of drugs or alcohol.
 - Do not support ladder against LIFT TOOL.
 - Tipping hazard. Do not push or lean against load with raised platform.
 - Do not use as a personnel lifting platform or step. No riders.
 - Do not stand on any part of lift. Not a step.
 - Do not climb on mast.
 - Do not operate a damaged or malfunctioning LIFT TOOL machine.
 - Crush and pinch point hazard below platform. Only lower load in areas clear of personnel and obstructions. Keep hands and feet clear during operation.
 - No Forks. Never lift or move bare LIFT TOOL MACHINE with pallet truck, jack or fork lift.
 - Mast extends higher than platform. Be aware of ceiling height, cable trays, sprinklers, lights, and other overhead objects.
 - Do not leave LIFT TOOL machine unattended with an elevated load.
 - Watch and keep hands, fingers, and clothing clear when equipment is in motion.
 - Turn Winch with hand power only. If winch handle cannot be cranked easily with one hand, it is probably over-loaded. Do not continue to turn winch past top or bottom of platform travel. Excessive unwinding will detach handle and damage cable. Always hold handle when lowering, unwinding. Always assure self that winch is holding load before releasing winch handle.
 - A winch accident could cause serious injury. Not for moving humans. Make certain clicking sound is heard as the equipment is being raised. Be sure winch is locked in position before releasing handle. Read instruction page before operating this winch. Never allow winch to unwind freely. Freewheeling will cause uneven cable wrapping around winch drum, damage cable, and may cause serious injury. (C048)



CAUTION: Removing components from the upper positions in the rack cabinet improves rack stability during a relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building.

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must observe the following precautions.
 - Remove all devices in the 32U position and above.
 - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
 - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 32U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- If the rack cabinet you are relocating was supplied with removable outriggers they must be reinstalled before the cabinet is relocated.
- Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Verify that all door openings are at least 760 x 230 mm (30 x 80 in.).
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet during movement.
- Do not use a ramp inclined at more than 10 degrees.
- When the rack cabinet is in the new location, complete the following steps:
 - Lower the four leveling pads.
 - Install stabilizer brackets on the rack cabinet.
 - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.
- If a long-distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also lower the leveling pads to raise the casters off the pallet and bolt the rack cabinet to the pallet. (R002)

Danger notices for the system

Ensure that you are familiar with the danger notices for your system.

Use the reference numbers in parentheses at the end of each notice (for example, D005) to find the matching translated notice in *IBM Systems Safety Notices*.



DANGER: When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard: If IBM supplied the power cord(s), connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product. Do not open or service any power supply assembly. Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.



- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords. For AC power, disconnect all power cords from their AC power source. For racks with a DC power distribution panel (PDP), disconnect the customer's DC power source to the PDP.
- When connecting power to the product ensure all power cables are properly connected. For racks with AC power, connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate. For racks with a DC power distribution panel (PDP), connect the customer's DC power

source to the PDP. Ensure that the proper polarity is used when attaching the DC power and DC power return wiring.

- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Do not attempt to switch on power to the machine until all possible unsafe conditions are corrected.
- When performing a machine inspection: Assume that an electrical safety hazard is present. Perform all continuity, grounding, and power checks specified during the subsystem installation procedures to ensure that the machine meets safety requirements. Do not attempt to switch power to the machine until all possible unsafe conditions are corrected. Before you open the device covers, unless instructed otherwise in the installation and configuration procedures: Disconnect the attached AC power cords, turn off the applicable circuit breakers located in the rack power distribution panel (PDP), and disconnect any telecommunications systems, networks, and modems.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices.

To connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

-  Sharp edges, corners and joints might be present in and around the system. Use care when handling equipment to avoid cuts, scrapes and pinching. (D005)



DANGER: Heavy equipment—personal injury or equipment damage might result if mishandled. (D006)



DANGER: Serious injury or death can occur if loaded lift tool falls over or if a heavy load falls off the lift tool. Always completely lower the lift tool load plate and properly secure the load on the lift tool before moving or using the lift tool to lift or move an object. (D010)



DANGER: Racks with a total weight of > 227 kg (500 lb.), Use Only Professional Movers! (R003)



DANGER: Do not transport the rack via fork truck unless it is properly packaged, secured on top of the supplied pallet. (R004)



DANGER:



Main Protective Earth (Ground):

This symbol is marked on the frame of the rack.

The PROTECTIVE EARTHING CONDUCTORS should be terminated at that point. A recognized or certified closed loop connector (ring terminal) should be used and secured to the frame with a lock washer using a bolt or stud. The connector should be properly sized to be suitable for the bolt or stud, the locking washer, the rating for the conducting wire used, and the considered rating of the breaker. The intent is to ensure the frame is electrically bonded to the PROTECTIVE EARTHING CONDUCTORS. The hole that the bolt or stud goes into where the terminal conductor and the lock washer contact should be free of any non-conductive material to allow for metal to metal contact. All PROTECTIVE EARTHING CONDUCTORS should terminate at this main protective earthing terminal or at points marked with . (R010)

Special caution and safety notices

This information describes special safety notices that apply to the system.

These notices are in addition to the standard safety notices that are supplied; they address specific issues that are relevant to the equipment provided.

General safety

When you service the IBM Storage FlashSystem 5300, follow general safety guidelines.



CAUTION: The weight of the enclosure exceeds 18kgs, lift the enclosure after referring label



≥ 18 kg (39.7 lb)



≥ 33.6 kg (74 lb)



≥ 46.3 kg (102 lb)



or

Use the following general rules to ensure safety to yourself and others.

- Observe good housekeeping in the area where the devices are kept during and after maintenance.
- Follow the guidelines when lifting any heavy object:
 1. Ensure that you can stand safely without slipping.
 2. Distribute the weight of the object equally between your feet.
 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
 4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. *Do not attempt to lift any objects that weigh more than 18 kg (40 lb) or objects that you think are too heavy for you.*
- Do not perform any action that causes a hazard or makes the equipment unsafe.
- Before you start the device, ensure that other personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the unit.
- Keep your tool case away from walk areas so that other people cannot trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a device. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconducting clip, approximately 8 cm (3 in.) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

Remember: Metal objects are good electrical conductors.

- Wear safety glasses when you are hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly after you have finished servicing the unit.

Inspecting the system for unsafe conditions

Use caution when you are working in any potential safety hazardous situation that is not covered in the safety checks. If unsafe conditions are present, determine how serious the hazards are and whether you can continue before you correct the problem.

Before you begin

Before you start the safety inspection, make sure that the power is off, and that the power cord is disconnected.

About this task

Each device has the required safety items that are installed to protect users and support personnel from injury. Only those items are addressed.

Important: Good judgment must also be used to identify potential safety hazards due to the attachment of non-IBM features or options that are not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard might be and whether you can continue without first correcting the problem. For example, consider the following conditions and their potential safety hazards:

Electrical hazards (especially primary power)

Primary voltage on the frame can cause serious or lethal electrical shock.

Explosive hazards

A damaged CRT face or a bulging capacitor can cause serious injury.

Mechanical hazards

Loose or missing items (for example, nuts and screws) can cause serious injury.

To inspect each node for unsafe conditions, use the following steps. If necessary, see any suitable safety publications.

Procedure

1. Turn off the system and disconnect the power cord.
2. Check the frame for damage (loose, broken, or sharp edges).
3. Check the power cables by using the following steps:
 - a) Ensure that the third-wire ground connector is in good condition. Use a meter to check that the third-wire ground continuity is 0.1 ohm or less between the external ground pin and the frame ground.
 - b) Ensure that the power cord is the appropriate type, as specified in the parts listings.
 - c) Ensure that the insulation is not worn or damaged.
4. Check for any obvious nonstandard changes, both inside and outside the unit. Use good judgment about the safety of any such changes.
5. Check inside the node for any obvious unsafe conditions, such as metal particles, contamination, water or other fluids, or marks of overheating, fire, or smoke damage.
6. Check for worn, damaged, or pinched cables.
7. Ensure that the voltage that is specified on the product-information label matches the specified voltage of the electrical power outlet. If necessary, verify the voltage.

8. Inspect the power-supply assemblies and check that the fasteners (screws or rivets) in the cover of the power-supply unit are not removed or disturbed.
9. Check the grounding of the network switch before you connect the system to the storage area network (SAN).

Checking external devices

Ensure that you complete an external device check before you install or service the system.

Procedure

To conduct an external device check, complete the following steps.

1. Verify that all external covers are present and are not damaged.
2. Ensure that all latches and hinges are in the correct operating condition.
3. Check the power cords for damage.
4. Check the external signal cables for damage.
5. Check the cover for sharp edges, damage, or alterations that expose the internal parts of the device.
6. Correct any problems that you find.

Checking internal devices

Ensure that you complete an internal device check before you install or service your system.

About this task

To conduct the internal device check, use the following steps.

Procedure

1. Check for any non-IBM changes that were made to the device.
2. Check the condition of the inside of the device for any metal or other contaminants, or any indications of water, other fluid, fire, or smoke damage.
3. Check for any obvious mechanical problems, such as loose components.
4. Check any exposed cables and connectors for wear, cracks, or pinching.

Handling static-sensitive devices

Ensure that you understand how to handle devices that are sensitive to static electricity.



Attention: Static electricity can damage electronic devices and your system. To avoid damage, keep static-sensitive devices in their static-protective bags until you are ready to install them.

To reduce the possibility of electrostatic discharge, observe the following precautions:

- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or frame.
- Do not touch solder joints, pins, or exposed printed circuitry.
- Do not leave the device where others can handle and possibly damage the device.
- While the device is still in its antistatic bag, touch it to an unpainted metal part of the system unit for at least 2 seconds. (This action removes static electricity from the package and from your body).
- Remove the device from its package and install it directly into your system, without putting it down. If it is necessary to put the device down, place it onto its static-protective bag. (If your device is an adapter, place it component-side up.) Do not place the device onto the cover of the system or onto a metal table.
- Take additional care when you handle devices during cold weather. Indoor humidity tends to decrease in cold weather, causing an increase in static electricity.

Sound pressure



Attention: Depending on local conditions, the sound pressure can exceed 85 dB(A) during service operations. In such cases, wear appropriate hearing protection.

Environmental notices

This information contains all the required environmental notices for IBM Systems products in English and other languages.

The *IBM Systems Environmental Notices* information includes statements on limitations, product information, product recycling and disposal, battery information, flat panel display, refrigeration and water-cooling systems, external power supplies, and safety data sheets.

Electromagnetic compatibility Class A notices

The following Class A statements apply to IBM products and their features unless designated as electromagnetic compatibility (EMC) Class B in the feature information.

When attaching a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

Canada Notice

CAN ICES-3 (A)/NMB-3(A)

European Community and Morocco Notice

This product is in conformity with the protection requirements of Directive 2014/30/EU of the European Parliament and of the Council on the harmonization of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

This product may cause interference if used in residential areas. Such use must be avoided unless the user takes special measures to reduce electromagnetic emissions to prevent interference to the reception of radio and television broadcasts.

Warning: This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

Germany Notice

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2014/30/EU zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55032 Klasse A ein.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der IBM empfohlene Kabel angeschlossen werden. IBM übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung von IBM verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung von IBM gesteckt/eingebaut werden.

EN 55032 Klasse A Geräte müssen mit folgendem Warnhinweis versehen werden:

"Warnung: Dieses ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funk-Störungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen zu ergreifen und dafür aufzukommen."

Deutschland: Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Geräten

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG)." Dies ist die Umsetzung der EU-Richtlinie 2014/30/EU in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) (bzw. der EMC Richtlinie 2014/30/EU) für Geräte der Klasse A

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen.

Verantwortlich für die Einhaltung der EMV-Vorschriften ist der Hersteller:

International Business Machines Corp.
New Orchard Road
Armonk, New York 10504
Tel: 914-499-1900

Der verantwortliche Ansprechpartner des Herstellers in der EU ist:

IBM Deutschland GmbH
Technical Relations Europe, Abteilung M456
IBM-Allee 1, 71139 Ehningen, Germany
Tel: +49 800 225 5426
e-mail: Halloibm@de.ibm.com

Generelle Informationen:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55032 Klasse A.

**Japan Electronics and Information Technology Industries Association (JEITA)
Notice**

(一社) 電子情報技術産業協会 高調波電流抑制対策実施
要領に基づく定格入力電力値 : IBM Documentationの各製品
の仕様ページ参照

This statement applies to products less than or equal to 20 A per phase.

高調波電流規格 JIS C 61000-3-2 適合品

This statement applies to products greater than 20 A, single phase.

高調波電流規格 JIS C 61000-3-2 準用品

本装置は、「高圧又は特別高圧で受電する需要家の高調波抑制対策ガイドライン」対象機器（高調波発生機器）です。

- 回路分類 : 6 (単相、P F C回路付)
- 換算係数 : 0

This statement applies to products greater than 20 A per phase, three-phase.

高調波電流規格 JIS C 61000-3-2 準用品

本装置は、「高圧又は特別高圧で受電する需要家の高調波抑制対策ガイドライン」対象機器（高調波発生機器）です。

- 回路分類：5（3相、PFC回路付）
- 換算係数：0

Japan Voluntary Control Council for Interference (VCCI) Notice

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI – A

Korea Notice

이 기기는 업무용 환경에서 사용할 목적으로 적합성평가를 받은 기기로서 가정용 환경에서 사용하는 경우 전파간섭의 우려가 있습니다.

People's Republic of China Notice

警告:在居住环境中,运行此设备可能会造成无线电干扰。

Russia Notice

ВНИМАНИЕ! Настоящее изделие относится к классу А.
В жилых помещениях оно может создавать радиопомехи, для снижения которых необходимы дополнительные меры

RU/2007/1

Saudi Arabia Notice

قد يتسبب هذا المنتج في حدوث تداخل إذا تم استخدامه في المناطق السكنية.

ويجب تجنب هذا الاستخدام ما لم يتخذ المستخدم تدابير خاصة لتقليل الانبعاثات الكهرومغناطيسية لمنع التداخل مع استقبال البث الإذاعي والتلفزيوني.

تحذير: هذا الجهاز متوافق مع الفئة أ من SASO CISPR 32

في البيئة السكنية، قد يتسبب هذا الجهاز في حدوث تداخل لاسلكي.

Taiwan Notice

CNS 13438

警告使用者：
此為甲類資訊技術設備，
於居住環境中使用時，可

能會造成射頻擾動，在此種情況下，使用者會被要求採取某些適當的對策。

CNS 15936

警告：為避免電磁干擾，本產品不應安裝或使用於住宅環境。

IBM Taiwan Contact Information:



United Kingdom Notice

This product may cause interference if used in residential areas. Such use must be avoided unless the user takes special measures to reduce electromagnetic emissions to prevent interference to the reception of radio and television broadcasts.

United States Federal Communications Commission (FCC) Notice

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors, or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device might not cause harmful interference, and (2) this device must accept any interference received, including interference that might cause undesired operation.

Responsible Party:

International Business Machines Corporation
New Orchard Road
Armonk, NY 10504

Contact for FCC compliance information only: fccinfo@us.ibm.com

Electromagnetic compatibility Class B notices

The following Class B statements apply to features designated as electromagnetic compatibility (EMC) Class B in the feature installation information.

When attaching a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices supplied with the monitor.

Canada Notice

CAN ICES-3 (B)/NMB-3(B)

European Community and Morocco Notice

This product is in conformity with the protection requirements of Directive 2014/30/EU of the European Parliament and of the Council on the harmonization of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

Germany Notice

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse B EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2014/30/EU zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022/ EN 55032 Klasse B ein.

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Generelle Informationen:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55032 Klasse B

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要領に基づく定格入力電力値 : IBM Documentationの各製品
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These statements apply to products greater than 20 A, single phase.

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Responsible Party:

International Business Machines Corporation
New Orchard Road
Armonk, NY 10504

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Chapter 3. System overview

IBM Storage FlashSystem 7300 is cost-effective storage that accelerates performance and seamlessly modernizes infrastructures.

Part of the FlashSystem family, the FlashSystem 7300 is powered by IBM FlashCore Modules and NVMe technology. Built on IBM Storage Virtualize software, FlashSystem 7300 is simple, smart, and secure storage for the modern enterprise, delivering incredible performance.



Figure 1. Front view of the control enclosure

Table 1. FlashSystem 7300 Models		
Machine Type - Model	Description	Minimum Software Level
4657-924	FlashSystem 7300 controller with Expert Care	8.5.0
4657-U7D	FlashSystem 7300 controller with Expert Care - Utility mode	8.5.0
4657-12G	2U12 SAS Expansion enclosure with Expert Care	8.5.0
4657-24G	2U24 SAS Expansion enclosure with Expert Care	8.5.0
4657-92G	5U92 SAS Expansion enclosure with Expert Care	8.5.0



Figure 2. Rear view of the control enclosure

IBM Storage Virtualize software

IBM Storage FlashSystem 7300 runs IBM Storage Virtualize which provides the following functions for the host systems that attach to the system:

- A single pool of storage
- Logical unit virtualization
- Management of logical volumes

The software also provides the following functions:

- Replication:
 - Simplify data management by automating configuration tasks.
 - Ensure seamless continuity while maintaining high throughput and low latency to applications.

- Data reduction:
 - Hardware compression with FlashCore Modules (FCM)
 - [Thin-provisioned logical volumes](#)
 - [Data reduction pool](#) with deduplication and compression
- [Ransomware threat detection](#) enhanced with FlashCore Module 4 computational storage assists.
- High-performance [Distributed RAID](#) for redundancy and fast rebuild
- Large scalable cache
- Easy to use management and automation that is consistent across the Storage Virtualize portfolio, including RestAPI, Ansible Playbooks, CSI integration, VMWare integration, and a modern Graphical User Interface (GUI).

For more information on IBM Storage Virtualize software, see the relevant [IBM Documentation](#).

Control Enclosure

IBM Storage FlashSystem 7300 comprises a 2U Rack-Unit (2U) Control enclosure, which contains:

- 24 slots for NVMe Flash devices (front)
- Two [Node Canisters](#)
- Two Power Supplies.

The system can be expanded with the addition of SAS-based [Expansion Enclosures](#).

NVMe Flash Devices

IBM Storage FlashSystem 7300 supports the use of IBM FlashCore Modules, with inbuilt hardware compression and computational storage assists. The system also supports the use of [Industry-Standard Flash Drives](#).

Note: Only drives that are sold as system options are supported.

Highly Available Architecture

IBM Storage FlashSystem 7300 implements an Active-Active architecture, with the two [Node Canisters](#) forming a redundant I/O Group. Because data volumes are served by both node canisters, the volume remains available if one node canister fails or is taken offline.

[Node canisters](#) contain the systems CPUs, memory, backup batteries, and Network Attachment adapters.

Flexible Network Attachment

IBM Storage FlashSystem 7300 supports a range of Network Attachment adapter features.

The following adapter types are supported by the system:

<i>Table 2. Adapter types</i>			
Adapter Type	Protocols supported	Minimum or maximum per node canister	Minimum software level
Dual-port 64 Gbps Fibre Channel	SCSI, FC-NVMe	0 - 3	8.7.0
Quad-port 32 Gbps Fibre Channel	SCSI, FC-NVMe	0 - 3	8.5.0
Dual-port 100 Gbps Ethernet	iSCSI, RoCE, NVMe/TCP	0 - 3	8.5.0

Table 2. Adapter types (continued)			
Adapter Type	Protocols supported	Minimum or maximum per node canister	Minimum software level
Dual-port 25 Gbps Ethernet (RoCE)	iSCSI, RoCE, NVMe/TCP	0 - 3	8.5.0
Dual-port 25 Gbps Ethernet (iWARP)	iSCSI, iWARP (Replication/High availability)	0 - 3	8.5.0
Dual-port 12 Gbps SAS Expansion	SAS (expansion)	0 - 1	8.5.0

In addition, each canister has four on-board Ethernet ports that are used for system management, replication, and Host I/O.

Power Supplies and Battery Backup

IBM Storage FlashSystem 7300 has two redundant [Power Supplies](#). The power supplies require a high-line (200 V - 240 V) AC power source.

Each node canister contains a [Battery](#) that allows a canister to save its cache and metadata in an unscheduled power-down event.

Enterprise Warranty and Services

IBM Storage FlashSystem 7300 is available with IBM Storage Expert Care, with several levels of support to suit different deployment models. Refer to [IBM Enterprise Support and Preferred Care options](#) for more information.

System components

For more details on the different components of the system, see the following pages:

Node canisters

Canisters are replaceable hardware units that are subcomponents of enclosures.

A *node canister* provides host interfaces, management interfaces, and interfaces to the control enclosure. The node canister in the upper enclosure bay is identified as *canister 1*. The node canister in the lower bay is identified as *canister 2*. A node canister has cache memory, internal drives to store software and logs, and the processing power to run the system's virtualizing and management software. A node canister also contains batteries that help to protect the system against data loss if a power outage occurs.

The node canisters in an enclosure combine to form a cluster, presenting as a single redundant system with a single point of control for system management and service. System management and error reporting are provided through an Ethernet interface to one of the nodes in the system, which is called the *configuration node*. The configuration node runs a web server and provides a command-line interface (CLI). The configuration node is a role that any node can take. If the current configuration node fails, a new configuration node is selected from the remaining nodes. Each node also provides a command-line interface and web interface to enable some hardware service actions.

Information about the canister can be found in the management GUI.



Figure 3. Rear view of the control enclosure

Note: The system design of IBM Storage FlashSystem 7300 means that the top node canister is inserted upside down above the bottom canister. This means that all ports and slots in the top canister are numbered right-to-left as seen from the back of the system, compared to the bottom canister, where numerical ordering is left-to-right.

Boot drive

Each node canister has internal boot drives, which holds the system software and associated logs and diagnostics. The boot drives are also used to save the system state and cache data if there is an unexpected power-loss to the system or canister.

Batteries

Each node canister contains a battery, which provides power to the canister if there is an unexpected power loss. This allows the canister to safely save system state and cached data.

Node canister indicators

A node canister has several LED indicators, which convey information about the current state of the node.

Node canister ports

Each node canister has the following on-board ports:

Table 3. Node canister ports			
Port Marking	Logical port name	Connection and Speed	Function
	Ethernet port 1	RJ45 copper, 10 Gbps	Primary Management IP Service IP Host I/O (iSCSI) Ethernet Replication (using TCP)
	Ethernet port 2	RJ45 copper, 10 Gbps	Secondary Management IP (optional) Host I/O (iSCSI) Ethernet Replication (using TCP)
	Ethernet port 3	RJ45 copper, 10 Gbps	Host I/O (iSCSI) Ethernet Replication (using TCP)

Table 3. Node canister ports (continued)			
Port Marking	Logical port name	Connection and Speed	Function
	Ethernet port 4	RJ45 copper, 10 Gbps	Host I/O (iSCSI) Ethernet Replication (using TCP)
	Technician port	RJ45 copper, 1 Gbps	DCHP port direct service management
	USB port 1	USB type A	Encryption key storage, Diagnostics collection May be disabled
	USB port 2	USB type A	Encryption key storage, Diagnostics collection May be disabled

Technician port

The technician port is a designated 1 Gbps Ethernet port on the back panel of the node canister that is used to initialize a system or configure the node canister. The technician port can also access the management GUI and CLI if the other access methods are not available.

Adapter cards

Each canister contains three slots for network adapter cards. Each card fits into a cage assembly that contains an interposer to allow the card to be connected to the canister main board. In the system software, adapter card slots are numbered from 1 to 3 (left to right for the lower canister).

Each node canister supports the following combinations of network adapters:

Table 4. Adapters and supported protocols	
Valid cards per slot	Supported protocols/uses
Adapter Slot 1	
Empty	-
Quad-port 32 Gbps Fibre Channel	Host I/O that uses FC or FC-NVMe Replication Communication between systems
Dual-port 64 Gbps Fibre Channel	Host I/O that uses FC or FC-NVMe Replication Communication between systems
Dual-port 25 Gbps Ethernet (iWARP)	Host I/O that uses iSCSI Replication Communication between systems

Table 4. Adapters and supported protocols (continued)

Valid cards per slot	Supported protocols/uses
Dual-port 25 Gbps Ethernet (RoCE)	Host I/O that uses iSCSI, NVMe/RDMA (RoCEv2), or NVMe/TCP
Dual-port 100 Gbps Ethernet	Host I/O that uses iSCSI, NVMe/RDMA (RoCEv2), or NVMe/TCP
Adapter Slot 2	
Empty	-
Quad-port 32 Gbps Fibre Channel	Host I/O that uses FC or FC-NVMe Replication Communication between systems
Dual-port 64 Gbps Fibre Channel	Host I/O that uses FC or FC-NVMe Replication Communication between systems
Dual-port 25 Gbps Ethernet (iWARP)	Host I/O that uses iSCSI Replication Communication between systems
Dual-port 25 Gbps Ethernet (RoCE)	Host I/O that uses iSCSI, NVMe/RDMA (RoCEv2), or NVMe/TCP
Dual-port 100 Gbps Ethernet	Host I/O that uses iSCSI, NVMe/RDMA (RoCEv2), or NVMe/TCP
Adapter Slot 3	
Empty	-
Quad-port 32 Gbps Fibre Channel	Host I/O that uses FC or FC-NVMe Replication Communication between systems
Dual-port 64 Gbps Fibre Channel	Host I/O that uses FC or FC-NVMe Replication Communication between systems
Dual-port 25 Gbps Ethernet (iWARP)	Host I/O that uses iSCSI Replication Communication between systems
Dual-port 25 Gbps Ethernet (RoCE)	Host I/O that uses iSCSI, NVMe/RDMA (RoCEv2), or NVMe/TCP
Dual-port 100 Gbps Ethernet	Host I/O that uses iSCSI, NVMe/RDMA (RoCEv2), or NVMe/TCP
Dual-port 12 Gbps SAS Expansion	Connection to SAS Expansion Enclosures

Port Numbering

For each adapter card, ports are numbered from left to right, and from adapter 1 to adapter 3. Fibre Channel ports are numbered from 1 as the leftmost port on the first adapter and continue sequentially across any additional adapters. Ethernet port numbering starts with the on-board ports (1 - 4) and then progresses incrementally across any installed adapter cards, starting with the leftmost slot and numbering across each adapter in turn.

Note: The upper canister is inserted upside down, however the numbering follows the same pattern as the lower canister.

Memory configurations

IBM Storage FlashSystem 7300 supports up to twenty-four 32 GB DIMMs per node, with three memory configurations supported.

Table 5. Memory configuration				
Configuration	Feature code	DIMMs per node	Memory per node	Best practice recommendation
Base	ACGM	4	128 GB	Base config, ideal for < 12 drives and 1 network adapter with modest IOPS requirements
Upgrade 1	ACGN	12	384 GB	Recommended for best IOPS/latency and >12 drives with >1 adapter and/or DRP/Deduplication workloads
Upgrade 2	ACGP	24	768 GB	Recommended for cache-heavy I/O Workloads and DRP/Deduplication workloads

For more details on the adapters, see the following pages:

Dual-port 100 Gbps Ethernet host interface adapter

The dual-port 100 Gbps Ethernet adapter provides two Ethernet port connections capable of running at 100 Gbps.

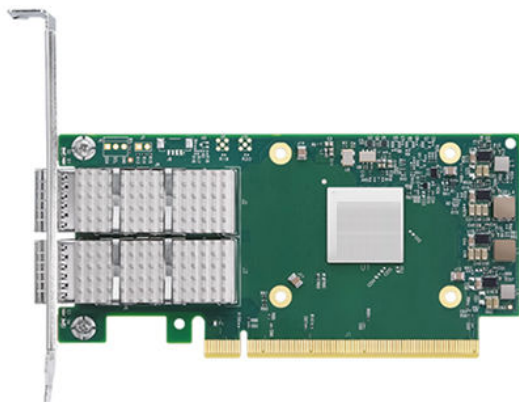


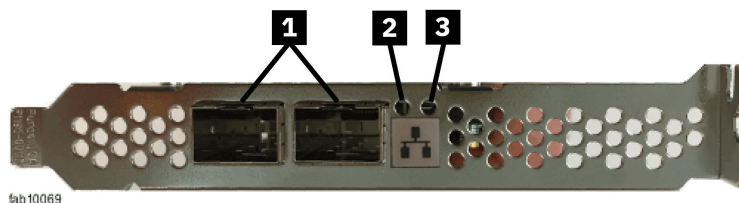
Figure 4. Dual-port 100 Gbps Ethernet host interface adapter

100 Gbps Ethernet ports can be used for:

- Host connections by using iSCSI, NVMe/TCP, or NVMe-RoCE

Connections can be made via a Ethernet switch, or as a direct connection to a host or other FlashSystem controller. Use of the NVMe-RoCE protocol requires RoCE-compatible Ethernet switches.

Ethernet ports are numbered from 1 to 2, starting from the left (horizontal placement) or top (vertical placement). [Figure 2](#) shows ports and their indicators.



- 1** Ethernet port (2-port card)
- 2** Status LED (port 1)
- 3** Status LED (port 2)

Figure 5. 100 Gbps Ethernet card ports and indicators

Each port has a QSFP28 receptacle and a number of physical connection types supported:

Connection type	Supply method	Part number (examples for customer-supplied parts)
Optical Shortwave QSFP28 Module – 100 Gbps MPO (SR4)	IBM Orderable Feature	78P4988
100 Gbps DAC passive copper cable – up to 2M	Customer supplied	Mellanox MCP1600- C002E30N Cisco QSFP-100G-CU2M
Optical Shortwave QSFP28 Module – 100 Gbps LC (SRBD)	Customer supplied	Cisco SFBR-89BDDZ-CS4

Connection type	Supply method	Part number (examples for customer-supplied parts)
100 Gbps AOC active optical cable	Customer supplied	Cisco QSFP-100G-AOC5M

For more information, see [“Dual-port 100 Gbps Ethernet host interface adapter ports and indicators”](#) on page 217.

Dual-port 64 Gbps Fibre Channel adapter

The dual-port 64 Gbps Fibre Channel adapter provides two Fibre Channel port connections capable of running at 64 Gbps.

The ports can also auto-negotiate to 32 Gb or 16 Gb for compatibility with slower networks.

[Figure 6 on page 31](#) shows two physical adapters.

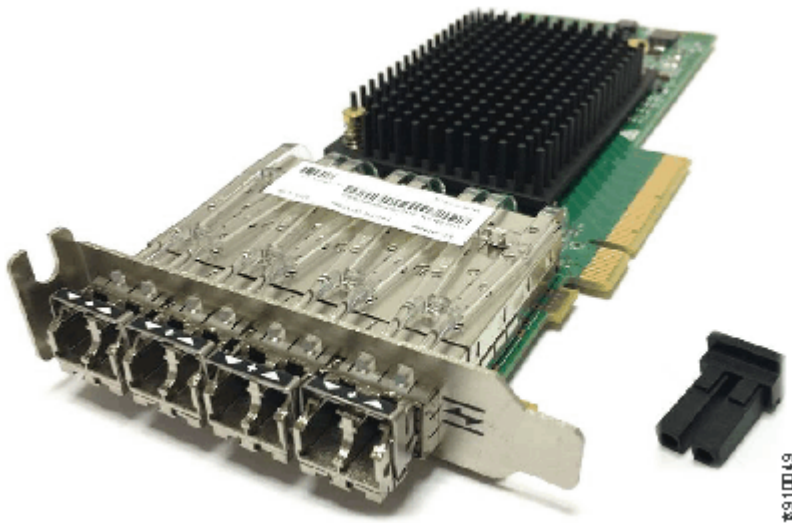


Figure 6. Dual-port 64 Gbps Fibre Channel adapters

64 Gbps Fibre Channel ports can be used for:

- Host connections by using standard Fibre Channel (SCSI) or FC-NVMe
- Replication links
- Communications between control enclosures.

Connections can be made through a Fibre Channel switch, or as a direct connection to a host or other FlashSystem controller.

The dual-port 64 Gbps Fibre Channel adapter feature is supplied with a quad-port physical card. Only ports 3 and 4 are operational and they are fitted with SFP modules.

Fibre Channel ports are numbered from 1 to 4, starting from the left (horizontal placement) or top (vertical placement). [Figure 2](#) shows ports and their indicators.

Each port has a short-wave (SW) SFP transceiver that is installed as standard and can be connected with an LC-to-LC Fibre Channel cable. Long-wave (LW) SFP transceivers are not supported with the 64 Gbps Fibre Channel adapter.

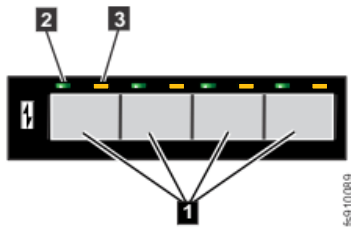


Figure 7. Fibre Channel ports and indicators

- 1 Fibre Channel port (4-port card)
- 2 Link-state LED (one for each port)
- 3 Speed-state LED (one for each port)

For more information, see [“Fibre Channel port indicators”](#) on page 215.

Quad-port 32 Gbps Fibre Channel adapter

The quad-port 32 Gbps Fibre Channel adapter provides four Fibre Channel port connections capable of running at 32 Gbps.

The ports can also auto-negotiate to 16 Gbps or 8 Gbps for compatibility with slower networks.

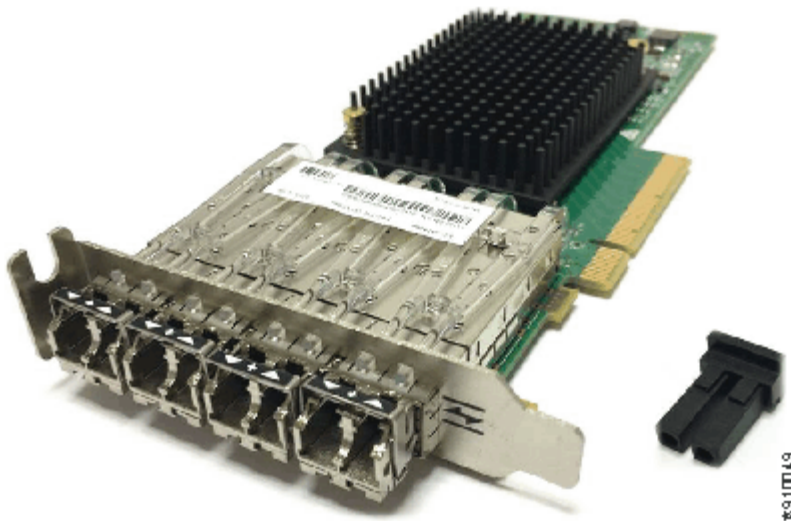


Figure 8. Quad-port 32 Gbps Fibre Channel adapter

32 Gbps Fibre Channel ports can be used for:

- Host connections by using standard Fibre Channel (SCSI) or FC-NVMe
- Replication links
- Communications between control enclosures.

Connections can be made via a Fibre Channel switch, or as a direct connection to a host or other FlashSystem controller.

Fibre Channel ports are numbered from 1 to 4, starting from the left (horizontal placement) or top (vertical placement). [Figure 2](#) shows ports and their indicators.

Each port has a Short-wave SFP transceiver that is installed as standard and can be connected with an LC-to-LC Fibre Channel cable. Long-wave SFP transceivers are available as an option for implementation of long-distance links.

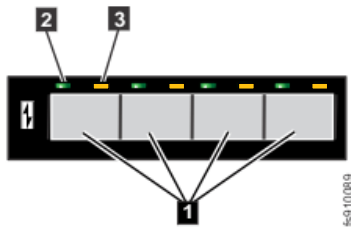


Figure 9. Fibre Channel ports and indicators

- 1 Fibre Channel port (4-port card)
- 2 Link-state LED (one for each port)
- 3 Speed-state LED (one for each port)

For more information, see [“Fibre Channel port indicators”](#) on page 215.

Dual-port 25 Gbps Ethernet (RoCE) host interface adapter

The dual-port 25 Gbps Ethernet (RoCE) adapter provides two Ethernet port connections capable of running at 25 Gbps.

The ports can also work at 10 Gbps when a 10 Gbps transceiver module is fitted. The ports can auto-negotiate to 10 Gbps only when non-optical transceiver modules are used.

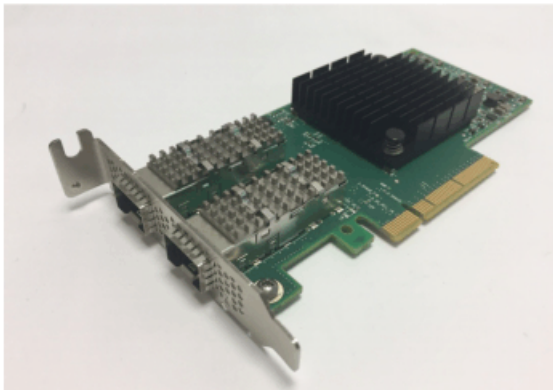


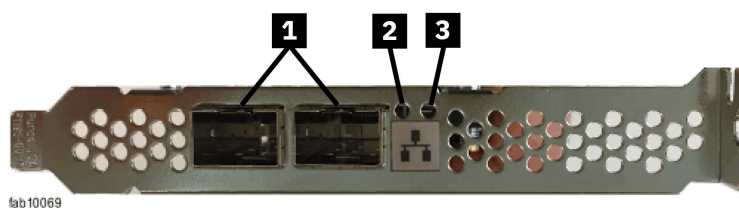
Figure 10. Dual-port 25 Gbps Ethernet (RoCE) host interface adapter

25 Gbps Ethernet ports can be used for:

- Host connections by using iSCSI, NVMe/TCP, or NVMe-RoCE
- IP Replication links

Connections can be made via a Ethernet switch, or as a direct connection to a host or other FlashSystem controller. Use of the NVMe-RoCE protocol requires RoCE-compatible Ethernet switches.

Ethernet ports are numbered from 1 to 4, starting from the left (horizontal placement) or top (vertical placement). [Figure 2](#) shows ports and their indicators.



- 1** Ethernet port (2-port card)
- 2** Status LED (port 1)
- 3** Status LED (port 2)

Figure 11. Ethernet ports and indicators

Each port has an SFP+ receptacle, and a number of physical connection types supported:

Connection type	Supply method	Part number (examples for customer-supplied parts)
Optical Shortwave SFP28 Module - 25 Gb	IBM Orderable Feature	78P5153
Optical Shortwave SFP+ Module - 10 Gb	IBM Orderable Feature	78P1661
Copper 10BASE-T RJ45 Module - 10 Gb	IBM Orderable Feature	45W2412
25 Gbps DAC passive copper cable	Customer supplied	Mellanox MCP2M00-A003
QSFP28 to SFP28 passive Twinax copper cable (100 Gbps to 25 Gb)	Customer supplied	Cisco QSFP-4SFP25G-CU3M Mellanox - MCP7F00-A002R
10 Gbps DAC passive copper cable	Customer supplied	Cisco SFP-H10GB-CU3m
QSFP+ to SFP+ splitter cable (40 Gbps to 10 Gb)	Customer supplied	Mellanox MC2609125-005

For more information, see [“Dual-port 25 Gbps Ethernet host interface adapter ports and indicators” on page 216.](#)

Dual-port 25 Gbps Ethernet (iWARP) host interface adapter

The dual-port 25 Gb Ethernet (iWARP) adapter provides two Ethernet port connections capable of running at 25 Gbps.

The ports can also work at 10 Gbps when a 10 Gbps transceiver module is fitted. The ports can auto-negotiate to 10 Gbps only when non-optical transceiver modules are used.



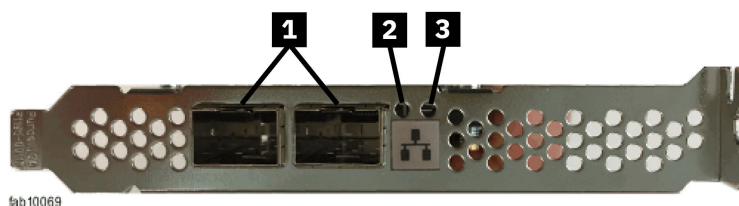
Figure 12. Dual-port 25 Gb Ethernet (iWARP) host interface adapter

25 Gb Ethernet ports can be used for:

- Host connections by using iSCSI
- IP Replication links
- Communications between control enclosures.

Connections can be made via a Ethernet switch, or as a direct connection to a host or other FlashSystem controller.

Ethernet ports are numbered from 1 to 2, starting from the left (horizontal placement) or top (vertical placement). [Figure 2](#) shows ports and their indicators.



- 1** Ethernet port (2-port card)
- 2** Status LED (port 1)
- 3** Status LED (port 2)

Figure 13. Ethernet ports and indicators

Each port has an SFP+ receptacle, and a number of physical connection types supported:

Connection type	Supply method	Part number (examples for customer-supplied parts)
Optical Shortwave SFP28 Module - 25 Gb	IBM Orderable Feature	78P5153
Optical Shortwave SFP+ Module - 10 Gb	IBM Orderable Feature	78P1661
Copper 10BASE-T RJ45 Module - 10 Gb	IBM Orderable Feature	45W2412
25 Gb DAC passive copper cable	Customer supplied	Mellanox MCP2M00-A003

Connection type	Supply method	Part number (examples for customer-supplied parts)
QSFP28 to SFP28 passive Twinax copper cable (100 Gb to 25 Gb)	Customer supplied	Cisco QSFP-4SFP25G-CU3M Mellanox - MCP7F00-A002R
10 Gb DAC passive copper cable	Customer supplied	Cisco SFP-H10GB-CU3m
QSFP+ to SFP+ splitter cable (40 Gb to 10 Gb)	Customer supplied	Mellanox MC2609125-005

For more information, see [“Dual-port 25 Gbps Ethernet host interface adapter ports and indicators”](#) on page 216.

Dual-port 12 Gbps SAS expansion adapter

The 12 Gbps SAS expansion adapter allows FlashSystem NVMe controllers to connect to SAS expansion enclosures to implement a tiered storage system.

The 12 Gbps SAS expansion adapter provides two 12 Gbps SAS wide-port connections, providing a maximum bandwidth of 5 GBps per port. Each port connects to a chain of one or more expansion enclosures.

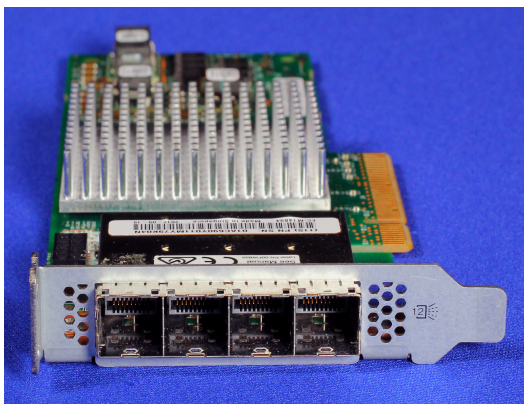


Figure 14. Dual-port 12 Gbps SAS expansion adapter

The SAS expansion adapter is implemented as a quad-port card that is numbered from 1 to 4 starting from the left (horizontal placement) or the top (vertical placement). Only ports 1 and 3 are used for expansion attach, and ports 2 and 4 are unused.

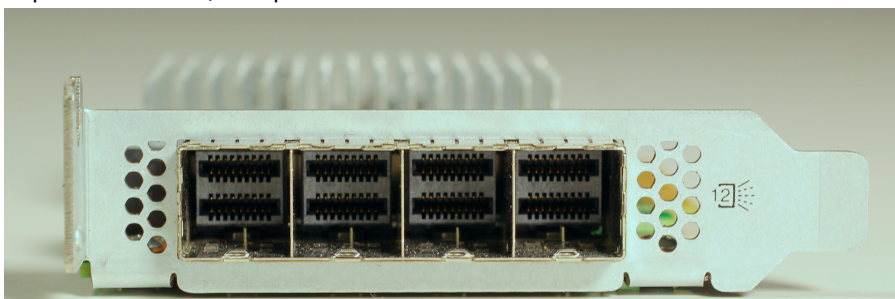


Figure 15. Dual-port 12 Gbps SAS - front view

Each port has a Mini-SAS HD connector and can be connected with a Mini-SAS HD cable of up to six meters. SAS cables are available as IBM orderable features.

Each port has indicators. For more information, see SAS expansion adapter ports and indicators page in the relevant Hardware Guide.

Batteries

Each node canister in the control enclosure caches critical data and holds state information in volatile memory.

If power to a node canister fails, the node canister uses an internal battery to provide power to destage cache and state data to its boot drive, before performing an orderly shutdown.

The battery has enough charge capacity to handle two back-to-back power failures. This means that normally the node canister can restart I/O operations immediately after repowering without waiting to recharge the battery, or requiring any operator intervention. If several power events occur in close succession, such as battery does not have enough charge for node to save its internal state, the node remains in service until the batteries are charged sufficiently.

The battery subsystem supports a five-second ride-through capability to handle a brief AC power outage. During this time, the batteries power the node that continues to run normally servicing host I/O requests. If AC power is restored within the ride-through period, the node continues to run and does not shut down. If AC power does not return within the ride-through period, then the node stops servicing I/O and proceeds to save state data and shut down. When started, the shutdown operations run to completion even if the system power is restored during this time.

Note: Expansion canisters do not cache volume data or store state information in volatile memory. Therefore, expansion canisters do not require battery power. If AC power to both power supplies in an expansion enclosure fails, the enclosure powers off. When AC power is restored to at least one power supply, the enclosure restarts without operator intervention.

Important: Although the system is resilient to power failures and brown outs, always install the enclosures in an environment that has reliable, consistent, and required AC power. Consider uninterruptible power supply units to avoid extended interruptions to data access.

Battery management

As a battery ages, it loses capacity. The battery in the node canister lasts at least five years before it cannot hold enough charge to support a successful node shutdown.

The batteries automatically perform conditioning cycles to ensure accurate determination of their state of health. A reconditioning cycle is automatically scheduled to occur approximately once every three months, but reconditioning is rescheduled or canceled if the system loses redundancy. In addition, a two-day delay is imposed between the reconditioning cycles of the two batteries in one enclosure.

When the battery capacity starts to degrade, the system posts an “EOL Warning” event. At this point, the battery subsystem still has enough capacity to be able to support an unscheduled system power-down. If a battery reports an “EOL Warning” event, replace it within approximately six months post the event.

When a battery no longer has capacity to protect against a power loss event, it reports the “EOL Fatal” event. If a battery reports an “EOL Fatal” event, the node goes offline and the battery needs replacing to allow the node to exit from Service state and come online.

If a node canister’s battery fails, that canister goes offline and reports a node error. The remaining canisterdestages its cache and runs the I/O group in “write-through” mode until its partner canister is repaired and online.

The battery is contained within the node canister, which must be removed from the system to replace the battery.

The node canister has a battery status LED, which is described in [Node canister indicators](#).

To access information about the battery in the management GUI, select **Monitoring > System**. On the **System - Overview** page, click the directional arrow next to the enclosure that contains the battery module. Select **Battery Module** under **Internal Components** to display information about the battery module. To display information about the battery in the command-line interface, use the **lsenclosurebattery** command.

Power supply units

Power supply units (PSUs) are subcomponents of enclosures. A PSU takes electrical power from the rack Power Distribution Units (PDUs) and provides the power to the components in the enclosure.

For redundancy, the IBM Storage FlashSystem control enclosure has two 2000 W PSUs that provide power to the system. If either PSU fails, the system can still run without any interruptions. The PSUs must be connected to a 240 VAC (high-line) AC supplies.

Power supplies in the IBM Storage FlashSystem control enclosure are 80Plus certified as “Platinum” efficiency.

For optimum power redundancy, connect each power supply to a different power source.

The information about the health of the PSUs can be found in the management GUI.

Figure 16 on page 38 shows the rear view of a control enclosure and identifies the location of the power supply units and its indicators. The power supply has no power switch. A power supply is active when a power cord is connected to the power connector and to a power source.

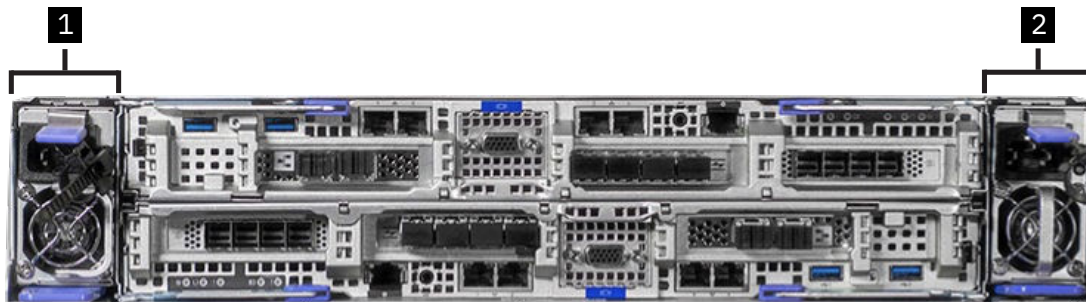
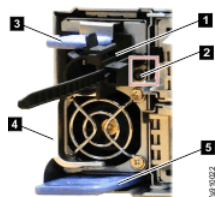


Figure 16. Locate Power Supply Units

When viewed from the rear, PSU 1 is on the left side of the control enclosure and PSU 2 is on the right side.



- 1** Cable retention clip
- 2** LED indicator
- 3** Power supply release tab
- 4** Power supply handle
- 5** Power interposer release tab

Figure 17. Power supply details

The power supply indicators provide a summary of the status of the power supply.

Drives

The IBM Storage FlashSystem 7300 system supports several drive classes and capacities.

These drives are used to create arrays that provide capacity for pools and volumes. All drives in an array are the same type and capacity.

The system supports the following NVMe-attached 2.5-inch drive types:

- IBM FlashCore® Modules
- Industry-standard SSD drives
- Storage-Class Memory drives

IBM Storage FlashSystem 7300 also supports SAS HDDs and SSDs in [expansion enclosures](#).

Note: Do not replace a drive unless the drive fault LED is on or you are instructed to do so by a fix procedure.

FlashCore Modules

IBM® FlashCore Modules (FCM) are a family of high-performance flash drives in a standard 2.5-inch, 15 mm form factor.

The FlashCore Module design uses the NVMe protocol a PCIe Gen3/Gen4 U.2 interface, and high-speed NAND memory to provide high throughput and IOPS with consistent and predictable latency. The FlashCore Modules are accessible from the front of the enclosure. Hardware-based data compression, self-encryption, and T10-Diff are supported.

FlashCore Modules are available in 4.8 TB, 9.6 TB, 19.2 TB, and 38.4 TB.

<i>Table 6. FlashCore Modules sizes and capacities</i>			
FlashCore Module	PCIe Interface	Terabytes usable	Terabytes effective
FCM 3	Gen 3	4.8	21.99
	Gen 4	9.6	28.8
		19.2	57.6
		38.4	115.2
FCM 4	Gen 4	4.8	21.99
		9.6	28.8
		19.2	57.6
		38.4	115.2

FlashCore Module 4 drives have a PCIe Gen 4 interface at all capacity points. In addition, FlashCore Module 4 drives support computational storage assists for real-time ransomware threat detection.

FlashCore Module 4 drives are undergoing FIPS140-3 validation.

Industry-standard NVMe SSDs

IBM Storage FlashSystem 7300 supports Industry-Standard NVMe SSDs with the following capacities: 1.92 TB, 3.84 TB, 7.68 TB, 15.36 TB, and 30.72 TB. These NVMe drives support hardware-based encryption for data at rest as well as standard T-10Diff protection.

Note: Industry-Standard SSDs do not offer the internal compression or computational storage features of FlashCore Modules.

Storage Class Memory drives

Storage Class Memory drives provide the lowest latency for high performance small capacity workloads. IBM Storage FlashSystem 7300 supports a 1.6 TB Storage Class Memory drive .

Drive plug ordering

New systems ordered from IBM follow a particular slot usage pattern. If more drives are installed later, continuing with the same plug ordering pattern ensures optimum system performance.

- Flash Core modules and Industry-Standard drives: fill the enclosure from slot 1 toward slot 12 in order.
- Storage Class Memory drives: fill the enclosure from slot 24 downwards toward slot 1 in order.

Any drive slot without a drive in it should be fitted with a Drive Blank to maintain correct airflow impedance.

Software feature limits

IBM Storage FlashSystem 7300 runs the IBM Storage Virtualize software stack to provide its rich storage functionality. There are no software feature limits on this product.

Chapter 4. Expansion enclosures

An IBM Storage FlashSystem 7300 can be expanded beyond the capacity in the control enclosure by using expansion enclosures. This can be used to implement a tiered storage system.

The system supports the following expansion enclosures:

Table 7. IBM Storage FlashSystem 7300 expansion enclosure models		
Machine Type - Model	Description	Minimum software level
4657-12G	2U12 SAS Expansion Enclosure with Expert Care	8.5.0
4657-24G	2U24 SAS Expansion Enclosure with Expert Care	8.5.0
4657-92G	5U92 SAS Expansion Enclosure with Expert Care	8.5.0

The system supports specific combinations of SAS expansion enclosures, based on the capacity of each of the enclosures.

High-density enclosures and standard-density enclosures can be supported within a chain, based on the following rules:

- A chain can have any combination of expansions up to 12 rack units (12U) of space.
- Standard-density expansion enclosure are 2U each.
- High-density expansion enclosures are 5U each.

The following table describes the valid combinations of expansion enclosures based on these rules:

Table 8. Valid combinations of expansion enclosures per SAS chain			
Expansion enclosures types	Valid combinations		
5U expansion enclosures	0	1	2
2U expansion enclosures	0-6	0-3	0-1

Supported Drives for IBM Storage FlashSystem 7300 expansion enclosures

The following tables provide the list of supported drives for IBM Storage FlashSystem 7300 SAS expansion enclosures.

All drives are dual-port and hot-swappable. Drives of the same form factor and connector type can be intermixed within an enclosure, however an Array must use drives of the same type.

Table 9. Supported drives, 2U24 Expansion enclosure	
Drive type	Capacities supported
2.5 inch 7.2K RPM Nearline hard drive (SAS)	2 TB
2.5 inch 10K RPM hard drive (SAS)	900 GB, 1.2 TB, 1.8 TB, 2.4 TB
2.5 inch Flash drive (SAS)	800 GB, 1.92 TB, 3.84 TB, 7.68 TB, 15.36 TB, 30.72 TB

<i>Table 10. Supported drives, 2U12 Expansion enclosure</i>	
Drive type	Capacities supported
3.5 inch 7.2K RPM Nearline hard drive (SAS)	4 TB, 6 TB, 8 TB, 10 TB, 12 TB, 14 TB, 16 TB, 18 TB, 20 TB
3.5 inch 10K RPM hard drive (SAS)	900 GB, 1.2 TB, 1.8 TB, 2.4 TB

<i>Table 11. Supported drives, 5U92 Expansion enclosure</i>	
Drive type	Capacities supported
3.5 inch 7.2K RPM Nearline hard drive (SAS)	6 TB, 8 TB, 10 TB, 12 TB, 14 TB, 16 TB, 18 TB, 20 TB
3.5 inch 10K RPM hard drive (SAS)	1.2 TB, 1.8 TB, 2.4 TB
3.5 inch Flash drive (SAS)	1.92 TB, 3.84 TB, 7.68 TB, 15.36 TB, 30.72 TB

For more details on the expansion enclosures, see the following pages:

2U Expansion enclosures

Expansion enclosures provide extra drives that can be managed by the system.

The 2U SAS expansion enclosure has two versions with support for either 24 small form factor (SFF) or 12 large form factor (LFF) SAS drives in a compact 2U footprint.



Figure 18. Front view of an 2U12 expansion enclosure



Figure 19. Front view of an 2U24 expansion enclosure

The front of the enclosure provides access to the hot-pluggable drive bays (either 12 or 24), and an indicator panel that provides high-level status.

Figure 20 on page 43 shows the locations of the expansion canisters and the two power supply units in the rear of the expansion enclosure.

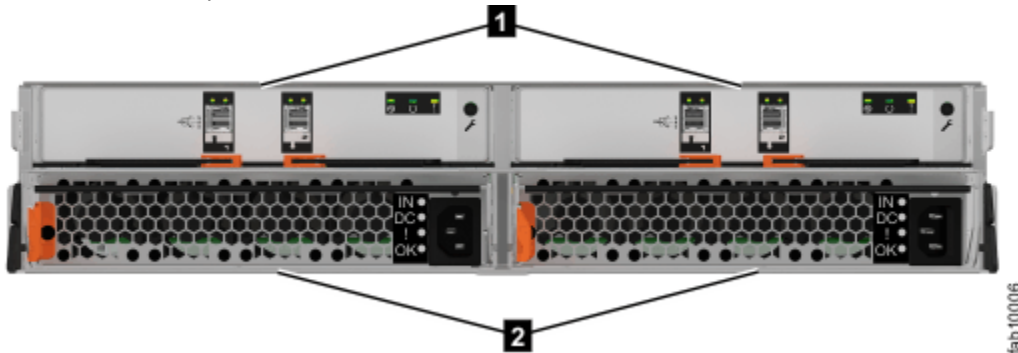


Figure 20. Rear view of an expansion enclosure

- 1** Expansion canisters
- 2** Power supply units

The rear of the enclosure provides access to two expansion canisters, and two dual-redundant power supplies.

Each expansion canister has two Wide-SAS ports: the left port is for upstream connection (toward the controller), and the right port is for downstream connection (to more expansion enclosures).

Both expansion canisters can access all the drives in the expansion enclosure, and so provide a redundant path to data.

The Power Supply Units (PSUs) in the 2U expansion enclosure are combined power and cooling units, housing the main cooling fans for the enclosure. Therefore, power supplies should only be removed from the enclosure during a Power supply replacement operation. The 800 W, multi-output PSUs can be connected to 240 VAC (high-line) or 120 VAC (low-line) AC supplies, and are 80Plus certified as “Platinum” efficiency.

The 2U expansion enclosure has several indicators to show status and aid serviceability. For more information, see 2U expansion enclosure indicators.

Drive plug ordering

New systems that are ordered from IBM follow a particular slot usage pattern. If more drives are installed later, continue adding from left to right in increasing slot order.

Any drive slot without a drive in it should be fitted with a Drive Blank to maintain correct airflow impedance.

5U Expansion enclosures

Expansion enclosures provide extra storage capacity that can be managed by the system.

The 5U SAS Expansion enclosure supports up to 92 drives in 3.5" large form factor (LFF) carriers in a 5U footprint, allowing greater rack density than 2U enclosures. The enclosure is mounted on slide rails and moves forward from the rack into a "service position" to remove or replace drives.

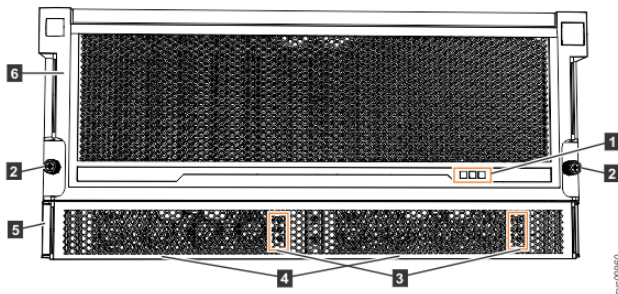


Figure 21. Features on the front of the 5U expansion enclosure

- 1 Display panel indicators
- 2 Rack retention thumb screws
- 3 Power® supply unit indicators
- 4 Power supply units (PSUs)
- 5 PSU fascia (1U)
- 6 Front fascia (4U)

The front of the enclosure provides access to the dual-redundant power supplies, and an indicator panel providing high-level status. The power supplies are housed in the bottom portion of the enclosure, behind a removeable bezel.

However, as Figure 22 on page 44 shows, the 4U and 1U fascias are packaged separately. You must attach them to the front of the 5U expansion enclosure as part of the initial installation process.

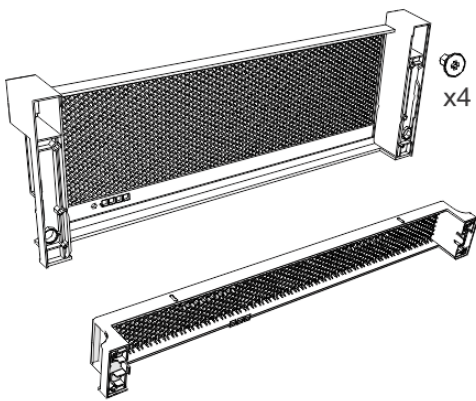


Figure 22. Front fascia of the 5U expansion enclosure

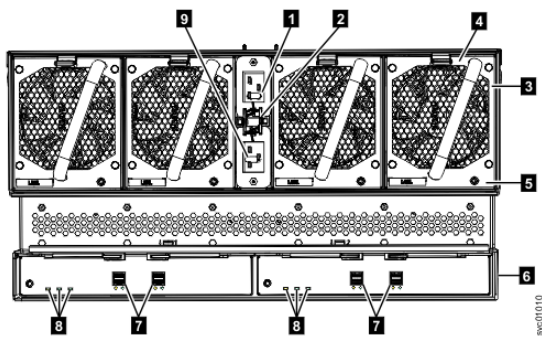


Figure 23. Features on the rear of the 5U expansion enclosure

- 1 Power cable connector for PSU 2
- 2 Power cable retention clamps
- 3 Fan module
- 4 Fan release latch
- 5 Fan fault indicator
- 6 Expansion canister
- 7 SAS ports and indicators
- 8 Expansion canister indicators
- 9 Power cable connector for PSU 1

The rear of the enclosure provides access to two primary expansion canisters, four redundant fan modules, and the power connectors. The 5U expansion canisters are mounted upside down into the enclosure compared to their orientation in a 2U expansion enclosure. Thus, Port 1 is to the right of Port 2.

Each primary expansion canister has two Wide-SAS ports: Port 1 (on the right) is for upstream connection (toward the controller), and Port 2 (on the left) is for downstream connection (to more expansion enclosures).

Both expansion canisters can access all the drives in the expansion enclosure, and so provide a redundant path to data.

The 92 drives are accessed by sliding the drawer forward to the Service position and removing the top lid. All the drives are then available for servicing while the drawer continues to operate.

The centre of the drawer includes two “Secondary Expansion Modules”, which provide the additional fanout that is required to connect all 92 SAS endpoints to the primary expansion canisters.

The Power Supply Units (PSUs) in the 2U Expansion Enclosure are combined power and cooling units, housing the main cooling fans for the enclosure. Therefore, power supplies should only be removed from the enclosure during a Power supply replacement operation. The 800W, multi-output PSUs can be connected to 240 VAC (high-line) or 120 VAC (low-line) AC supplies, and are 80Plus certified as “Platinum” efficiency.

A high-density expansion enclosure has sets of LEDs on the front and rear of the enclosure. Inside the expansion enclosure, LEDs also indicate the status of the drives and each secondary expander module. For more information, see [5U Expansion enclosure indicators](#).

Drive plug ordering

New systems ordered from IBM follow a particular slot usage pattern. If additional drives are installed later, continue adding from back to front and left to right in increasing slot order. It is important to ensure that no holes are left in the filling pattern as this adversely affects airflow and cooling.

Any drive slot without a drive in it should be fitted with a Drive Blank to maintain correct airflow impedance.

Chapter 5. Planning for hardware

This information is intended to help prepare the physical site for the installation of a FlashSystem 7300 .

About this task

Certain physical site specifications must be met before the system can be set up. This activity includes verifying that adequate space is available, and that requirements for power and environmental conditions are met.

Procedure

1. Review all the guidelines in the planning topics to understand where the system can be installed and identify all prerequisites, such as building structure, equipment rack, environmental controls, power supply, and accessibility.
2. Complete the “Planning worksheets” on [page 63](#) to record the information for the initial system creation.

What to do next

For more details on the planning for hardware, see the following pages:

Control enclosure environmental requirements

Before you install a system, your physical environment must meet certain requirements.

These requirements include verifying that adequate space is available and power and environmental conditions are met.

Safety notices

Use the following general safety information for all rack-mounted devices.



DANGER: Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock. (R001 part 1 of 2)

**CAUTION:**

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- (For sliding drawers) Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- (For fixed drawers) This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack. (R001 part 2 of 2)

Important: In addition, remember:

- The rack design must support the total weight of the installed enclosures and incorporate stabilizing features suitable to prevent the rack from tipping or being pushed over during installation or normal use.
- The rack must not exceed the maximum enclosure operating ambient temperature of 35-degrees C (95-degrees Fahrenheit). Air is drawn through the control enclosure by fans in each node canister and each power supply.

In particular, the rack front and rear doors must be at least 60% perforated to enable sufficient airflow through the enclosure. If there is less airflow, additional mechanisms are required to cool the enclosure. An appropriate IBM rack configuration would be the 7014-T42 IBM Rack Model T42, with standard rear door and feature code 6069 Front Door For 2.0 Meter Rack (High Perforation).

- The rack must have a safe electrical distribution system. It must provide overcurrent protection for the enclosure and must not be overloaded by the total number of enclosures installed. The electrical power consumption rating that is shown on the nameplate should be observed.
- The electrical distribution system must provide a reliable ground for each enclosure in the rack.

Power requirements for each power supply

Ensure that your environment meets the following power requirements. To aid in power and cooling requirements planning, [Table 12 on page 48](#) lists the rating of each power supply unit (PSU) by enclosure.

The power that is used by the system depends on various factors, including the number of enclosures and drives in the system and the ambient temperature.

Table 12. Power specifications per power supply					
Model and type	PSU	Input power requirements	Maximum input current	Maximum power output	Calorific value (BTU/hr)
FlashSystem 7300	2000 W	200-240 V single phase AC At a frequency of 50 Hz or 60 Hz IEC C14 standardized	10 A (2x)	2000 W	6824

The power and thermal measurements that are shown in [Table 13 on page 49](#) were obtained in the specific operating environment and under the conditions described. These measurements are presented as an illustration; measurements that are obtained in other operating environments might vary. Conduct your own testing to determine specific measurements for your environment.

<i>Table 13. Power consumption examples per enclosure</i>			
Model and type	Configuration	Total power consumption	Caloric value (BTU/hr)
FlashSystem 7300	1 enclosure with 24 FCM NVMe 4.8 TB drives, six 32 Gbps FC adapters, 16K 70/30 with 50% cache hits workload using 32 threads/queue depth to 96 vdisks	1075.6 W	3670.1
	1 enclosure with 24 FCM 4.36 TB drives, six 100 Gbps Ethernet adapters, 16K 70/30 with 50% cache hits workload using 24 threads/queue depth to 96 vdisks	1095.2 W	3737

Each enclosure contains two PSUs for redundancy. The total power consumption value is the sum of the power that is drawn by each PSU.

Environmental requirements

System airflow is from the front to the rear of each enclosure:

- Airflow passes between drive carriers and through each enclosure.
- Air exhausts from the rear of each canister.

Ensure that your environment falls within the ranges that are shown in [Table 14 on page 49](#).

<i>Table 14. Temperature requirements</i>				
Environment	Ambient temperature	Altitude	Relative humidity	Maximum wet bulb temperature
Operating	5°C to 35°C (41°F to 95°F)	0 - 3048 m (0 - 10000 ft)	8% to 80% noncondensing	23°C (73°F)
Non-operating	1°C to 50°C (34°F to 122°F)	-305 to 12192 m (-1000 to 40000 ft)	8% to 80% noncondensing	27°C (80°F)
Storage	1°C to 60°C (34°F to 140°F)		5% to 80% noncondensing	29°C (84°F)
Shipping	-40°C to 60°C (-40°F to 140°F)		5% to 100% condensing, but not precipitating	

Note: Above 950 m altitude, de-rate maximum ambient temperature 1°C per 300 m.

Dimensions and weight requirements for rack installation

Ensure that space is available in a standard 19" rack that is capable of supporting the enclosure. The rack rail kit supports racks with either threaded round or square rail mounting holes. The following table lists the dimensions and weights of the enclosures.

Table 15. Physical characteristics of the enclosures					
Enclosure	Height	Width	Depth	Maximum weight	
				Drive ready (without drives)	Fully configured (with drives)
FlashSystem 7300 control enclosures with 24 drive slots	88 mm (3.46 in.)	483 mm (19.0 in.)	850 mm (33.5 in.)	34.8 kg (76.5 lb)	40.1 kg (88.4 lb)

The following table shows the rack space requirements for the control enclosure in tabular form.

Table 16. Rack space requirements for the FlashSystem 7300 control enclosure	
Minimum rail length	Maximum rail depth
670 mm (26.38 in.)	870 mm (34.25 in.)

Additional space requirements

Ensure that these additional space requirements, as shown in [Table 17 on page 50](#), are available around the enclosures.

Table 17. Clearances		
Location	Additional space requirements	Reason
Left and right sides	50 mm (2 in.)	Cooling air flow
Back	Minimum: 100 mm (4 in.)	Cable exit

Acoustical Declaration with Noise Hazard Notice

[Table 18 on page 50](#) summarizes the declared noise emission values for systems.

Table 18. Declared noise emission values in accordance with ISO 9296 ⁽¹⁻⁶⁾						
Product description	Declared A-weighted sound power level, $L_{WA,m}$ (B)		Declared A-weighted emission sound pressure level, $L_{pA,m}$ (dB)		Statistical adder for verification, K_v (B)	
	Operating	Idling	Operating	Idling	Operating	Idling
Principal configuration : Single 2U enclosure in a rack; MTM (4657-924, 4657-U7D); 25 degrees C	7.8	7.8	-	-	0.3	0.3
Maximum configuration : Single 2U enclosure in a rack; MTM (4657-924, 4657-U7D); 27 degrees C	8.1	8.1	-	-	0.3	0.3

Table 18. Declared noise emission values in accordance with ISO 9296 ⁽¹⁻⁶⁾ (continued)

Product description	Declared A-weighted sound power level, $L_{WA,m}$ (B)		Declared A-weighted emission sound pressure level, $L_{pA,m}$ (dB)		Statistical adder for verification, K_v (B)	
	Operating	Idling	Operating	Idling	Operating	Idling
Maximum configuration : Single 2U enclosure in a rack; MTM (4657-924, 4657-U7D); Maximum fan speeds	9.0	9.0	-	-	0.3	0.3
Maximum configuration : Single 2U enclosure in a rack; MTM (4657-924, 4657-U7D); Maximum fan speeds, Service Position	-	-	87 ⁽⁷⁾	87 ⁽⁷⁾	0.3	0.3

Notes:

1. Declared level $L_{WA,m}$ is the upper-limit A-weighted sound power level. Declared level $L_{pA,m}$ is the mean A-weighted sound pressure level measured at the 1-meter bystander positions.
2. The statistical adder for verification, K_v , is a quantity to be added to the declared mean A-weighted sound power level, $L_{WA,m}$ such that there will be a 95% probability of acceptance, when using the verification procedures of ISO 9296, if no more than 6.5% of the batch of new equipment has A-weighted sound power levels greater than $(L_{WA,m} + K_v)$.
3. The quantity $L_{WA,c}$ (formerly called $L_{WA,d}$), can be computed from the sum of $L_{WA,m}$ and K_v .
4. All measurements made in conformance with ISO 7779 and declared in conformance with ISO 9296.
5. B, dB, abbreviations for bels and decibels, respectively. 1 B = 10 dB.
6. **Notice:** Government regulations (such as those prescribed by OSHA or European Community Directives) may govern noise level exposure in the workplace and may apply to you and your server installation. The actual sound pressure levels in your installation depend upon a variety of factors, including the number of racks in the installation; the size, materials, and configuration of the room where you designate the racks to be installed; the noise levels from other equipment; the room ambient temperature, and employees' location in relation to the equipment. Further, compliance with such government regulations also depends upon a variety of additional factors, including the duration of employees' exposure and whether employees wear hearing protection. IBM recommends that you consult with qualified experts in this field to determine whether you are in compliance with the applicable regulations.
7. Sound Pressure Level given is greater value of front and rear measurements.

Shock and vibration specifications for enclosures

Table 19 on page 52 and Table 20 on page 52 provide the shock and vibration testing results for your system.

<i>Table 19. Shock testing results</i>		
Shock categories	Test level	Performance
Operational	5 g 10 ms 1/2 Sine	<= 25 g 10 ms
Non-operational	30 g 10 ms 1/2 Sine	<= 75 g 11 ms

<i>Table 20. Vibration testing results</i>		
Vibration categories	Test level	Performance
Operational	0.21 grms 5-500 Hz Random	Throughput loss <= 10% FCAL <= 0.68 grms
Non-operational	1.04 grms 2-200 Hz Random	<= 3.12 grms
Shipping	0.3 g 2-200 Hz Sine	<= 5 g
Rotational vibration	Normal operation performance measurements in enclosure with no external vibration.	Throughput loss for all drives of the same type within performance profile.

SAS expansion enclosure environmental requirements

Before you install any 2U or 5U SAS expansion enclosure, your physical environment must meet certain requirements.

These requirements include verifying that adequate space is available and power and environmental conditions are met.

Power requirements for each power supply (two per enclosure)

Ensure that your environment meets the following power requirements.

To aid in power and cooling requirements planning, [Table 21 on page 52](#) lists the rating of each Power Supply Unit (PSU) by enclosure.

The power that is used by the system depends on several factors, including the number of enclosures and drives in the system and the ambient temperature.

<i>Table 21. Power specifications per power supply</i>					
Model and type	PSU	Input power requirements	Maximum input current	Maximum power output	Caloric value (BTU/hr)
4657-12G, or 4657-24G	764 W (2)	100 V to 240 V single phase AC at a frequency of 50 Hz to 60 Hz	10A for 100 V 6A for 240 V	764 W	2607

<i>Table 21. Power specifications per power supply (continued)</i>					
Model and type	PSU	Input power requirements	Maximum input current	Maximum power output	Caloric value (BTU/hr)
4657-92G	2400 W (2)	AC 200 - 240 V~ nominal; +/- 10% tolerant) 50 or 60 Hz (nominal; 47 - 63 Hz tolerant)	12 A (x2 - per inlet redundancy) Requires an IEC C20 appliance coupler (16-20A branch circuit or C19 power socket PDU)	2400 W	8189

Note: One or more C19 Power Distribution Units (PDU) are needed in the rack to connect power to the power supplies for 5U expansion enclosures.

The power and thermal measurements that are shown in [Table 22 on page 53](#) were obtained in the specific operating environment and under the conditions described. These measurements are presented as an illustration; measurements that are obtained in other operating environments might vary. Conduct your own testing to determine specific measurements for your environment.

<i>Table 22. Power consumption examples per enclosure</i>		
Model and type	Configuration	Total power consumption
4657-12G, or 4657-24G	One enclosure with 24 2.5-inch flash drives	151 W
4657-12G, or 4657-24G	One enclosure with 24 10 K SAS drives	175 W
4657-12G, or 4657-24G	One enclosure with 24 15 K SAS drives	234 W
4657-12G, or 4657-24G	One enclosure with 12 7.2 K nearline SAS drives	158 W
4657-92G	One enclosure with 92 10 TB nearline SAS drives	848 W
4657-92G	One enclosure with 92 15 TB tier 1 flash drives	748 W

Each SAS expansion enclosure contains two PSUs for redundancy. The total power consumption value is the sum of the power that is drawn from each PSU

Environmental requirements

System airflow is from the front to the rear of each enclosure:

- Airflow passes between drive carriers and through each enclosure.
- Airflow for the upper 4U of the 5U enclosure enters the front, passes between the disk drives, and exits through the large fans in the rear of the enclosure.
- Airflow for the lower 1U of the 5U enclosure is driven through the power supplies with 40 mm X 56 mm fans. Air continues through the chassis, cools the ESMs or controllers, and exits the rear of the enclosure.

- The combined power and cooling module exhausts air from the rear of each canister.

Ensure that your environment falls within the ranges that are shown in [Table 23](#) on page 54.

<i>Table 23. Temperature requirements</i>				
Environment	Ambient temperature	Altitude	Relative humidity	Maximum wet bulb temperature
Operating	5°C to 35°C (5°C to 40°C for 24 drives) 41°F to 95°F (41°F to 104°F for 24 drives)	0 - 2133 m (0 - 7000 ft)	8% to 80% noncondensing	23°C (73°F)
	5°C to 30°C (41°F to 86°F)	2134 - 3048 m (7001 - 10000 ft)		
Non-operating	1°C to 50°C (34°F to 122°F)	-305 to 12192 m (-1000 to 40000 ft)	8% to 80% noncondensing	27°C (80°F)
Storage	1°C to 60°C (34°F to 140°F)		5% to 80% noncondensing	29°C (84°F)
Shipping	-40°C to 60°C (-40°F to 140°F)		5% to 100% condensing, but not precipitating	

Dimensions and weight requirements for rack installation

Ensure that space is available in a standard 19" rack that can support the enclosure. The rack rail kits support racks with either threaded round or square mounting holes in the rail. The following table lists the dimensions and weights of the expansion enclosures.

<i>Table 24. Physical characteristics of the expansion enclosures</i>					
Enclosure	Height	Width	Depth	Maximum weight	
				Drive ready (without drive)	Fully configured (with drives)
4657-12G, or 4657-24G	87 mm (3.46 in.)	483 mm (19.0 in.)	556 mm (21.9 in.)	16.7 kg (36.8 lb)	25.0 kg (55.1 lb)
4657-92G	222.2 mm (8.75 in.)	483 mm (19.0 in.)	968 mm (38.1 in.)	67 kg (147.7 lb)	135 kg (297 lb)



Attention: To avoid potential equipment damage during transport and subsequent loss of data, see “[Procedure: Transporting a 5U 92-drive expansion enclosure](#)” on page 96. The procedure describes what to do for the following situations.

- When you power off a 92F, 92G, or an A9F 5U expansion enclosure because you intend to transport it to another location.
- When you intend to move a rack that contains a 92F, 92G, or an A9F 5U expansion enclosure.

The procedure describes how to remove each drive from the 5U enclosure and transport the enclosure. Removing the drives prevents damage to the drives and makes the enclosure lighter to move.



Warning: Some racks do not provide sufficient space to close the rear door. Expansion enclosures that are 5U need 968 mm from the rack front post to the back of the cable management arm (CMA). In addition, allow 905 mm from the front post to the back of the enclosure. To allow space for the power cables, provide 60 - 70 mm from the back of the enclosure.

Figure 24 on page 55 shows the rack space requirements for the 5U expansion enclosures.

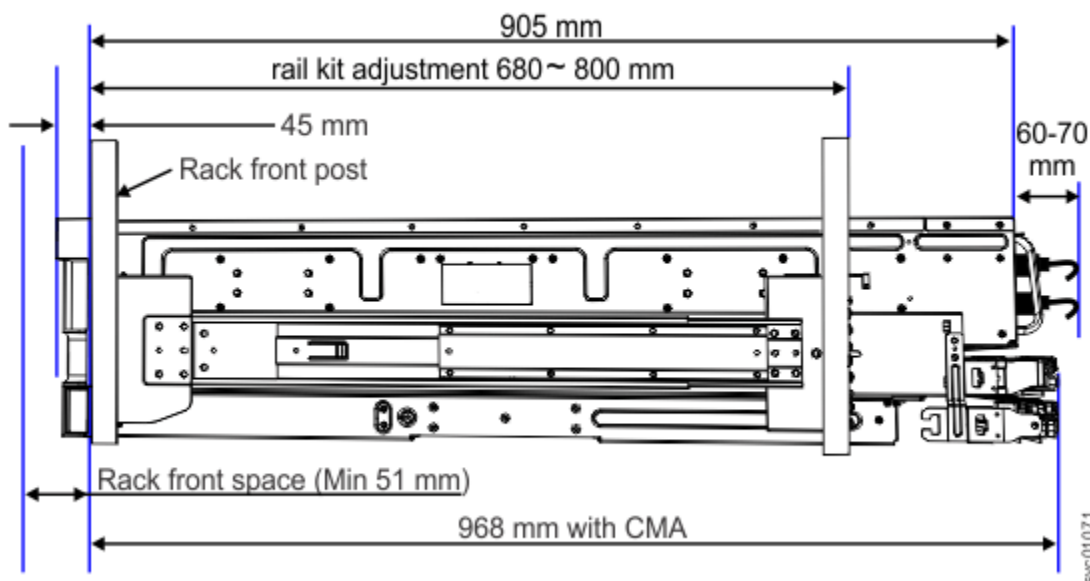


Figure 24. Rack space requirements for the 5U expansion enclosures

The following table shows the rack space requirements for the expansion enclosures in tabular form.

Table 25. Rack space requirements for the SAS expansion enclosures		
Enclosure	Minimum rail length	Maximum rail depth
4657-12G, or 4657-24G	595 mm (23.4 in.)	795 mm (31.3 in.)
4657-92G	680 mm (26.8 in.)	800 mm (31.5 in.)

Extra rack space requirements

Ensure that these additional space requirements, as shown in Table 26 on page 55, are available around the enclosures.

Table 26. Clearances		
Location	Space requirements	Reason
Left and right sides	50 mm (2 in.)	Cooling air flow
Back	Minimum of 100 mm (4 in.). This space is not needed for 5U expansion enclosure models.	Cable exit

Supported drives for SAS expansion enclosures

Table 27 on page 56 provides drive specifications for SAS expansion enclosures.

All drives are dual-port and hot-swappable. Drives of the same form factor and connector type can be intermixed within an enclosure.

Table 27. Drive specifications		
Model and type	3.5-inch drive	2.5-inch drive
4657-12G, or 4657-24G	-	• 2.5" Flash Drive 200 GB, 400 GB, 800 GB, 1.6 TB • 2.5" 15 K RPM HDD 300 GB, 600 GB • 2.5" 10K RPM HDD 600 GB, 900 GB, 1.2 TB, 1.8 TB, 2.4 TB • 2.5" 7.2 K RPM HDD 2 TB
4657-92G	N/A	• 2.5" Flash Drive 1.6 TB, 1.92 TB, 3.2 TB, 3.84 TB, 7.68 TB, 15.36 TB

Acoustical specifications for SAS expansion enclosures

The following table provides the acoustical specifications for the 4657-24G SAS expansion enclosures.

Table 28. Acoustical specifications for 4657-24G SAS expansion enclosures	
Model and type	Acoustical output per enclosure
4657-24G	Less than 6.3 B LwA - Operating (40% Average seek rate) @ 23°C ambient

The noise emission level that is stated is the declared (upper limit) sound power level, in decibels, for a random sample of machines. All measurements are made in accordance with ISO 7779 and reported in conformance with ISO 9296.

Table 29 on page 56 provides the acoustical specifications for the 5U SAS expansion enclosures in accordance with ISO 9296^(1,2,3).

Important: Hearing conservation program (HCP) procedures are required for field service personnel who service 5U SAS expansion enclosures.

Table 29. Declared noise emissions for 5U SAS expansion enclosures in accordance with ISO 9296				
Model and type	Declared A-Weighted Sound Power Level, L _{WAd} (B)		Declared A-Weighted Sound Pressure Level, L _{pAm} (dB)	
	Operating	Idling	Operating	Idling
Fully configured expansion enclosure, MTM / Model 4657-92G	8.5	8.5	85	85

Table 29. Declared noise emissions for 5U SAS expansion enclosures in accordance with ISO 9296 (continued)

Model and type	Declared A-Weighted Sound Power Level, L_{WAd} (B)		Declared A-Weighted Sound Pressure Level, L_{pAm} (dB)	
	Operating	Idling	Operating	Idling
Notes: - Declared level L_{WAd} is the upper-limit A-weighted sound power level. Declared level L_{pAm} is the mean A-weighted sound pressure level that is measured at the 1-meter bystander positions. - All measurements are made in conformance with ISO 7779 and declared in conformance with ISO 9296. "B" and "dB" are abbreviations for bels and decibels. 1 B = 10 dB. Important: Government regulations (such as regulations prescribed by OSHA or European Community Directives) can govern noise level exposure in the workplace and can apply to you and your server installation. This system is available with an optional acoustical door feature that can help reduce the noise that is emitted from this system. The actual sound pressure levels in your installation depend upon various factors. These factors include the number of racks in the installation. Other factors include the size, materials, and configuration of the room where you designate the racks to be installed. Other factors include the noise levels from other equipment, the room ambient temperature, and the employee's location in relation to the equipment. Further, compliance with such government regulations also depends upon various other factors, including the duration of employees' exposure and whether employees wear hearing protection. It is a good practice to seek qualified expert opinion in this field to determine whether you are in compliance with the applicable regulations.				

Shock and vibration specifications for SAS expansion enclosures

Table 30 on page 57 and Table 31 on page 57 provide the shock and vibration testing results for SAS expansion enclosures.

Table 30. Shock testing results

Shock categories	Test level	Performance
Operational	5 g 10 ms 1/2 Sine	≤ 25 g 10 ms
Non-operational	30 g 10 ms 1/2 Sine	≤ 75 g 11 ms

Table 31. Vibration testing results

Vibration categories	Test level	Performance
Operational	0.21 G_{rms} 5 - 500 Hz Random	Throughput loss $\leq 10\%$ FCAL ≤ 0.68 G_{rms}
Non-operational	1.04 G_{rms} 2 - 200 Hz Random	≤ 3.12 G_{rms}
Shipping	0.3 G_{rms} 2 - 200 Hz Sine	≤ 5 G_{rms}
Rotational vibration	Normal operation performance measurements in enclosure with no external vibration.	Throughput loss for all drives of the same type within performance profile.

Enclosure location guidelines

Use these guidelines to plan the location of a control enclosure and any expansion enclosures that attach to it.

Each control enclosure contains two node canisters, forming an I/O group. The guidelines apply on an I/O group by I/O group basis.

Note: A mounting rail kit is provided with each control enclosure and expansion enclosure. Each rail can expand to accommodate a range of rack depths, which are measured between the front and rear mounting posts of the rack. However, because there are differences between some types of mounting rails, be sure to use the specific rail kit that is supplied with each control or expansion enclosure.

Note: A SAS chain is the set of enclosures connected via a single SAS ports on each node canister in the control enclosure.

Plan for one of the following types of installation.

- Control enclosure only

The control enclosure requires two standard rack units of space in a rack. If you plan to add expansion enclosures in the future, follow the guidelines for a control enclosure and one or more expansion enclosures.

- Control enclosure and one or more expansion enclosures
 - Each control enclosure requires one standard rack unit of space in a rack.
 - Position the control enclosure in the center of the rack to have shorter cabling runs. Balance the number of expansion enclosures above and below the control enclosure.
 - Position the enclosures together. Avoid adding other equipment between enclosures.
 - Position the enclosures in the rack so that you can easily view them and access them for servicing. This action also allows the rack to remain stable and allows two or more people to install and remove the enclosures.
 - Should the configuration span multiple racks, locate the racks next to one another to have shorter cabling runs.
 - Attach no more than five 2U or two 5U expansion enclosures to port 1 and port 3 of the control enclosure.

Planning management connections

The cable-connection tables provide an easy to read method of recording the locations of current and planned cable connections for each control enclosure in the system.

Management Ethernet connections

In addition to Ethernet ports 1 and 2 are used for management and iSCSI host I/O and IP replication. The on board Ethernet Ports 3 and 4 can be used for iSCSI host IO and IP replication. There are 5 total on board ports, 4 10 GbE Ports (1,2,3,4), and the 1GbE Technician port.

Note:

- The 10 Gbps Ethernet RJ45 port works at 1 Gbps, if it is connected to a 1 Gbps Ethernet switch port.
- For 100 Gbps Ethernet connectivity, you may use third-party 100GBASE-BIDI QSFP optical transceiver that meets the minimum standards specifications. However, during troubleshooting, IBM support may ask customers to install IBM approved transceivers if the third-party transceivers are determined to cause the issue.

IP address allocation and usage

As you plan your installation, you must consider IP address requirements and service access for the system.

Use [Table 32 on page 59](#) to consider the TCP/IP address requirements of the system and the requirements to access other services. You must also plan for the IP address allocation, and for the configuration of the Ethernet router, gateway and firewall.

<i>Table 32. Summary of TCP/IP ports and services</i>				
Service	Traffic direction	Protocol	Port	Service type
Email (SMTP) notification and inventory reports	Outbound	TCP	25	Optional
SNMP event notification	Outbound	UDP	162	Optional
Syslog event notification	Outbound	TCP UDP	6514 (TCP) 514 (UDP)	Optional
IPv4 DHCP (Node service address)	Outbound	UDP	68	Optional
IPv6 DHCP (Node service address)	Outbound	UDP	547	Optional
Network time server (NTP)	Outbound	UDP	123	Optional
SSH for command line interface (CLI) access	Inbound	TCP	22	Mandatory
Remote support assistance	Outbound	TCP	22	Optional
HTTPS for GUI access	Inbound	TCP	443	Mandatory
Uploading support packages to IBM	Outbound	TCP	443	Optional
Remote support assistance for HTTPS GUI access	Outbound	TCP	443	Optional
Remote user authentication service - HTTP	Outbound	TCP	16310	Optional
Remote user authentication service - HTTPS	Outbound	TCP	16311	Optional
Remote user authentication service - Lightweight Directory Access Protocol (LDAP)	Outbound	TCP	389	Optional
iSCSI	Inbound	TCP	3260	Optional
iSCSI iSNS	Outbound	TCP	3260	Optional
IP-based RDMA replication/high availability	Inbound and Outbound	TCP	4791, 21451, 21452, and 21455	Optional
IP-based RDMA replication/high availability	Inbound and Outbound	UDP	4791, 21451, 21452, and 21455	Optional
IP Partnership management IP communication	Inbound and Outbound	TCP	3260	Optional
IP Partnership data path connections ¹	Inbound and Outbound	TCP	3265	Optional
REST API access and replication management	Inbound	TCP	7443	Optional
NVMe over RDMA	Inbound and Outbound	UDP over RoCEv2	4420	Optional
NVMe over TCP	Inbound and Outbound	TCP	4420	Optional
IP quorum application	Inbound and Outbound	TCP	1260	Optional

Table 32. Summary of TCP/IP ports and services (continued)

Service	Traffic direction	Protocol	Port	Service type
¹ Ports must be open for IP addresses that are configured for replication and not the system IP address.				

For configuration and management, you must allocate an IP address to the system; this IP address is referred to as the *management IP address*. For extra fault tolerance, you can also configure a second IP address for the second Ethernet port on the node. The addresses must be fixed addresses. If IPv4 and IPv6 are operating concurrently, you must provide an address for each protocol.



Attention: The address for a management IP cannot be the same address that is used for the service IP. Using the same IP address causes communication problems.

Name servers are not used to locate other devices. You must supply the numeric IP address of the device. To locate a device, the device must have a fixed IP address.

Planning for I/O connections

Plan to install the appropriate adapters for your FlashSystem control enclosure so that it is compatible with your networking topology and provides the appropriate connection capability.

The control enclosure contains two node canisters. Each node canister has three PCIe interface slots for host adapter cards. In addition, each node canister contains four Onboard Ethernet ports for management, host I/O, and replication.

Important: Both node canisters in a control enclosure (I/O group) must be configured with the same adapters.

Note: The node canister in the upper slot (slot 1) of a control enclosure is inverted, so the adapter slots and port numbers are numbered from right to left. The adapters and ports of the node canister in the lower slot (slot 2) are numbered left to right.

Table 33 on page 60 provides examples of the connection types and the alternative connection methods if alternative connection methods are available.

Table 33. Communications types					
Functionality	Network speeds supported	On-board or Adapter	Host I/O	System to system	Storage virtualization
Fibre Channel SAN (SCSI)	32 Gb, 16 Gb	Adapter: 4-port	yes	yes	yes
	64 Gb, 32 Gb	Adapter: 2-port	yes	yes	yes
Fibre Channel SAN (FC-NVMe)	32 Gb, 16 Gb	Adapter: 4-port	yes	no	no
	64 Gb, 32 Gb	Adapter: 2-port	yes	no	no
Ethernet (iSCSI)	100 Gb	Adapter: 2-port	yes	no	no
	25 Gb	Adapter: 2-port	yes	yes	yes
	10 Gb	On-board: 4-port	yes	yes	no
Ethernet (NVMe/TCP and NVMe/RDMA)	100 Gb	Adapter: 2-port	yes	no	no
	25 Gb	Adapter: 2-port	yes	yes	no

Note: 2 port adapter with port speed 25 Gb or 10 Gb depends on transceiver installation. For more information on the adapter, see [“Cable reference” on page 61](#).

Connecting two control enclosures directly with Fibre Channel cables

Two control enclosures can be directly connected to form a partnership (for Policy-based High Availability, migration or replication), or to form a clustered HyperSwap system for legacy high availability support. Creating a clustered system prevents the use of newer features such as storage partitions, policy-based High Availability and vVol replication.

Note: Remote copy (including HyperSwap, Metro Mirror, Global Mirror, and volume mobility) is not supported from software version 8.7.1 onwards. These services are replaced by policy-based high availability and policy-based replication.

Note: Clustering between the systems is supported for the systems running 8.7.0 or earlier software versions.

It is best for reliability, availability, and serviceability for control enclosures to communicate with each other through network switches. However, they can be directly connected with Fibre Channel (FC) cables, if needed.

Each node canister must have at least two paths to each node canister in the other control enclosure. This means that at least 8 Fibre Channel cables are needed and at least four Fibre Channel ports on each node canister will be used. [Table 34 on page 61](#) shows an example of Fibre Channel connections between the enclosures.

Table 34. Cabling to direct-connect two control enclosures				
	Control enclosure 1		Control enclosure 2	
FC Cable	Node Canister	FC Port	Node Canister	FC Port
1	1	1	1	1
2	1	2	2	1
3	1	3	1	2
4	1	4	2	2
5	2	1	1	3
6	2	2	2	3
7	2	3	1	4
8	2	4	2	4

Cable reference

The cable standard tables specify cable types and standards for customer-supplied cables for use with the system.

Table 35 on page 61 provides a list of Ethernet cable standards. Ethernet cables are not supplied as part of your order. Ensure the cables that are used meet the minimum standards for the Ethernet port type.

Table 35. Ethernet cable standards					
Ethernet adapter type	Ethernet port type	Connector	Cable type	Minimum standard	Remark
On-board Ethernet ports	1 Gbps Ethernet port	RJ45	Unshielded twisted pair (UTP)	Cat 5e or Cat 6 (up to 100 meters)	

Table 35. Ethernet cable standards (continued)

Ethernet adapter type	Ethernet port type	Connector	Cable type	Minimum standard	Remark
On-board Ethernet ports	10 Gbps Ethernet port	RJ45	Unshielded twisted pair (UTP)	Cat 6a or Cat 7 (up to 100 meters)	
2 Port 25 Gbps RoCE Adapter Card or 2 Port 25 Gbps iWARP Adapter Card	25 Gbps Ethernet port	LC-SFP28 Transceiver (IBM feature)	Optical fibre	• OM3 (up to 70 m) • OM4 (up to 100 m)	
2 Port 25 Gbps RoCE Adapter Card or 2 Port 25 Gbps iWARP Adapter Card	25 Gbps Ethernet port	QSFP28 to SFP28	Passive Twinax DAC Cable (up to 2 m)	• SFF-8432 transceiver specification • IEC60825-1 product safety specification • Operational temperature should be 0 deg C - 70 deg C. However, in some cases the temperature can reach to 85 deg C.	
2 Port 25 Gbps RoCE Adapter Card or 2 Port 25 Gbps iWARP Adapter Card	10 Gbps Ethernet port	RJ45 SFP+ connector (IBM feature)	Unshielded twisted pair (UTP)	• Cat 6a or Cat 7 (up to 100 meters)	The 25 Gbps Adapter card runs as a 10 Gbps port when using the RJ45 SFP+ connector.
2 Port 25 Gbps RoCE Adapter Card or 2 Port 25 Gbps iWARP Adapter Card	10 Gbps Ethernet port	LC - SFP+ Transceiver (IBM feature)	Optical fiber	• OM2 (up to 60 meters) or OM3 (60 - 150 meters)	The 25 Gbps Adapter card runs as a 10 Gbps port when using the LC - SFP+ Transceiver connector.

Table 35. Ethernet cable standards (continued)					
Ethernet adapter type	Ethernet port type	Connector	Cable type	Minimum standard	Remark
2 Port 25 Gbps RoCE Adapter Card or 2 Port 25 Gbps iWARP Adapter Card	25 Gbps Ethernet port	DAC (Direct Attached Copper)	DAC: Twin-ax copper cable (up to 2 m)	- SFF-8432 transceiver specification - IEC60825-1 product safety specification - Operational temperature should be 0 deg C - 70 deg C. However, in some cases the temperature can reach 85 deg C.	The 25 Gbps adapter ports can work with 10 Gbps and 25 Gbps DAC cables.
2 Port 100 Gbps RoCEv2 Adapter Card	100 Gbps Ethernet	QSFP28 (SR4) – Transceiver (IBM feature)	MPO fabric	- OM3 (up to 70 m) - OM4 (up to 100 m)	
2 Port 100 Gbps RoCEv2 Adapter Card	100 Gbps Ethernet	QSFP28 (SRBD) – Transceiver	LC fabric Optical: OM3/OM4	- SFF-8436 transceiver specification - IEC60825-1 product safety specification - Operational temperature should be 0 deg C - 70 deg C. However, in some cases the temperature can reach to 85 deg C.	
2 Port 100 Gbps RoCEv2 Adapter Card	100 Gbps Ethernet	AOC (Active Optical Cable)	AOC: Ribbon optical fiber cable		
2 Port 100 Gbps RoCEv2 Adapter Card	100 Gbps Ethernet	DAC (Direct Attached Copper)	DAC: Twin-ax copper cable (up to 2 m)		

Planning worksheets

Planning worksheets can help identify important information that is needed when the system is installed and configured. Complete the relevant sections to help with installation planning.

The planning worksheet is available for download in the following languages:

- [English](#)
- [Brazilian Portuguese](#)
- [French](#)
- [Italian](#)
- [German](#)
- [Spanish](#)
- [Simplified Chinese](#)
- [Japanese](#)

- [Korean](#)

Chapter 6. Installing

This information covers the system hardware installation and initial setup.

After you verify that the power and environmental requirements of the system are met, and planning the location of the enclosure, you are ready to begin installing the hardware components. The installation activity follows the plan that is used in the planning section.



Attention: IBM Enterprise Class Services (ECS) is available for you to purchase from IBM Technology Support Services (TSS). Consult your IBM Sales Representative or your IBM reseller to discuss including ECS as part of IBM's warranty service with the IBM Storage FlashSystem 7300 model 4657-924 product.

If you purchase IBM ECS, IBM System Services Representatives (SSRs) are responsible for some installing, updating, and troubleshooting tasks. Consult your IBM Sales Representative or your IBM reseller to understand the specific services that IBM provides.

The installation poster provides an illustrated sequence of steps for installing the enclosure in a rack and beginning the setup process. Refer to [Installation Poster](#).

For more details on the installation, see the following pages:

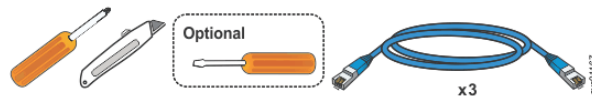
Unpacking the control enclosure

Before you unpack the control enclosure, ensure that you review and follow all related instructions.

Before you begin

Before you start the installation process, complete the information that is requested in [“Planning worksheets”](#) on page 63, and ensure the following items are available.

- Philips screw driver
- Box knife
- Flat-blade screw driver (optional)
- Three Ethernet cables



The control enclosure and the following related parts are included in one box. The enclosed inventory sheet lists the part numbers of the items that were ordered. Items such as drives and interface adapters, are preinstalled inside each node canister.

- Control enclosure with the following components preinstalled:
 - Two node canisters with optional interface adapters, SFPs, and memory
Each node canister contains three networking adapter slots. The same number and type of adapters must be installed in each node canister. The control enclosure can contain 0, 2, 4, or 6 interface adapters.
 - Two power supply units (PSUs)
 - A combination of drives and drive blanks
The number of drives and drive blanks varies, according to the number of drives that were specified in the product order.
- Rail kit, which includes the left and right rails, and any associated hardware
- Cables, if they were ordered, for the type and number of interface adapters that are installed in each node canister.
- Two power cables.

About this task



CAUTION: The weight of this part or unit is between 18 and 33 kg (39 and 74 lb). It takes two persons to safely lift this part or unit. (C010)



≥ 18 kg (39.7 lb)



≥ 33.6 kg (74 lb)



≥ 46.3 kg (102 lb)



or

To unpack the control enclosure, complete the following steps. If three persons or a lift are not available, more steps are required to remove some parts before the control enclosure can be installed.

1. Cut the box tape and open the lid of the shipping carton.
2. Remove the rail kit box and set it aside in a safe location.
3. Lift the front and rear foam packing pieces from the carton.
4. Remove the four corner reinforcement pieces from the carton.
 - If three people lift the control enclosure out of the carton or using lifting equipment, go to Step [“15” on page 66](#).
 - Otherwise, continue to Step [“5” on page 66](#).
5. Using the box knife, carefully cut the four corners of the carton from top to bottom.
6. Fold the sides and back of the carton down to uncover the rear of the control enclosure. If necessary, carefully cut along the lower fold line of the sides and remove them.
7. Carefully cut the raised section of the foam packing away from the rear of the enclosure.
8. Carefully cut open the bag that covers the rear of the enclosure.
9. Remove the left and right PSU, as described in [“Removing and replacing a power supply unit” on page 118](#).
10. Record the last 6 digits of the serial number on the back of each PSU; then, set the power supplies aside.

Item	Left PSU	Right PSU
Serial Number		

11. Remove the upper and lower node canisters; see [“Removing and reseating a node canister” on page 132](#).
12. Record the serial number on the release handle of each node canister; then, set the canisters aside.

Item	Upper Node Canister	Lower Node Canister
Serial Number		

13. Carefully cut the raised section of the foam packing away from the front of the enclosure.
14. Remove all of the drives from the front of the enclosure, as described in [“Removing and replacing a drive” on page 116](#).
15. Lift the enclosure from the shipping carton or push it on to a lift.
16. Record the serial number that is listed on the left end cap of the control enclosure.

Item	Serial Number	MTM
Control Enclosure		

Installing support rails for the control enclosure

You must install the support rails before you install the enclosure in a rack.

Procedure

To install the support rails for the control enclosure, complete the following steps.

1. Locate the control enclosure rails, as shown in [Figure 25 on page 67](#).
The rail assembly consists of two rails that must be installed in the rack cabinet.

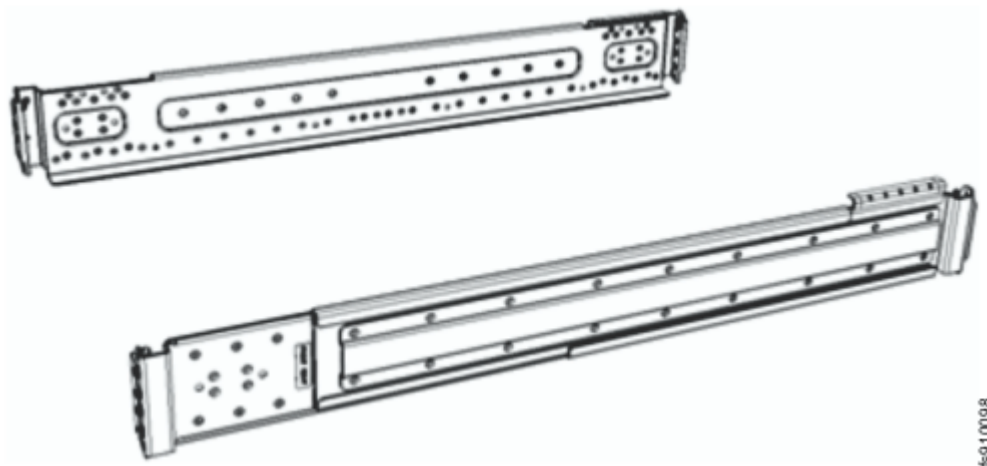


Figure 25. Control enclosure support rails

2. Working at the front of the rack cabinet, identify the two standard rack units (2U) of space in the rack into which you want to install the support rails.

[Figure 26 on page 67](#) shows two rack units with the front mounting holes identified.

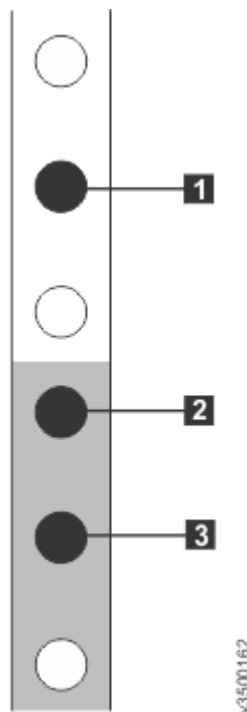


Figure 26. Hole locations in the front of the rack

- **1** Upper rail-mounting bracket pin
- **2** Lower rail-mounting bracket pin

- **3** Rack mounting screw hole
3. Ensure that the appropriate bracket pins are installed in the front and rear bracket of each rail.
Each rail comes with four medium pins preinstalled (two in the front bracket and two in the rear bracket). Large pins are provided separately. Use the pins that are appropriate for the mounting holes in your rack, as described in [Table 36 on page 68](#).

Table 36. Selecting bracket pins for your rack	
Mounting holes	Bracket pins
Round, unthreaded	Use the preinstalled medium pins.
Square	Unscrew the medium pins and replace with the large pins that are supplied with the rails.

4. At each end of the rail, grasp the tab **1** and pull *firmly* to open the hinge bracket.
See [Figure 27 on page 68](#).

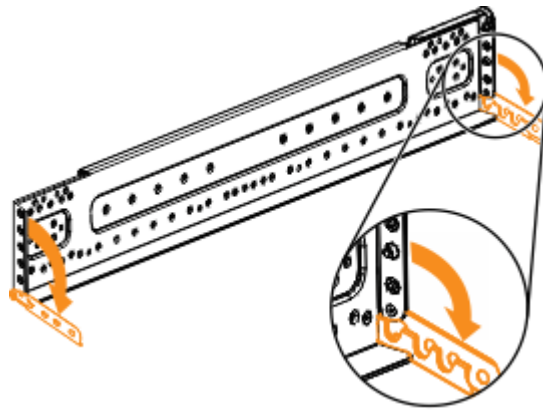


Figure 27. Opening the hinge brackets

5. Align the holes in the rail bracket with the holes on the front and rear rack cabinet flanges.
Ensure that the rails are aligned on the inside of the rack cabinet.
6. On the rear of the rail, press the two bracket pins into the holes in the rack flanges.
7. Close the rear hinge bracket to secure the rail to the rack cabinet flange.
8. On the front of the rail, press the two bracket pins into the holes in the rack flanges.
9. Close the front hinge bracket to secure the rail to the rack cabinet flange.
10. Close the rear hinge bracket to secure the rail to the rack cabinet flange.
11. On the front of the rail, press the two bracket pins into the holes in the rack flanges.
12. Close the front hinge bracket to secure the rail to the rack cabinet flange.
13. Secure the rear of the rail to the rear rack flange with two black M5 screws.
14. Repeat the steps to secure the opposite rail to the rack cabinet.
15. Repeat the procedure to install rails for each additional control enclosure.

Installing a control enclosure

Following your enclosure location plan, install the control enclosure.

About this task

The installation procedure applies equally to control enclosures and expansion enclosures.

- Lifting a control enclosure requires at least three people.
- Lifting a 2U expansion enclosure requires at least two people. Lifting a 5U expansion enclosure requires at least three people or a lifting device.

- Each control enclosure must be installed only on the control enclosure rails provided with the enclosure.
- Each expansion enclosure must be installed only on the expansion enclosure rails provided with the enclosure.



CAUTION:

- To lift a control enclosure requires at least three people.
- Install a control enclosure only onto the control enclosure rails supplied with the enclosure.
- Load the rack from the bottom up to ensure rack stability. Empty the rack from the top down.

Procedure

To install a control enclosure, complete the following steps.

1. On either side of the drive assemblies, remove the enclosure end caps by grasping the handle and pulling the bottom of the end cap free, then clearing the tab on the top of the enclosure.

(See [Figure 28 on page 69.](#))

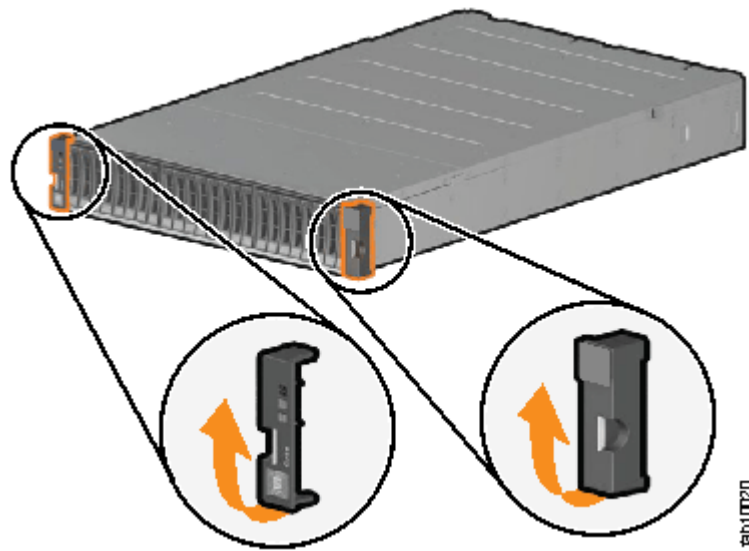


Figure 28. Removing enclosure end caps

2. Align the enclosure with the front of the rack cabinet.
3. Slide the enclosure into the rack along the rails until the enclosure is fully inserted. (See [Figure 29 on page 70.](#))

Note: The rails are not designed to hold an enclosure that is partially inserted. The enclosure must always be in a fully inserted position.

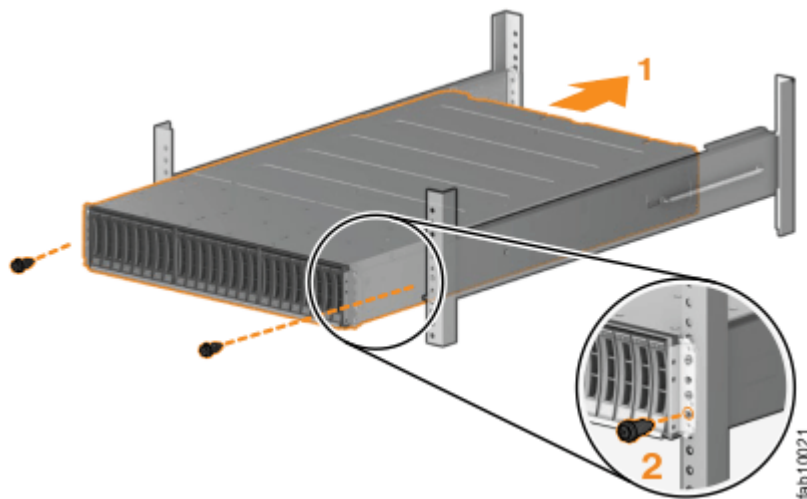


Figure 29. Inserting the enclosure

4. Secure the enclosure with screws in the rack mounting screw holes on each side of the enclosure.
5. Reinstall the left and right end caps.

The left end cap has indicator windows that align with the status LEDs (light-emitting diodes) on the edge of the enclosure.

- a) Ensure that the serial number on the left end cap matches the serial number on the left flange ("ear") on the front of the enclosure.
- b) Fit the slot on the top of the end cap over the tab on the flange.
- c) Rotate the end cap down until it snaps into place.
- d) Ensure that the inside surface of the end cap is flush with the flange.

What to do next

If you removed components from the enclosure to lift it, reinstall the components into the slots of the enclosure from which they were removed.

Installing a 2U expansion enclosure

Use the following information to install the optional 2U expansion enclosure.

Unpacking a 2U expansion enclosure

Before you unpack the optional 2U expansion enclosure, ensure that you review and follow all related instructions.

Before you begin

The expansion enclosure and related parts are included in a single box that contains the following items:

- Expansion enclosure with the following components preinstalled:
 - Two power supplies
 - Drives and drive blanks
- Rail kit, which includes left and right rails, black M5 screws, and alternative silver screw pins for other rack types
- Two power cables

Note: You will need a box knife to unpack the expansion enclosure.

About this task



CAUTION: To lift the assembled enclosure requires three persons unless suitable lifting equipment is available or the enclosure is unpacked and dismantled as described in the procedure.

Procedure

1. Cut the box tape and open the lid of the shipping carton.
2. Remove the rail kit box and set it aside in a safe location.
3. Lift the front and back foam packing pieces from the carton.
4. Remove the four corner reinforcement pieces from the carton.
5. Using the box knife, carefully cut the four corners of the carton from top to bottom.
6. Fold the sides and back of the carton down to uncover the front of the expansion enclosure.
If necessary, carefully cut along the lower fold lines and remove each of the sides.
7. Carefully cut the foam packing away from the front of the enclosure.
8. Carefully cut open the bag that covers the front of the enclosure.
9. Remove the leftmost drive or drive filler. Note its location (and its serial number, if it is a drive) and set it aside.
10. Repeat until all drives or drive fillers are removed from the enclosure.
11. Lift the enclosure from the shipping carton. Note that the rear half of the enclosure is heavier than the front half.

Note: With the drives removed, the enclosure weighs approximately 17 kg (37 lb).

Installing support rails for 2U expansion enclosures

Before you install 2U expansion enclosures, you must first install support rails.

Procedure

To install the support rails, complete the following steps.

1. Locate the expansion enclosure rails ([Figure 30 on page 71](#)).
The rail assembly consists of two rails that must be installed in the rack cabinet.

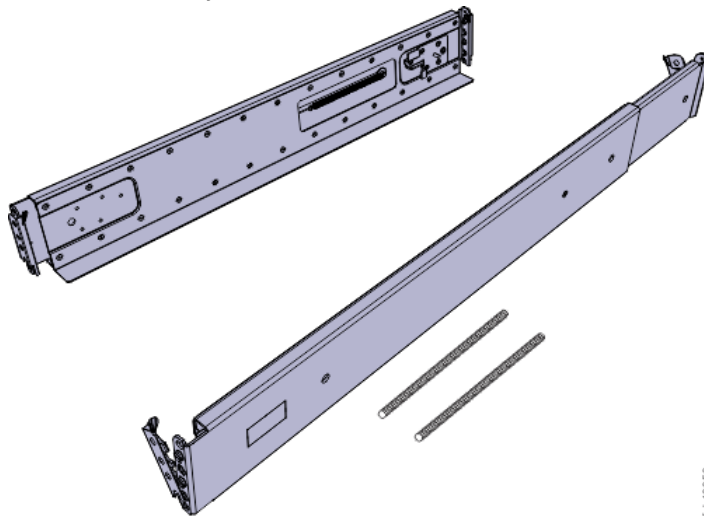


Figure 30. Expansion enclosure support rails

2. Locate the hardware that is used to install the rails, including two rail springs, two sets of eight bracket pins, and two M5 screws.
Set the hardware aside for use later in the installation process.
3. Install a spring on each rail.

- a) Extend the rail to its full length.
 - b) Push one looped end of a spring over one stud on the inside of the rail.
 - c) Stretch the spring slightly and push the other looped end of the spring onto the other stud on the inside of the rail.
4. Working at the front of the rack cabinet, identify the two standard rack units (2U) of space in the rack into which you want to install the support rails.

Figure 31 on page 72 shows two rack units with the front mounting holes identified.

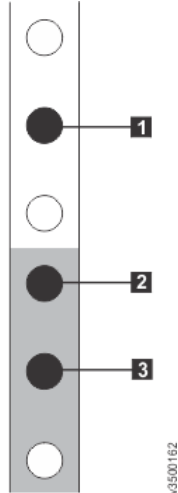


Figure 31. Hole locations in the front of the rack

- **1** Upper rail mounting bracket pin
 - **2** Lower rail mounting bracket pin
 - **3** Rack mounting screw hole
5. Ensure that the appropriate bracket pins are installed in the front and rear bracket of each rail. Each rail comes with four medium pins preinstalled (two in the front bracket and two in the rear bracket). Large and small pins are provided separately. Use the pins that are appropriate for the mounting holes in your rack. See Table 37 on page 72.

Table 37. Selecting bracket pins for your rack	
Mounting holes	Bracket pins
Round, unthreaded	Use the preinstalled medium pins.
Round, threaded	Unscrew the medium pins and replace with the smaller pins that are supplied with the rails.
Square	Unscrew the medium pins and replace with the large pins that are supplied with the rails.

6. At each end of the rail, grasp the tab **1** and pull *firmly* to open the hinge bracket (see Figure 32 on page 72).

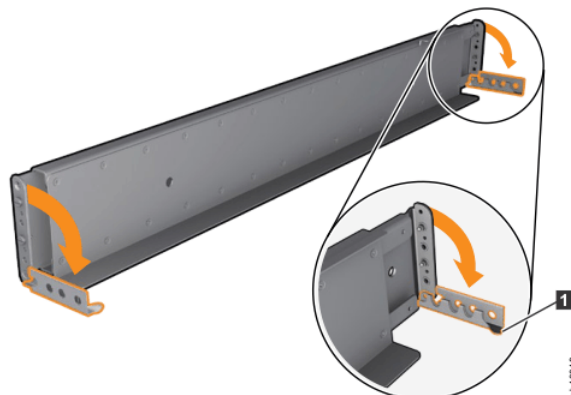


Figure 32. Opening the hinge brackets

7. Align the holes in the rail bracket with the holes on the front and rear rack cabinet flanges.
Ensure that the rails are aligned on the inside of the rack cabinet.
8. On the rear of the rail, press the two bracket pins into the holes in the rack flanges.
9. Close the rear hinge bracket to secure the rail to the rack cabinet flange.
(See Figure 33 on page 73.)

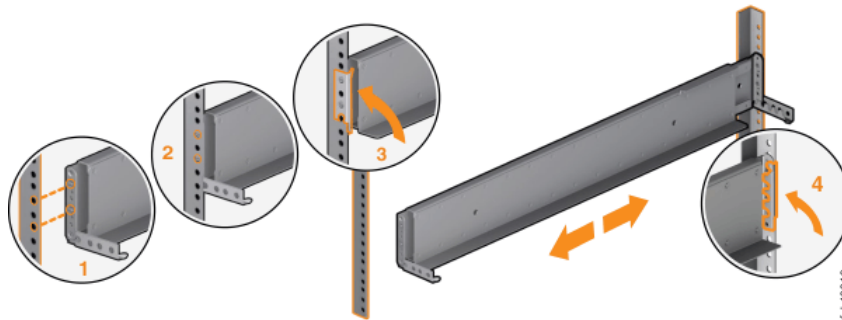


Figure 33. Closing the hinge brackets

10. On the front of the rail, press the two bracket pins into the holes in the rack flanges.
11. Close the front hinge bracket to secure the rail to the rack cabinet flange.
See Figure 33 on page 73.
12. Secure the rear of the rail to the rear rack flange with an M5 screw that is provided with the rack kit.
13. Repeat the steps to secure the opposite rail to the rack cabinet.
14. Repeat the procedure to install rails for each additional expansion enclosure.

Installing an optional 2U SAS expansion enclosure

The 2U SAS expansion enclosures are installed in the same rack as the control enclosure.

About this task



CAUTION:

- To lift and install the 2U SAS expansion enclosure into the rack requires at least two people.
- Install a 2U SAS expansion enclosure only onto the rails that are supplied with the enclosure.
- Load the rack from the bottom up to ensure rack stability. Empty the rack from the top down.

Procedure

To install an optional 2U SAS expansion enclosure, complete the following steps.

1. Remove the two enclosure end caps by grasping the handle and pulling the bottom of the end cap free, then clearing the tab on the top of the enclosure.
2. Align the enclosure with the front of the rack cabinet.
3. Carefully slide the enclosure into the rack along the rails until the enclosure is fully inserted.
4. Secure the enclosure with screws in the rack mounting screw holes.
5. Reinstall the left and right end caps.

The left end cap has indicator windows that align with the status LEDs (light-emitting diodes) on the edge of the enclosure.

- a) Ensure that the serial number of the end cap matches the serial number on the rear of the enclosure.
- b) Fit the slot on the top of the end cap over the tab on the chassis flange.
- c) Rotate the end cap down until it snaps into place.
- d) Ensure that the inside surface of the end cap is flush with the chassis.

6. If you are installing additional 2U SAS expansion enclosures, repeat the previous steps to complete the installation.

Powering on the optional 2U SAS expansion enclosures

After you install all the hardware components, power on the optional 2U SAS expansion enclosures and check their status.

About this task



Attention: Do not power on an expansion enclosure with any open bays or slots.

- Every unused drive bay must be occupied by a filler panel.
- Filler panels must be installed in all empty host interface adapter slots.

Open bays or slots disrupt the internal air flow, causing the drives to receive insufficient cooling.

Procedure

To power on the 2U SAS expansion enclosures, complete the following steps.

1. Use the supplied power cords to connect both power supply units of the first expansion enclosure to their power sources.

If the power sources have circuit breakers or switches, ensure that they are turned on. The expansion enclosure does not have power switches. Repeat this step for each expansion enclosure in the system.

Note: Each enclosure has two power supply units. To provide power failure redundancy, connect the two power cords to separate power circuits.

2. From the rear of the rack, check the LEDs on each expansion enclosure (see [Figure 34 on page 74](#)).

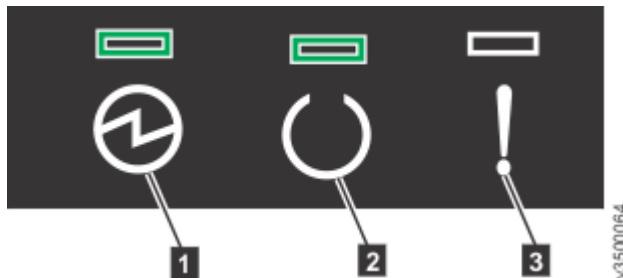


Figure 34. Expansion enclosure LEDs

- 1** Power
- 2** Status
- 3** Fault

The canister is ready with no critical errors when **Power** is illuminated, **Status** is on, and **Fault** is off.

3. Wait for all expansion canisters to finish powering on before you proceed with the system installation process.

Installing a 5U expansion enclosure

Use the following information to install the optional 5U expansion enclosure.

Safety notices and considerations

Before you install, service, or move a 5U expansion enclosure, always read and follow the safety notices and guidelines.

Safety notices

Use the reference numbers in parentheses at the end of each notice (for example, D005) to find the matching translated notice in *IBM Systems Safety Notices*.



DANGER: Serious injury or death can occur if loaded lift tool falls over or if a heavy load falls off the lift tool. Always completely lower the lift tool load plate and properly secure the load on the lift tool before moving or using the lift tool to lift or move an object. (D010)



DANGER: Multiple power cords. The product might be equipped with multiple AC power cords or multiple DC power cables. To remove all hazardous voltages, disconnect all power cords and power cables. (L003)



or



DANGER:



Hazardous voltage present. Voltages present constitute a shock hazard, which can cause severe injury or death. (L004)



DANGER:



Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in splattered metal, burns, or both. (L005)



DANGER: Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.

- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock. (R001 part 1 of 2)



CAUTION:

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- (For sliding drawers) Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- (For fixed drawers) This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack. (R001 part 2 of 2)



CAUTION: Removing components from the upper positions in the rack cabinet improves rack stability during a relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building.

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must observe the following precautions.
 - Remove all devices in the 32U position and above.
 - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
 - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 32U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- If the rack cabinet you are relocating was supplied with removable outriggers they must be reinstalled before the cabinet is relocated.
- Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Verify that all door openings are at least 760 x 230 mm (30 x 80 in.).
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet during movement.
- Do not use a ramp inclined at more than 10 degrees.
- When the rack cabinet is in the new location, complete the following steps:
 - Lower the four leveling pads.
 - Install stabilizer brackets on the rack cabinet.

- If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.
- If a long-distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also lower the leveling pads to raise the casters off the pallet and bolt the rack cabinet to the pallet. (R002)



DANGER: Racks with a total weight of > 227 kg (500 lb.), Use Only Professional Movers! (R003)



DANGER: Do not transport the rack via fork truck unless it is properly packaged, secured on top of the supplied pallet. (R004)



DANGER:



Main Protective Earth (Ground):

This symbol is marked on the frame of the rack.

The PROTECTIVE EARTHING CONDUCTORS should be terminated at that point. A recognized or certified closed loop connector (ring terminal) should be used and secured to the frame with a lock washer using a bolt or stud. The connector should be properly sized to be suitable for the bolt or stud, the locking washer, the rating for the conducting wire used, and the considered rating of the breaker. The intent is to ensure the frame is electrically bonded to the PROTECTIVE EARTHING CONDUCTORS. The hole that the bolt or stud goes into where the terminal conductor and the lock washer contact should be free of any non-conductive material to allow for metal to metal contact. All PROTECTIVE EARTHING CONDUCTORS should terminate at this main protective earthing terminal or at points marked with . (R010)



CAUTION:



The weight of this part or unit is more than 55 kg (121.2 lb). It takes specially trained persons, a lifting device, or both to safely lift this part or unit. (C011)



CAUTION: To avoid personal injury, before lifting this unit, remove all appropriate subassemblies per instructions to reduce the system weight. (C012)



CAUTION: CAUTION regarding IBM provided VENDOR LIFT TOOL:

- Operation of LIFT TOOL by authorized personnel only
- LIFT TOOL intended for use to assist, lift, install, remove units (load) up into rack elevations. It is not to be used loaded transporting over major ramps nor as a replacement for such designated tools like pallet jacks, walkies, fork trucks and such related relocation practices. When this is not practicable, specially trained persons or services must be used (for instance, riggers or movers). Read and completely understand the contents of LIFT TOOL operator's manual before using.
- Read and completely understand the contents of LIFT TOOL operator's manual before using. Failure to read, understand, obey safety rules, and follow instructions may result in property damage and/or personal injury. If there are questions, contact the vendor's service and support. Local paper manual must remain with machine in provided storage sleeve area. Latest revision manual available on vendor's website.
- Test verify stabilizer brake function before each use. Do not over-force moving or rolling the LIFT TOOL with stabilizer brake engaged.
- Do not raise, lower or slide platform load shelf unless stabilizer (brake pedal jack) is fully engaged. Keep stabilizer brake engaged when not in use or motion.
- Do not move LIFT TOOL while platform is raised, except for minor positioning.

- Do not exceed rated load capacity. See LOAD CAPACITY CHART regarding maximum loads at center versus edge of extended platform.
- Only raise load if properly centered on platform. Do not place more than 200 lb (91 kg) on edge of sliding platform shelf also considering the load's center of mass/gravity (CoG).
- Do not corner load the platform tilt riser accessory option. Secure platform riser tilt option to main shelf in all four (4x) locations with provided hardware only, prior to use. Load objects are designed to slide on/off smooth platforms without appreciable force, so take care not to push or lean. Keep riser tilt option flat at all times except for final minor adjustment when needed.
- Do not stand under overhanging load.
- Do not use on uneven surface, incline or decline (major ramps).
- Do not stack loads.
- Do not operate while under the influence of drugs or alcohol.
- Do not support ladder against LIFT TOOL.
- Tipping hazard. Do not push or lean against load with raised platform.
- Do not use as a personnel lifting platform or step. No riders.
- Do not stand on any part of lift. Not a step.
- Do not climb on mast.
- Do not operate a damaged or malfunctioning LIFT TOOL machine.
- Crush and pinch point hazard below platform. Only lower load in areas clear of personnel and obstructions. Keep hands and feet clear during operation.
- No Forks. Never lift or move bare LIFT TOOL MACHINE with pallet truck, jack or fork lift.
- Mast extends higher than platform. Be aware of ceiling height, cable trays, sprinklers, lights, and other overhead objects.
- Do not leave LIFT TOOL machine unattended with an elevated load.
- Watch and keep hands, fingers, and clothing clear when equipment is in motion.
- Turn Winch with hand power only. If winch handle cannot be cranked easily with one hand, it is probably over-loaded. Do not continue to turn winch past top or bottom of platform travel. Excessive unwinding will detach handle and damage cable. Always hold handle when lowering, unwinding. Always assure self that winch is holding load before releasing winch handle.
- A winch accident could cause serious injury. Not for moving humans. Make certain clicking sound is heard as the equipment is being raised. Be sure winch is locked in position before releasing handle. Read instruction page before operating this winch. Never allow winch to unwind freely. Freewheeling will cause uneven cable wrapping around winch drum, damage cable, and may cause serious injury. (C048)



CAUTION: If the System slide rails are installed above EIA location 29U, the [ServerLIFT®] tool (or other qualified lift tool) must be used as a safety precaution for servicing. Position the lift tool platform slightly below the bottom of the System drawer to account for the slight downward flex when the drawer is extended out fully on its slides. Then gently raise the lift tool platform to stably contact the bottom of the drawer, minding not to over force it as it could put upward stress to the slide rails. A service-qualified ladder may have to be used to reach or properly work around the System at such heights. While using a ladder, do not lean on or against the system drawer or lift tool during service, and follow safe practices. (C051)

Weight considerations: 5U expansion enclosure

Before you install, move, or perform service on a 5U SAS expansion enclosure, you must be prepared to handle the weight of the enclosure and its parts.

Safety notices and considerations

Important: Always read and follow the safety notices and instructions before you install, move, or service the expansion enclosure and its parts. See [“Safety notices and considerations” on page 75](#) for information.

- Do not exceed the specified maximum load of the rack where the enclosure is to be installed.
- Do not exceed any load limit of the building and flooring where the enclosure is to be installed.
- Always use a suitably rated mechanical lift or four persons when you are performing any of the following tasks:
 - Removing the expansion enclosure from its packing material
 - Lifting and installing the expansion enclosure in the rack for the first time
 - Reinstalling the expansion enclosure after you complete a service task (for example, replacing the enclosure FRU).
- At least three persons are required to move the enclosure while it is in the rack (if you are moving the enclosure off the rails). Even after the drives, power supply units, secondary expander modules, canisters, fans, and top cover are removed, the enclosure weighs approximately 43 kg (95 lbs).
- To maximize rack stability, always install the expansion enclosure in the lowest possible position in the rack.

Weight of expansion enclosure parts

Table 38 on page 79 summarizes the weight and quantity of the parts (FRUs) that are shipped with the 5U expansion enclosure.

Table 38. Weight of expansion enclosure parts					
FRU description	Weight per unit		Quantity shipped	Total weight	
	kg	lbs		kg	lb
Enclosure FRU	42.5	93.696	1	42.500	93.696
Rail kit	9.231	20.351	1	9.231	20.351
Front fascia (4U front cover)	0.303	0.668	1	0.303	0.668
Display panel assembly	0.020	0.044	1	0.020	0.044
PSU fascia (1U cover)	0.010	0.022	1	0.010	0.022
Power supply unit (PSU)	3.335	7.352	2	6.670	14.705
Secondary expansion module	0.826	1.821	2	1.652	3.642
Fan module	0.890	1.962	4	3.560	7.848
Expansion canister	1.588	3.501	2	3.176	7.002
Cable management arm (lower and upper arms)	1.373	3.027	1	1.373	3.027
Top cover	3.720	8.201	1	3.720	8.201
Fan interface board	0.118	0.260	1	0.236	0.260

Weight of expansion enclosure SAS drives

The SAS drives are shipped in a separate package from the 5U expansion enclosure. The enclosure can support up to 92 SAS drives; however, the quantity varies depending on the number of drives ordered.

Weight increases as FRUs are installed

The 5U expansion enclosure supports up to 92 SAS drives. As [Table 39 on page 80](#) shows, substantial weight is added to the enclosure when all drives are installed.

Table 39. Weight of an enclosure with 92 SAS drives

FRU description	Approximate weigh per unit		Maximum supported	Approximate extra weight	
	kg	lb		kg	lb
2.5-inch tier 0 flash drive 2.5-inch tier 1 flash drive	0.224	0.494	92	20.608	45.433
2.5-inch hard disk drive	0.304	0.670	92	27.968	61.659
3.5-inch Near-Line SAS hard disk drive	0.876	1.931	92	80.592	177.675

As you install or replace FRUs, the overall weight of the expansion enclosure increases. For example, [Table 40 on page 80](#) shows the weight progression as different combinations of FRUs are installed.

Table 40. Enclosure weight as FRUs are installed

Enclosure assembly		Approximate weight	
FRUs installed	FRUs not installed	kg	lb
Enclosure	- Secondary expansion modules - Fascia (1U and 4U) - PSUs - Expansion canisters - Fan modules - Fan interface board - Display assembly - Drives - Cover	42.5	93.7
- Enclosure - Secondary expansion modules	- Fascia (1U and 4U) - PSUs - Expansion canisters - Fan modules - Fan interface board - Display assembly - Drives - Cover	44.3	97.7
- Enclosure - Secondary expansion modules - Fascia (1U and 4U) - PSUs - Expansion canisters - Fan modules - Fan interface board - Display assembly	- Drives - Cover	58	127.9
Note: The following FRUs are installed when the enclosure is initially shipped. - Enclosure - Secondary expansion modules - PSUs - Expansion canisters - Fan modules - Fan interface board - Display assembly - Cover	- Fascia (1U and 4U) - Drives	61.5	135.4

Table 40. Enclosure weight as FRUs are installed (continued)			
Enclosure assembly		Approximate weight	
FRUs installed	FRUs not installed	kg	lb
- Enclosure - Secondary expansion modules - Fascia (1U and 4U) - PSUs - Expansion canisters - Fan modules - Fan interface boards 92 2.5-inch tier 1 flash drives	Cover	78.6	173.3
- Enclosure - Secondary expansion modules - Fascia - PSUs - Expansion canisters - Fan modules - Fan interface board 92 2.5-inch hard disk drives	Cover	86	189.6
- Enclosure - Secondary expansion modules - Fascia - PSUs - Expansion canisters - Fan modules - Fan interface board 92 3.5-inch Near-Line SAS hard disk drives	Cover	138.6	305.6

Conversely, the overall weight of the expansion enclosure is reduced as you remove parts. However, even with parts removed, the 5U expansion enclosure is heavy. Depending on the number of parts that remain, you might need four persons or a mechanical lift to support the weight of the expansion enclosure.

Identify the hardware components

You should become familiar with the external components of the 5U expansion enclosure.

Components on the front of the enclosure

Figure 35 on [page 81](#) shows the front of the 5U expansion enclosure. In the figure, all parts are installed in the enclosure.

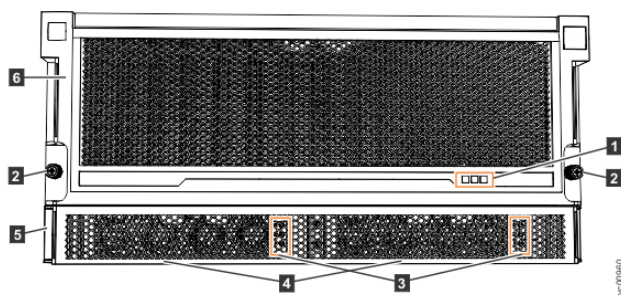


Figure 35. Features on the front of the 5U expansion enclosure

- 1** Display panel indicators
- 2** Rack retention thumb screws

- 3** Power supply unit indicators
- 4** Power supply units (PSUs)
- 5** PSU fascia (1U)
- 6** Front fascia (4U)

However, as [Figure 36 on page 82](#) shows, the 4U and 1U fascias are packaged separately. You must attach them to the front of the 5U expansion enclosure as part of the initial installation process.

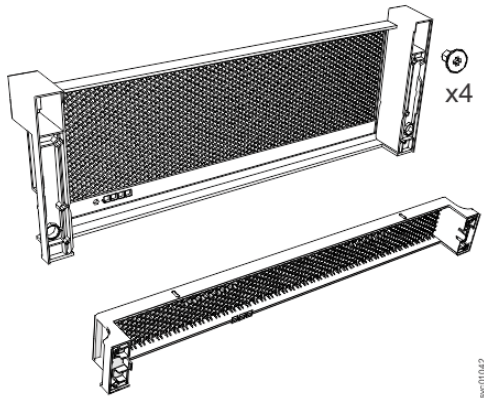


Figure 36. Front fascia of the 5U expansion enclosure

Components on the rear of the enclosure

[Figure 37 on page 82](#) shows the components on the rear of the 5U expansion enclosure. Four fan modules and two expansion enclosures are accessible from the back of the enclosure.

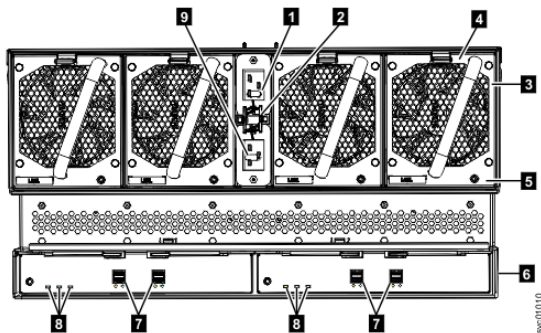


Figure 37. Features on the rear of the 5U expansion enclosure

- 1** Power cable connector for PSU 2
- 2** Power cable retention clamps
- 3** Fan module
- 4** Fan release latch
- 5** Fan fault indicator
- 6** Expansion canister
- 7** SAS ports and indicators
- 8** Expansion canister indicators
- 9** Power cable connector for PSU 1

Support rails

[Figure 38 on page 83](#) shows the support rails for the expansion enclosure. The support rails are packaged separately from the expansion enclosure.

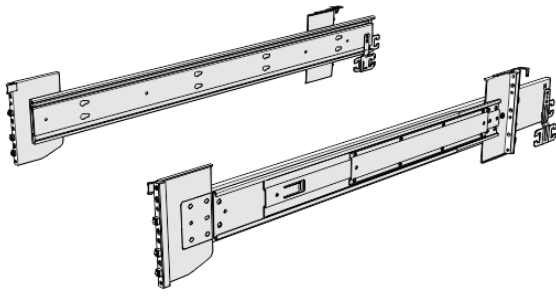


Figure 38. Support rails

Cable management arm

The cable management arm (CMA), which consists of an upper and lower assembly, are packaged separately from the expansion enclosure. As [Figure 39 on page 83](#) shows, each CMA assembly is attached to the rear end of the support rails.

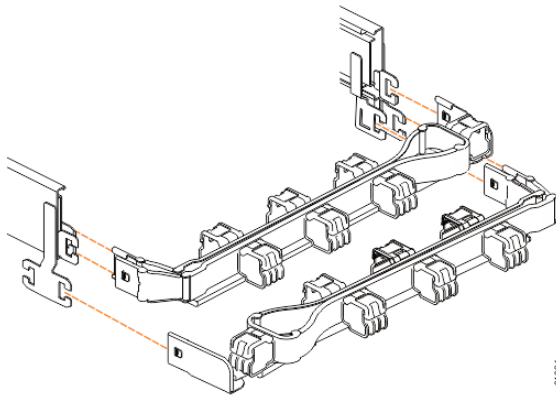


Figure 39. CMA assemblies

Unpacking an optional 5U expansion enclosure

Before you unpack an optional 5U expansion enclosure, ensure that you review and follow all related instructions and safety notices.

Before you begin



CAUTION:



≥ 18 kg (39.7 lb)



≥ 33.6 kg (74 lb)



≥ 46.3 kg (102 lb)



The weight of this part or unit is more than 55 kg (121.2 lb). It takes specially trained persons, a lifting device, or both to safely lift this part or unit. (C011)



CAUTION: To avoid personal injury, before you lift this unit, remove all appropriate subassemblies per instructions to reduce the system weight. (C012)

Important: Before you unpack, move, install, or service the expansion enclosure and its parts, always complete the following tasks:

- Read and follow the safety notices and instructions, as described in [“Safety notices and considerations” on page 75](#).
- Read and follow the guidelines that are described in [“Weight considerations: 5U expansion enclosure” on page 79](#).

- Ensure that a suitably rated mechanical lift is available to support the weight of the expansion enclosure when it is inserted into the rack for installation.

About this task

The expansion enclosure and most parts are shipped together in one large box. A tray on top of the enclosure contains the front fascia (1U and 4U pieces), the cable management arm (CMA), and the slide rail kit. [Figure 40 on page 84](#) shows how the enclosure is packaged for shipment.

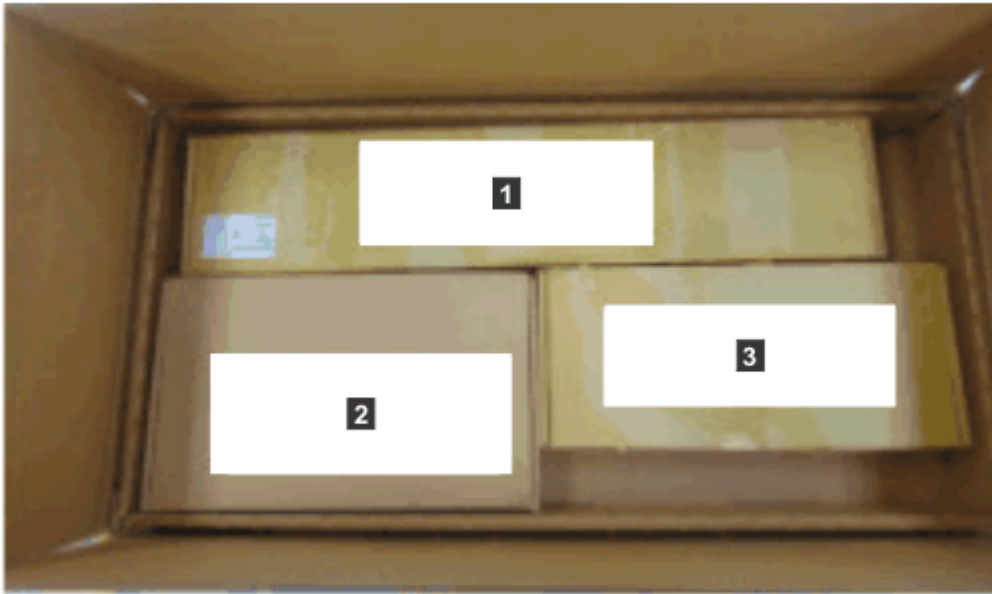


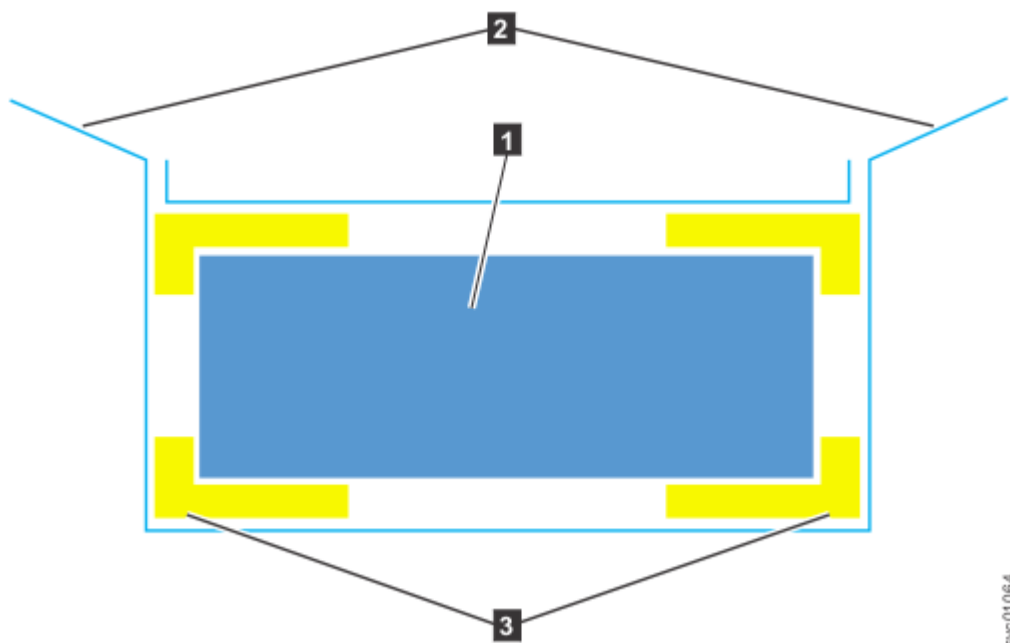
Figure 40. Tray containing expansion enclosure parts

- 1** Slide rail kit
- 2** Cable management arm
- 3** Fascia

Note: Drives are not included in installation package for the enclosure; they are provided in a separate package.

Procedure

1. Remove the cardboard tray that contains the slide rails, cable management arm, and fascia from cardboard box in which the expansion enclosure was shipped.
2. Remove the foam end pieces from the top of the expansion enclosure.
3. Cut the corners of the shipping box and fold them down to uncover the sides and faces of the expansion enclosure, as shown in [Figure 41 on page 85](#).



svc01064

Figure 41. Packaging materials

- 1** Enclosure
 - 2** Top of shipping box, folded back
 - 3** Foam protectors
4. With four or more persons, push the expansion enclosure sideways onto an adjacent flat bed lift. Keep the remaining foam block protectors attached to the enclosure.
 5. Remove the support rail kit from the box in which it was shipped (**1**, as shown in [Figure 40 on page 84](#)).
 6. Remove the 4U and 1U fascia from the boxes in which they were shipped, as shown in [Figure 42 on page 85](#).



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Figure 42. Packaging for fascia

- 1** 4U fascia (front)

2 1U fascia (power supply units)

7. Remove the cable management arm assembly from its packaging (2 in Figure 40 on page 84).

Installing or replacing the support rails

You must install the support rails before you can install a 5U expansion enclosure in a rack.

Procedure

1. Locate the hardware that is used to install the rails, including the M4xL6 and M5xL13 screws. Set the hardware, which is shown in Figure 43 on page 86, aside for use later in the installation process.

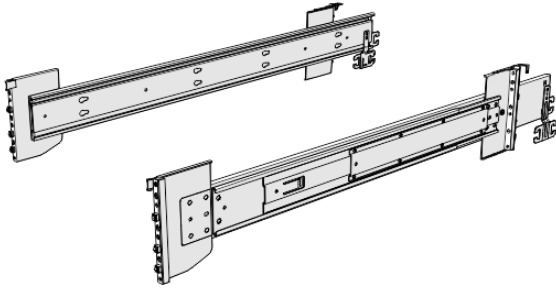


Figure 43. Support rails

2. Select an available 5U space in your rack to install the expansion enclosure.

Important notes:

- When you select a rack location, ensure that the enclosure and its parts are easily accessible. Allow enough space for the lid to be easily removed and for internal components, such as drives and secondary expansion modules, to be serviced.
- When all components and drives are installed, the expansion enclosure is heavy. Install the support rails and enclosure at the lowest available position. Do not install the rails and enclosure above position U25 in the rack.

3. Remove the inner member of the rail. Push the tab (a) and slide the middle rail member back, as shown in Figure 44 on page 86.

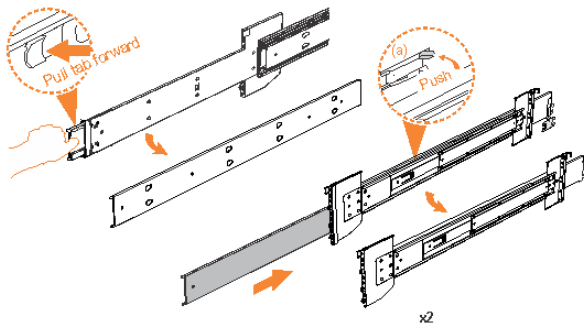


Figure 44. Detaching the inner rail section

4. Use four M4 screws to attach the inner rail to the side of the enclosure. Figure 45 on page 86 shows the screw locations.

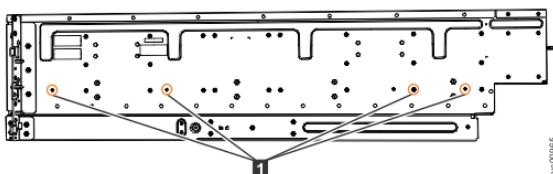


Figure 45. Screw locations to attach the inner rail to the enclosure

5. Install the inner section of the rail onto each side of the expansion enclosure, as shown in [Figure 46](#) on [page 87](#).

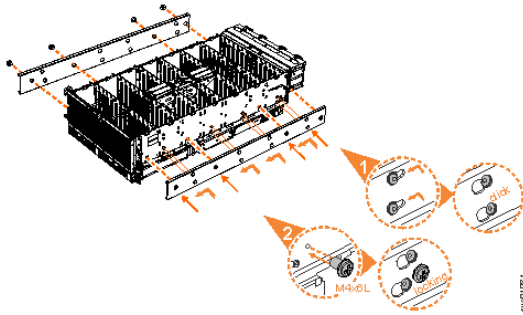


Figure 46. Attaching the inner rail section to the enclosure

6. Use the M5 screws to install the outer rail member and bracket assembly to the rack, as shown in [Figure 47](#) on [page 87](#).

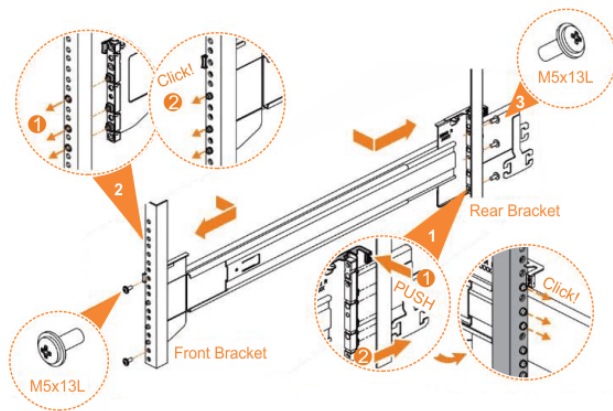


Figure 47. Installing the rail assembly to the rack frame

For example, [Figure 48](#) on [page 87](#) shows the front of the rail that is attached to the frame.

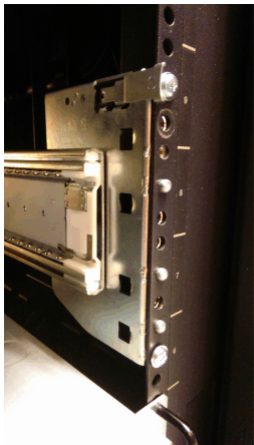


Figure 48. Example of the required rack space

7. Repeat steps [“5”](#) on [page 87](#) through [“6”](#) on [page 87](#) to install the opposite rail.
8. Install the expansion enclosure in the rack, as described in [“Installing a 5U expansion enclosure in a rack”](#) on [page 88](#).

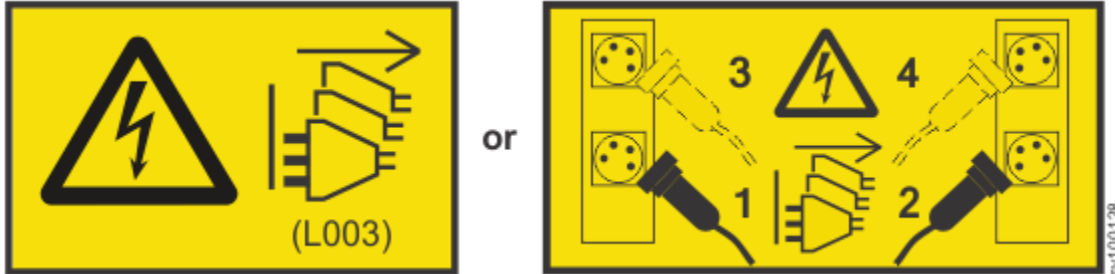
Installing a 5U expansion enclosure in a rack

Use the following procedure to place a 5U expansion enclosure in a rack during the installation process. To complete some service tasks, you might also need to slide the enclosure back in to the rack.

Before you begin



DANGER: Multiple power cords. The product might be equipped with multiple AC power cords or multiple DC power cables. To remove all hazardous voltages, disconnect all power cords and power cables. (L003)



Use the reference numbers in parentheses at the end of each notice (for example, D005) to find the matching translated notice in *IBM Systems Safety Notices*.



DANGER: Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock. (R001 part 1 of 2)



CAUTION:

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.

- (For sliding drawers) Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- (For fixed drawers) This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack. (R001 part 2 of 2)



CAUTION: Removing components from the upper positions in the rack cabinet improves rack stability during a relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building.

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must observe the following precautions.
 - Remove all devices in the 32U position and above.
 - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
 - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 32U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- If the rack cabinet you are relocating was supplied with removable outriggers they must be reinstalled before the cabinet is relocated.
- Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Verify that all door openings are at least 760 x 230 mm (30 x 80 in.).
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet during movement.
- Do not use a ramp inclined at more than 10 degrees.
- When the rack cabinet is in the new location, complete the following steps:
 - Lower the four leveling pads.
 - Install stabilizer brackets on the rack cabinet.
 - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.
- If a long-distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also lower the leveling pads to raise the casters off the pallet and bolt the rack cabinet to the pallet. (R002)



DANGER: Racks with a total weight of > 227 kg (500 lb.), Use Only Professional Movers! (R003)



DANGER: Do not transport the rack via fork truck unless it is properly packaged, secured on top of the supplied pallet. (R004)



DANGER:



Main Protective Earth (Ground):

This symbol is marked on the frame of the rack.

The PROTECTIVE EARTHING CONDUCTORS should be terminated at that point. A recognized or certified closed loop connector (ring terminal) should be used and secured to the frame with a lock washer using a bolt or stud. The connector should be properly sized to be suitable for the bolt or stud, the locking washer, the rating for the conducting wire used, and the considered rating of the breaker. The intent is to ensure the frame is electrically bonded to the PROTECTIVE EARTHING CONDUCTORS. The hole that the bolt or stud goes into where the terminal conductor and the lock washer contact should be free of any non-conductive material to allow for metal to metal contact. All PROTECTIVE EARTHING CONDUCTORS should terminate at this main protective earthing terminal or at points marked with . (R010)



CAUTION:



The weight of this part or unit is more than 55 kg (121.2 lb). It takes specially trained persons, a lifting device, or both to safely lift this part or unit. (C011)



CAUTION: To avoid personal injury, before lifting this unit, remove all appropriate subassemblies per instructions to reduce the system weight. (C012)



CAUTION: CAUTION regarding IBM provided VENDOR LIFT TOOL:

- Operation of LIFT TOOL by authorized personnel only
- LIFT TOOL intended for use to assist, lift, install, remove units (load) up into rack elevations. It is not to be used loaded transporting over major ramps nor as a replacement for such designated tools like pallet jacks, walkies, fork trucks and such related relocation practices. When this is not practicable, specially trained persons or services must be used (for instance, riggers or movers). Read and completely understand the contents of LIFT TOOL operator's manual before using.
- Read and completely understand the contents of LIFT TOOL operator's manual before using. Failure to read, understand, obey safety rules, and follow instructions may result in property damage and/or personal injury. If there are questions, contact the vendor's service and support. Local paper manual must remain with machine in provided storage sleeve area. Latest revision manual available on vendor's website.
- Test verify stabilizer brake function before each use. Do not over-force moving or rolling the LIFT TOOL with stabilizer brake engaged.
- Do not raise, lower or slide platform load shelf unless stabilizer (brake pedal jack) is fully engaged. Keep stabilizer brake engaged when not in use or motion.
- Do not move LIFT TOOL while platform is raised, except for minor positioning.
- Do not exceed rated load capacity. See LOAD CAPACITY CHART regarding maximum loads at center versus edge of extended platform.
- Only raise load if properly centered on platform. Do not place more than 200 lb (91 kg) on edge of sliding platform shelf also considering the load's center of mass/gravity (CoG).
- Do not corner load the platform tilt riser accessory option. Secure platform riser tilt option to main shelf in all four (4x) locations with provided hardware only, prior to use. Load objects are designed to slide on/off smooth platforms without appreciable force, so take care not to push or lean. Keep riser tilt option flat at all times except for final minor adjustment when needed.
- Do not stand under overhanging load.
- Do not use on uneven surface, incline or decline (major ramps).
- Do not stack loads.
- Do not operate while under the influence of drugs or alcohol.
- Do not support ladder against LIFT TOOL.
- Tipping hazard. Do not push or lean against load with raised platform.
- Do not use as a personnel lifting platform or step. No riders.

- Do not stand on any part of lift. Not a step.
- Do not climb on mast.
- Do not operate a damaged or malfunctioning LIFT TOOL machine.
- Crush and pinch point hazard below platform. Only lower load in areas clear of personnel and obstructions. Keep hands and feet clear during operation.
- No Forks. Never lift or move bare LIFT TOOL MACHINE with pallet truck, jack or fork lift.
- Mast extends higher than platform. Be aware of ceiling height, cable trays, sprinklers, lights, and other overhead objects.
- Do not leave LIFT TOOL machine unattended with an elevated load.
- Watch and keep hands, fingers, and clothing clear when equipment is in motion.
- Turn Winch with hand power only. If winch handle cannot be cranked easily with one hand, it is probably over-loaded. Do not continue to turn winch past top or bottom of platform travel. Excessive unwinding will detach handle and damage cable. Always hold handle when lowering, unwinding. Always assure self that winch is holding load before releasing winch handle.
- A winch accident could cause serious injury. Not for moving humans. Make certain clicking sound is heard as the equipment is being raised. Be sure winch is locked in position before releasing handle. Read instruction page before operating this winch. Never allow winch to unwind freely. Freewheeling will cause uneven cable wrapping around winch drum, damage cable, and may cause serious injury. (C048)



CAUTION: If the System slide rails are installed above EIA location 29U, the [ServerLIFT®] tool (or other qualified lift tool) must be used as a safety precaution for servicing. Position the lift tool platform slightly below the bottom of the System drawer to account for the slight downward flex when the drawer is extended out fully on its slides. Then gently raise the lift tool platform to stably contact the bottom of the drawer, minding not to over force it as it could put upward stress to the slide rails. A service-qualified ladder may have to be used to reach or properly work around the System at such heights. While using a ladder, do not lean on or against the system drawer or lift tool during service, and follow safe practices. (C051)



DANGER: Serious injury or death can occur if loaded lift tool falls over or if a heavy load falls off the lift tool. Always completely lower the lift tool load plate and properly secure the load on the lift tool before moving or using the lift tool to lift or move an object. (D010)

About this task

Important: The 5U expansion enclosure is heavy. Before you install the expansion enclosure in the rack for the first time or replace it in the rack to complete a service task, review and implement the following tasks:

- Always use a suitably rated mechanical lift or four persons to raise the enclosure to install it in the rack. Even after the drives, power supply units, secondary expander modules, canisters, fans, and top cover are removed, the enclosure weighs 43 kg (95 lbs).
- Install the expansion enclosure in the lowest position in the rack. [Figure 49 on page 92](#) shows an example.

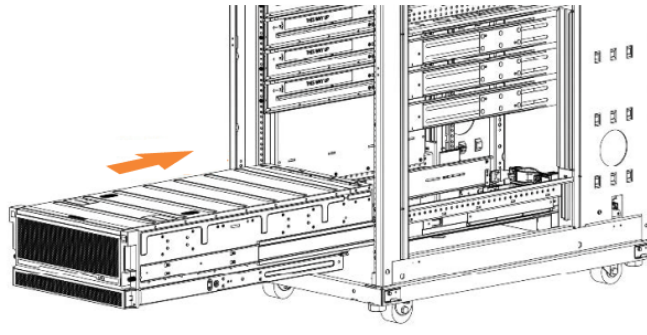


Figure 49. Example installation of the enclosure in the rack

- Ensure that the drives are easily accessible. Avoid installing the 5U expansion enclosure above position 22U in the rack.

If you are reinstalling the expansion enclosure in the rack after you performed a service task (for example, replacing the enclosure), you must also perform the following tasks:

- Reinstall all of the following parts:
 - Cover
 - Drives
 - Fan modules
 - Power supply units and 1U fascia
 - Secondary expander modules
 - Expansion canisters (and SAS cables)
- Reconnect both power cables to the expansion enclosure.

Procedure

1. Fully extend the left and right drawer sections from the rack to lock the rails in the extended position (**1** in [Figure 50 on page 92](#)).

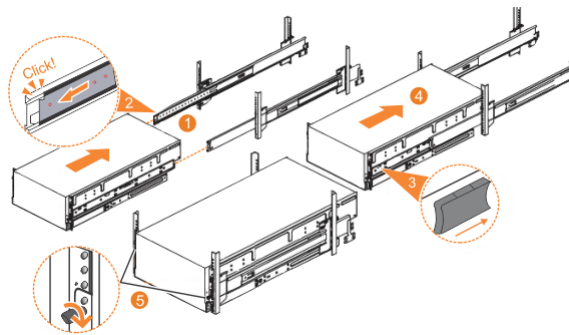


Figure 50. Replacing the 5U enclosure in the rack

2. Ensure that the ball bearing retainer clicks into place inside the front of the left and right drawer sections (**2** in [Figure 50 on page 92](#)).

Reinstalling parts into the enclosure

3. If you took the enclosure out of the rack, reinstall the following parts inside of the enclosure, as described in the following procedures. You can reinstall the parts in any order.
 - [“Removing and replacing a drive” on page 178](#)
 - [“Removing and replacing a secondary expander module” on page 182](#)

Remember: The weight of the enclosure increases as more drives are installed.

4. Replace the top cover, as described in [“Removing and replacing the top cover” on page 176](#).

5. Reinstall the remaining enclosure parts, as described in the following topics. You can reinstall the parts in any order.
 - “Removing and replacing a power supply” on page 193
 - “Removing and replacing the fascia” on page 190
 - “Removing an expansion canister” on page 200
 - “Removing and installing a SAS cable” on page 201
 - “Removing and replacing a fan module” on page 203

Sliding the enclosure into the rack

6. Locate the left and right blue release tabs near the front of the enclosure. Press both release tabs forward to unlock the drawer mechanism (3 in Figure 50 on page 92).
7. Push the enclosure firmly into the rack (4 in Figure 50 on page 92).
8. Tighten the locking thumb screws (5 in Figure 50 on page 92) to secure the enclosure in the rack.
9. Reconnect power to the expansion enclosure.

Powering on the optional 5U expansion enclosure

Use the following procedure to provide power to the 5U expansion enclosure as part of the initial installation process or after a service procedure.

Before you begin

Important: Before you connect the power cables to the rear of the enclosure, always check that the expansion enclosure is secured in the rack. If needed, tighten the thumbscrews on the front of the enclosure (2 in Figure 51 on page 93) to ensure that the enclosure drawer does not roll open.

About this task

The 5U expansion enclosure has two power supply units (PSUs) that are accessible from the front of the enclosure (4 in Figure 51 on page 93). As the figure also shows, the PSUs are covered by the 1U fascia (5).

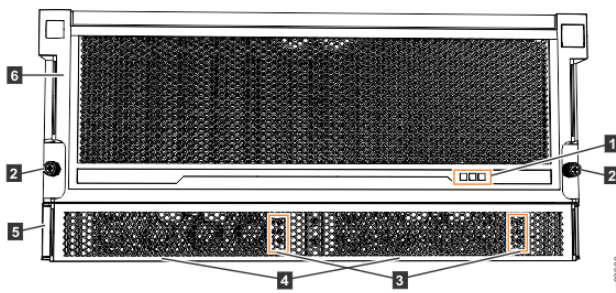


Figure 51. Features on the front of the 5U expansion enclosure

- 1 Display panel LEDs
- 2 Rack retention thumb screws
- 3 Power supply unit LEDs
- 4 Power supply units (PSUs)
- 5 PSU fascia (1U)
- 6 Front fascia (4U)

Each PSU has a power supply connector and power cable, which are accessible from the back of the enclosure. Power is provided by plugging a C19-C20 power cable into each power supply unit and, if necessary, turning on the power source. The expansion enclosure does not have a power button.

Procedure

1. Connect the C19-C20 power cables to the power connectors on the rear of the expansion enclosure. The enclosure automatically powers on and begins its Power On Self-Tests (POST).
2. Secure the power cables in the cable retainer at each power connector on the rear of the enclosure, as shown in [Figure 52](#) on page 94. Also, ensure that each cable is installed along one of the cable management arms. The cable management arms also support the SAS cables.

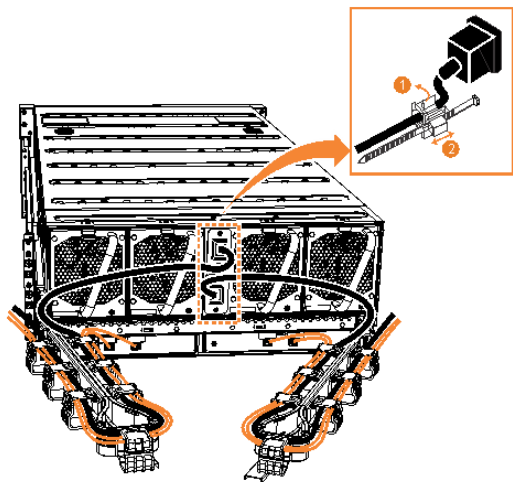


Figure 52. Secure power cables

Important: Always secure each power cable with a cable retainer and ensure that the cable is installed along one of the cable management arms. When secured, the power and SAS cables stay connected when you slide the expansion enclosure out of the rack to perform service tasks.\

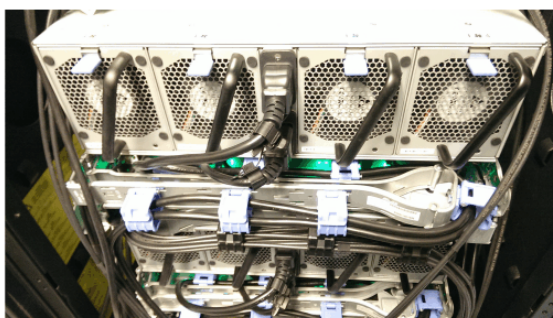


Figure 53. Power and SAS cable connections on the back of the enclosure

3. Verify that the expansion enclosure and its components are operating as expected.

On the back of the expansion enclosure, all four fans and the expansion canister indicators (**3** and **8** in [Figure 54](#) on page 94) become active when the power is connected.

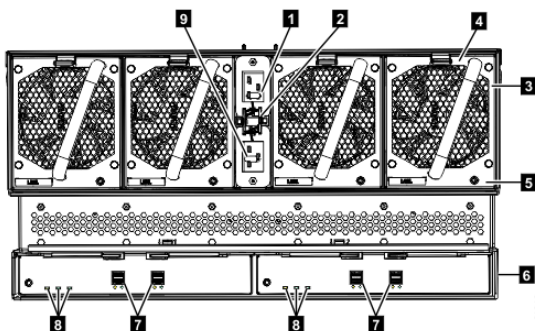


Figure 54. Features on the rear of the 5U expansion enclosure

- 1 Power cable connector for PSU 2
- 2 Power cable retention clamps
- 3 Fan module
- 4 Fan release latch
- 5 Fan fault indicator
- 6 Expansion canister
- 7 SAS ports and indicators
- 8 Expansion canister indicators
- 9 Power cable connector for PSU 1

On the front of the enclosure, the indicators on the front display panel and each PSU (1 and 9 in Figure 51 on page 93) are also lit when the power is connected. See [“High density expansion enclosure LEDs and indicators” on page 223](#) for information about the status that is provided by the indicators.

4. Verify that the system recognizes the expansion enclosure.

In the management GUI, view information about the system status and the expansion enclosure.

- If a new expansion enclosure was installed, make sure that the enclosure was discovered by the system. A newly recognized expansion enclosure is visible in the management GUI.
- If the expansion enclosure was powered off as part of a service procedure, view the information in the management GUI to confirm that the enclosure is operating as expected. You can also access the Event Log to view enclosure and component events and complete any remaining fix procedures.

Powering off the 5U expansion enclosure

Before you power down a 5U expansion enclosure, review the following procedure.

Before you begin



Attention: To avoid potential equipment damage during transport and subsequent loss of data, see [“Procedure: Transporting a 5U 92-drive expansion enclosure” on page 96](#). The procedure describes what to do for the following situations.

- When you are powering off a 92F, 92G, or A9F 5U expansion enclosure because you intend to transport it to another location
- When you intend to move a rack that contains a 92F, 92G, or A9F 5U expansion enclosure

The procedure describes how to remove each drive from the 5U enclosure and transport the enclosure. Removing the drives prevents damage to the drives and makes the lighter enclosure easier to move.

When you power off an expansion enclosure, the drives in that enclosure are no longer available to the control enclosure. The SAS chain also breaks. Any expansion enclosures that are beyond the enclosure that is powered down are also disconnected from the control enclosure.

Before you power off an enclosure, use the management GUI to show the volumes that depend on that enclosure. In the system view, select the expansion enclosure to be powered off. Then, select **Dependent Volumes**. If no configuration changes are made, other volumes remain available to the system.

Procedure

1. Stop all I/O to the system from hosts that access the expansion enclosure.
2. Unmount any associated file systems.
3. Wait 5 minutes for all write data to be flushed to the drives.
4. Unplug both of the power cords from the rear of the expansion enclosure to remove all power from the enclosure.

Procedure: Transporting a 5U 92-drive expansion enclosure

Safely transport a 5U expansion enclosure by following this procedure.

Procedure

To transport a model 92F, 92G, or A9F expansion enclosure between locations, or to transport an entire rack that contains one or more of these 5U enclosures, follow these steps to protect against drive damage.

1. Safely power down the 5U enclosure by referring to [“Powering off the 5U expansion enclosure” on page 95](#). Do not remove rack power until systems are safely powered down.
2. Transfer all of the drives in the 5U enclosure into their original packaging or equivalent packaging for safe transportation.

The original packaging consists of an anti-static bag for each drive, an inner carton with slots for 20 drives, and an outer carton to hold three inner cartons of drives.

3. Disconnect only the cables necessary for the equipment move.
4. To remove the 5U enclosure from the rack, see [“Removing a 5U expansion enclosure from a rack” on page 167](#).
5. Return all components, **but not the drives**, to the 5U enclosure for shipping.

Do not return the drives to the 5U enclosure until the enclosure is at its new location and is not to be moved again.

Connecting the components

After installing the rails and enclosures in the rack, the storage enclosure and control enclosures are connected to power, the network, and any optional expansion enclosures.

After all cabling connections are completed, the system components are powered on.

Connecting Ethernet cables to the node canisters

To provide system management connectivity for your system, you must connect Ethernet cables to at least Ethernet port 1 of each node canister in the control enclosure.

Procedure

To install the Ethernet cables, complete the following steps.

1. Connect Ethernet port 1 of each node canister in the system to the IP network that provides connection to the system management interfaces, as shown in [Figure 55 on page 96](#) and [Figure 56 on page 97](#).

This port can also be used for iSCSI connectivity to the system by hosts on the network. Where more than one control enclosure is present in the system, ensure port 1 of every node canister is connected to the same network to provide access if the configuration node fails.

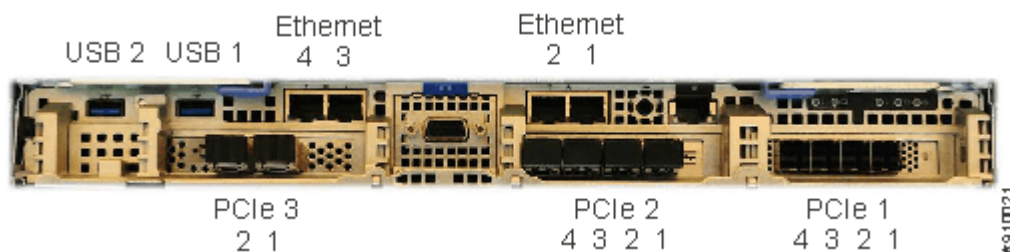


Figure 55. Ethernet ports on canister 1 (upper canister)

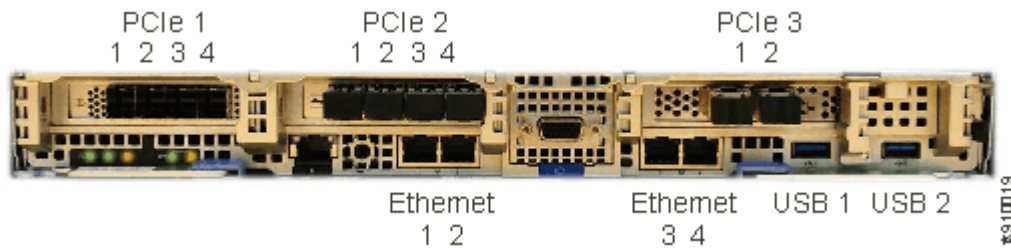


Figure 56. Ethernet ports on canister 2 (lower canister)

2. Optionally, connect Ethernet port 2 of each node canister in the system to a second IP network that will provide redundant connection to the system management interfaces.

This port can also be used for iSCSI connectivity to the system by hosts on the network. If there is more than one control enclosure in the system, ensure that port 2 of every node canister is connected to the same network to provide access if the configuration node fails.

Connecting Fibre Channel cables to the control enclosure

If your system has one or more Fibre Channel adapters installed, use Fibre Channel cables to connect the two node canisters in the enclosure to the switches in the Fibre Channel SAN.

Before you begin

Obtain the network cable connections worksheet that you completed during your planning to determine the number of required cables and their intended port locations.

Procedure

To install the cables, complete the following steps.

1. Referring to the “Planning worksheets” on page 63, connect the required number of Fibre Channel cables to the node canisters in the control enclosure.

Note: Both canisters must have the same number of cables connected.

Figure 57 on page 97 and Figure 58 on page 97 show the location and port numbers of optional Fibre Channel adapters in adapter slot 1 of the two node canisters. (The system might also have an optional Fibre Channel adapter installed in slot 2 of each canister.)

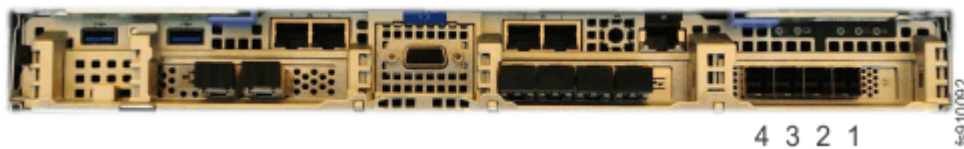


Figure 57. Fibre Channel adapter in node canister 1, adapter slot 1

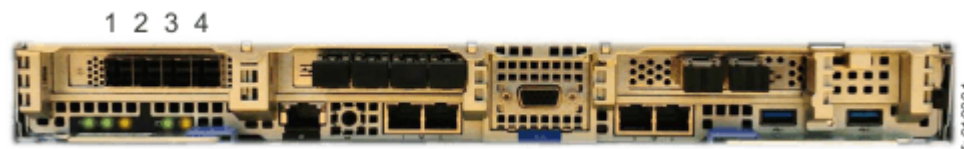


Figure 58. Fibre Channel adapter in node canister 2, adapter slot 1

2. To connect additional Fibre Channel cables, connect the same number of cables to each canister.

Connecting expansion enclosures to the control enclosure

This is a guide to using SAS cables to connect 2U and 5U expansion enclosures in a rack to the control enclosure in the rack.

About this task

This task applies if you are installing one or more expansion enclosures.

Note: It is recommended that you read the following "SAS Cabling Guidelines" before you connect any SAS cables between the control enclosure and any expansion enclosures in the rack.

SAS cabling guidelines

Orienting the connector

When you insert SAS cables, make sure the connector ([Figure 59 on page 98](#)) is oriented correctly.

- The orientation of the connector must match the orientation of the port before you push the connector into the port. The cable connector and socket are keyed, and it is important that you have proper alignment of the keys when the cable is inserted.
- Insert the connector **gently** until it clicks into place. If you feel resistance, the connector is probably oriented the wrong way. Do **not** force it.
- When inserted correctly, the connector can be removed only by pulling the tab.
- When both ends of a SAS cable are inserted correctly, the green link LEDs next to the connected SAS ports are lit.
- For FlashSystem control enclosure node canisters and 2U expansion enclosures, the blue pull tab must be below the cable (**1** in [Figure 59 on page 98](#)).

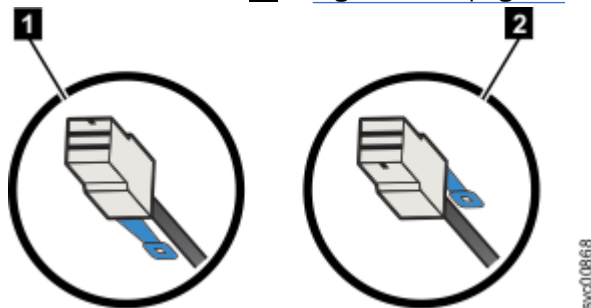


Figure 59. SAS cable connector orientation

- For 5U expansion enclosure canisters, the blue pull tab must be above the connector (**2** in [Figure 59 on page 98](#)).
- Insert the connector gently until it clicks into place. If you feel resistance, the connector is probably oriented the wrong way. Do not force it. See [Figure 60 on page 99](#).

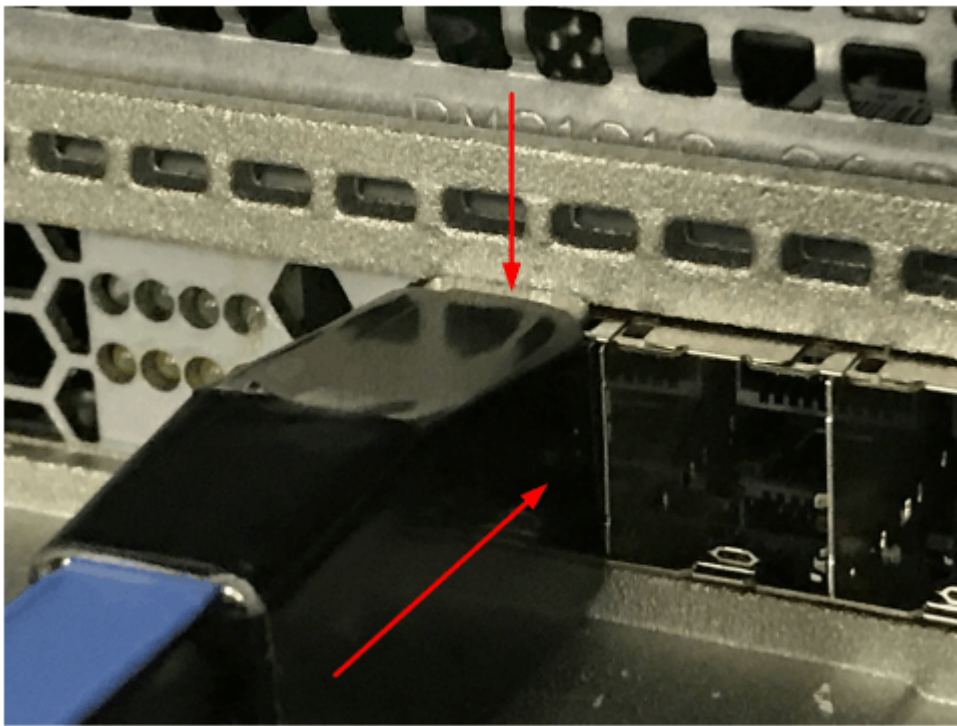


Figure 60. Pushing the SAS cable latch closed

- When inserted correctly, the connector can be removed only by pulling the tab.

Guidelines

Be aware of the following guidelines when you connect the SAS ports of a control enclosure canister to the SAS ports of a 2U and 5U expansion enclosure canister.

- The FlashSystem models support 4-port SAS interface adapters. However, only ports 1 and 3 are used for SAS connections, as [Figure 61 on page 101](#) shows.
- See “[Enclosure location guidelines](#)” on [page 57](#) for the number and type of expansion enclosures that can be chained to SAS port 1 and SAS port 3 of a node canister. The expansion enclosures in this chain must be installed below the control enclosure (as shown in [Figure 61 on page 101](#)).
- Do not connect a cable between a SAS port on a left canister and a SAS port on a right canister.
- Do not connect a cable between SAS ports in the same enclosure.
- Do not connect a SAS port on a control canister to more than one SAS port on an expansion canister. Cables that split the SAS connection out into separate physical connections are not supported.
- Attach cables serially between enclosures; do not skip an enclosure.
- It is recommended that SAS cables be routed through the cable management arms to reduce the risk of disconnecting the nodes from their storage arrays. This step also helps to protect the SAS cables from getting damaged if you slide the node or enclosure out of the rack while they are attached. Arrange your cables to provide access to the following components:
 - Ethernet ports, including the technician port. The technician port is used for initial setup of the system by directly attaching to a personal computer. It can also be used to complete service actions for the system.
 - USB ports.
 - The nodes and the enclosures themselves. Access is required to the hardware for servicing and for safely removing and replacing components by using two or more people.
- Do not place any cables in SAS port 2 of canister 1 or SAS port 2 of canister 2, of the last expansion enclosure in a chain.

- Ensure that cables are installed in an orderly way to reduce the risk of cable damage when replaceable units are removed or inserted.

Note:

- [Figure 61 on page 101](#) shows an example configuration of a control enclosure that is connected to two SAS chains.
- Each chain consists of a 2U expansion enclosure and a 5U high-density expansion enclosure.
- [Figure 61 on page 101](#) is a generic cabling diagram intended to illustrate how to cable the different types of expansion enclosure. Some systems do not allow for a mixture of expansion enclosure types in the same chain. See [Chapter 4, “Expansion enclosures,” on page 41](#) for details on the supported expansion enclosures for your specific system model.

The order of the SAS ports on the 5U high-density expansion enclosure differs from the order of the SAS ports of a 2U expansion enclosure because the canisters in the 5U expansion enclosure are rotated.

Procedure

Using the supplied SAS cables, connect the control enclosure to the expansion enclosure at rack position 1, as shown in [Figure 61 on page 101](#).

1. Connect SAS port 1 of the uppermost or leftmost node canister in the control enclosure to SAS port 1 of the left expansion canister in the first expansion enclosure.
2. Connect SAS port 1 of the lowermost or rightmost node canister in the control enclosure to SAS port 1 of the right expansion canister in the first expansion enclosure.

To add further expansion enclosures, continue to connect the expansion canisters as shown in [Figure 61 on page 101](#).

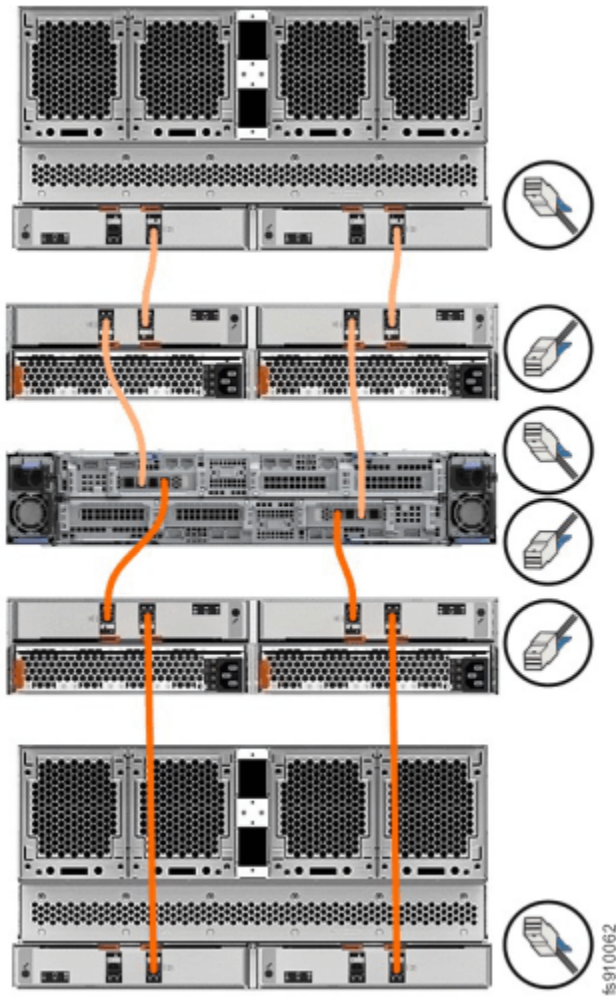


Figure 61. Connecting the SAS cables to control enclosure

Powering on the control enclosure

After you install all hardware components, you must power on the system and check its status.

About this task



Attention: Do not power on the system with any open bays or slots. Open bays or slots disrupt the internal air flow, causing the drives to receive insufficient cooling.

- Every unused drive bay must be occupied by a filler panel.
- Filler panels must be installed in all empty host interface adapter slots.

Procedure

To power on the system, complete the following steps.

1. Wait for all expansion enclosures to finish powering on.
2. Power on the control enclosure. Use the supplied power cords to connect all of the power supply units of the enclosure to their power sources.

If the power sources have circuit breakers or switches, ensure that they are turned on. The enclosure does not have power switches.

Notes:

- Each enclosure has two power supply units. To provide power failure redundancy, connect the two power cords to separate power circuits.
- Ensure that each power cable is secured to each PSU on the back of the enclosure.

What to do next

Next, you will connect an Ethernet cable to the technician port on the control enclosure, and initialize the system.

Initializing the system with the technician port

To initialize the system, connect a computer to a technician port of the node canister by using an Ethernet cable, and then open a wizard in a supported web browser.

Before you begin

View the [“Planning worksheets”](#) on page 63.

Note: If you are unable to connect to the system through the technician port, you can use the service assistant tool or the service CLI to initialize the system. Complete the following steps.

1. Access the command line by using the superuser credentials.
2. Enter the following CLI command to create the system:

```
mkcluster -clusterip x.x.x.x -mask m.m.m.m -gw g.g.g.g -name name
```

Procedure

1. Ensure the system is powered on.
2. Configure an Ethernet port on the personal computer to enable Dynamic Host Configuration Protocol (DHCP) configuration of its IP address and DNS settings.

If you do not have DHCP, you must manually configure the personal computer. Specify the static IPv4 address 192.168.0.2, subnet mask 255.255.255.0, gateway 192.168.0.1, and DNS 192.168.0.1.

3. Locate the technician port on each node canister, as shown in the following figure:

The technician port is labeled with the "gear" icon.

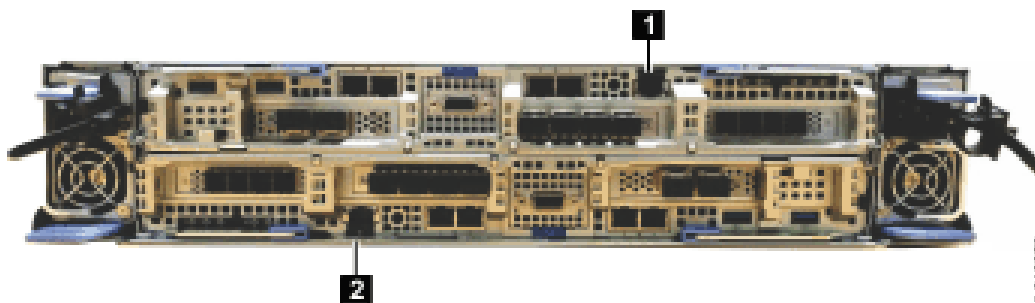


Figure 62. Technician port

- 1** Node canister 1 technician port
- 2** Node canister 2 technician port

4. Disconnect the personal computer from all networks. Connect an Ethernet cable between the port of the personal computer that is configured in step “2” on page 102 and the technician port in the left canister (1) that is shown in [Figure 62](#) on page 102.
5. After the Ethernet port of the personal computer is connected, open a supported browser and browse to address <https://install>. (If you do not have DHCP, open a supported browser and go to the following static IP address 192.168.0.1.)

The browser is automatically directed to the initialization tool.

6. Follow the instructions that are presented by the initialization wizard to configure the system with a management IP address.
7. After you complete the initialization process, disconnect the cable between the personal computer and the technician port. Continue to initial system setup, see [“Completing the initial system setup \(customer task\)”](#) on page 103.
8. If the node canisters communicate with each other by using RDMA over Ethernet, then browse to address `https://install` and press the wrench icon on the initialization page to access the Service Assistant Tool. Use the **Change node IP** tab of the Service Assistant Tool to configure the node IP settings for the node as provided by the customer on the worksheet. Repeat this step for each node canister that is in the system.
9. Using the initialization GUI, enter the requested information by using the worksheets that you created during the planning phase, including the management IP address, subnet mask, and gateway.

What to do next

Important:

- Connect to the system CLI using SSH and use **sainfo lsrootcertificate** and **satask exportrootcertificate** to export the system's root certificate and add it to the browser's trust store. The root certificate must be exported from the node that will be used to initialize the system.
- Browser security features might alert the user that the system certificate does not contain a valid subject alternative name. It is safe to accept the risk and continue. A new certificate that contains a valid subject alternative name can be created after completing system initialization. See [System Certificates](#) for instructions to create a new certificate.
- It might be necessary to remove old certificates that are stored in the browser before the browser accepts the request.
- The web browser might display a warning about a potential security risk if the root certificate is not added to the browser truststore. It is safe to accept the risk and continue.
- After the technician port physical connection is completed (that is, connected both ends), it can take up to 45 seconds before the port is fully up and able to process requests. Submitting requests before this interval might result in 404 error responses.
- If the `https://service` request in the browser causes a 404 error, or fails to produce a response, it might be necessary to use the url `https://192.168.0.1` in the browser request to connect to the system.

Completing the initial system setup (customer task)

After the initialization of the new system is complete, use the management GUI to do the initial system setup.

Before you begin

Have the following information on hand:

- The management IP address of the system
- Licensed key information
- The worksheets that were completed during the system planning process.

Procedure

To complete the initial setup of your system, use the management GUI to complete the following high-level tasks.

1. Use a web browser to open: `https://your_management_IP`
2. Log in to the management GUI for the first time by using ID `superuser` and password `passwd0rd`.

After you log in, the initial setup wizard helps you get started.

Use the information on your worksheets to inform your inputs.

- a) Choose and create a new password.
- b) Configure licensed functions.
 - If encryption was purchased, you can activate it now or later by opening the management GUI and selecting **Settings > Security > Encryption**.
 - The base license entitles the system to all licensed functions such as Virtualization, FlashCopy®, Global Mirroring, and Metro Mirroring.

The system supports an optional External Storage Virtualization license to include external storage controllers to your configuration. The license is based on the total amount of capacity that you plan to virtualize from these external storage systems.

Note: Remote copy (including HyperSwap, Metro Mirror, Global Mirror, and volume mobility) is not supported from software version 8.7.1 onwards. These services are replaced by policy-based high availability and policy-based replication.

- c) If you already use IBM Storage Insights, log in to Storage Insights, select **Add Storage System** and register the new system by using the IP address.

Important: If you do not use IBM Storage Insights, you were registered during the initial system setup. When your Storage Insights interface is ready to use, you receive an email notification. IBM® Storage Insights is an *IBM Cloud™ software as a service* offering that can help you monitor and optimize the storage resources in the system and across your data center.

- d) If errors exist, you are prompted to resolve them.
- e) Review the system summary page, then click **Finish**.

The Initial Setup Wizard closes.

3. If there is more than one control enclosure for your system, go to **Monitoring > System > System--Overview** and click **Add Enclosure**.

Add Enclosure is shown only when a candidate control enclosure exists.

4. Use the **System update** page of the management GUI to check whether software updates are available for this system. Use the management GUI to help you install any updates.

During the automatic update process, each node canister in the system is updated one at a time. After all the nodes in the system are successfully restarted with the new code level, the new level is automatically committed.

5. After you complete system set up and add any additional enclosures, create pools and add storage before creating volumes.

To create pools and add storage, complete these steps:

- a. In the management GUI, select **Pools > Pools > Create**.
 - b. Right-click the new pool on **Pools** page and select **Add Storage**. The management GUI displays storage configuration for the drives based on the recommended configuration for the drives within the storage array.
6. Referring to the Call Home and Storage Insights configuration worksheet, use the following URL to register the new system:
`https://call-home.w3ibm.mybluemix.net/activate`
 7. If you activated an encryption license, click **Enable Encryption** to complete the encryption setup wizard.
 8. If exactly two control enclosures are in the system (release 8.7.0 or earlier), you must set up a quorum disk or application outside of the system. If the two control enclosures lose communication with each other, the quorum disk prevents both I/O groups from going offline. For more information, see [Quorum](#).

Results

You completed the initial setup of your system as the final part of installation.

What to do next

You are ready to migrate data from another system and configure your system.

After the installation and initial configuration of the hardware is complete, IBM strongly suggests that the customer checks to see whether a later level of system software is available, and update to that level. After completing the software update, if necessary, you may also need to update the firmware on the drives in the system.

Adding a control enclosure to an existing system

To add a control enclosure to an existing system (release 8.7.0 and earlier), you must first install it in the rack.

Procedure

To add a control enclosure to an existing system, complete the following steps.

1. Install the support rails for the new control enclosure.
2. Install the new control enclosure in the rack.
3. Connect the node canisters to the storage area network (SAN). If a 25 Gbps or faster Ethernet connection is applicable to your system, you can connect through Ethernet.
4. Configure the zoning on the SAN switches to allow Fibre Channel (FC) ports, if applicable, to connect to each other.

The new node canisters might use RDMA over Ethernet to communicate with other node canisters. When you use RDMA over Ethernet, use the service assistant or the **satask chnodeip** command to set the node IP of each node in the system.

5. If the control enclosure was previously used as an I/O group in another system, its system data must be cleared before it can be reused. To do so, see [Procedure: Removing a control enclosure from a system](#).

Otherwise, continue to step “6” on page 105.

6. Start the management GUI on the existing system.
7. In the management GUI, select **Monitoring > System**. On the **System -- Overview** page, select **Add Enclosure**. When a new enclosure is cabled correctly to the system, the **Add Enclosure** action automatically displays on the **System -- Overview** page. If this action does not appear, review the installation instructions to ensure that the new enclosure is cabled correctly. You can also add an enclosure by selecting **Add Enclosure** from the **System Actions** menu.
8. Complete the instructions in the **Add Enclosures** wizard until the control enclosure is added to the system.
9. If exactly two control enclosures are in the system, you must set up a quorum disk or application outside of the system. If the two control enclosures lose communication with each other, the quorum disk prevents both I/O groups from going offline. For more information, see [Quorum](#).

Installing optional features

Optional hardware features can be installed in an enclosure. For example, drives, network adapters, and more memory modules.

The optional features that an enclosure supports are shown in the sales manual within the [IBM Documentation](#). To find the relevant [IBM Sales Manual](#), search “in all of IBM Sales manuals” for the machine type or the product name of the enclosure.

If an optional feature was ordered with the enclosure order, it is fitted at IBM manufacturing.

Drives can be added to a control enclosure or an expansion enclosure without powering off the enclosure. The IBM Storage Virtualize software discovers the drives. Use the management GUI to add the drives to an existing array or use them to make a new array.

Pluggable network port modules (for example SFP) can be added or changed without powering off the node canister.

A node canister must be logically removed from the system (by using the **rmnode** command) and power off before adding memory modules to it. When putting the node canister back in to the enclosure, it is automatically added back into the system if there are no unrecoverable node errors. Ensure that hosts can access volumes via this node canister before logically removing the other node canister from the system (by using the **rmnode** command) and power it off to add memory modules to it.

A node canister must be logically removed from the system (by using the **rmnode** command) and powered off before adding or changing any network adapter to it.

When a node canister comes online with new adapters in it, the addresses of the ports might move. Some reconfiguration might be needed to restore all communication links before proceeding to update the next node canister. If portmasks or portsets are being used, they might need to be changed.

Always check that hosts, other Storage Virtualize nodes, and any back-end storage controllers can access the partner node canister before powering off a node canister.

Note: Wait for the power LED to start flashing (standby mode) before removing the node canister from the enclosure.

Use the management GUI to check that access to volumes is not lost if a node is offline. Host administrators can check that there are still paths to volumes if a node is offline.

If there are partnerships with other IBM Storage Virtualize systems, use the management GUI to check that communication with the partner system is not lost when a node is offline.

Use the management GUI to power off or remove a node canister from the system. However, if the node is logically removed from the system, use the service assistant tool or CLI to power it off.

Use the management GUI to make any port configuration changes that might be needed to a node with new or different network adapters.

See the [Removing and replacing a drive](#) page appropriate to the product for the specific information about how and where to fit drives in the node canister type.

See the [“Removing and replacing a network adapter”](#) on page 122 page appropriate to the product for the specific information about how and where to fit adapters in the node canister type.

Related concepts

[“Removing and replacing control enclosure parts”](#) on page 108

Parts can be removed and replaced in the control enclosures to perform service procedures or during the initial installation process.

Related information

[Troubleshooting](#)

Chapter 7. Hardware Servicing

The following topics contain information about service procedures for control and expansion enclosures.

This section describes removing and replacing field-replaceable units (FRUs) from the nodes and expansion enclosures.

Each part has its own removal procedure. Sometimes a step within a procedure refers you to a different remove or replace procedure. Complete the new procedure before you continue with the first procedure that you started.

Note: Do not use FRUs from containers with broken seals or try to transfer FRUs between systems. If you open a FRU container but do not use the part, do not re-seal the container; instead, send the FRU back for reconditioning per the Certified Service Parts (CSP) process.

For more details on the service procedures, see the following pages:

Resolving a problem with failure to boot

An IBM Service Support Representative (SSR) can use this procedure to do a minimum configuration on a node canister if it fails to boot when powered on.

Before you begin

If the Storage Virtualize software is not running, then the node canister status and battery status LEDs are off. The service interfaces such as the service IP, technician port, and satask.txt on a USB flash drive do not work.

Note: If the canister services software on the PCIe switch chip finds that the microprocessors might not start, the node canister fault LED might be on with the node canister status LED off.

If the Storage Virtualize software is running, then the node canister fault LED might be on, and the node canister status LED might blink. The node canister error code and error data can be seen in the Service Assistant GUI, by connecting to the technician port, or by using the other service interfaces. Look up the error code in the FlashSystem 7300 IBM Documentation to find out what the error data means and what to do about it.

About this task

Complete the following steps if the Storage Virtualize software is not running on a node canister.

Procedure

1. Connect a monitor to the VGA port and a keyboard to a USB port of the node canister. Consider any error messages on the monitor.
For example, was it unable to find a good device from which to boot (such as device: /dev/sda [SAT], 1 offline uncorrectable sector)? If the system is booting to a UEFI Shell prompt, review the boot order configured on the canister.
2. If no useful messages display on the monitor, complete the following steps.
 - a) Power off the node canister by pulling it a little way out of the enclosure.
 - b) Wait for 1 minute.
 - c) Push the node canister back in to the enclosure and close the release latches.
The node canister attempts to power on.
 - d) If the power LED comes on green, then watch the VGA monitor for any useful messages.
 - e) If the VGA monitor does not show any useful messages, try the next step.

3. Attempt to access the UEFI setup utility on the VGA monitor by pulling out and pushing back in the node canister and holding down the **ESC** or **Delete** key on the keyboard.
If the **Setup Utility** displays on the monitor, complete the following steps.
 - a) If the node canister fault LED is flashing, access the **Bmc self test log** from the **Server Mgmt** tab to look for a cause.
 - b) Access the **System Event Log** from the **Server Mgmt** tab.
Events in this log might help to pinpoint the problem.
4. If by using the setup utility you are unable to pinpoint a broken component, or if the setup utility does not start, complete the following steps.
It is best to initially investigate a fault with the adapters and DIMMs.
 - a) Power off the node canister by pulling the node canister out of the enclosure.
 - b) Remove the node canister from the enclosure.
Place it on a workbench where you can remove the cover.
 - c) Remove the PCIe riser card in slot 1.
 - d) Replace the cover, push the node canister back in to the enclosure, and close the release latches.
The node canister attempts to power on.
 - e) If the Storage Virtualize software now boots and the node canister fault LED comes on with the canister status LED blinking, then the adapter that you removed might be broken. Repeat the steps with a different adapter until you find the broken adapter.
5. If the Storage Virtualize software does not load with all of the adapters that are removed, complete the following steps.
 - a) Power off the node canister by pulling out the node canister from the enclosure.
 - b) Remove the node canister from the enclosure.
Place it on a workbench where you can remove the cover.
 - c) Remove the DIMMs, but leave in one DIMM per microprocessor (CPU).
For example, leave the DIMM in the A0 DIMM slot of each CPU. See [“Removing and replacing a memory module” on page 135](#).
 - d) Replace the cover, push the node canister back in to the enclosure, and close the release latches.
The node canister attempts to power on.
 - e) If the Storage Virtualize software boot and the node canister fault LED come on with the canister status LED blinking, then one of the DIMMs that you removed might be broken. Repeat the steps with a different set of DIMMs in slot A0 until you find the broken DIMM.
6. If you did not find any evidence of a broken DIMM or adapter, replace the node canister because a CPU or the system board might be broken.

Removing and replacing control enclosure parts

Parts can be removed and replaced in the control enclosures to perform service procedures or during the initial installation process.

Important: Read the safety precautions in the IBM Systems Safety Notices. These guidelines help you safely work with the system.

Procedure: Identifying which enclosure or canister to service

Use this procedure to identify which enclosure or canister must be serviced.

About this task

To prevent data access loss or data loss when servicing the system, identify the correct enclosure or canister when you complete a service action.

- Labels on the enclosure front and rear indicate the enclosure model and serial number.

- The node canister can be identified by the enclosure it is in, and the serial number of the node canister. The label on the release handles of the canister displays the serial number.

Depending on the system model, the rear of the enclosure might have different features. But, in general, looking at the rear of a rack:

- Control enclosures contain node canisters that have slots for networking adapters, Ethernet ports, SAS ports, and USB ports. LED indicators are also visible.
- Expansion enclosures have SAS ports and LED indicators and a service port. The model type is shown on a label.

A canister can also be located by the enclosure that contains it and its slot location. This ID is shown as *E-C* or *E/C*, where *E* is the enclosure ID and *C* is the canister slot location. On the service assistant, the ID is known as the Panel.

Note: When a node canister is added to a system as a node, it is given a node name and a node ID. The default node name is *nodeN*, where *N* is the node ID. The node ID does not represent the slot location of the node.

To display the node name and canister location in the management GUI, complete the following steps:

1. Select **Monitoring > System Hardware**.
2. On the **System Hardware - Overview** page, select the directional arrow next to the enclosure that contains the node canister that you want to display.
3. On the **Enclosure Details** page, click **Node Canister** to highlight the node canister in the graphic and display details for the node canister.

The service assistant home-page also shows both the node name and the canister location. If you have only the node name, use these panels to determine the node canister location. Use this procedure to identify which enclosure or canister must be serviced, as completing a service action on the wrong canister can lead to data access loss or data loss.

To control the identify LED of an enclosure or online canister, use the management GUI:

1. Select **Monitoring > System Hardware**.
2. On the **System Hardware - Overview** page, select the directional arrow next to the enclosure that contains the node canister that you want to identify.
3. On the **Enclosure Details** page, right-click the node canister in the graphic and select **Identify** from the **Actions** menu.

Alternatively, if a node canister is not online to the system, use the service assistant to control the identified LED.

1. Log in to the service assistant of the node canister to be identified.
2. Click **Identify** at the upper left of the page to control the identified LEDs.

Procedure: Understanding system volume dependencies

If one component in a redundant pair is offline or powered off, host access to volumes can be disrupted. Before you remove or power off a node canister or enclosure, verify whether any volumes depend on those components.

The following examples describe scenarios where the system or node status can impact if a volume is available to a host.

- If a control enclosure has only one node canister online, access to a volume depends on the online node canister. For example, a host might lose access to a volume that is stored partially or wholly on an array that uses drives in the offline node or its expansion enclosures.
- If one expansion canister in an expansion enclosure is powered off, further expansion canisters to that down side chain get isolated from the control canister of the side chain. In this case, host access to volumes depends on the online canister if the volume uses drives in an isolated enclosure or the enclosure with the offline canister.

- If an entire expansion enclosure is powered off, both sides of the SAS chain are broken. In this case, host access to some volumes can be considered to depend on the entire expansion enclosure.

The impact that a service procedure might have on host access to data can be understood by using the management GUI. To do so, use the following procedure:

1. In the management GUI, select **Monitoring > System**.
2. On the **System -- Overview** page, use the directional arrow near the enclosure that contains the node canister to open the **Enclosure Details** page.
3. Under **Rear View** of the system, right-click the canister and select **Dependent Volumes** from the **Actions** menu to display all volumes that become disabled to hosts if the canister is powered off.

During a maintenance procedure, if the **Dependent Volumes** action identifies dependent volumes, you may choose to stop the procedure. Then, investigate whether it is possible to reinstate the redundancy in the system to carry out the procedure without loss of access to data. For example, first complete procedures to ensure that both canisters in the enclosure are online. Then, complete any procedure that powers off the only online canister in the enclosure.

Procedure: Powering off the system

Sometimes, it is necessary to power down all node canisters in a system. For example, you might need to shut down the system before you do the maintenance actions in your data center.

Before you begin

Notes:

- It is not necessary to shut down the entire system (all node canisters) when you complete service actions.
- Service actions upon a node canister require only one node canister in the control enclosure to be shut down. If one node canister of an I/O group is online and communicating with hosts and other nodes, volumes that depend on resources of the I/O group can remain online.
- Service actions upon a control enclosure might require the control enclosure to be shut down. In this case, the I/O group that is provided by the control enclosure goes offline. All volumes that depend on that I/O group become disabled. However, other I/O groups in the system can continue to operate.

Procedure

1. Stop all host I/O to volumes on the system.
2. Shut down the system by using the management GUI. Click **Monitoring > System**. From the **System Actions** menu, select **Power Off System**.
3. Disconnect the power cords.
 - a) If you are servicing the control enclosure only, disconnect the power cords from both power supply units (PSUs) in the control enclosure.
Note: You do not need to power off the expansion enclosures.
 - b) If you are preparing for site maintenance, disconnect the power cords from both power supplies in each expansion enclosure in the control enclosure's SAS chains.
Note: The 2U and 5U expansion enclosures do not have a power button. Each expansion enclosure has two PSUs.
4. When you are ready to restore power to the control enclosure and any expansion enclosures, follow the appropriate procedures for your system configuration.
 - a) [Powering on the optional 2U SAS expansion enclosures](#)
 - b) [Powering on the optional 5U expansion enclosures](#)
 - c) [Powering on the control enclosures](#)

Procedure: Powering off a node canister

To complete some service tasks, you must ensure that the node canister is powered off safely.

About this task



Attention: If your system is powered on and doing I/O operations, the system must power off correctly to ensure that no data is lost. If possible, always use the fix procedures that are presented by the management GUI to manage and maintain your system. The fix procedures ensure that the canister is powered off safely.

While a node canister is powered off, some volumes can become inaccessible. Refer to [“Procedure: Understanding system volume dependencies” on page 109](#) to determine whether it is appropriate to continue this procedure.

Procedure

To power off a node canister, complete the following steps:

1. Determine the volume dependencies for the node canister that you are shutting down. For more information, see [“Procedure: Understanding system volume dependencies” on page 109](#).
2. Go to the service assistant for the node with the canister to shut down.
3. On the home page, select the node canister to shut down.
4. If you are working on a maintenance procedure, complete the following steps to ensure that the correct node canister is identified.
 - a) Go to the **Node Details** panel in the service assistant.
 - b) Select the **Node** tab. Then, make a note of the last 6 digits that appear in the **Part Identity** field.
 - c) Select the **Hardware** tab. Then, take note of the values in the **Canister Location** (slot), **Machine Type and Model**, and **Serial Number** fields.

[Table 41 on page 111](#) summarizes the information that can help you identify the correct node canister.

Table 41. Information to identify a node canister		
Tab	Field name	Node canister value
Node	Part Identify	
Hardware	Canister Location (slot)	
	Machine Type and Model	
	Serial Number	

- d) To activate the identified indication on the node canister, you can also click the **Identify** button. The fault LED indicator on the node canister blinks so that you can confirm its location.
5. Use the **Power off** action to power off the canister.
 6. After the node is powered off, the service assistant shows that the node status is offline. The status LED indicators on the canister show that the node is powered off.

Removing and replacing the enclosure end caps

You can remove and replace the enclosure end caps during some service procedures.

About this task

[Figure 63 on page 112](#) shows the end caps on the front of the control enclosure. Each end cap provides information to identify the enclosure (machine type and model and serial number). LED indicators also provide information about the status of the enclosure.



Figure 63. Front view of the control enclosure

Notes:

- The information on the end cap must always match the information that is printed on the rear of the enclosure. It must also match the information that is stored on the enclosure midplane.
- No tools are required to complete this task. Do not remove or loosen any screws.

Procedure

1. If the enclosure is on a table or other flat surface, elevate the enclosure front slightly or carefully extend the front over the table edge.
2. Grasp the end cap by the blue touch point and pull it until the bottom edge of the end cap is clear of the bottom tab on the chassis flange.
shows an example of the left end cap. The touch point is located below the LED indicators.
3. Lift the end cap off the chassis flange.
shows how to lift the end cap of chassis flange.
4. Fit the slot on the top of the new end cap over the tab on the top of the chassis flange.
5. Rotate the end cap down until it snaps into place.

Removing and replacing the control enclosure support rails

You can replace faulty support rails with new rails that are received from stock.

About this task

As part of this procedure, the control enclosure must be removed from the rack. . Follow all safety precautions when you complete this procedure.

Procedure

1. Identify the enclosure that is mounted on the rails that are being replaced.
Follow the steps in [“Procedure: Identifying which enclosure or canister to service”](#) on page 108 to ensure that you identify the correct enclosure.
2. Shut down the control enclosure by following the steps in [“Procedure: Powering off the system ”](#) on page 110.
3. Remove power from the enclosure by unplugging both power cables from the electrical outlets.
4. Remove all cables from the back of the enclosure that has faulty support rails; ensure that you identify the port to which each cable connects.
5. Remove the end caps from the front flanges of the enclosure, as described in topic [“Removing and replacing the enclosure end caps”](#) on page 111.
6. Unscrew the four M5 screws that secure the left and right end caps of the control enclosure to the rack, as shown in [Figure 64](#) on page 113.

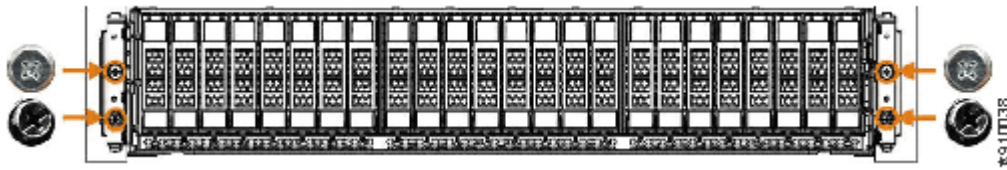


Figure 64. Four screws at the front of the enclosure

Some installations might have two black, removable M5 screws and two silver screws that remain attached to the control enclosure after they are loosened. Figure 65 on page 113 shows an example of a silver alternative rail pin for square holes and an M5 screw.



Figure 65. Example of a silver screw and M5 screw

7. Slide the enclosure from the rack.

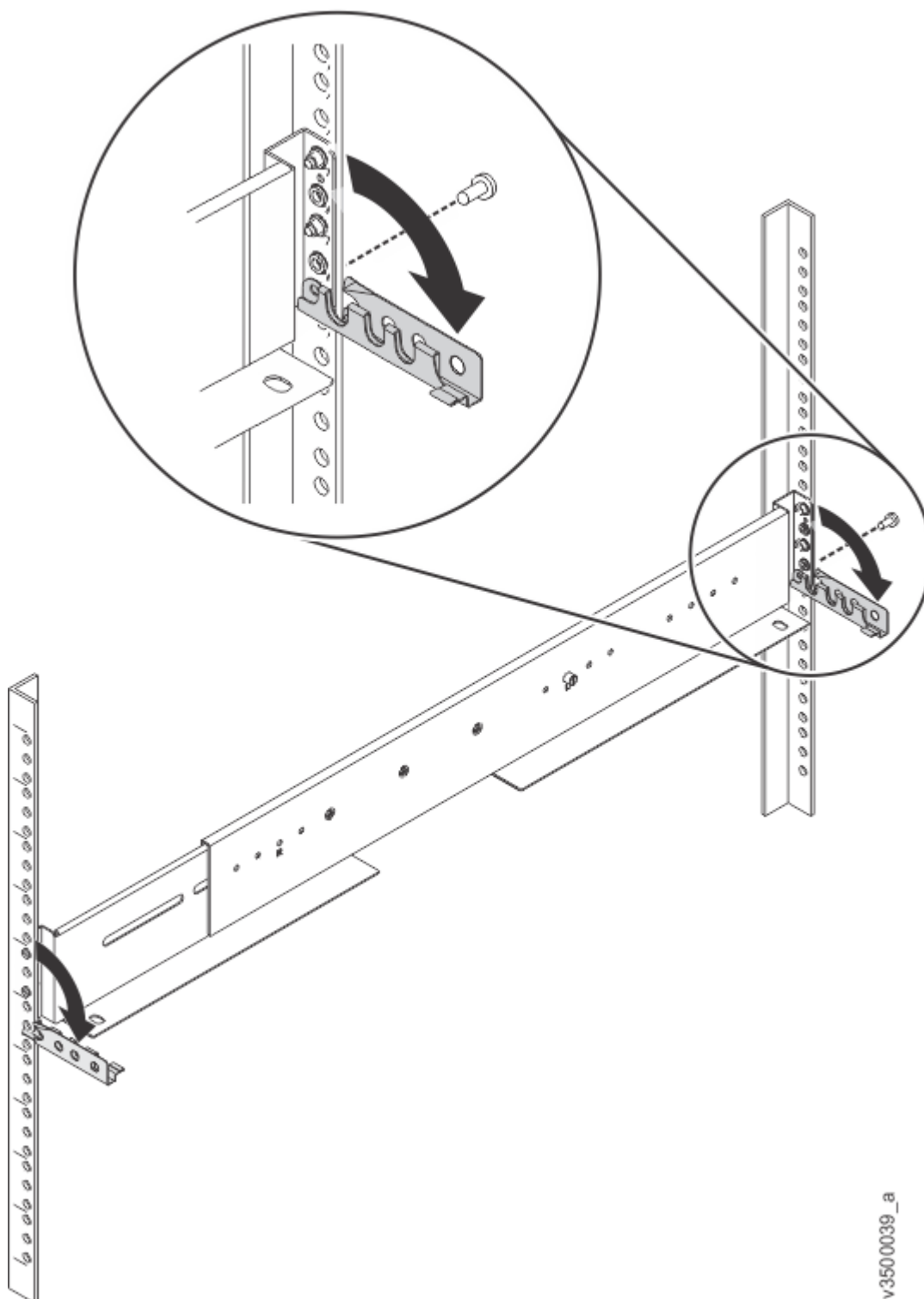
- If components were not removed from the control enclosure, .
- can remove several internal components to decrease the weight of the control enclosure. Be sure to note the serial numbers and slots (for drives) for each component and follow the procedures that are listed in Table 42 on page 113.

Table 42. Summary of internal components that can be removed and replaced	
Component	Procedure
Node canister 1	“Removing and reseating a node canister” on page 132
Node canister 2	
Power supply unit 1	“Removing and replacing a power supply unit” on page 118
Power supply unit 2	
Power supply unit 3	
Power supply unit 4	
Drives (1 - 24 drives). Record the slot from which each drive was removed.	“Removing and replacing a drive” on page 116
Drives (1 - 48 drives). Record the slot from which each drive was removed.	“Removing and replacing a drive” on page 116

8. Locate the left support rail.

Record the shelf number of the support rail so that the replacement rails can be installed into the same position.

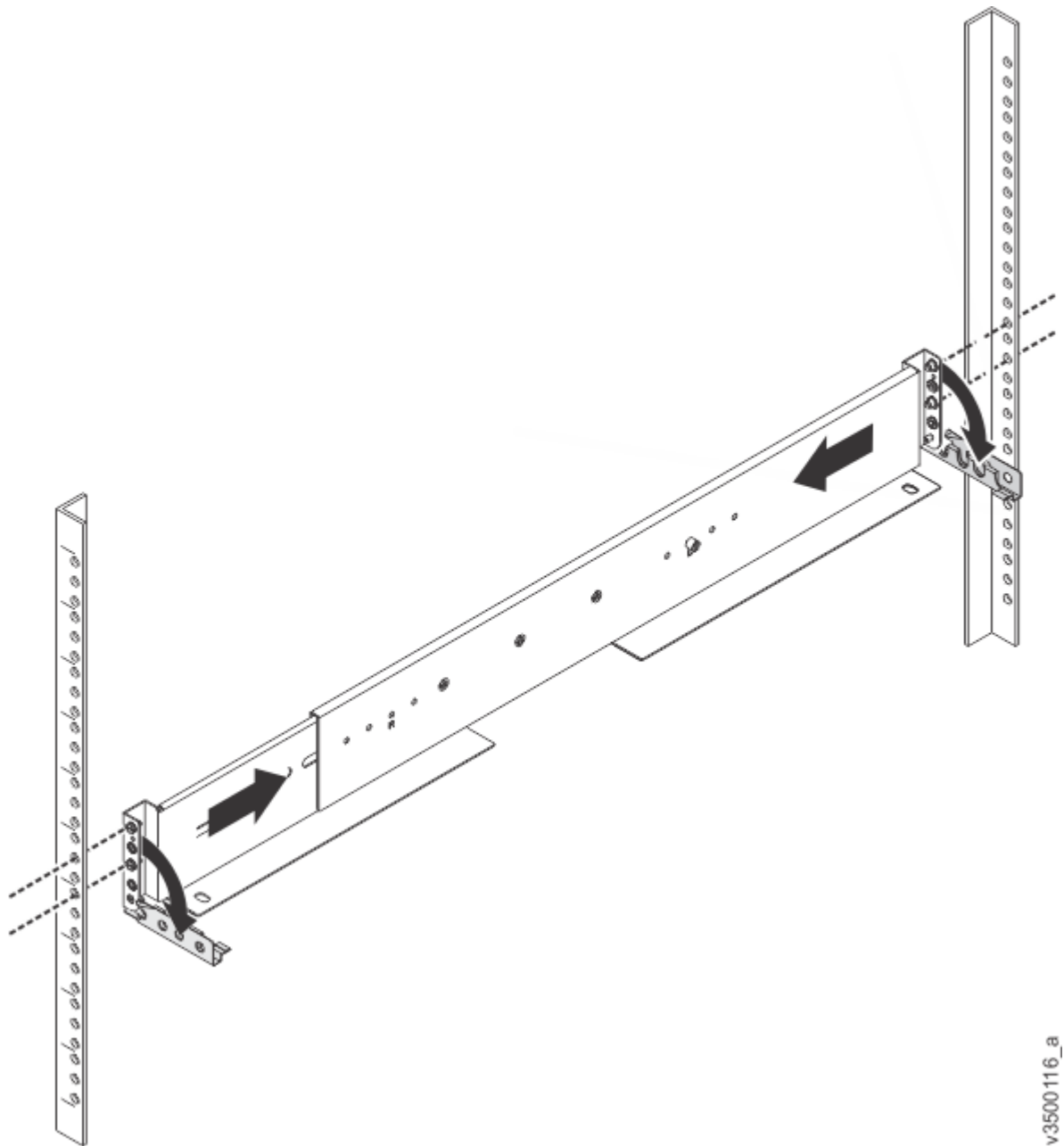
9. At the rear of the rack, remove the black M5 screws from the rear bracket of the rail. Two screws are attached to each bracket. Then, open the rear hinge bracket, as show in Figure 66 on page 114.



v3500039_a

Figure 66. Opening the rear hinge bracket of the mounting rail

10. At the front of the rack, hold on to the rail and open the front hinge bracket.
11. Compress the rail to shorten it, then, remove it from inside the rack, as [Figure 67 on page 115](#) shows.



v3500116_a

Figure 67. Compressing the rail for removal from rack

12. Repeat steps [“9” on page 113](#) to [“11” on page 114](#) on the right support rail.
13. Install the new support rails at the rack position that is recorded at step [“8” on page 113](#). Follow the procedure, as described in [“Installing support rails for the control enclosure ” on page 67](#).
14. Return the control enclosure that was removed at step [“7” on page 113](#) to the rack.
 - If no components were removed from the control enclosure, ensure that three persons are available to support the weight.
 - If components were removed, return the control enclosure to the rack position from which it was removed. Then, follow the procedures that are listed in [Table 42 on page 113](#) to reinstall each component into the control enclosure.
15. Secure the control enclosure to the rail with the four black M5 screws that were removed at step [“6” on page 112](#).

Note: Some installations might have two black, removable M5 screws and two silver screws that are built into the control enclosure. In this case, first secure the silver screws and then secure the M5 screws.

16. Reinstall the end caps (removed at step “5” on page 112) by following the instructions in [“Removing and replacing the enclosure end caps” on page 111.](#)
17. Reconnect the cables, ensuring that they are connected to their original ports.
18. Reconnect the power supply cables to their original power supply and electrical outlet.

The system starts.

19. After the system is online, use the management GUI to verify that the system is functioning correctly.

Removing and replacing a drive

Use the following procedures to remove a faulty drive from the enclosure and replace it with a new one from stock. The procedures are also applicable when you are removing or replacing an IBM FlashCore Module.

Before you begin



Attention:



- When you replace this part, you must follow recommended procedures for handling electrostatic discharge (ESD)-sensitive devices.
- No tools are required to complete this task. Do not remove or loosen any screws.
- You can identify the failed drive by the flashing amber fault LED on the drive carrier. If the fault LED is lit on a drive, it is safe to replace the drive.

If you are not sure which drive is faulty, go to the management GUI and follow the fix procedures to prevent loss of data or access to data. If an incorrect part is removed, it is possible to lose access to data.

- Every drive slot of an operational control enclosure must contain either a drive or a blank filler, and must not be left empty for more than 10 minutes during servicing. Ensure that you read and understand the instructions. Also, ensure that the replacement drive is available and unpacked before you remove the existing drive.
- IBM FlashCore Modules are not interchangeable with the flash modules that are used in IBM Storage FlashSystem 900 storage enclosures.
- The version of firmware on the replacement drive might not be the latest drive firmware available, and might not match the firmware version of other drives in the system. If necessary, firmware on the replacement drive can be updated after this procedure is complete.

Each drive slot of an operational control enclosure must contain a drive or a blank filler.

For more information about the supported drives, see [“Control enclosure replaceable units” on page 227.](#)

Procedure

1. Read the safety precautions in the *IBM Systems Safety Notices*. These guidelines help you safely work with the system.

Removing the drive

2. Press the blue touchpoint to unlock the latching handle, as shown in this figure.
3. Lower the handle and slide the drive out of the enclosure, as shown in this figure.

Replacing the drive

4. Ensure that the LED indicators are at the top of the drive.
5. Press the blue touchpoint to unlock the latching handle on the new drive.
6. Slide the new drive into the node canister, as shown in this figure. Press on the drive label near the bottom of the drive to ensure that the drive is fully inserted into the slot.
7. Finish inserting the new drive by closing the handle until the latch clicks into place.

Results

If the failed drive was a member of an array and sufficient members of the array are online, the system automatically updates array membership. The system rebuilds the array to include the replacement drive.

If necessary, you can update the drive firmware of the replacement drive. For more information, see [Drive update](#).

Removing and replacing a drive blank

Use the following procedures to remove a faulty drive slot filler (blank) and replace it with a new one from stock. Drive slot fillers are passive components that regulate airflow through the control enclosure.

About this task

Notes:

- Every drive slot of an operational control enclosure must contain either a drive or a drive slot filler. A drive slot must not be left empty for more than **10 minutes** during servicing. Ensure that you read and understand the removal and replacement instructions, and the unpacked replacement part is available, before you remove the existing drive slot filler.
- No tools are required to complete this task. Do not remove or loosen any screws.

Procedure

1. Unpack the replacement drive-slot filler from its packaging.

Removing the drive-slot filler

2. Use your thumb and forefinger to pinch the latch of the faulty drive blank.

Removing a drive blank assembly

3. Gently slide the release latch up to unlock the handle.
4. Pull the faulty drive slot filler from the drive slot.

Replacing a drive blank assembly

5. Hold the drive blank the correct way up, as shown in [Figure 68 on page 118](#).



Figure 68. Correct drive blank orientation

6. Slide the replacement drive slot filler (blank) into the empty drive slot until the latches engage.

Removing and replacing a power supply unit

You can remove and replace either of the hot-swap redundant power supply units (PSUs) in the enclosure. These redundant power supplies operate in parallel.

About this task

Notes:

- Do not insert a PSU if the PSU slot does not contain a power interposer.
- Do not operate an enclosure without a power interposer and PSU in a PSU slot for longer than **5 minutes**. Operating for longer than this period might cause the enclosure to shut down due to overheating.
- Remove the replacement PSU from its packaging and have it available before carrying out this procedure.
- No tools are required to complete this task. Do not remove or loosen any screws.
- Although many components are hot-swappable, their intended use is only when your system is not active (no I/O operations). If your system is powered on and processing I/O operations, go to the management GUI and follow the fix procedures. Initiating the replacement actions without the assistance of the fix procedures can result in loss of data or loss of access to data.
- Be careful when you are replacing the hardware components that are located in the back of the system. Do not inadvertently disturb or remove any cables that you are not instructed to remove.



- When you replace this part, you must follow recommended procedures for handling electrostatic discharge (ESD)-sensitive devices.

Procedure

1. Identify the location of the control enclosure that requires service. The Event Log contains the enclosure MTM and serial number.

The power supplies are shown in [Locate Power Supply Units](#)

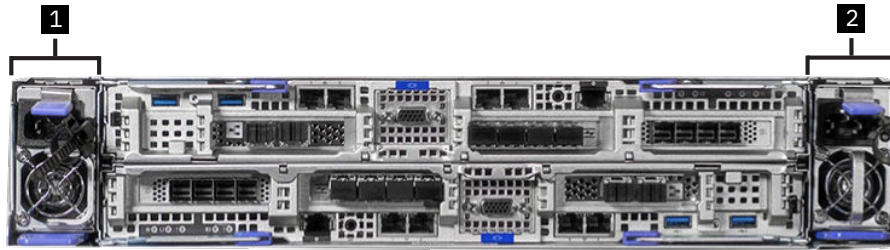


Figure 69. Locate Power Supply Units

This figure shows the location of the Power Supply Unit 1 **1** and Power Supply Unit 2 **2**.

2. Identify the PSU that requires service; the Event Log contains the ID of the PSU that failed.

Removing the PSU

3. Release the cable retention clip and disconnect the power cord from the power supply unit that you are replacing.
4. Fold out the handle so that it extends perpendicular to the PSU.
5. While holding the PSU handle, press and hold the PSU release tab and steadily pull the handle horizontally to slide the PSU from the node, as shown in this figure.

Support the PSU with your other hand as it is released from the node.

Replacing the PSU

6. Fold out the handle so that it extends perpendicular to the PSU.
7. While keeping the PSU handle extended and supporting the PSU slide the power supply into the enclosure until the release tab engages with a "click".
8. Connect the power cord to the power supply and to a properly grounded electrical outlet. Secure the cable with the cable retention clip on the rear of the power supply unit.

Note: After the power cord is connected to the electrical outlet, make sure that the LED indicator on the PSU is lit.

Removing and replacing an SFP transceiver

When a failure occurs on an optical link in a control enclosure, the SFP transceiver in the port that provides the link might need to be removed and replaced.

About this task

No tools are required to complete this task. Do not remove or loosen any screws.

Although many components are hot-swappable, their intended use is only when your system is not active (no I/O operations). If your system is powered on and processing I/O operations, go to the management GUI and follow the fix procedures. Initiating the replacement actions without the assistance of the fix procedures can result in loss of data or loss of access to data.

Be careful when you are replacing the hardware components that are located in the back of the system. Do not inadvertently disturb or remove any cables that you are not instructed to remove.



CAUTION: Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following information: laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam. (C030)



When you replace this part, you must follow recommended procedures for handling electrostatic discharge (ESD)-sensitive devices

Procedure

1. Carefully determine the failing physical port connection. In the Event Log, its location is identified by the following information:

- Enclosure (MTM and serial number)
- Canister (serial number)
- Adapter (slot number) - if applicable
- Port (port number).

Important:

- For correct operation, use the correct replacement SFP transceivers with each adapter. See [Replaceable units](#) for the applicable information for your system.
 - Use only the appropriate 25 Gbps SFP transceiver in the 25 Gbps Ethernet adapters.
- Removing the wrong SFP transceiver might result in loss of data access.

Replacing the SFP

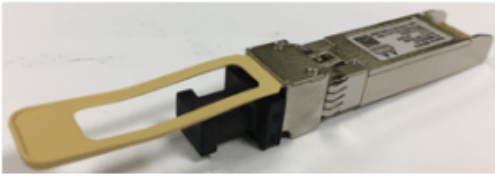
2. Locate the faulty SFP device. The enclosure MTM and serial number are at the rear of the enclosure. The canister serial number is at the rear of the canister. Adapter slots and canister Ethernet ports are numbered on the canister, from left to right. Ports on each adapter are numbered from left to right.

The enclosure MTM and serial number are located on the rear of the enclosure. The canister serial number is located on the handles of the canister. The adapter slots are numbered on the canister. In the lower canister, slots are numbered from the left. The upper canister is inverted and slots are numbered with slot 1 on the right. Similarly, ports on each adapter in the lower canister are numbered from the left whereas in the inverted upper canister they are counted from the right.

3. Record or mark the cable that is to be removed.
4. Unlatch and remove the cable from the faulty SFP device.

As [Table 43 on page 120](#) shows, the SFP transceiver and latching mechanism can vary per each type of host interface adapter.

Table 43. SFP transceiver example	
Host interface adapter	SFP transceiver example
Quad-port 32 Gbps Fibre Channel	

Table 43. SFP transceiver example (continued)	
Host interface adapter	SFP transceiver example
Dual-port 25 Gbps Ethernet (RoCE)	
Dual-port 25 Gbps Ethernet (iWARP)	
Dual-port 100 Gbps Ethernet	

5. Remove the faulty SFP transceiver from its aperture.
 - a) Unclip the handle of the SFP transceiver.
 - b) Pull on the handle of the SFP transceiver to slide it out of the slot.

Replacing the SFP

6. Install the replacement SFP transceiver into the aperture that is vacated in step “5” on page 121.
 - a) Open the latch on the replacement SFP transceiver.
 - b) Push the new SFP transceiver into the aperture until it stops.
 - c) Close the release latch.
 - d) Gently pull the SFP transceiver. If it is installed correctly, it does not move from its aperture.
7. Reconnect the optical cable.
8. Check the Event Log to confirm that the error is cleared. Mark the error as fixed or restart the node, depending on the failure indication originally noted.

Removing and replacing a network adapter

Use this procedure to remove and replace a network adapter, such as a host interface adapter or SAS adapter, in a FlashSystem 7300 system with a new one received from stock.

About this task

Notes:

- When a node canister is removed, do not operate the system for more than **16 minutes**. Operating the system for longer than this period might cause the control enclosure to shut down due to overheating.
- No tools are required to complete this task. Do not remove or loosen any screws when you remove or replace an adapter. The adapter is not attached to the PCIe riser by screws.

Procedure

1. Identify the node with the faulty adapter.
 - a) Identify any dependencies on the node canister by using the management GUI. Understand the impact of any dependencies and resolve them if necessary.
 - b) Locate the control enclosure that requires servicing by its MTM and serial number (S/N), which are labeled on the enclosure front left cover and also on the enclosure rear. At the rear of the enclosure, locate the node canister by finding its serial number on the release handles.
 - c) Use the Event Log to identify the location of the adapter that requires replacement. Location information includes the enclosure MTM and S/N, node canister (slot number/serial number), and the adapter slot number.
2. Label each network cable connection or record all cables that are connected to the node canister. This information is used to reconnect the cables to the node canister. The orientation, slot numbers, and port numbers of node canister 1 (top canister) differ from node canister 2 (bottom canister)

Note: If you are using NVMe over RDMA for host attachment with 100 Gbps adapters in the node canister, ensure that 100 Gbps adapter ports must be set with 1500 MTU value. If the MTU value for 100 Gbps adapter changes to a value other than 1500 on adding or removing any adapter in the system, use the `chportethernet` command to change MTU value.

Removing the host interface adapter

3. Remove the node canister, as described in [“Removing and reseating a node canister” on page 132](#).
4. Remove the cover and set it aside, as described in [“Removing and replacing the cover of a node canister” on page 126](#).
5. At the back of the node canister, locate the PCIe slot of the adapter that is to be replaced.

When the node canister is removed, the PCIe adapter slots are numbered 1 - 3, bottom to top, as shown in [Figure 70 on page 123](#).

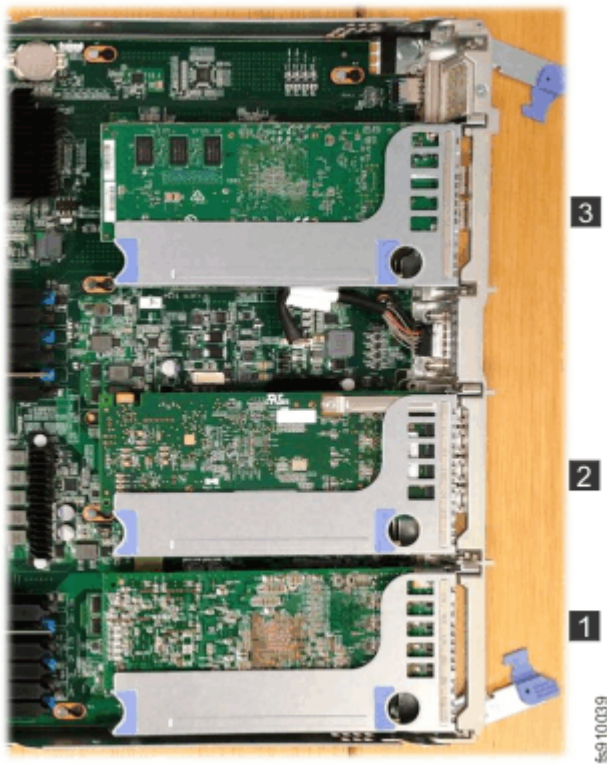


Figure 70. Locating the host interface adapter slots

6. If applicable, remove each SFP from each adapter port, as described in [“Removing and replacing an SFP transceiver”](#) on page 119.

Record the serial number of each SFP device as you remove them from the adapter ports.

7. Lift the adapter and PCIe riser from the canister.
8. Press the adapter out of the PCIe socket of the riser.

Important: Adapters with a large SFP cage, such as the 4-port Fibre Channel adapter, might have limited clearance between the external edge of the SFP cage and the slot of the PCIe riser. When you remove or insert an adapter, you might need to start the removal at the bracket end of the adapter, so that the adapter is removed at a slight angle.

Replacing the host interface adapter

9. Review [Table 44 on page 124](#) to ensure that you are using the correct replacement adapter.

Table 44. Summary of network adapters and SFP devices

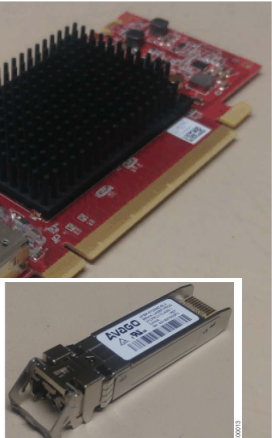
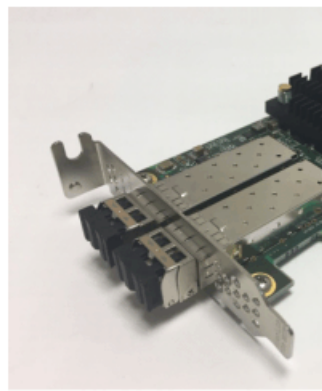
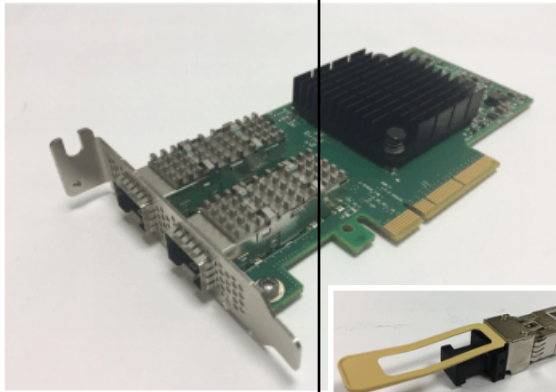
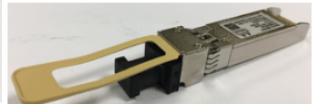
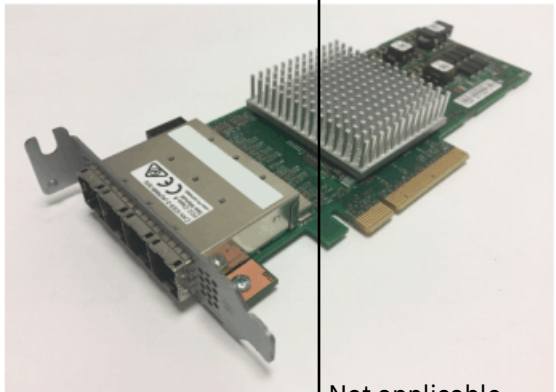
Type	Adapter	SFP device
Quad-port 32 Gbps Fibre Channel		
Quad-port 64 Gbps Fibre Channel		
Dual-port 25 Gbps Ethernet (iWARP)		

Table 44. Summary of network adapters and SFP devices (continued)

Type	Adapter	SFP device
Dual-port 25 Gbps Ethernet (RoCE)		
Quad-port 12 Gbps SAS Notes: Although it is a Quad-port adapter, only ports 1 and 3 are supported for SAS connections to expansion enclosures.		Not applicable

- Align the replacement adapter with the PCIe socket of the riser and press the adapter into place. Ensure that the adapter is fully seated in the riser, as shown in [Figure 71 on page 125](#).

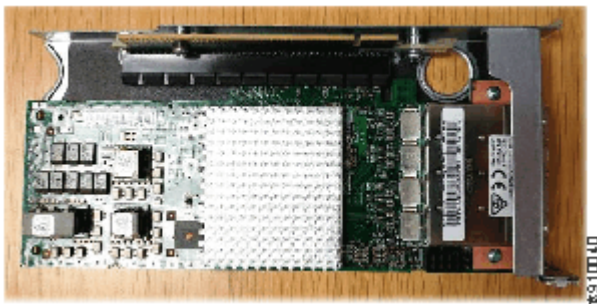


Figure 71. Alignment of the network adapter

- Ensure the bracket of the PCIe riser is aligned correctly, as shown in [Table 45 on page 126](#).

Table 45. Aligning the bracket host interface adapter

Correct Alignment	Incorrect alignment
 A close-up photograph showing the correct alignment of a bracket host interface adapter. The adapter is a metal component with a white plastic bracket. It is being inserted into a slot on a wooden surface. The white bracket is correctly positioned and flush with the metal base.	 A close-up photograph showing an incorrect alignment of the bracket host interface adapter. The adapter is similar to the one in the correct image, but the white plastic bracket is not correctly positioned; it is slightly offset and not flush with the metal base.

12. Insert any SFP devices that were removed in step “6” on page 123 into the adapter. See Table 44 on page 124 to ensure that you are using the correct SFP device.
 13. Align the riser so that the adapter SFPs face out of the canister and the PCIe connector of the riser faces down into the PCIe socket of the canister.
 14. Carefully press the PCIe riser into place.
 15. Install the canister lid, as described in “Removing and replacing the cover of a node canister” on page 126.
 16. Reinsert the node canister, as described in “Removing and reseating a node canister” on page 132, and reconnect the power cables.
- If the node canister does not start, check that the canister is fully inserted into the enclosure.
17. Reconnect the network cables to the rear of the canister, by using the information that you collected at step “2” on page 122.
 18. Verify that the error is cleared from the Event Log.

Removing and replacing the cover of a node canister

To complete a service procedure, you may need to remove and replace the cover of a node canister.

About this task

- No tools are required to complete this task. Do not remove or loosen any screws.
- The cover of a node canister can be removed only after the canister is removed from the control enclosure.

Procedure

1. Remove the node canister from the control enclosure, as described in “Removing and reseating a node canister” on page 132.

Removing the cover

2. Place the node canister on a flat, level work surface. The release levers should be facing you and the cover should be facing upwards.

Note: The node canister in the upper slot (node canister 1) of the control enclosure is upside-down. To access the cover, you must turn it over after you have removed it from the control enclosure.

3. Open the cover of the node canister by depressing the recessed, blue touch points on the lid (1) and sliding the lid away from you (2), as shown in Figure 72 on page 127.

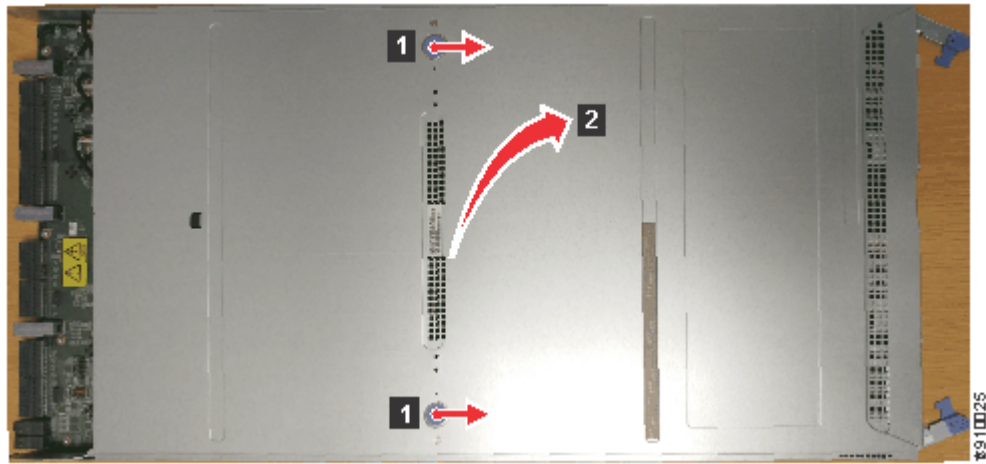


Figure 72. Removing the node canister cover

Replacing the cover

4. Slide the cover onto the node canister until the catch clicks and the lid edges are flush with the canister. [Figure 73 on page 127](#) shows an example.



Figure 73. Replacing the node canister cover

Note: Inserting the node canister into the upper slot of the enclosure requires the node canister to be inverted, so that the lid faces downwards.

Removing and replacing the node canister battery

To remove and replace a faulty battery with a new one received from stock, use this procedure.

About this task

No tools are required to complete this task. Do not remove or loosen any screws.



CAUTION: The battery is a lithium ion battery. To avoid possible explosions, do not burn. Exchange only with the approved part. Recycle or discard the battery as instructed by local regulations. (C007a)

Procedure

1. Refer to the Event Log to identify the enclosure and node canister where battery replacement is required. Alternately, follow the procedure [“System indicators summary” on page 208](#).
2. Label each network and power cable connection or otherwise record all cables that are connected to the node canister. This information is used to reconnect the node canister later.

3. Disconnect all cabling from the back of the node canister.
4. Remove the node canister, as described in [“Removing and reseating a node canister”](#) on page 132.
5. Remove the cover, as described in [“Removing and replacing the cover of a node canister”](#) on page 126.

Removing the battery

6. Lift the node battery latch up, as shown in [Figure 74](#) on page 128.



Figure 74. Lifting the latch of the node battery

7. Slide the node battery toward the latch until it stops, as shown in [Figure 75](#) on page 128.

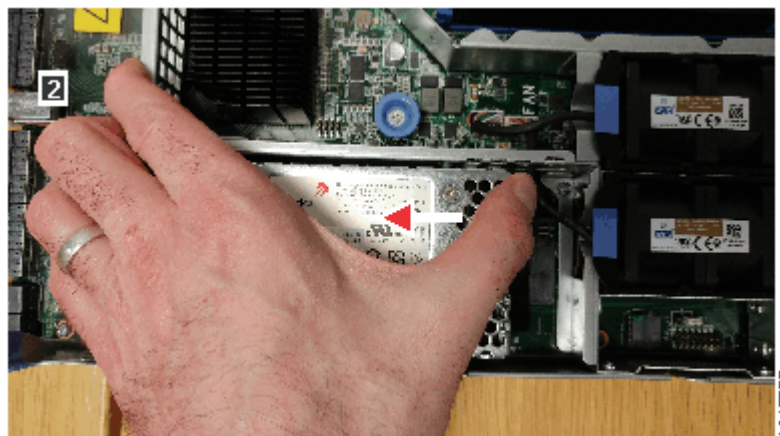


Figure 75. Sliding the node battery out of its position

8. Lift the battery straight up to remove it from the node canister, as shown in [Figure 76](#) on page 129.



Figure 76. Removing the node battery

Replacing the battery

9. Open the battery latch.
10. Place the replacement battery into the battery slot so the pins on the board engage with the slots on the underside of the battery.

Figure 77 on page 129 shows the battery slots.

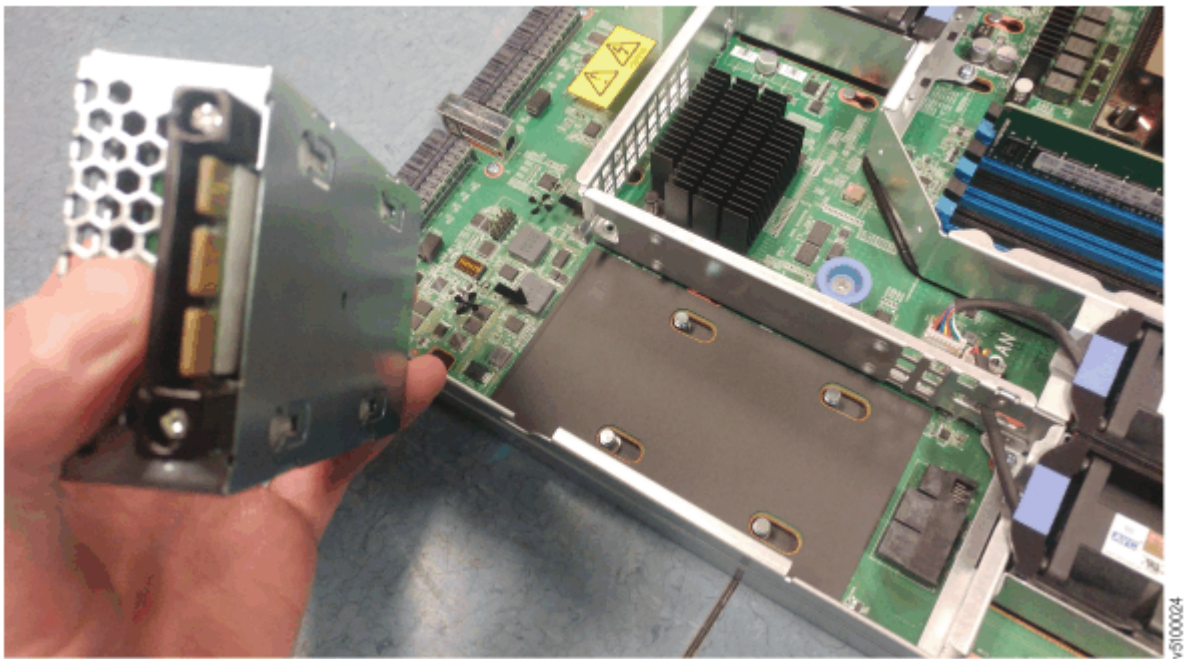


Figure 77. Locating the battery slots

11. Connect the battery by carefully sliding it towards the battery connector.

Note: When you insert the new battery, be careful not to damage the connector cable for fan 5. As [Figure 78 on page 130](#) shows, the fan 5 connector passes through the partition of the battery compartment.



Figure 78. Replacing the node battery

12. Rotate the node battery latch down so that it holds the battery in place.
13. Install the node canister cover, as described in [“Removing and replacing the cover of a node canister”](#) on page 126.
14. Reinsert the node canister, as described in [“Removing and reseating a node canister”](#) on page 132.
15. Reconnect the cables to the node canister, ensuring that each cable goes into the same port and power supply unit (PSU) from which it was removed.
If the node canister does not begin to power up, check that the canister is fully inserted into the enclosure.
16. When the node canister is back online, check the Event Log for any new events that might indicate a problem with the reassembly.

Note: A new node error or event ID in the Event Log might indicate that the new battery is functioning but requires some time to reach minimum charge. Monitor the Event Log until the battery is charged sufficiently for the node to boot.

Removing and replacing a CMOS battery

The complementary metal-oxide semiconductor (CMOS) battery is a coin-shaped power cell that is mounted inside the node canister. It is used to keep the system time when there is no power to the node canister.

About this task

- Use this procedure to remove and replace a CMOS battery in a node canister.
- The node canister must be shutdown and removed to perform this task.
- A Philips screw driver is needed to remove the canister cover.
- Recycle or discard the battery as instructed by local regulations.

Procedure

1. Remove the node canister, as described in [“Removing and reseating a node canister”](#) on page 132.
2. Remove the node canister cover, as described in [“Removing and replacing the cover of a node canister”](#) on page 126.

Removing the CMOS battery

3. Locate the CMOS battery inside the node canister.

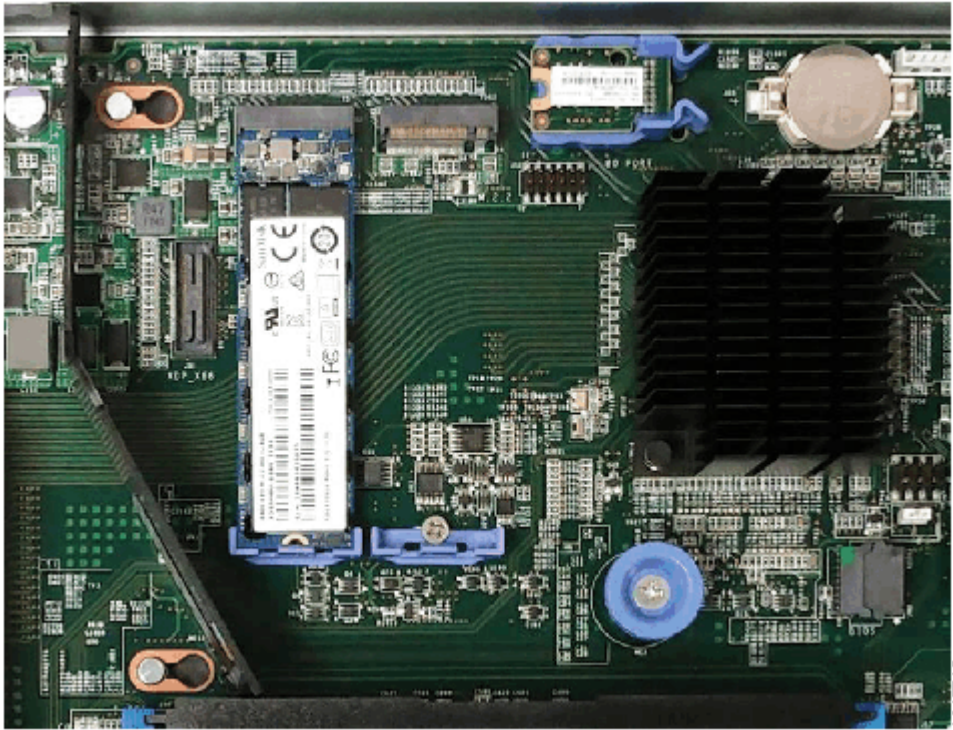


Figure 79. Locating a CMOS battery

4. Use a flat head screwdriver to gently pop the CMOS battery out of the battery holder, as shown in [Figure 80 on page 131](#). However, do not remove or loosen any screws in the node canister.

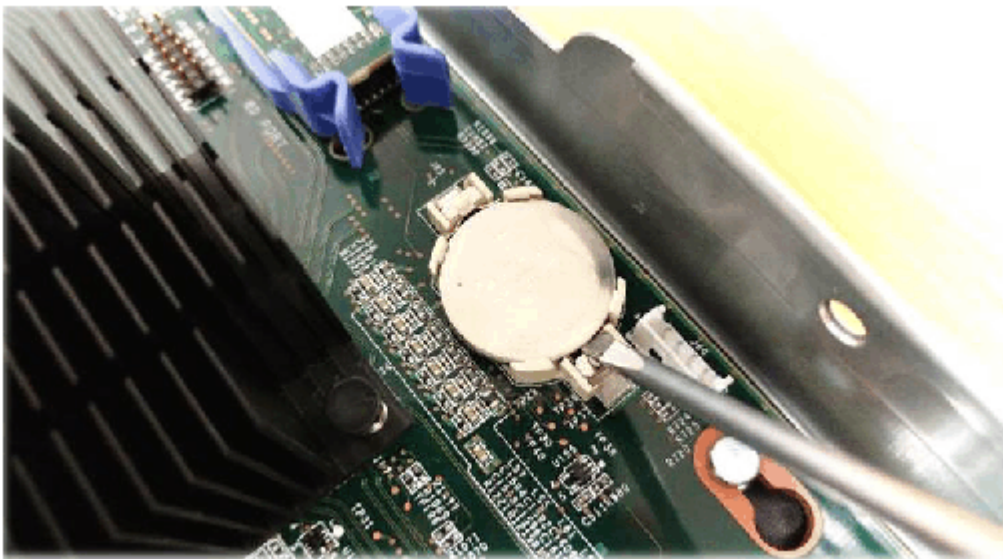


Figure 80. Replacing a CMOS battery

Replacing the CMOS battery

5. Orient the replacement coin cell with the positive side up.
6. Gently push the new coin cell down into the battery holder.
7. Install the node canister cover, as described in [“Removing and replacing the cover of a node canister” on page 126](#).
8. Reinsert the node canister, as described in [“Removing and reseating a node canister” on page 132](#).
If the canister does not begin to power-up, check that it is fully inserted into the enclosure.
9. Reconnect all cables.

10. Use the management GUI to check that the time and date settings of the system are correct.
 - a) If a CMOS battery error is present in the Event Log, run the fix procedure.

Removing and reseating a node canister

To access or replace some components during service procedures, a canister might need to be temporarily removed from, and reinserted into, the enclosure.

Before you begin

Note: This topic provides instructions for temporarily removing and replacing a canister and should be used only when instructed to do so by other service procedures. To replace a faulty node canister with one from FRU stock, follow the procedure that is described in [“Removing and replacing a faulty node canister”](#) on page 133.

Make a note of the following points before replacing a canister:

- No tools are required to complete this task. Do not remove or loosen any screws.
- Before removing a canister, it must be powered off or be in service state. Otherwise, it can result in loss of data or loss of access to data.
- If a canister was recently removed from the system, and then added again, ensure that the canister is online for at least 25 minutes before you remove its partner canister. This delay allows multipath drivers to fail over to the online canister when the partner canister is removed.
- Use care when you remove a canister from the enclosure. Have a flat surface ready to receive the canister after removal.
- Use care when you lift and insert the canister.

Before you start the removal procedure, make sure to transfer the following components from the faulty canister to the replacement canister:

- DIMMs
- PCIe adapters
- Backup battery

To remove and reinsert a canister in the enclosure, complete the following steps.

Procedure

1. Shut down the canister by using the service assistant. Follow the steps in [“Procedure: Powering off a node canister”](#) on page 111.
2. Use the LED indicators on the canister to confirm that it is safe to remove it from the enclosure, as described in [“Node canister indicators”](#) on page 212.
3. Record which data cables are plugged into the specific ports on the rear of the canister. The cables must be inserted back into the same ports after the replacement is complete; otherwise, the system cannot function properly.
4. Disconnect the data cables that are connected to the canister.
5. Locate the left and right release levers for the canister, marked by blue touchpoints on the ends of the levers.
6. Holding the canister release levers by the blue touch points, open the two levers horizontally 90 degrees, then slide the canister out of the enclosure and place it onto an antistatic mat.
Figure 81. Removing and replacing the canister
7. To reinstall the canister, ensure that both of the canister release levers are fully open (90 degrees relative to the canister), and then slide the canister into the enclosure, ensuring that both release levers engage with the canister and begin to close.

8. Press the release levers closed to lock the canister into the enclosure. Press the latch ends to ensure that the latches are engaged with the canister.
9. Reconnect all cables that were removed from the back of the canister.
10. If the canister does not begin to power up, check that it is fully inserted into the enclosure. If necessary, remove the power and cables; then, repeat steps [“7” on page 132](#) through [“10” on page 133](#).
11. Connect directly with the replaced canister CLI. Using the following methods:
 - a. Via technician port (DHCP) at 192.168.0.1
 - b. Via service IP on ethernet port1, if known (blank USB key to retrieve if needed).If unable to connect, refer to [“Resolving a problem with failure to boot” on page 107](#).
Once connected issue **sainfo lsservicenodes** command to verify the node status.
Note: Node error code 545 is expected. For more information, see [545](#).
If error 545 is present, issue command **satask chbootdrive -replacecanister** to update the drives to match the serial number of the new node canister. The node will automatically reboot and join cluster.
To help identify the node canister, the inside of the release levers is labeled with the serial number.
12. Use the management GUI or service assistant GUI to check that the node canister is online (or is Active) in the system.
13. Review the management GUI to determine that all errors are resolved.

Removing and replacing a faulty node canister

You can use this procedure to remove a faulty node canister and replace it with a new node canister. You can remove the parts from the faulty node canister and reinstall them into the new node canister. You can also use this procedure to allow for replacement of parts inside the node canister.

About this task

Notes:

- Ensure the FRU part number (P/N) of the replacement part matches that of the failed node canister, or is an approved substitute. The FRU P/N is identified on the label of the canister and on the FRU packaging.
- Do not operate the control enclosure with one node canister that is removed for longer than **16** minutes. Operating for longer than this period might cause the enclosure to shut down due to overheating.
- No tools are required to complete this task. Do not remove or loosen any screws.
- Use care when you remove a node canister from the control enclosure. The node canister is long and its center of gravity is far forward. It can be helpful to have a lift or other sturdy, flat surface ready to receive the node canister during removal.
- If a node canister is being replaced because of a failure to boot, refer to [“Resolving a problem with failure to boot” on page 107](#).

Procedure

1. Review the Event Log to identify the faulty node canister.
2. Review [“Procedure: Understanding system volume dependencies” on page 109](#) to identify any volume dependencies on the node canister.
3. Follow [Procedure: Powering off a node canister](#) to verify that the hosts do not lose access to data in volumes.
4. From the rear of the control enclosure, label each cable and remove it from the node canister.

Removing the faulty node canister

5. Remove the node canister, as described in [“Removing and reseating a node canister” on page 132](#), and place it on a flat, level surface.
6. Remove the new node canister from its packaging.
Ensure that the FRU P/N of the replacement node canister matches that of the failed node canister or that the new P/N is an approved substitute. See [“Replaceable units” on page 227](#) for more information.
7. Remove the covers from the faulty and replacement node canisters and set them aside, as described in [“Removing and replacing the cover of a node canister” on page 126](#).
8. Complete the following procedures to remove parts from the faulty node canister and install them in the replacement node canister.
 - [“Removing and replacing a memory module” on page 135](#)
 - [“Removing and replacing the Trusted Platform Module” on page 142](#)
 - [“Removing and replacing the node canister battery” on page 127](#)
 - [“Removing and replacing a boot drive” on page 144](#)

Note: Transfer each boot drive one at a time. Ensure that you install the drive into the same slot in the replacement node canister.

Replacing the new node canister

9. Replace the cover on the new node canister, as described in, as described in [“Removing and replacing the cover of a node canister” on page 126](#).
 10. Install the new node canister into the control enclosure, as described in [“Removing and reseating a node canister” on page 132](#).
 11. Reconnect the cables that were removed in step [“4” on page 133](#) to the appropriate ports in the replacement node canister.
 12. If the node canister was communicating with other node canisters using RDMA over Ethernet, then use the Service Assistant Tool or the **sainfo lsnodeip** command to check if the node IP configuration has been lost. Use the Service Assistant Tool or the **satask chnodeip** command to set the node IP if needed.
- Note:** Step [“12” on page 134](#) and [“13” on page 134](#) are only needed for a new node canister.
13. Connect directly with the replaced canister CLI. Using the following methods:
 - a. Via technician port (DHCP) at 192.168.0.1
 - b. Via service IP on Ethernet port1, if known (blank USB key to retrieve if needed)

If unable to connect, refer to [“Resolving a problem with failure to boot” on page 107](#).

Once connected issue **sainfo lsservicenodes** command to verify the node status.

Note: Node error code 545 is expected. For more information, see [545](#).

If error 545 is present, issue command **satask chbootdrive -replacecanister** to update the drives to match the serial number of the new node canister. The node will automatically reboot and join cluster.

To help identify the node canister, the inside of the release levers is labeled with the serial number.

14. Use the management GUI or service assistant GUI to check that the node canister is online (or is Active) in the system.
15. Review the management GUI to determine that all errors are resolved.

Removing and replacing a memory module

You can remove and replace a faulty dual in-line memory module (DIMM) from a control enclosure. You can also use this procedure to add DIMMs to increase the memory capacity of the node canister.

About this task

Notes:



- The memory modules are sensitive to electrostatic-discharge (ESD). Take precautions to avoid damage from static electricity. When you remove or replace this part, you must follow recommended procedures for handling ESD-sensitive devices.
- No tools are required to complete this task. Do not remove or loosen any screws when you complete these procedures.

As [Figure 82 on page 135](#) shows, each node canister contains two processors, which are identified as CPU 1 and CPU 2.

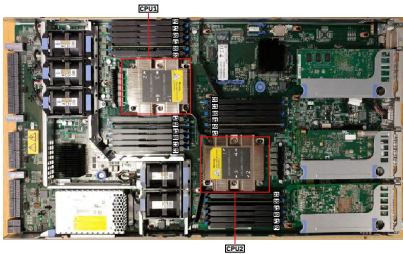


Figure 82. Location of CPUs and DIMM slots

- **1** CPU 1 to the Storage Virtualize Software and CPU 0 to the hardware.
- **2** CPU 2 to the Storage Virtualize Software and CPU 1 to the hardware.
- A CPU processor has six memory channels, which are labeled A-F.
- Each memory channel has 2 DIMM slots, numbered 0-1. For example, DIMM slots A0 and A1 are in memory channel A.
- On the system board, the DIMM slots are labeled according to their memory channel and slot. They are associated with the CPU nearest to their DIMM slots.
- You do not have to replace all of the memory modules at the same time. However, when you install memory modules, be sure that you follow the configurations that are described in the following table.

To ensure proper cooling and a steady flow of air from the fan modules in each node canister, "blank" DIMMs must be inserted in any slot that does not contain a memory module.

Table 46. Available memory configurations for a FlashSystem 7300 control enclosure

DIMM slot	Memory configuration options (per enclosure)		
	256 GB	768 GB	1,536 GB
F0	Blank	32 GB	32 GB
F1	Blank	Blank	32 GB
E0	Blank	32 GB	32 GB
E1	Blank	Blank	32 GB
D0	32 GB	32 GB	32 GB
D1	Blank	Blank	32 GB
CPU 1			
A1	Blank	Blank	32 GB
A0	32 GB	32 GB	32 GB
B1	Blank	Blank	32 GB
B0	Blank	32 GB	32 GB
C1	Blank	Blank	32 GB
C0	Blank	32 GB	32 GB
C0	Blank	32 GB	32 GB
C1	Blank	Blank	32 GB
B0	Blank	32 GB	32 GB
B1	Blank	Blank	32 GB
A0	32 GB	32 GB	32 GB
A1	Blank	Blank	32 GB
CPU 2			
D1	Blank	Blank	32 GB
D0	32 GB	32 GB	32 GB
E1	Blank	Blank	32 GB
E0	Blank	32 GB	32 GB
F1	Blank	Blank	32 GB
F0	Blank	32 GB	32 GB

If a node error 510 is logged (error code 1022 in the system log), the sense data includes the following information, which you can also use to determine which DIMMs need to be replaced.

- Detected memory size in MB.
- Expected memory size in MB.
- A list with one entry per DIMM slot, show the size of the DIMM in GB for each slot.

Procedure

Identifying failed DIMMs

1. If you are replacing failed DIMMs, use the service assistant or the **System Event Log** in the management GUI to obtain the sense data. This data shows the detected and expected memory sizes and the size of the DIMM in each slot.
2. Identify the column in the memory configuration table that contains the expected configuration. To do so, match the expected memory size from the error sense data to the column that has the same node canister total memory.
3. Compare the size of the DIMM reported in each slot in the error data with the expected DIMM size for the slot index and node canister total memory size that is shown in the memory configuration table. For each mismatch, the DIMM must be replaced with the size of DIMM that is indicated in the table. See the "Replaceable units" topic in the Reference section for the correct FRU part number for each size of DIMM.

Removing the node canister

Important: Do not start service status on the node. Power off the node to replace a DIMM or run the `rmnode` command to add DIMMs.

If you are upgrading memory of a node canister as a part of an enclosure upgrade, you must remove that node from the system configuration before you start the following procedure. To do so, you can use the management GUI or the CLI.

- To use the management GUI, right-click the node canister and select **Remove**.
- To use the CLI, enter the following command, where *object_id* / *object_name* identifies the node canister that receives the additional memory:

```
rmnodecanister object_id / object_name
```

If you are replacing a faulty DIMM with a new one from FRU stock, you do not need to remove the node canister from the system configuration.

4. Follow [“Procedure: Powering off a node canister”](#) on page 111 to verify that the hosts will not lose access to data in volumes.
5. Remove the node canister, as described in [“Removing and reseating a node canister”](#) on page 132, and place it on a flat, level surface.
6. Remove the cover, as described in [“Removing and replacing the cover of a node canister”](#) on page 126.

Removing the DIMM

7. Locate the appropriate DIMM slot.

As [Figure 83](#) on page 137 shows, the DIMM locations are identified on the system board.

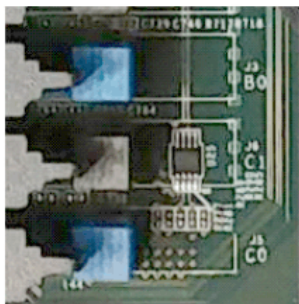


Figure 83. Identifying DIMM locations

8. Press the locking tabs on the side of the DIMM to eject it.
9. Lift the DIMM up and out of the slot.
10. If you have other tasks to complete inside the control enclosure, do those tasks now.

Replacing or adding the DIMM

11. Touch the static-protective package that contains the new DIMM to any unpainted metal surface on the node canister. Remove the DIMM from the package.
12. Turn the DIMM so that the DIMM keys align correctly with the connector on the main board.
13. Insert the DIMM into the connector by aligning the edges of the DIMM with the slots at the ends of the DIMM connector, as shown in [Figure 84 on page 138](#).

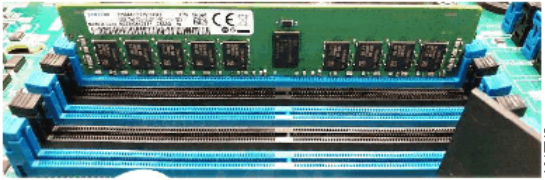


Figure 84. Installing the DIMM



Attention: If there is a gap between the DIMM and the retaining clips, the DIMM is not correctly inserted; open the retaining clips, remove the DIMM, and then reinsert it.

14. Firmly press the DIMM straight down into the connector by applying pressure on both ends of the DIMM simultaneously. The retaining clips snap into the locked position when the DIMM is firmly seated in the connector.
15. Repeat steps “11” on [page 138](#) through “14” on [page 138](#) until all the new or replacement DIMMs are installed.
16. Install the cover, as described in “[Removing and replacing the cover of a node canister](#)” on [page 126](#).
17. Reinsert the node canister, as described in “[Removing and reseating a node canister](#)” on [page 132](#).
If the canister does not begin to power up, check that the canister is fully inserted into the enclosure.
18. When the node is active again, go to the management GUI and look for any unfixed events that are related to the DIMMs.

Removing and replacing a fan module

Use this procedure to replace a faulty fan module in an FlashSystem 7300 node canister with a new one received from stock.

About this task

Each node canister contains five fan modules, which are accessible when the node canister is removed from the control enclosure.



Attention:

- Do not remove the node canister and faulty fan module before the replacement fan is available. After a fan module is removed, this replacement procedure must be completed within **16 minutes** to ensure that the components do not shut down due to excessive temperatures.



- When you replace this part, you must follow recommended procedures for handling electrostatic discharge (ESD)-sensitive devices.

Procedure

1. Follow “[Procedure: Powering off a node canister](#)” on [page 111](#) to verify that the hosts will not lose access to data in volumes.
2. Remove the node canister, as described in “[Removing and reseating a node canister](#)” on [page 132](#).

3. Remove the cover, as described in [“Removing and replacing the cover of a node canister”](#) on page 126.

Removing the fan module

4. Remove the replacement fan module from its packaging.
5. Identify the faulty fan module.

The Event Log indicates the fan and node that are causing the error. The fix procedure in the management GUI provides the location of the node canister. As [Figure 85 on page 139](#) shows, the fan modules are numbered 1 to 5 within the node canister.

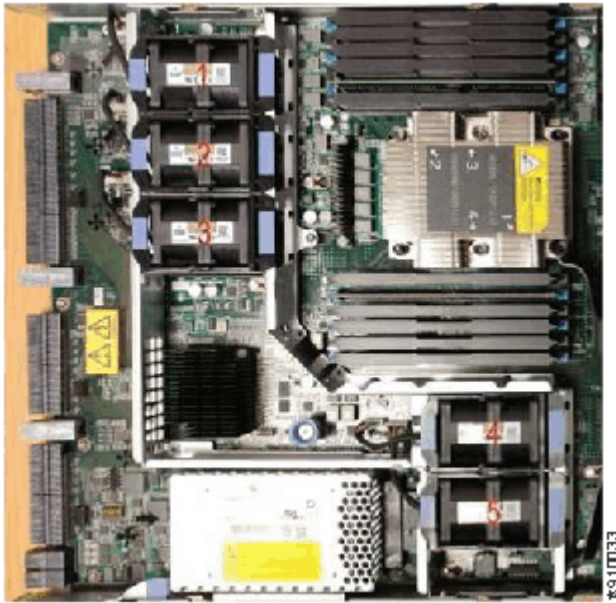


Figure 85. Location of the fans within the node canister

6. Hold the fan module between your finger and thumb at the blue touch points. Squeeze gently and lift the fan module out of the node canister, as shows.

Replacing the fan module

7. Install the replacement fan module into the vacant fan slot. The cable must face toward the canister front. Be careful to ensure the connecting cable passes over the air dam at the V-shaped indent, as shown in [Figure 86 on page 139](#). Ensure that the cable is not caught under the fan module.

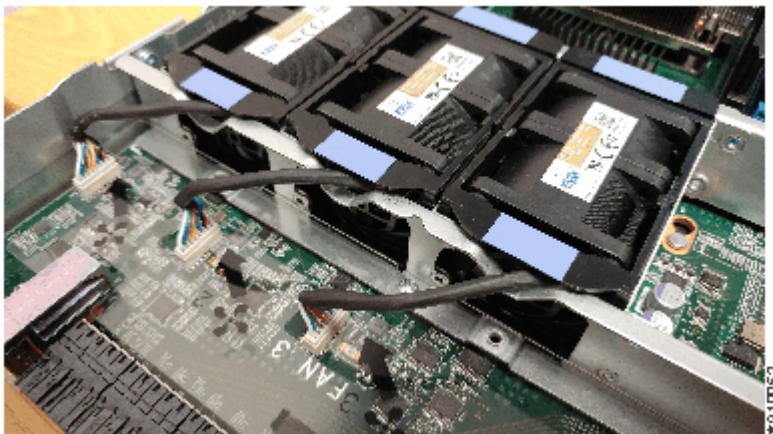


Figure 86. Aligning the cable connector

- a) Check the orientation of the connector and plug the cable end into the numbered fan connector on the system board.

- b) If you are installing fan module 5, carefully pass the cable through the gap in the metal divider of the battery compartment to reach the connector on the main board.



Figure 87. Aligning the cable connector for fan 5

8. Install the canister cover, as described in [“Removing and replacing the cover of a node canister”](#) on page 126.
9. Reinsert the node canister, as described in [“Removing and reseating a node canister”](#) on page 132.
10. Reconnect the power and data cables into the ports from which they were removed.
11. If the control enclosure is powered and the node canister is correctly installed, the node canister starts automatically.
 - a) If the node canister is not correctly installed, remove it and repeat the installation procedure.
12. When the node canister is back online, check the Event Log for any new events that might indicate a problem with the reassembly.

Removing and replacing a power interposer

A faulty power interposer can be removed and replaced with an identical or equivalent replacement part from stock.

About this task

A power interposer forms part of each power supply unit (PSU) slot and fills the space between the PSU and the midplane. It can be removed only after its PSU is removed from the rear of the enclosure. Before you remove or replace a power interposer, review the following guidelines for this procedure:

- Ensure that you identify the correct PSU and power interposer for removal. If a PSU or a power interposer has a fault that prevents it from powering the enclosure and the functional power supply is removed, the node canisters in the control enclosure shut down.
- See [“System indicators summary”](#) on page 208 to determine when it is safe to remove the PSU and power interposer.
- Do not insert a PSU into the slot while the power interposer is removed.



Warning: Do not operate the enclosure without a power interposer and PSU in a PSU slot for longer than **5 minutes**. Operating for longer than this period might cause the control enclosure to shut down due to overheating.

- No tools are required to complete this task. Do not remove or loosen any screws.

Procedure

1. Remove the power supply unit, as described in [Removing and replacing a power supply unit](#).

Removing the power interposer

2. Remove the power interposer by pulling on the blue handle that is located beneath the PSU slot. [Figure 88 on page 141](#) shows an example.



Figure 88. Sliding out the power interposer

3. Slide the power interposer out until it is clear of the enclosure rear, as shown in [Figure 89 on page 141](#).

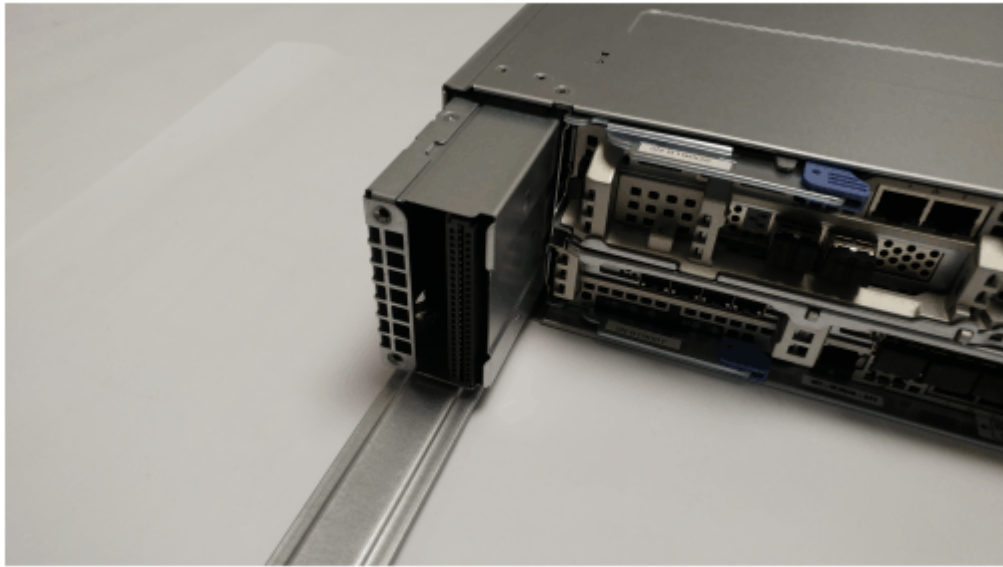


Figure 89. Removing a power interposer

Replacing the power interposer

4. Identify the correct empty power slot where the power interposer is to be installed.
5. Hold the power interposer so that the connectors are near the PSU slot, as shown in [Figure 90 on page 142 \(1\)](#).
6. Slide the power interposer into the PSU slot until the handle is the only part that is visible at the rear of the enclosure, as shown in [Figure 90 on page 142 \(2\)](#).

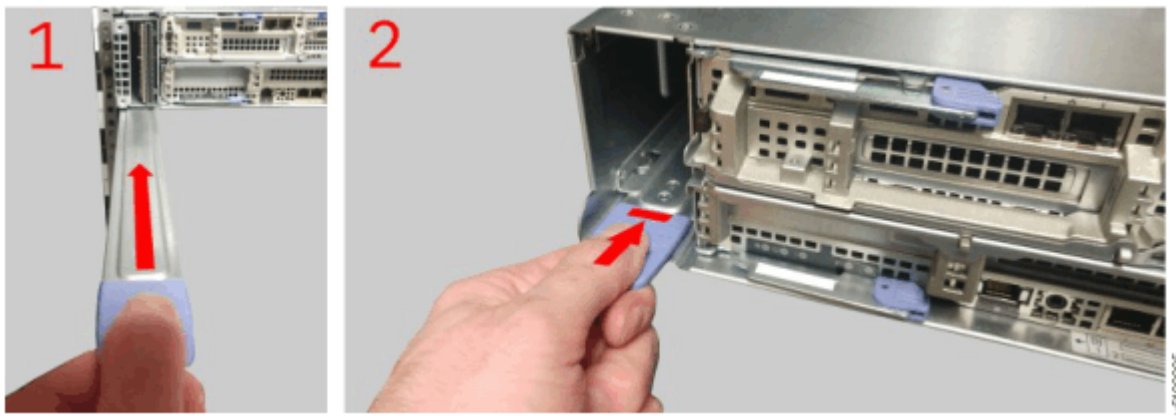


Figure 90. Inserting the new power interposer

7. Replace the PSU that was removed in step “1” on page 140. Follow the procedure that is described in [Removing and replacing a power supply unit](#).
8. Reconnect all cables.

Removing and replacing the Trusted Platform Module

Use this procedure to remove and replace a faulty Trusted Platform Module (TPM) with a new one received from stock.

About this task

No tools are required to complete this task.

Do not remove or loosen any screws.



When you replace this part, you must follow recommended procedures for handling electrostatic discharge (ESD)-sensitive devices.

Important: If the node canister is part of a system and is the last online node, do not proceed to change the TPM in the node. Doing so prevents the node from accessing encryption keys that are stored on the node canister boot drive. Instead, complete repairs to bring another node (ideally the partner node) online in the system. The node with the replacement TPM can then obtain required encryption keys from the online node.

Procedure

1. Identify the node canister that contains the faulty TPM. Use the management GUI to identify any dependencies on the node canister. Understand the impact of any dependencies and resolve them, if necessary.
The Event Log contains the TPM failure error. You can also locate the enclosure MTM and serial number, and the node canister serial number.
2. Label each power and cable connection or record all cables that are connected to the node canister. This information is used to reconnect the canister later.
3. Remove the cables from the node canister.
4. Follow [“Removing and reseating a node canister”](#) on page 132 to disconnect and remove the node canister with the faulty TPM.
5. Remove the cover of the node canister, as described in [“Removing and replacing the cover of a node canister”](#) on page 126.

Removing the TPM

6. Locate the TPM, which is between the boot drive and CMOS battery, as shown in [Figure 91](#) on page 143.

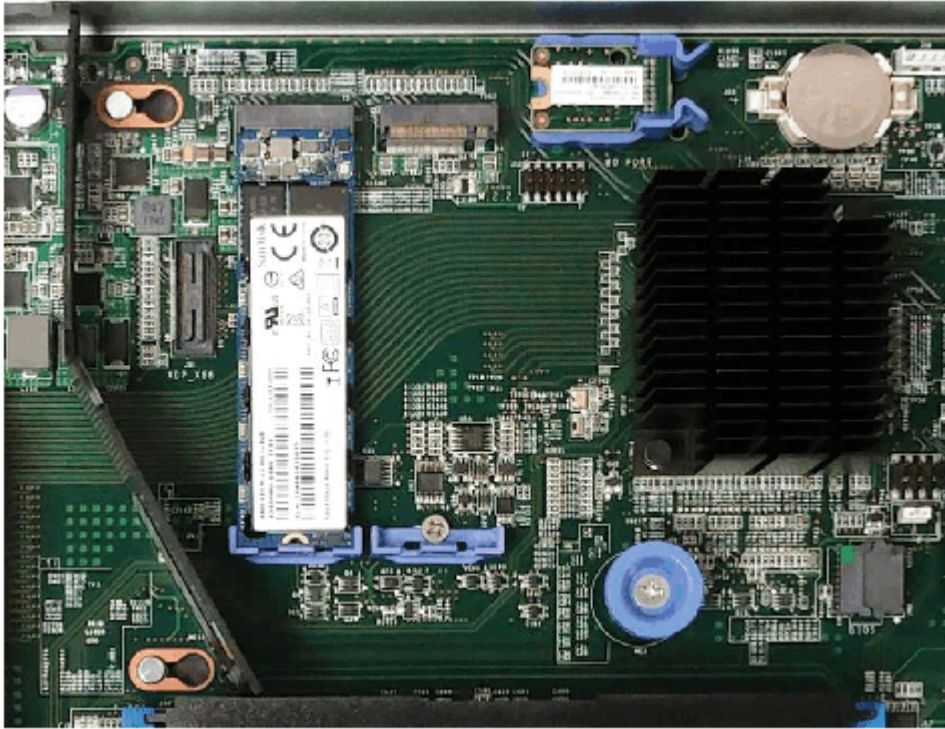


Figure 91. Locating the TPM

7. Insert your finger tip between the latches and hold the TPM between your thumb and finger, as shown in [Figure 92](#) on page 143.

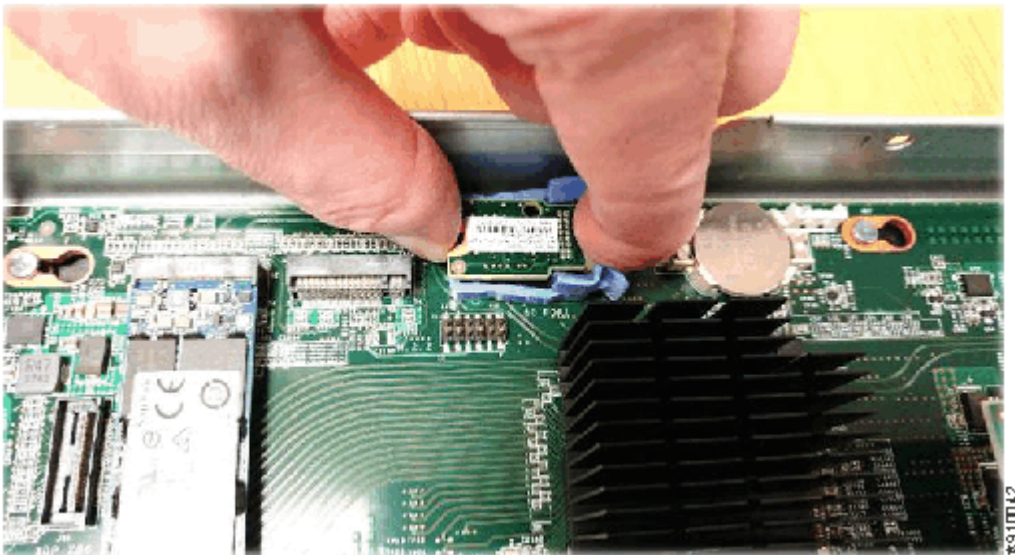


Figure 92. Removing the TPM

8. Remove the TPM by pulling it upwards from its socket.

Replacing the TPM and boot drives

9. Touch the replacement TPM packaging onto a metal area of the case; then, remove the replacement TPM from its package.
10. Align the replacement TPM over the socket and firmly press it straight down into the socket.

11. Install the node canister lid, as described in [“Removing and replacing the cover of a node canister” on page 126](#).
12. Reinstall the node canister, as described in [“Removing and reseating a node canister” on page 132](#).
13. Reconnect the power and networking cables to the node canister, ensuring the cables go into the same ports from which they were removed in step “4” on page 142.
14. When the node canister is back online, check the Event Log for new events, particularly events that relate to TPM and encryption failures.

Removing and replacing a boot drive

Use this procedure to remove and replace a faulty boot drive from a node canister.

About this task

IBM Storage FlashSystem node canisters have dual boot drives. [Figure 94 on page 145](#) and [Figure 96 on page 146](#) show examples of a dual boot system. You can run with one boot drive only, and you get a non-fatal error for the second failed one. See [“Procedure: Understanding system volume dependencies” on page 109](#) to check for dependencies before you shut down the node.

Procedure

1. Read the safety information.
2. Review the Event Log to identify the faulty boot drive and the node canister in which it resides.
3. Use the management GUI to determine the status of the node canister.

Removing the boot drive

4. Remove the node canister, as described in [“Removing and reseating a node canister” on page 132](#).
5. Remove the cover, as described in [“Removing and replacing the cover of a node canister” on page 126](#).
6. Locate the boot drive on the system board.

For example, [Figure 93 on page 145](#) shows a system with one boot drive in boot drive slot 1.

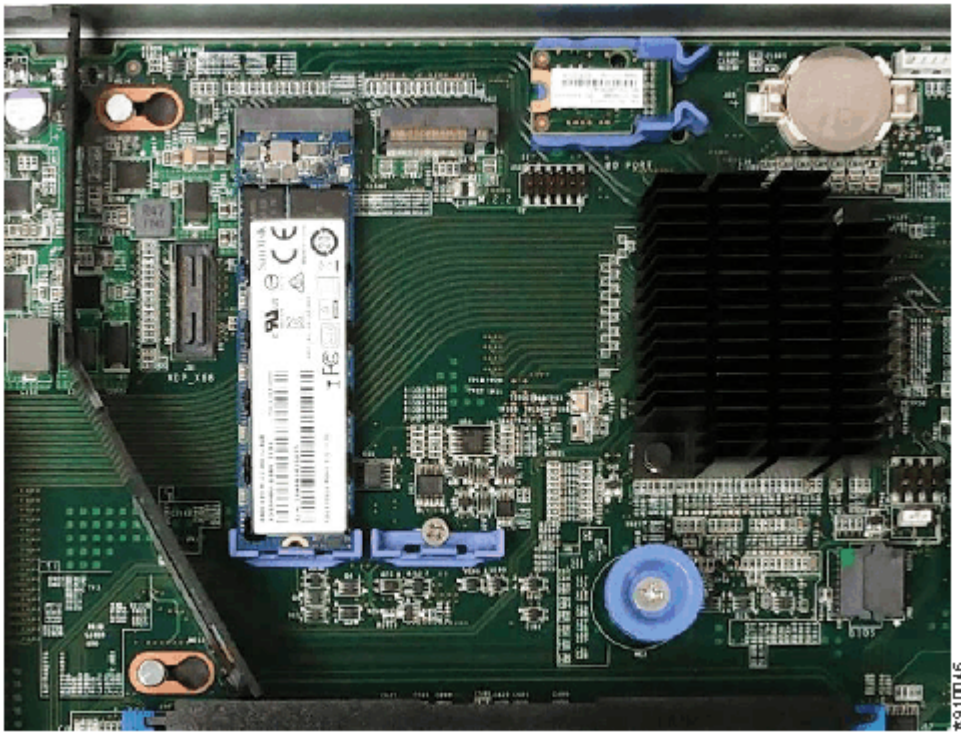


Figure 93. Location of the boot drives

7. Gently open the blue friction latch, as shown in [Figure 94 on page 145](#). Apply gentle pressure; do not force the latch open.

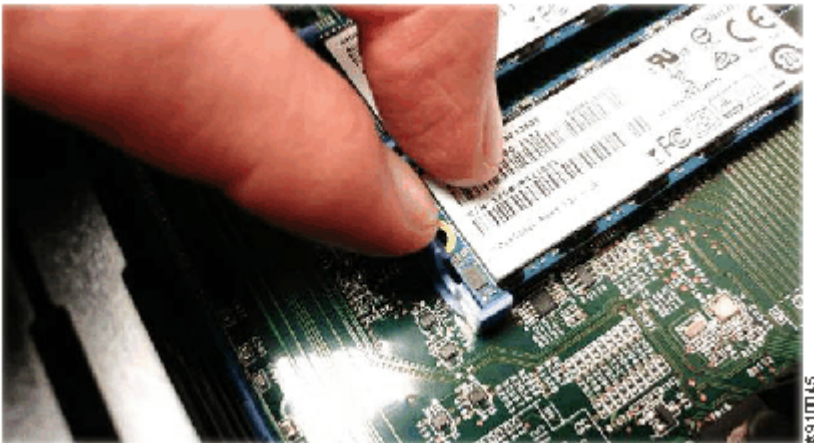


Figure 94. Removing the boot drive

As [Figure 95 on page 146](#) shows, when released, the boot drive from slot 2 pops up approximately 30 degrees. You can then carefully slide it out of connector.

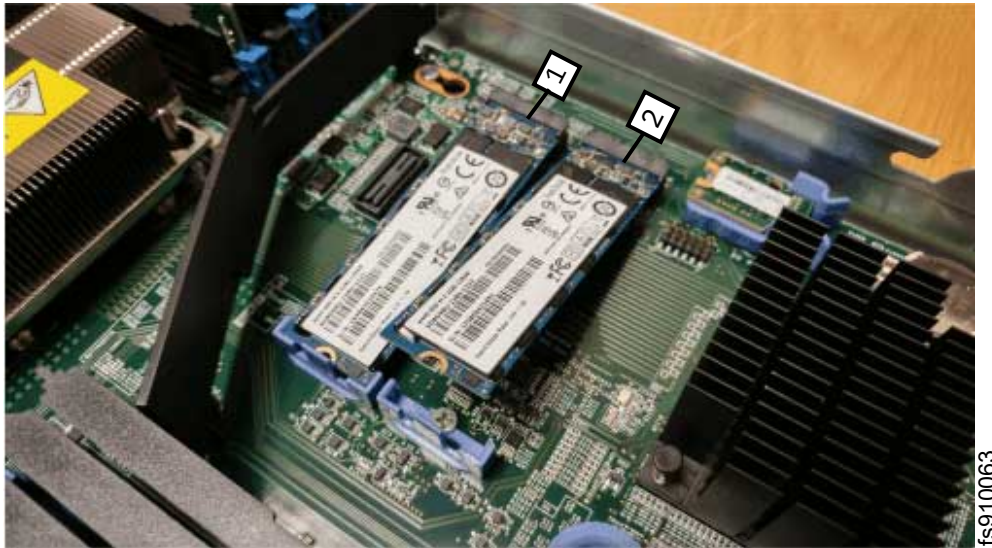


Figure 95. Released boot drive

Replacing the boot drive

8. Hold the new boot drive from slot 2 at a 25 degree angle, as shown in [Figure 96 on page 146](#). Then, gently slide the drive into the connector until it stops.



Figure 96. Replacing the boot drive

The contacts on the end of the boot drive will be fully covered. The boot drive is then "hinged" at the connector at one end and pressed down behind a friction clip at the other end.

9. Install the node canister cover, as described in [“Removing and replacing the cover of a node canister” on page 126](#).
10. Reinsert the node canister, as described in [“Removing and reseating a node canister” on page 132](#).
11. Reconnect the power and connection cables to the node canister, ensuring that each cable goes into the same port from which it was removed.
12. Log into the service assistant GUI or use management GUI or service CLI to place the node in service state.
13. From the service GUI, issue the boot drive sync operation or log into the CLI to run the sync command. Then, issue the following command:


```
satask chbootdrive -sync panel_name
```

14. Wait for the node to restart. It should leave the service mode automatically if it does not log into the service GUI or CLI.
15. The node canister should automatically rejoin the cluster. Wait for the node to complete sync. After the completion of sync, the status of the node changes from out_of_sync to online.

The following example displays the status of the node before completing sync.

```
sainfo lsbootdrive
```

The resulting output:

panel_name	node_id	node_name	can_sync	slot_id	booted	status	actual_drive_sn
configured_drive_sn		actual_node_sn		identify	FRU_part_number	FRU_identity	
bfbfbf1	1	bfn1	yes	1	no	out_of_sync	
1234567		1234567		bfbfbf1	off	90Y8879	
11S49Y7427YXXX6XK							
bfbfbf2	1	bfn2	no	2	yes	online	
1234568					off		

The following example displays the status of the node after completing sync.

```
sainfo lsbootdrive
```

The resulting output:

panel_name	node_id	node_name	can_sync	slot_id	booted	status	actual_drive_sn
configured_drive_sn		actual_node_sn		identify	FRU_part_number	FRU_identity	
bfbfbf1	1	bfn1	no	1	no	online	
1234567		1234567		bfbfbf1	off	90Y8879	
11S49Y7427YXXX6XK							
bfbfbf2	1	bfn2	no	2	yes	online	
1234568					off		

Removing and replacing a midplane assembly

A trained service provider can use this procedure to replace a faulty control enclosure midplane with a new one received from stock. Ensure that your control enclosure midplane assembly is replaced only by a trained service provider.

About this task



DANGER: When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard: If IBM supplied the power cord(s), connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product. Do not open or service any power supply assembly. Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.



- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords. For AC power, disconnect all power cords from their AC power source. For racks with a DC power distribution panel (PDP), disconnect the customer's DC power source to the PDP.
- When connecting power to the product ensure all power cables are properly connected. For racks with AC power, connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate. For racks with a DC power distribution panel (PDP), connect the customer's DC power source to the PDP. Ensure that the proper polarity is used when attaching the DC power and DC power return wiring.

- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Do not attempt to switch on power to the machine until all possible unsafe conditions are corrected.
- When performing a machine inspection: Assume that an electrical safety hazard is present. Perform all continuity, grounding, and power checks specified during the subsystem installation procedures to ensure that the machine meets safety requirements. Do not attempt to switch power to the machine until all possible unsafe conditions are corrected. Before you open the device covers, unless instructed otherwise in the installation and configuration procedures: Disconnect the attached AC power cords, turn off the applicable circuit breakers located in the rack power distribution panel (PDP), and disconnect any telecommunications systems, networks, and modems.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices.

To connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

-  Sharp edges, corners and joints might be present in and around the system. Use care when handling equipment to avoid cuts, scrapes and pinching. (D005)



Attention:

- The control enclosure midplane assembly must be replaced only by a trained service provider. Complete this procedure only if instructed to do so by a service action or the IBM Support center.
- If you have a single control enclosure, this procedure requires that you shut down your system to replace the control enclosure midplane assembly. If you have more than one control enclosure, part of the system can continue to run. However, you lose access to the volumes that are on the affected I/O group. You also lose access to any volumes that are in other I/O groups that depend on the drives that are in the affected I/O group. If the system is still doing I/O requests in all the I/O groups, schedule the replacement during a maintenance period or other time when the I/O can be stopped.
- When you replace hardware components in the back of the enclosure, ensure that you do not inadvertently disturb or remove cables that you are not instructed to remove.
- Ensure that you are aware of procedures for handling static-sensitive devices before you remove the enclosure.

Note: Remote copy services including HyperSwap, Metro Mirror, Global Mirror, and volume mobility are supported till software version 8.7.0 only. These services are replaced with policy-based high availability and policy-based replication from 8.7.1 and higher versions.

Procedure

1. Log in to the service assistant on one of the node canisters in the control enclosure. In the **Node Details** panel, select the **Location** tab. Note the following values for the enclosure in [Table 47](#) on [page 149](#). This information might be needed later.

<i>Table 47. Recording control enclosure information</i>	
Item	Value
WWNN 1	
WWNN 2	
Machine type and model	
Serial number	

2. If the control enclosure is still active, stop host I/O, FlashCopy, Global Mirror, or Metro Mirror activities on all the volumes that depend on the control enclosure.

This step applies to all I/O group volumes that are managed by this control enclosure. It also applies to any volumes in other I/O groups that depend on the drives in the affected I/O group.

3. Complete [“Procedure: Powering off a node canister”](#) on [page 111](#) for the node canister that requires the midplane assembly replacement.

Removing the midplane assembly

4. Disconnect both power cables from the rear of the control enclosure.
5. Write down the port and cable connections before you disconnect all cables from the ports rear of the control enclosure. Use the following tables to record the information for each node canister.

Notes:

- a. Depending on your system configuration, some PCIe adapter ports and Ethernet ports might not be connected.
- b. The orientation, slot numbers, and port numbers of node canister 1 (top canister) differ from node canister 2 (bottom canister).

<i>Table 48. Summary of node canister 1 PCIe slots and port connections</i>							
PCIe slot 2				PCIe slot 1			
Port 4	Port 3	Port 2	Port 1	Port 4	Port 3	Port 2	Port 1

[Table 49](#) on [page 149](#) summarizes the Ethernet ports and possible connections for node canister 1.

<i>Table 49. Summary of node canister 1 Ethernet ports</i>			
Port 4	Port 3	Port 2	Port 1

[Table 50](#) on [page 149](#) summarizes the Ethernet ports and possible connections for node canister 2.

<i>Table 50. Summary of node canister 2 Ethernet ports</i>			
Port 1	Port 2	Port 3	Port 4

6. Carefully remove each drive or drive blank and label it with the drive slot from which it was removed, as described in [“Removing and replacing a drive” on page 116](#) or [“Removing and replacing a drive blank” on page 117](#).
7. Remove the two power supplies from the control enclosure. For details, see [“Removing and replacing a power supply unit” on page 118](#).
8. Remove the node canisters from the control enclosure, as described in [“Removing and reseating a node canister” on page 132](#). Label them to indicate what canister came from each canister slot.
9. Remove the end caps from the control enclosure, as described in [“Removing and replacing the enclosure end caps” on page 111](#).
10. Remove the screws from the front of the control enclosure to free the enclosure from the rack.

Figure 97 on page 150 shows the location of the screws. This figure shows two black M5 screws and two silver screws in the rack. However, some racks might use four black M5 screws.

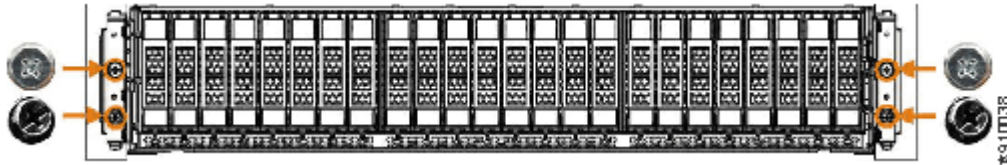


Figure 97. Location of the screws on the front of the enclosure

11. Carefully slide the control enclosure from the rack.
12. Place the control enclosure on a work surface, so that the underside of the enclosure faces upward, and the enclosure front is facing toward you.
13. Remove the nine screws from under the front of the enclosure (see [Figure 98 on page 150](#)).

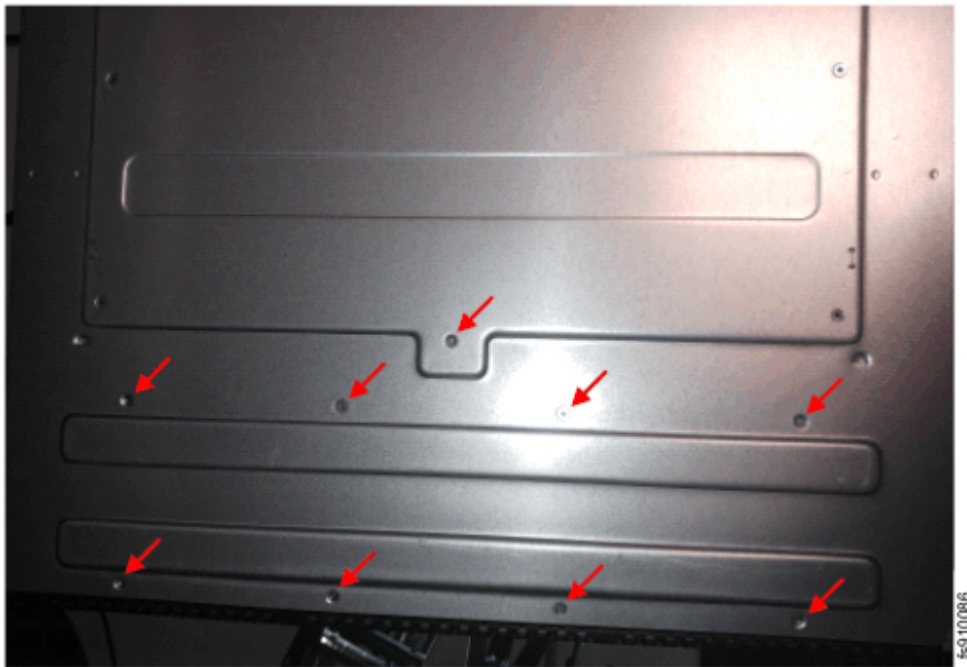


Figure 98. Location of the screws on the underside of the control enclosure

14. Turn the control enclosure over so that the top of the enclosure is facing upward, and the front is facing towards you.
15. Remove the five screws from the top of the enclosure.
16. Remove the four screws on the right side that secure the midplane assembly to the enclosure.
17. Remove the four screws on the left side that secure the midplane assembly to the enclosure.

18. Remove the midplane assembly from the chassis by rotating up the midplane assembly to about 45°. Then, withdraw the midplane assembly from the front of the enclosure.

Figure 99 on page 151 shows the front of the enclosure with the midplane assembly removed; the screw locations are also shown.

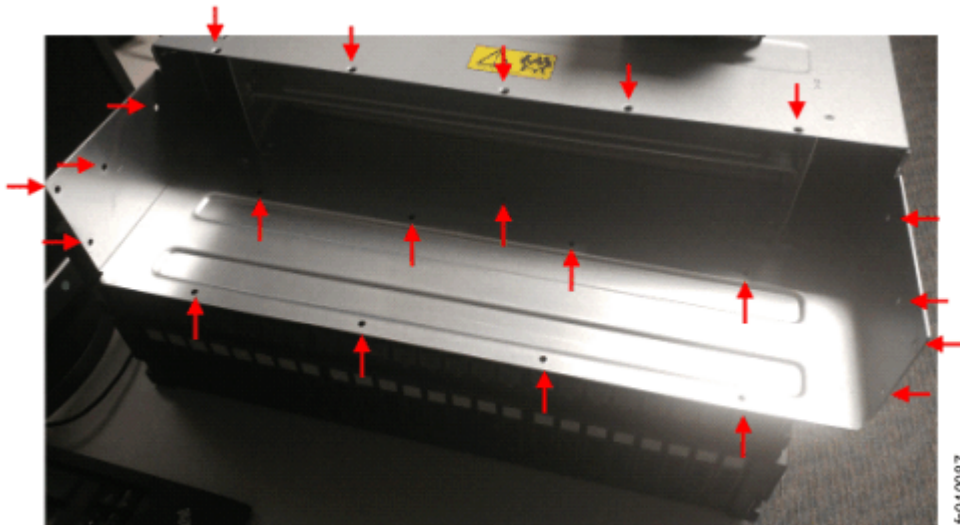


Figure 99. Midplane assembly removed from the control enclosure

Replacing the midplane assembly

19. Unpack the replacement midplane assembly. Locate the pack of replacement screws that comes in the package. The package includes 24 screws, but only 22 screws (shown in Figure 100 on page 151) are used to secure the enclosure chassis.

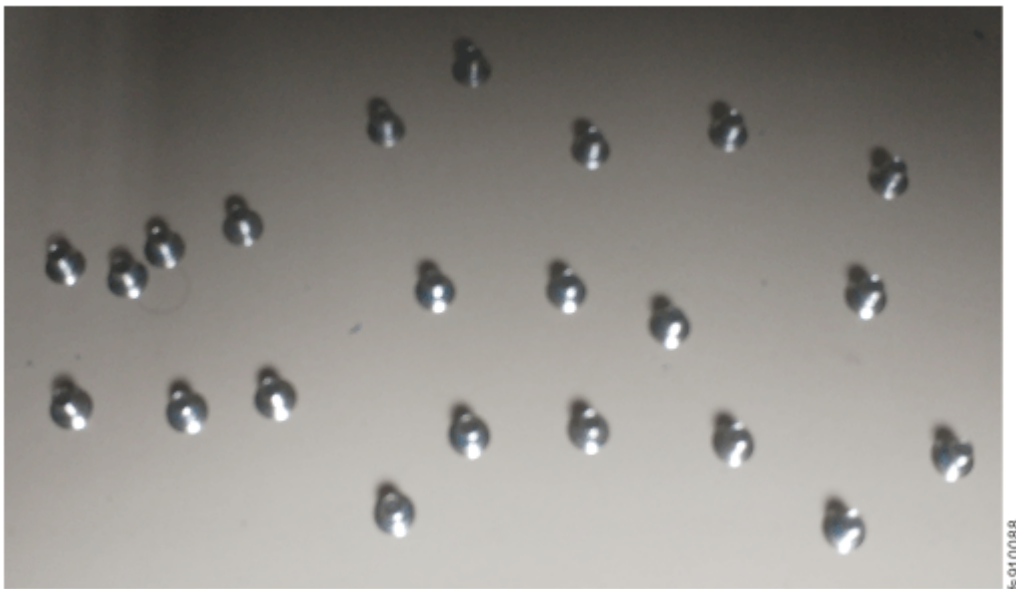


Figure 100. Midplane assembly screws

20. Hold the midplane assembly the correct way up; ensure the drive bays face toward you.
21. Insert the midplane assembly into the front of the enclosure at 45° angle. Then, rotate it down into the front of the enclosure so that the screw holes in the midplane assembly align with the screw holes in the enclosure.
22. Secure the midplane assembly to the enclosure chassis on the right and left sides by using four screws each side to replace the screws that were removed in steps [“16” on page 150](#) and [“17” on page 150](#).

23. Secure the five screws that were removed in step “15” on page 150 to the top of the enclosure chassis.
24. Turn over the bottom of the enclosure to face upward; then, insert the nine screws on the bottom of the enclosure that were removed in step “13” on page 150.
25. Reinstall the control enclosure in the rack cabinet, securing it with the screws that were removed at step “10” on page 150.
26. Reinstall the end caps at the front of the enclosure, as described in “Removing and replacing the enclosure end caps” on page 111.
27. Reinstall the drives or drive blanks that were removed in step “6” on page 150. Ensure that each drive is inserted into the same slot from which it was removed.
28. Reinstall the node canisters into the same canister slots from which they were removed, as described in “Removing and reseating a node canister” on page 132.
29. Reinstall the two power supplies, as described in “Removing and replacing a power supply unit” on page 118.
30. Reconnect the data cables to the same connectors at the rear of the control enclosure. Use the data that you collected in step “5” on page 149.
31. Reconnect power to the control enclosure.

The node canisters restart. The yellow fault LED indicators are on because the new enclosure was not set with the identity of the old enclosure. The node canisters log node error 504 to report that they are in the wrong location. In the system Event log, the error code is 1192.

32. Use an **ssh** client to log in as the superuser to the service IP address of either node canister. Then, access the service assistant CLI.

Note: If you replaced a node canister, log in to the node canisfs9100_rplc_cntrl_enc_midplane/remove_drivester that was not replaced.

33. Enter the **satask chvpd -replacemidplane** command.

If the command is successful, the node canister modifies the VPD data. You are disconnected from the CLI as both node canisters reboot.

If the **satask chvpd -replacemidplane** command fails, complete the following steps:

- a) Connect to the Service Assistant Tool of the node canister. Go to http://service_ip/service or connect to the technician port of the node canister.

If you replaced a node canister at the same time as the midplane assembly, connect to the node canister that was not replaced.

- b) In the Service Assistant tool, use the **Configure Enclosure** panel.
- c) Select to use the node copy of the data that you recorded in step “1” on page 149 (WWNN 1, WWNN 2, machine type and model, and serial number).

If the node copy for any of the values is not available, select the **Specify** option for each missing value. Then, enter the value that you recorded at step “1” on page 149 .

- d) After you specify all values in the **Enclosure Information** panel, click **Modify**.

The node canisters restart. When the restart finishes, the system comes online with both node canisters online.

Important:

- Do not reset the system ID.
- After the replacement midplane is modified, it cannot be used as a replacement part for a different enclosure. Do **not** return a modified midplane assembly to FRU stock.

34. Wait for the green status LED of both node canisters to light and indicate that the node canisters are active in the system.

Note: Customers can complete the following tasks after the new midplane is installed and the control enclosure is operating again.

35. Use the management GUI to check the status of all volumes and physical storage to ensure that the system is operating normally.
36. Go to **Monitoring > Events** to check the Event Log for other events or errors.
37. Restart the host application and any FlashCopy, Global Mirror, or Metro Mirror activities that were stopped.

Removing and replacing 2U expansion enclosure parts

You can remove and replace parts from the 2U expansion enclosure to perform service or during the initial installation process.

About this task



Attention: Even though many of these components are hot-swappable, they are intended to be used only when your system is not active (no I/O operations). If your system is powered on and processing I/O operations, go to the management GUI and follow the fix procedures. Initiating the replacement actions without the assistance of the fix procedures can result in loss of data or loss of access to data.

Each replaceable unit has its own removal procedure. Sometimes you can find that a step within a procedure might refer you to a different remove and replace procedure. You might want to complete the new procedure before you continue with the first procedure that you started.

Remove or replace parts only when you are directed to do so.

Procedure: Powering off a 2U expansion enclosure

Follow the procedure to power off a 2U expansion enclosure. For example, it might be required to power off a 2U expansion enclosure when maintenance is planned.

About this task

To power off the 2U expansion enclosure, complete the following steps.

Procedure

1. Read the safety precautions in the [IBM Systems Safety Notices](#). These guidelines help you safely work with the system.
2. Read [Procedure: Understanding system volume dependencies](#) to determine whether to continue this procedure.
3. Disconnect the power cords from both power supplies in the expansion enclosure so that the expansion enclosure is powered off.
4. Confirm that all the LEDs on the rear of the enclosure are off.

Removing and replacing the 2U enclosure end caps

You can remove and replace enclosure end caps.

About this task



Attention: The left end cap is printed with information that helps identify the enclosure.

- Machine type and model
- Enclosure serial number

The information on the end cap should always match the information that is printed on the rear of the enclosure. It should also match the information that is stored on the enclosure midplane.

Procedure

To remove and replace either the left or right end cap, complete the following steps.

1. If the enclosure is on a table or other flat surface, elevate the enclosure front slightly or carefully extend the front over the table edge.
2. Grasp the end cap by the blue touch point and pull it until the bottom edge of the end cap is clear of the bottom tab on the chassis flange.
3. Lift the end cap off the chassis flange.
4. Fit the slot on the top of the new end cap over the tab on the top of the chassis flange.
5. Rotate the end cap down until it snaps into place.

Replacing 2U expansion enclosure support rails

You can replace faulty support rails of a 2U expansion enclosure with new ones that are received from CRU / FRU stock.

Before you begin

Two persons are required at step [“7” on page 154](#).

Procedure

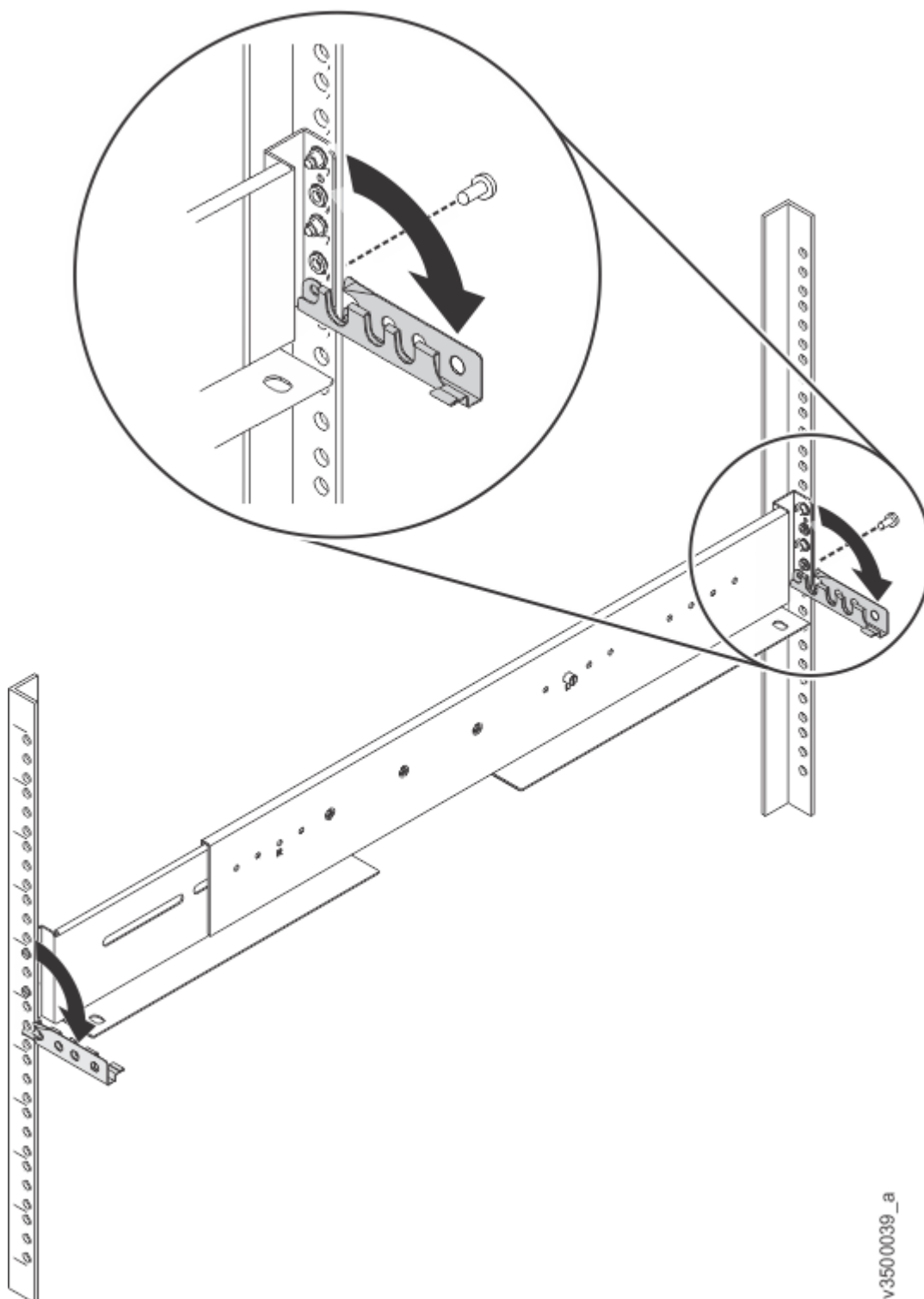
To replace the support rails, complete the following steps.

1. Identify the enclosure that is mounted on the rails that are being replaced.
Follow the steps in [“Procedure: Identifying which enclosure or canister to service” on page 108](#) to ensure that you identify the correct enclosure.
2. Shut down the system by following the steps in [“Procedure: Powering off the system ” on page 110](#).
3. Remove power from the enclosure by unplugging both power cables from the electrical outlets.
4. Ensuring you identify which port each cable connects to, remove all cables from the back of the enclosure that has faulty support rails.
5. Remove the end caps from the front flanges of the enclosure by following the removal instructions in topic [“Removing and replacing the 2U enclosure end caps” on page 153](#).
6. Unscrew the M5 screw from the left flange.
Repeat with the M5 screw in the right flange.
7. Slide the enclosure from the rack.



CAUTION: The weight of this part or unit is between 18 and 32 kg (39.7 and 70.5 lb). It takes two persons to safely lift this part or unit. (C009)

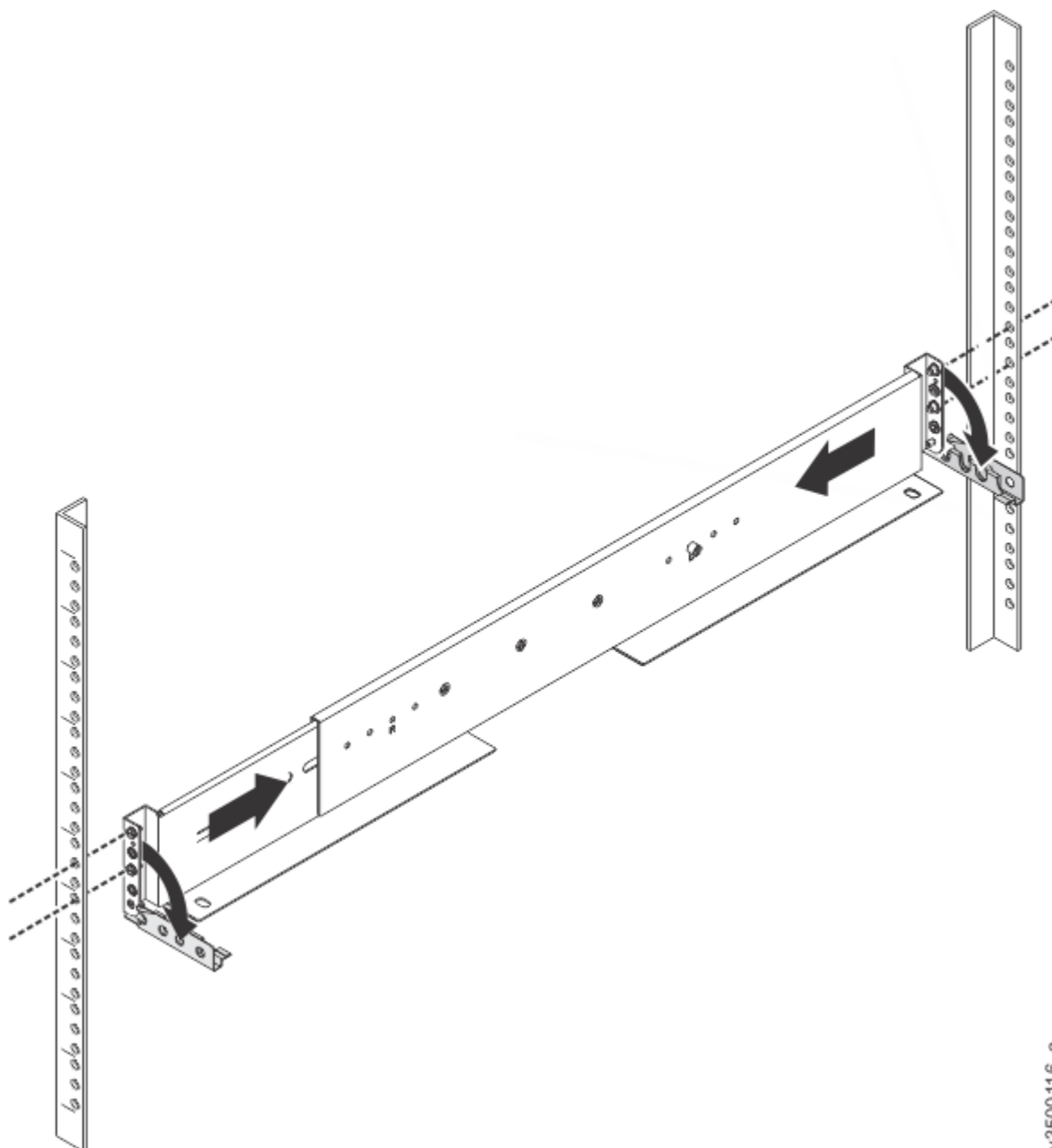
8. Locate the left support rail.
Record the shelf number of the support rail so that the replacement rails can be installed into the same position.
9. At the rear of the rack, remove the securing M5 screw from the bottom hole of the rear bracket of the rail, then open the rear hinge bracket ([Figure 101 on page 155](#)).



v3500039_a

Figure 101. Opening rear hinge bracket of mounting rail

10. At the front of the rack, hold onto the rail and open the front hinge bracket.
11. Compress the rail against its spring to shorten it, then remove it from inside the rack ([Figure 102 on page 156](#)).



v3500116_a

Figure 102. Compressing rail for removal from rack

12. Repeat steps [“9”](#) on page 154 to [“11”](#) on page 155 on the right support rail.
13. If components were removed from the enclosure at step [“7”](#) on page 154, return each canister, drive assembly, and power supply unit to its labeled slot.
14. Reconnect the cables, ensuring that they are connected to their original ports.
15. Reconnect the power supply cables to their original power supply and electrical outlet.

The system starts.

16. After the system is online, use the management GUI to verify that the system is correct.

Removing and replacing a drive assembly

You can replace a faulty 3.5-inch drive in the 2U expansion controller with a new one received from stock.

Before you begin

Ensure that the drive is not a spare or a member of an array. The drive status is shown in **Pools > Internal Storage** in the management GUI.



Attention:

- Do not replace a drive unless the drive fault LED is on or you are instructed to do so by a fix procedure.
- If the drive is a member of an array, go to the management GUI and follow the fix procedures. The fix procedures mitigate loss of data and loss of access to data and manage use of the drive by the system.
- Do not leave a drive slot empty for extended periods. Do not remove a drive assembly or a blank filler without having a replacement drive or a blank filler with which to replace it.

Procedure

To prepare to replace a drive assembly, complete the following steps.

1. Read the safety information in the [IBM Systems Safety Notices](#) publication that was provided with your system hardware.

2. Locate the slot that contains the drive assembly that you want to replace.

a) Refer to [Procedure: Identifying which enclosure or canister to service](#) to ensure correct identification of the correct system or enclosure.

b) The drive slots on the front are numbered 1 - 12.

For example, the numbering is from left to right and top to bottom:

1	2	3	4
5	6	7	8
9	10	11	12

c) If the drive in the slot is faulty, the lit, amber fault LED on the drive helps to identify it.

3. To further help identify the drive assembly, go to the management GUI to **Pools > Internal Storage**, select the drive to replace, and click **Actions > Identify**. Verify that the correct drive fault LED flashes.



Attention: Never hot-swap a disk drive when its green activity LED is flashing. Hot-swap a drive only when its amber fault LED is lit (not flashing) or when the drive activity LED is off.

Remove a drive assembly

4. Gently slide the orange release latch up to unlock the handle.
5. Pull out the tray handle to the open position (see [Figure 103 on page 158](#)).

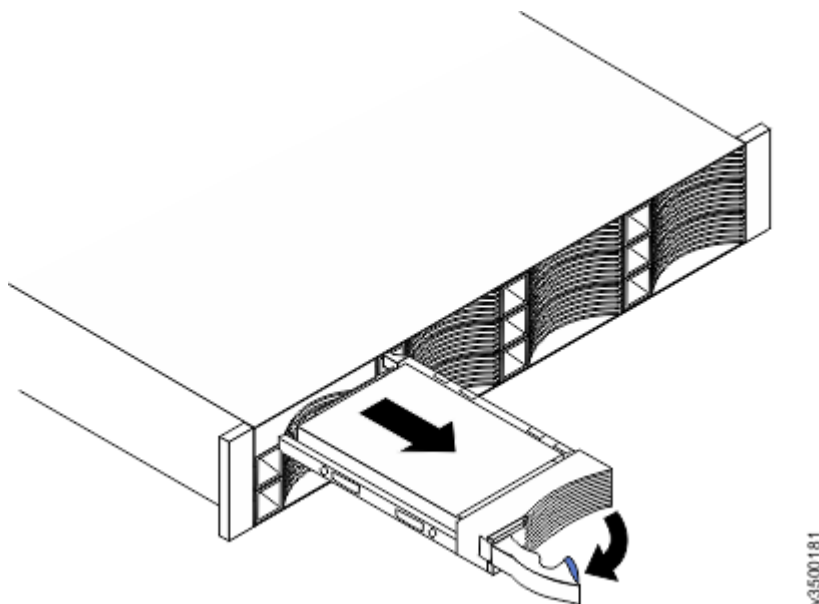


Figure 103. Unlocking and removing a 3.5-inch drive from its slot

6. Grasp the handle and pull the drive partially out of the bay.
7. To avoid possible damage to the drive, wait at least 20 seconds before you remove the drive assembly from the enclosure.
8. Gently slide the drive assembly out of the enclosure.
9. Make sure the drive assembly has proper identification, such as a label on the hard disk drive.
If the drive fails, record that information on the label.

Replace a drive assembly

10. Touch the static-protective package that contains the drive assembly to any unpainted surface on the outside of the enclosure.
11. Remove the drive assembly from its package.
12. Make sure that its drive-tray handle is in the open (unlocked) position.
13. Align the drive assembly with the guide rails in the bay (see [Figure 104 on page 158](#)).

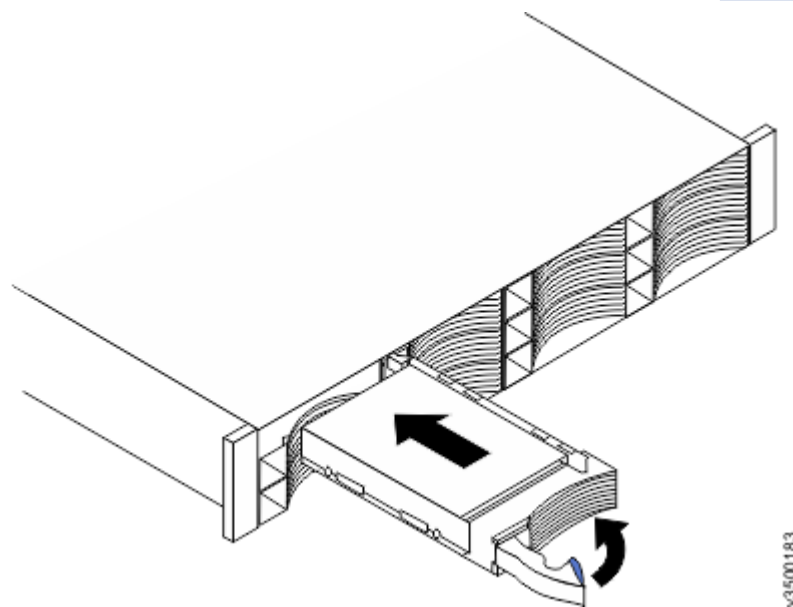


Figure 104. Installing and locking a 3.5-inch drive into its slot

14. Gently push the drive assembly into the bay until the drive stops.
15. Rotate the drive handle to the closed (locked) position.

Results

If the replaced drive was a failed drive, the system automatically reconfigures the replacement drive as a spare and the replaced drive is removed from the configuration. The process can take a few minutes.

Removing and replacing a drive blank

Use the following procedures to remove a faulty drive slot filler and replace it with a new one from stock. Drive slot fillers are passive components that regulate airflow through the control enclosure.

About this task

Notes:

- Every drive slot of an operational control enclosure must contain either a drive or a drive slot filler. A drive slot must not be left empty for more than **10 minutes** during servicing. Ensure that you have read and understood the removal and replacement instructions, and have the replacement part unpacked before you remove the existing drive slot filler.
- No tools are required to complete this task. Do not remove or loosen any screws.

Procedure

1. Unpack the replacement drive slot filler from its packaging.

Removing the drive slot filler

2. Use your thumb and fore finger to pinch the latch of the faulty drive blank.

Removing a drive blank assembly

3. Gently slide the release latch up to unlock the handle.
4. Pull the faulty drive slot filler from the drive slot.

Replacing a drive blank assembly

5. Hold the drive blank the correct way up, as shown in [Figure 105](#) on page 159.

[Figure 105 on page 159](#) relates to the 2.5" slots in the 2U24 expansion enclosure. Note that the drive blanks are also available in 3.5" form factor for the 2U12 expansion enclosure.



Figure 105. Correct drive blank orientation

6. Slide the replacement drive blank into the empty drive slot.

Replacing a power supply unit for an expansion enclosure

You can replace either of the two hot-swap redundant power supplies in an enclosure. These redundant power supplies operate in parallel, one continuing to power the canister if the other fails.

Before you begin



Attention:

- Although many components are hot-swappable, their intended use is only when your system is not active (no I/O operations). If your system is powered on and processing I/O operations, go to the management GUI and follow the fix procedures. Initiating the replacement actions without the assistance of the fix procedures can result in loss of data or loss of access to data.
- Be careful when you are replacing the hardware components that are located in the back of the system. Do not inadvertently disturb or remove any cables that you are not instructed to remove.
- Ensure that you are aware of the procedures for handling static-sensitive devices before you replace the power supply.

Procedure

1. Before you remove and replace parts, you must be aware of all safety issues. First, read the safety precautions in the [IBM Systems Safety Notices](#). These guidelines help you work safely with the system.
2. Confirm that you know which power supply must be replaced. Go to [“Procedure: Identifying which enclosure or canister to service”](#) on page 108.
3. Disconnect the power cord from the electrical outlet. Release the cable retention clip and disconnect the power cord from the power supply that you are replacing.
4. On the left side of the power supply, press the orange release tab to the right slightly to release the handle (no more than 6 mm [0.25 in.]) as you rotate the handle downward.
5. Using the handle, gently slide the power supply out of the enclosure, as shown in [Figure 106 on page 160](#).

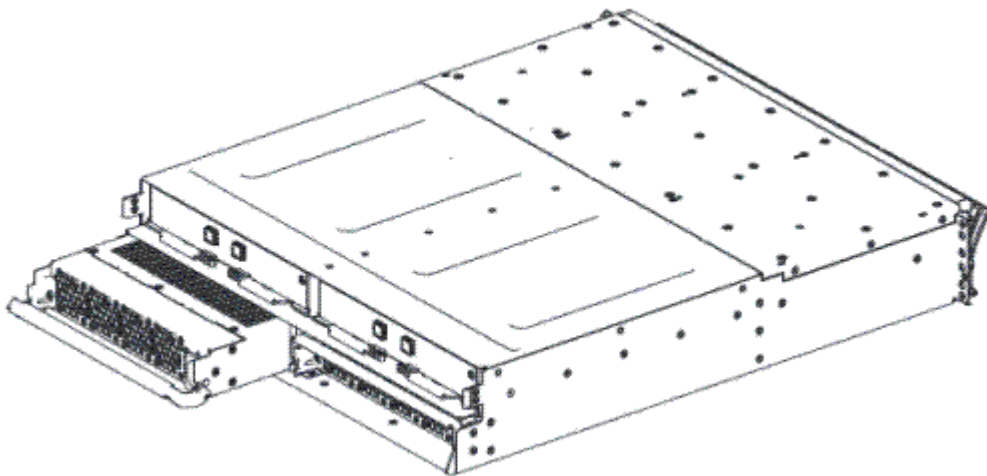


Figure 106. Removing the power supply unit from the left side of the expansion enclosure

6. Hold the new power supply so that the handle is fully extended.
7. Slide the power supply into the enclosure until it stops. Rotate the handle upward into the closed position until it clicks.
8. Hold the new power supply so that the handle is fully extended.
9. Connect the power cord to the power supply and to a properly grounded electrical outlet.

Note: After the power cord is connected to the electrical outlet, make sure that the AC and DC power (green) LEDs are lit and the fault (amber) LED is off.

Installing or replacing a 2U expansion canister

To replace a faulty expansion canister with a new one received from CRU / FRU stock, use this procedure.

About this task



Attention: Although many components are hot-swappable, they are intended to be used only when your system is not active (no I/O operations). If your system is powered on and processing I/O operations, go to the management GUI and follow the fix procedures. Initiating the replacement actions without the assistance of the fix procedures can result in loss of data or loss of access to data.

Be careful when you are replacing the hardware components that are located in the back of the system. Do not inadvertently disturb or remove any cables that you are not instructed to remove.

Do not remove an expansion canister unless directed to do so by a service procedure.

To replace an expansion canister, do the following steps:

Procedure

1. Read the safety information in [IBM Systems Safety Notices](#).
2. Refer to [“Procedure: Understanding system volume dependencies”](#) on page 109 to determine whether to do this procedure.
3. Carefully identify the expansion canister that you are replacing. If possible, go to **Monitoring > System** in the management GUI. On the **System -- Overview** page, select the directional arrow near the expansion enclosure that you are replacing. On the **Enclosure Details** page, select **Enclosure Actions > Turn Identify On** to set the canister fault LED blinking.
4. Record which SAS cables are plugged into the specific ports of the expansion canister. Select **SAS Chain View** to display the SAS ports that are currently used by the system.
The cables must be inserted back into the same ports after the replacement is complete; otherwise, the system cannot function properly.
5. Disconnect the SAS cables from the canister.
6. Open the two release levers as shown in [Figure 107 on page 162](#).
The canister moves out of the slot approximately 0.6 cm (0.25 inch).
7. Slide the canister out of the slot.
8. Open the release levers of the replacement canister.
9. Push the replacement canister into the slot until it stops.
10. Finish inserting the canister by closing both release levers so that both orange latches click into place.
11. The canister is correctly installed when the rear face of the canister is flush with the rear edge of the enclosure.

If the enclosure is powered on and the canister is correctly installed, the canister starts automatically.

12. Reattach each SAS cable into the port from which it was removed in step “5” on page 161.
 - a) Ensuring the SAS cable connectors are inserted with the pull tab to the bottom of the connector, gently push the connector in until a slight click is felt or heard.
 - b) Verify that the connector is fully inserted by gently pulling on it (not on the tab).

You should not be able to remove it.

If the enclosure is powered on and the SAS connector is correctly inserted into the port, the green SAS link LED above the port lights up.

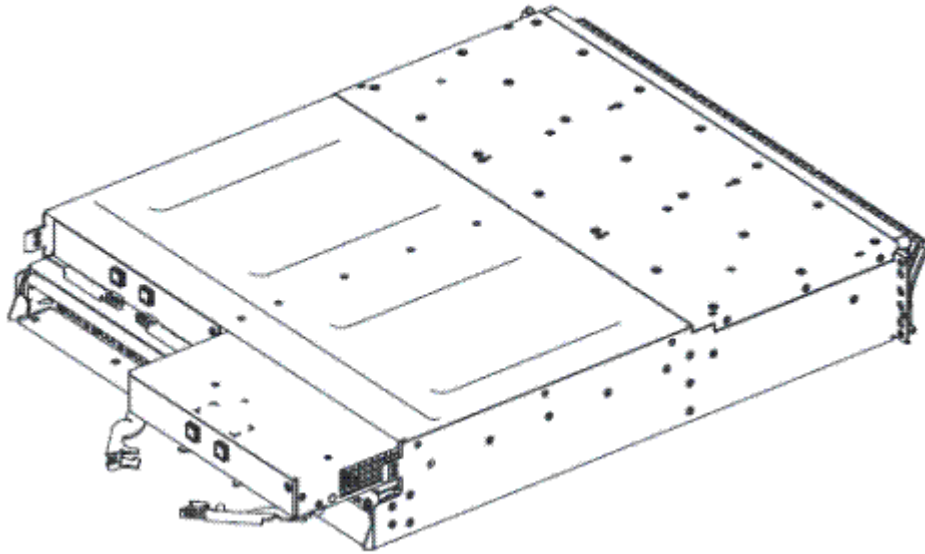


Figure 107. Removing and replacing the IBM Storage FlashSystem expansion canister

Replacing a 2U expansion enclosure midplane assembly

A trained service provider can use this procedure to replace a faulty 2U expansion enclosure midplane assembly with a new one received from CRU / FRU stock.

Before you begin

Three persons are required at step [“11”](#) on page 163.

About this task



Attention: To prevent data loss, you must shut down the system before you begin the procedure to replace an expansion enclosure midplane assembly.

The expansion enclosure midplane assembly must be replaced only by a trained service provider.

There are two models of expansion enclosure. Before you replace an expansion enclosure midplane assembly, ensure the FRU part number of the replacement part matches that of the enclosure that is being repaired.

Procedure

To replace the expansion enclosure midplane, complete the following steps.

1. Before you remove and replace parts, you must be aware of all safety issues. First, read the safety precautions in the [IBM Systems Safety Notices](#). These guidelines help you work safely with the system.
2. Read [“Procedure: Understanding system volume dependencies”](#) on page 109 to determine whether to continue this procedure.
3. Disconnect each power supply unit in the expansion enclosure from its power outlet so that the expansion enclosure is powered off.
4. Confirm that all the LEDs on the rear of the enclosure are off.
5. Disconnect all cables, labeling each cable to record exactly which port it was attached to (so that the cables can be inserted back into the same ports).

6. Carefully remove each hard disk drive and label it with the drive slot from which it was removed (so that the drives can be inserted back into the same slots). Refer to [Figure 108 on page 163](#) or [Figure 109 on page 163](#).

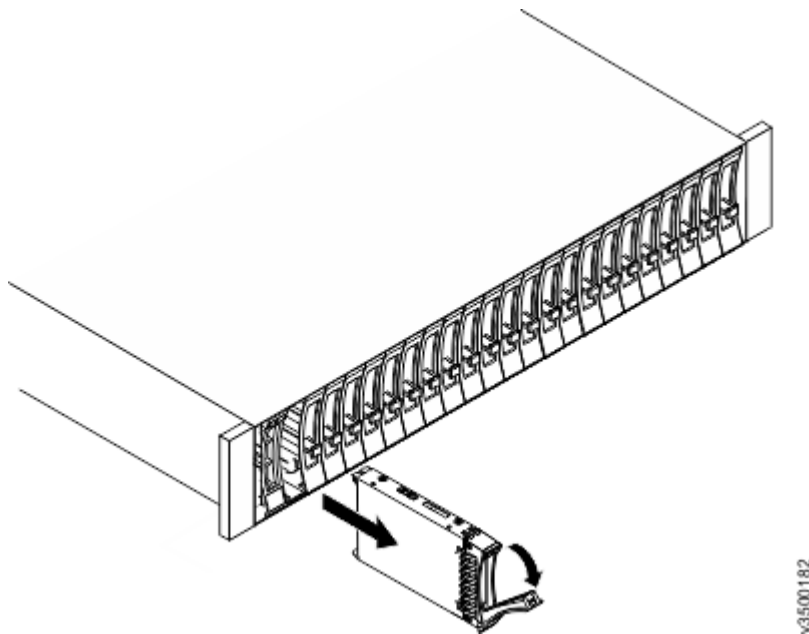


Figure 108. Removing a vertical style hard disk drive

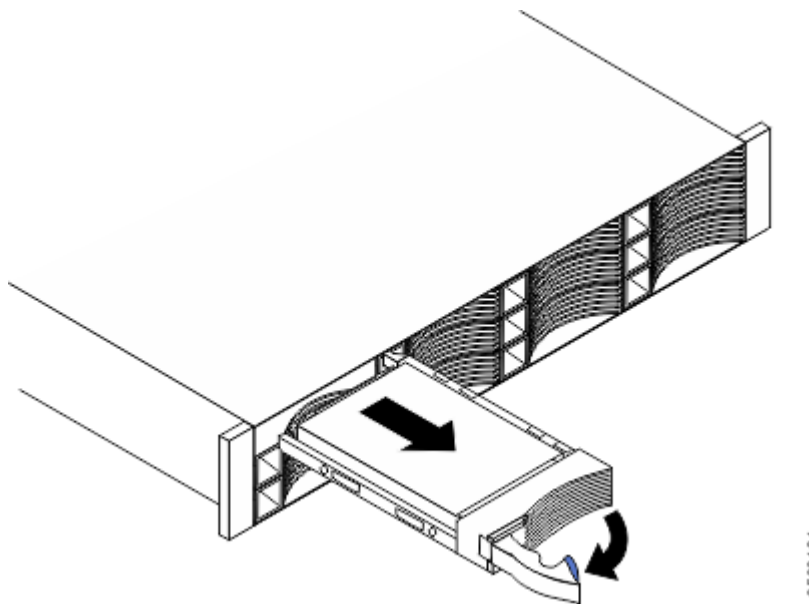


Figure 109. Removing a horizontal style hard disk drive

7. Remove the two power supplies from the enclosure. Refer to [“Replacing a power supply unit for an expansion enclosure” on page 160](#) for guidance.
8. Remove the expansion canisters from the enclosure. Label them to indicate which canister came from which slot.
9. Remove the end caps from the enclosure, as described in [“Removing and replacing the enclosure end caps” on page 111](#).
10. Remove the two screws that secure the front of the enclosure into the rack. Label these screws to indicate the location from which they are removed and place them aside.
11. Slide the enclosure from the rack cabinet, turn it onto its back so that the bottom of the enclosure is facing upwards, and place the enclosure on a flat surface.

**CAUTION:**

≥ 18 kg (39.7 lb)



≥ 33.6 kg (74 lb)



or



≥ 46.3 kg (102 lb)

The weight of this part or unit is between 32 and 55 kg (70.5 and 121.2 lb). It takes three persons to safely lift this part or unit. (C010)

12. Remove the four screws from the bottom of the enclosure (see [Figure 110 on page 164](#)). Remove the three screws that are near the front and the screw that is near the middle. Label these screws to indicate the location from which they are removed and place them aside.

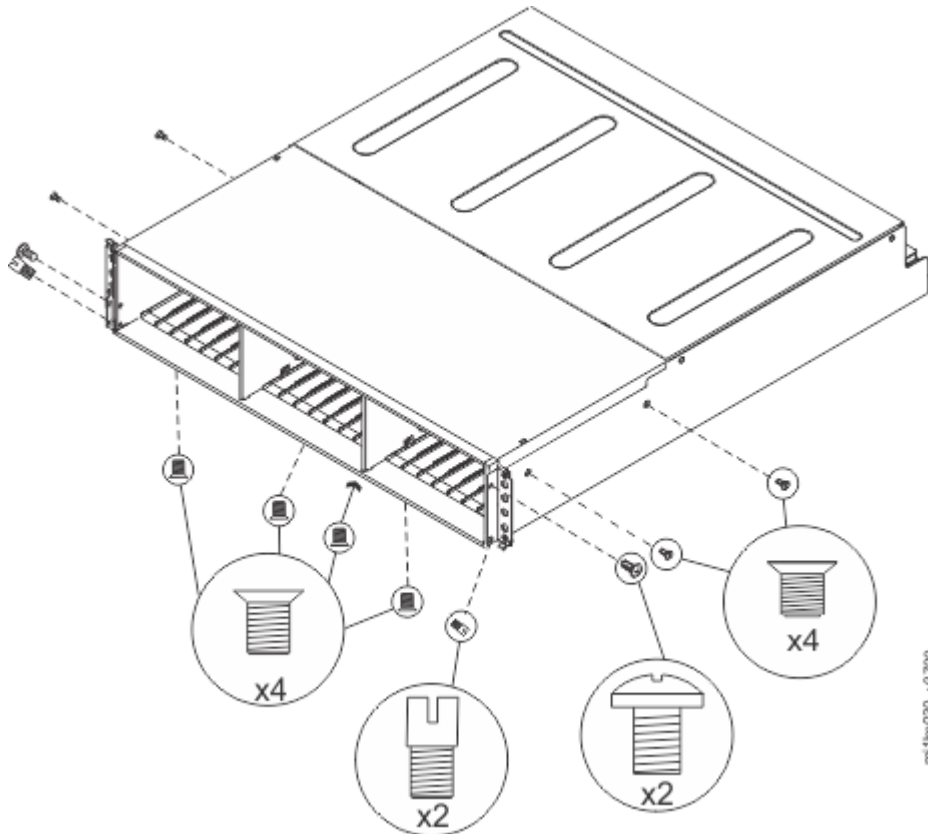


Figure 110. Removing the screws of an expansion enclosure assembly

13. Turn the enclosure top side up and place it on a flat surface.
14. Remove the three screws and one screw-pin on the right side that secure the midplane assembly to the enclosure (see [Figure 110 on page 164](#)). Label the screws to indicate the location from which they are removed and place them aside.
15. Remove the three screws and one screw-pin on the left side that secure the midplane assembly to the enclosure (see [Figure 110 on page 164](#)). Label the screws to indicate the location from which they are removed and place them aside. See [Figure 4](#).
16. Remove the midplane assembly from the chassis by rotating the midplane assembly up about 45° and then lifting it out. Set the midplane assembly on a flat surface.
17. Unpack the replacement midplane assembly. Grasp the midplane assembly with two hands and hold it at a 45° angle.
18. Insert the tabs on the midplane assembly into the tab holes in the enclosure and rotate the front of the assembly down.

19. Secure the midplane assembly to the chassis on both the right and left sides of the enclosure by using the six screws and two screw-pins that you removed in steps [“14” on page 164](#) and [“15” on page 164](#).
20. Turn the enclosure over so the bottom faces upwards and insert the four screws on the bottom of the enclosure that you removed in step [“12” on page 164](#).
21. Reinstall the enclosure in the rack cabinet, securing it with the two screws that are removed at step [“10” on page 163](#).
22. Reinstall the end caps at the front of the enclosure, as described in [“Removing and replacing the enclosure end caps” on page 111](#).
23. Reinstall the hard disk drives at the front of the enclosure. Ensure that each drive is inserted back in the same slot from which it was removed.
24. Reinstall the canisters into the same slots they were removed from.
25. Reinstall the two power supplies.
26. Reconnect the data cables at the rear of the enclosure.
27. Reconnect the power to the expansion enclosure. The expansion canisters restart and the system logs an error in the event log alerting you to the unrecognized enclosure.
Important: Step [“28” on page 165](#) writes the enclosure identity into the replacement midplane. The replacement midplane cannot be used as a replacement part for a different enclosure after step [“28” on page 165](#) is completed.
28. Go to **Monitoring > Events** in the management GUI. Find the error that relates to the enclosure ID of the replaced enclosure and run the fix procedure for the error.

Replacing an expansion enclosure attachment SAS cable

To replace a faulty expansion enclosure attachment SAS cable with a new one received from CRU or FRU stock, use this procedure.

About this task

Be careful when you are replacing the hardware components that are located in the back of the system. Do not inadvertently disturb or remove any cables that you are not instructed to remove.



Attention:

If you need to replace more than one cable, record which two ports, canisters, and enclosures each cable connects. By doing so, you can match the connections with the replacement cables. The system cannot operate if the expansion enclosure attachment SAS cabling is incorrect.

Expansion enclosure attachment SAS cables are connected only between SAS port 3 or 4 of a node canister and SAS port 1 of an expansion canister, or between SAS ports 1 and 2 of different expansion canisters.

More information about correct expansion enclosure attachment SAS cabling can be found in the troubleshooting description of a problem with IBM Storage FlashSystem SAS cabling.

Procedure

To replace a SAS cable, complete the following steps.

1. Locate the connector at one end of the SAS cable that is to be removed.
2. Grasp the connector by its blue tag. Pull the tag.
The connector is released and slides out of the port.
3. Repeat steps 2 and 3 on the other end of the SAS cable.
4. To connect the replacement expansion-enclosure attachment SAS cable, connect each end to the vacated ports.



Attention: When you insert a SAS connector into a SAS port, ensure that the orientation of the connector matches the orientation of the port before you push the connector into the port.

- The cable connector and socket are keyed and it is important that you have proper alignment of the keys when the cable is inserted.
- Before you insert the connector into the port, ensure that the connector is rotated such that the blue tag is the lowest part.
- Figure 111 on page 166 shows the correct orientation. The blue tab is always below the port for expansion enclosure attachment SAS cables.

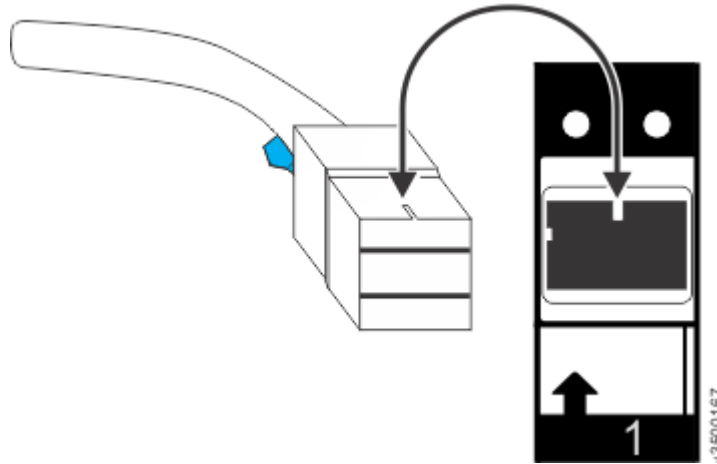


Figure 111. Proper orientation for SAS cable connector

- A click is heard or felt when the cable is successfully inserted and you should not be able to disconnect the cable without pulling on the blue tag.
- When both ends of a SAS cable are correctly connected, the green link LED next to the connected SAS ports are lit.

For more information, see the troubleshooting procedure for finding the status of SAS connections.

Removing and replacing 5U expansion enclosure parts

You can remove parts from the 5U expansion enclosure to perform service or during the initial installation process.

Removing the support rails of the 5U expansion enclosure

You can remove the support rails for the 5U expansion enclosure.

About this task

This task assumes the following conditions:

- The cable management arm is removed, as described in [Removing the cable-management arm](#).
- The expansion enclosure is removed from the rack, as described in [Removing a 5U expansion enclosure from a rack](#).

Procedure

1. Remove the two screws that attach the outer rail section to the front bracket assembly, as shown in [Figure 112 on page 167](#).

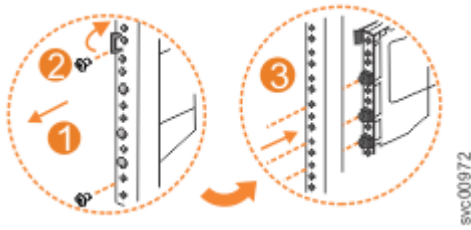


Figure 112. Remove the rail assembly from the front frame bracket

2. Remove the rail section by pulling it away from the front bracket, as shown in [Figure 112 on page 167](#).
3. Remove the two screws that attach the inner rail section to the rear bracket, as shown in [Figure 113 on page 167](#).

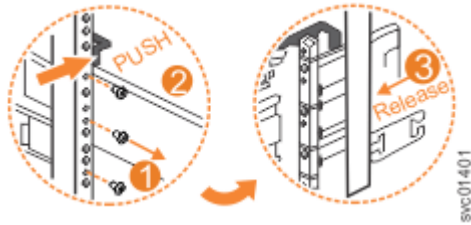


Figure 113. Remove the rail assembly from the rear frame bracket

4. Pull the rail forward away from the rear bracket, as shown in [Figure 113 on page 167](#).
5. Repeat step “1” on [page 166](#) through step “4” on [page 167](#) for the other side of the rail assembly.

Replace the support rails

6. To reinstall the support rails, or replace them with support rails from FRU stock, follow the procedure in [“Installing or replacing the support rails” on page 86](#).

Removing a 5U expansion enclosure from a rack

You might need to slide the 5U expansion enclosure out of the rack to apply service. For some tasks, you might need to completely remove the expansion enclosure from the rack.

Before you begin



DANGER: Multiple power cords. The product might be equipped with multiple AC power cords or multiple DC power cables. To remove all hazardous voltages, disconnect all power cords and power cables. (L003)



or



Use the reference numbers in parentheses at the end of each notice (for example, D005) to find the matching translated notice in *IBM Systems Safety Notices*.



DANGER: Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.

- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock. (R001 part 1 of 2)



CAUTION:

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- (For sliding drawers) Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- (For fixed drawers) This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack. (R001 part 2 of 2)



CAUTION: Removing components from the upper positions in the rack cabinet improves rack stability during a relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building.

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must observe the following precautions.
 - Remove all devices in the 32U position and above.
 - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
 - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 32U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- If the rack cabinet you are relocating was supplied with removable outriggers they must be reinstalled before the cabinet is relocated.
- Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.

- Verify that all door openings are at least 760 x 230 mm (30 x 80 in.).
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet during movement.
- Do not use a ramp inclined at more than 10 degrees.
- When the rack cabinet is in the new location, complete the following steps:
 - Lower the four leveling pads.
 - Install stabilizer brackets on the rack cabinet.
 - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.
- If a long-distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also lower the leveling pads to raise the casters off the pallet and bolt the rack cabinet to the pallet. (R002)



DANGER: Racks with a total weight of > 227 kg (500 lb.), Use Only Professional Movers! (R003)



DANGER: Do not transport the rack via fork truck unless it is properly packaged, secured on top of the supplied pallet. (R004)



DANGER:



Main Protective Earth (Ground):

This symbol is marked on the frame of the rack.

The PROTECTIVE EARTHING CONDUCTORS should be terminated at that point. A recognized or certified closed loop connector (ring terminal) should be used and secured to the frame with a lock washer using a bolt or stud. The connector should be properly sized to be suitable for the bolt or stud, the locking washer, the rating for the conducting wire used, and the considered rating of the breaker. The intent is to ensure the frame is electrically bonded to the PROTECTIVE EARTHING CONDUCTORS. The hole that the bolt or stud goes into where the terminal conductor and the lock washer contact should be free of any non-conductive material to allow for metal to metal contact. All PROTECTIVE EARTHING CONDUCTORS should terminate at this main protective earthing terminal or at points marked with . (R010)



DANGER: Serious injury or death can occur if loaded lift tool falls over or if a heavy load falls off the lift tool. Always completely lower the lift tool load plate and properly secure the load on the lift tool before moving or using the lift tool to lift or move an object. (D010)



CAUTION:

		
33.6-46.3 kg (74-102 lbs)	46.3-61.7 kg (102-136 lbs)	≥61.7-100 kg (136-220 lbs)

The weight of this part or unit is more than 55 kg (121.2 lb). It takes specially trained persons, a lifting device, or both to safely lift this part or unit. (C011)



CAUTION: To avoid personal injury, before lifting this unit, remove all appropriate subassemblies per instructions to reduce the system weight. (C012)



CAUTION: CAUTION regarding IBM provided VENDOR LIFT TOOL:

- Operation of LIFT TOOL by authorized personnel only
- LIFT TOOL intended for use to assist, lift, install, remove units (load) up into rack elevations. It is not to be used loaded transporting over major ramps nor as a replacement for such designated tools like pallet jacks, walkies, fork trucks and such related relocation practices. When this is not

- practicable, specially trained persons or services must be used (for instance, riggers or movers). Read and completely understand the contents of LIFT TOOL operator's manual before using.
- Read and completely understand the contents of LIFT TOOL operator's manual before using. Failure to read, understand, obey safety rules, and follow instructions may result in property damage and/or personal injury. If there are questions, contact the vendor's service and support. Local paper manual must remain with machine in provided storage sleeve area. Latest revision manual available on vendor's website.
 - Test verify stabilizer brake function before each use. Do not over-force moving or rolling the LIFT TOOL with stabilizer brake engaged.
 - Do not raise, lower or slide platform load shelf unless stabilizer (brake pedal jack) is fully engaged. Keep stabilizer brake engaged when not in use or motion.
 - Do not move LIFT TOOL while platform is raised, except for minor positioning.
 - Do not exceed rated load capacity. See LOAD CAPACITY CHART regarding maximum loads at center versus edge of extended platform.
 - Only raise load if properly centered on platform. Do not place more than 200 lb (91 kg) on edge of sliding platform shelf also considering the load's center of mass/gravity (CoG).
 - Do not corner load the platform tilt riser accessory option. Secure platform riser tilt option to main shelf in all four (4x) locations with provided hardware only, prior to use. Load objects are designed to slide on/off smooth platforms without appreciable force, so take care not to push or lean. Keep riser tilt option flat at all times except for final minor adjustment when needed.
 - Do not stand under overhanging load.
 - Do not use on uneven surface, incline or decline (major ramps).
 - Do not stack loads.
 - Do not operate while under the influence of drugs or alcohol.
 - Do not support ladder against LIFT TOOL.
 - Tipping hazard. Do not push or lean against load with raised platform.
 - Do not use as a personnel lifting platform or step. No riders.
 - Do not stand on any part of lift. Not a step.
 - Do not climb on mast.
 - Do not operate a damaged or malfunctioning LIFT TOOL machine.
 - Crush and pinch point hazard below platform. Only lower load in areas clear of personnel and obstructions. Keep hands and feet clear during operation.
 - No Forks. Never lift or move bare LIFT TOOL MACHINE with pallet truck, jack or fork lift.
 - Mast extends higher than platform. Be aware of ceiling height, cable trays, sprinklers, lights, and other overhead objects.
 - Do not leave LIFT TOOL machine unattended with an elevated load.
 - Watch and keep hands, fingers, and clothing clear when equipment is in motion.
 - Turn Winch with hand power only. If winch handle cannot be cranked easily with one hand, it is probably over-loaded. Do not continue to turn winch past top or bottom of platform travel. Excessive unwinding will detach handle and damage cable. Always hold handle when lowering, unwinding. Always assure self that winch is holding load before releasing winch handle.
 - A winch accident could cause serious injury. Not for moving humans. Make certain clicking sound is heard as the equipment is being raised. Be sure winch is locked in position before releasing handle. Read instruction page before operating this winch. Never allow winch to unwind freely. Freewheeling will cause uneven cable wrapping around winch drum, damage cable, and may cause serious injury. (C048)

About this task



Attention: To avoid potential equipment damage during transport and subsequent loss of data, see [Procedure: Transporting a 5U 92-drive expansion enclosure](#). The procedure describes what to do for the following situations.

- When you are powering off a 92F, 92G, or an A9F 5U expansion enclosure because you intend to transport it to another location.
- When you intend to move a rack that contains a 92F, 92G, or an A9F 5U expansion enclosure.

The procedure describes how to remove each drive from the 5U enclosure and transport the enclosure. Removing the drives prevents damage to the drives and makes the lighter enclosure easier to move.

To complete some service tasks, you might need to slide the enclosure out of the rack to gain access to parts. For these tasks, you do not have to completely remove the enclosure from the rack. However, in limited circumstances, you must remove the enclosure completely from the rack.

Important:

The 5U expansion enclosure is heavy. Always use a suitably rated mechanical lift or four persons to support the weight of the enclosure whenever you slide the enclosure out from the rack or remove it completely.

In addition to using a mechanical lift, always complete the following tasks before you attempt to remove the expansion enclosure from the rack.

- Remove both power cables from the expansion enclosure.
- Remove all the following parts:
 - Cover
 - Drives
 - Fan modules
 - Power supply units and 1U fascia
 - Secondary expansion modules
 - Expansion canisters and SAS cables

When the enclosure is not secured to the rails in a rack, you can minimize the risk of injury and make maneuvering the enclosure on a lift easier. However, even after you remove the drives, power supply units, secondary expander modules, canisters, fans, and cover, the enclosure weighs 43 kg (95 lbs).

Procedure

Sliding the expansion enclosure out of the rack

Note: You can accomplish most service actions when the expansion enclosure is fully extended from the rack on its slide rails.

1. Loosen the locking thumb screws (1) on the front of the enclosure, as shown in [Figure 114 on page 172](#).

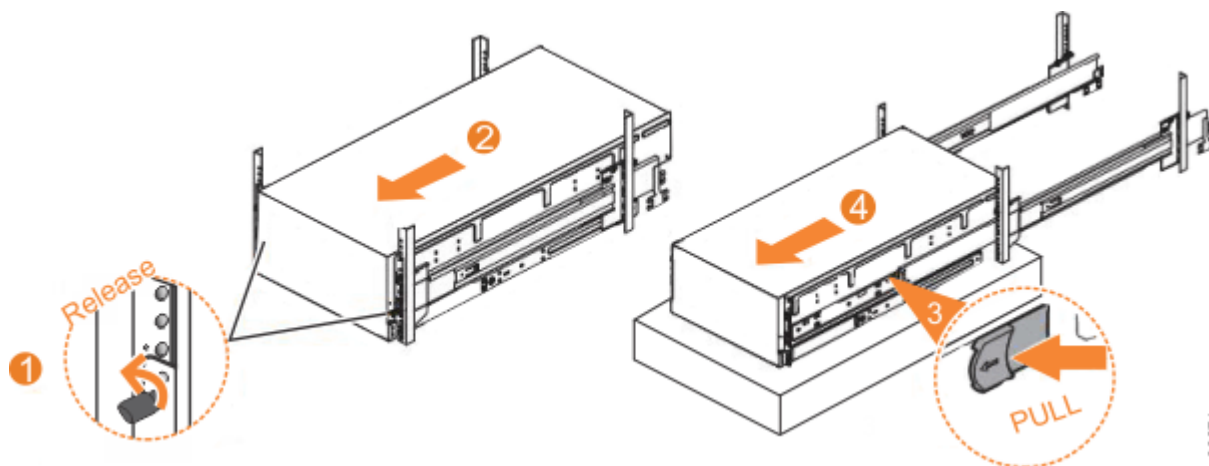


Figure 114. Removing the 5U expansion enclosure from the rack

2. Carefully slide the enclosure forward out of the rack (2), as shown in Figure 114 on page 172.
3. Locate the left and right blue release tabs near the front of the enclosure. Pull both release tabs forward to unlock the drawer mechanism (3) in Figure 114 on page 172).
4. Slide the enclosure and inner rail member out of the rack (4) in Figure 114 on page 172).

For safety, ensure that a mechanical lift or other mechanism is available to support the weight of the enclosure.

Removing the expansion enclosure from the rack

Note: Continue the procedure (step “5” on page 172 through step “7” on page 172) only if you must completely remove the expansion enclosure from the rack to complete a service procedure.

5. Power down the expansion enclosure and disconnect all power cords.
6. Remove all the following parts from the enclosure, as described in the following procedures:
 - “Removing and replacing the top cover” on page 176
 - “Removing and replacing the fascia” on page 190 (for the PSU fascia) and “Removing and replacing a power supply” on page 193
 - “Removing and replacing a drive” on page 178
 - “Removing and replacing a secondary expander module” on page 182
 - “Removing an expansion canister” on page 200 and “Removing and installing a SAS cable” on page 201
 - “Removing and replacing a fan module” on page 203
7. With the help of multiple persons or a mechanical lift, lift and remove the enclosure from the rack.

Replace the enclosure in the rack

8. To reinstall or return the expansion enclosure in the rack, follow the procedure in “Installing a 5U expansion enclosure in a rack” on page 88.

Removing or moving the cable-management arm

You might need to move the cable-management arm (CMA) aside to complete service tasks. If needed, you can also remove the CMA from the 5U expansion enclosure.

About this task

The Cable Management Arm (CMA) consists of an upper and lower arm assembly, as the figure Figure 115 on page 173 shows. The upper and lower are independent of each other. They can be installed, moved, or removed from the enclosure individually.

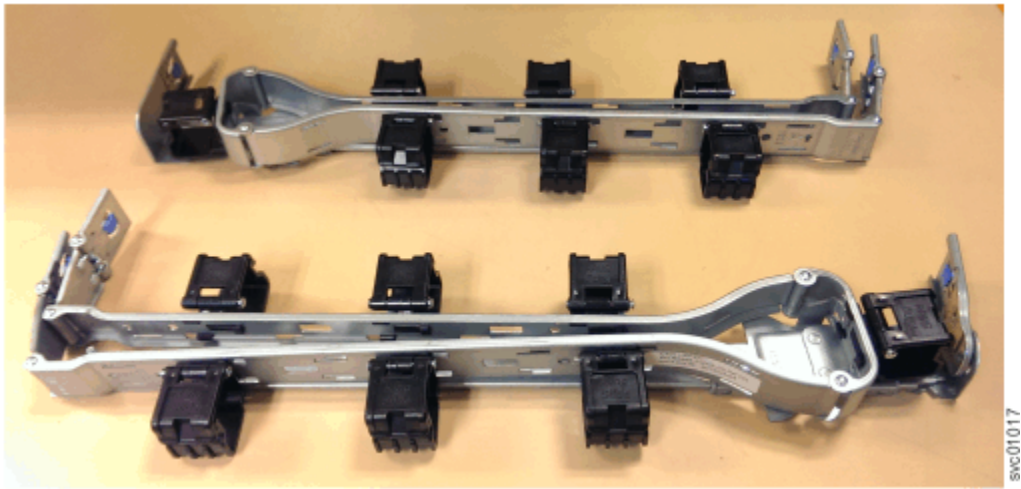


Figure 115. Upper and lower cable-management arms

To complete many service tasks, you can swing the CMA assemblies away from the expansion enclosure. You do not have to completely remove the CMA assemblies from the enclosure. For these service tasks, complete step “1” on page 175 through step “4” on page 176 in “Moving the cable management arms” on page 175.

However, you might need to remove a CMA assembly from the 5U expansion enclosures. To do so, complete step “1” on page 174 through step “8” on page 174 in following procedure.

Procedure

Remove the upper CMA assembly

The connectors of the CMA are installed on the rail hooks at the end of the support rails. Figure 116 on page 173 shows the connectors on the upper CMA assembly.

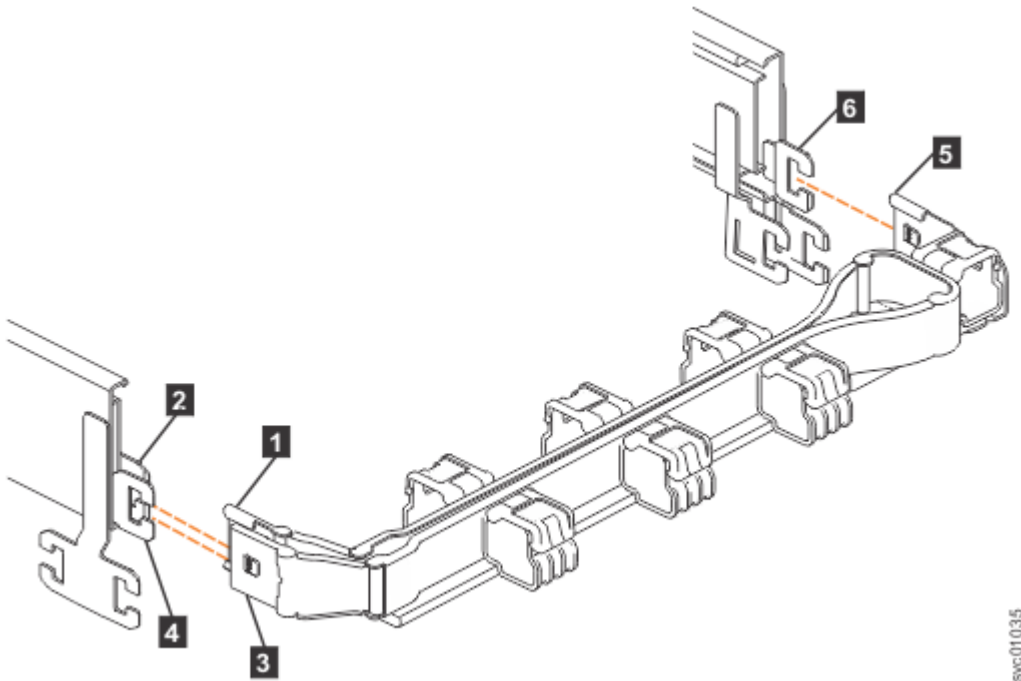


Figure 116. Connectors for the upper cable management arm

- 1 Inner connector on the upper CMA

- 2** Connector base on inner rail member
- 3** Outer connector on the upper CMA
- 4** Connector base on outer rail member
- 5** Support rail connector on the upper CMA
- 6** Connector base on outer rail member

1. Press the latch on the connector base on the upper CMA assembly (**5** in [Figure 116 on page 173](#)).
2. Pull the connector to remove it from the connector base on the right support rail (**6** in [Figure 116 on page 173](#)).
3. Press the latch on the outer connector of the upper CMA assembly (**3** in [Figure 116 on page 173](#)).
4. Remove the outer connector from the inner member of the left support rail (**4** in [Figure 116 on page 173](#)).
5. Remove the inner connector of the upper CMA assembly (**1**) from the inner member of the left support rail (**2**), as shown in [Figure 116 on page 173](#).

Remove the lower CMA assembly

Note: The procedure for removing the lower CMA assembly is the same as the procedure to remove the upper CMA assembly. However, the connector locations are reversed. For example, the connector base of the upper CMA (**5** in [Figure 116 on page 173](#)) connects to the right rail. The connector base of the lower CMA (**11** in [Figure 117 on page 174](#)) attaches to the left rail.

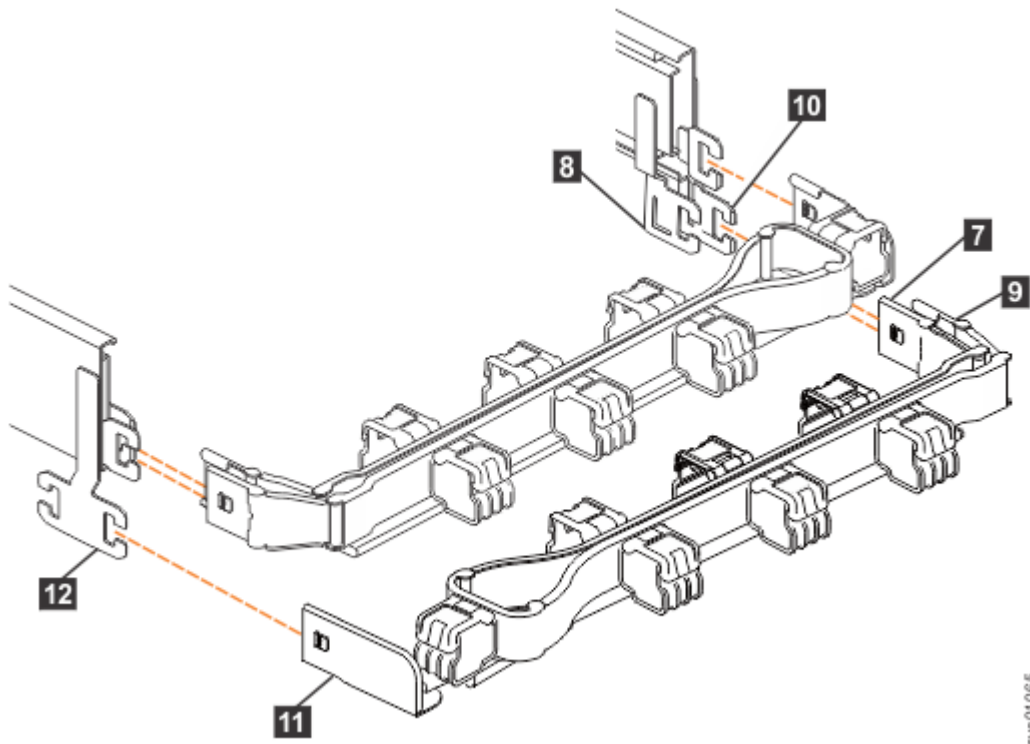


Figure 117. Components of the lower CMA assembly

6. Remove the connector base on the lower CMA assembly (**11**) from the connector on the left support rail (**12**), as [Figure 117 on page 174](#).
7. Remove the inner connector of the lower CMA assembly (**9**) from the outer member of the right support rail (**10**), as shown in [Figure 117 on page 174](#).
8. Remove the outer connector of the lower CMA assembly (**7**) from the inner member of the right support rail (**8**), as shown in [Figure 117 on page 174](#).

Moving the cable management arms

About this task

To complete most service tasks, you can swing the CMA assemblies out of the way. You can move each arm independently or you can move both arms. For example, [Figure 118 on page 175](#) shows that both of the CMA assemblies are swung away from the rear of the enclosure.

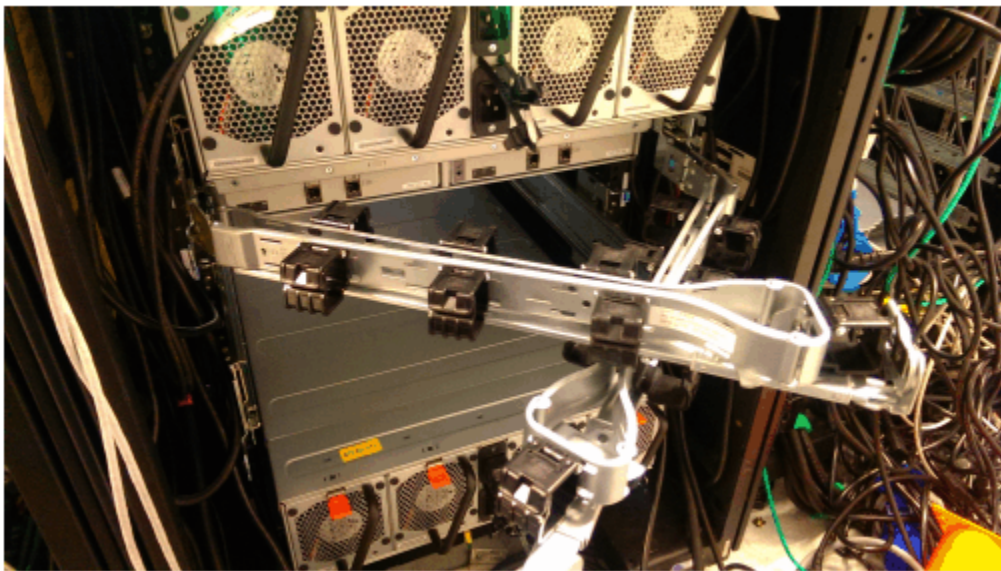


Figure 118. Upper and lower CMA assemblies moved aside

Figure 119 on page 175 shows that the lower CMA assembly is swung away from the rear of the enclosure so that the expansion canister is accessible.

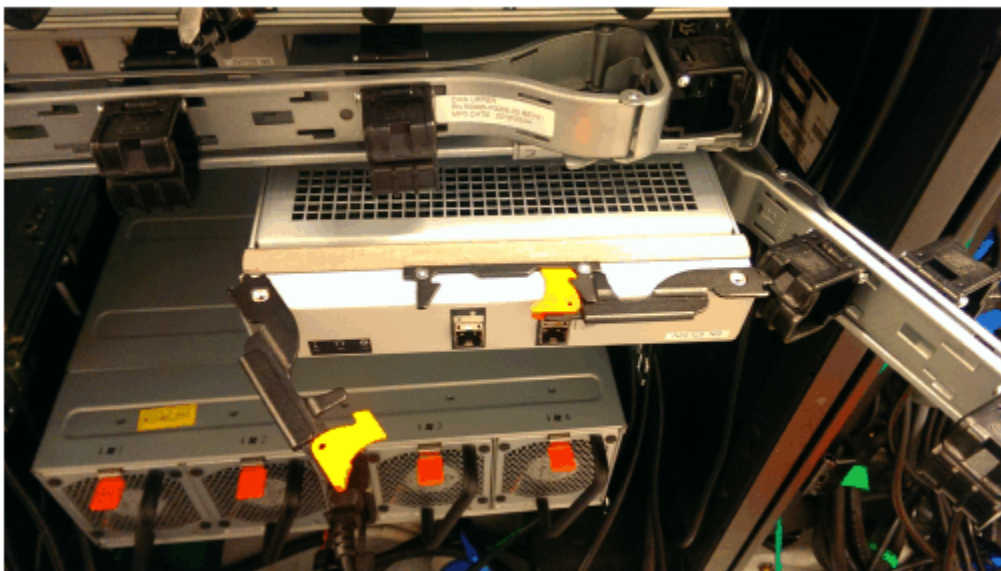


Figure 119. Lower CMA assembly moved

Procedure

1. To release the upper CMA, push the latch on the support rail connector **5** to release it from the connector base **6** on the right rail.

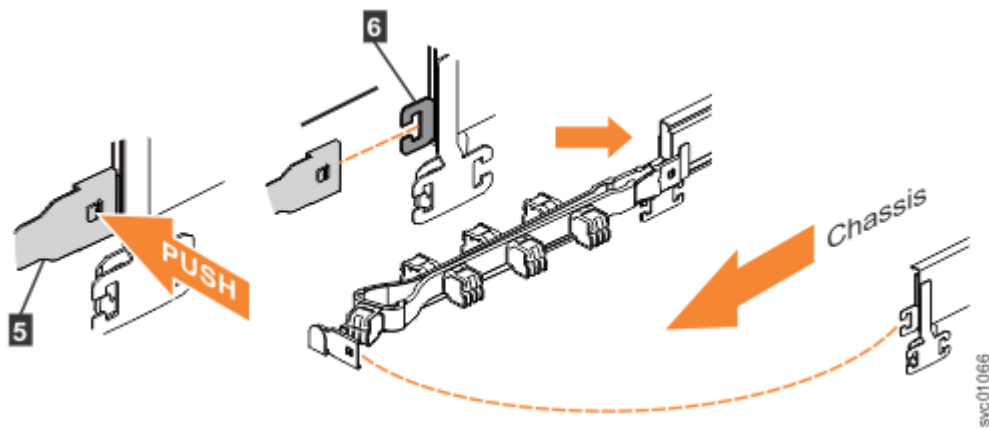


Figure 120. Release the upper CMA assembly

2. Move the upper CMA to the left to swing it out of the way.
 - a) To reattach the upper CMA to the rail, reverse the procedure.
3. To release the lower CMA, push the latch on the support rail connector **11** to release it from the connector base **12** on the left rail.

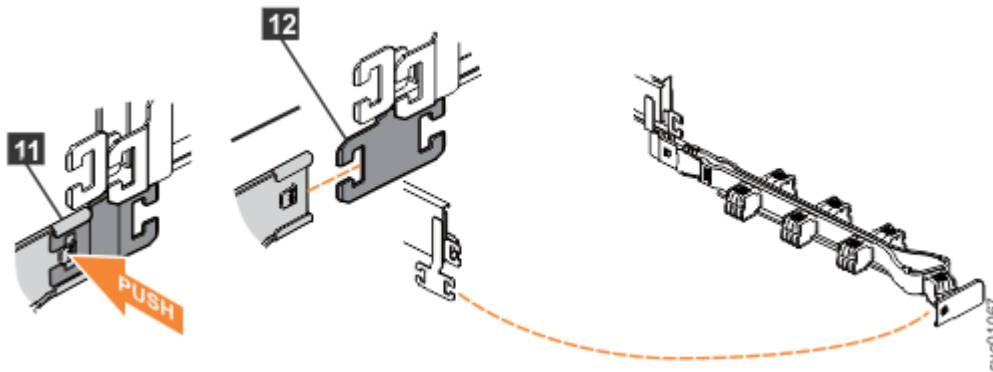


Figure 121. Release the lower CMA assembly

4. Move the lower CMA to the right to swing it out of the way.
 - a) To reattach the lower CMA to the rail, reverse the procedure.

Removing and replacing the top cover

To complete some service tasks, you might need to remove the top cover from a 5U expansion enclosure.

Before you begin

Important: You can remove the cover without powering off the expansion enclosure. However, to maintain operating temperature, replace the cover within 15 minutes of its removal. When the cover is removed, the reduction in airflow through the enclosure might cause the enclosure or its components to shut down to protect from overheating.

Procedure

1. Use the slide rails to pull the enclosure out from the rack.
2. Slide the release latch (**1**) in the direction that is shown in [Figure 122 on page 177](#).

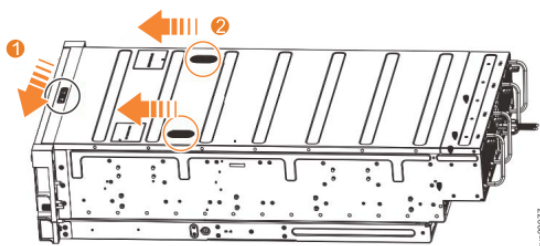


Figure 122. Releasing the 5U expansion enclosure cover

3. Slide the cover toward the front of the expansion enclosure (2), as shown in [Figure 122 on page 177](#).
4. Carefully lift the cover up, as shown in [Figure 123 on page 177](#).

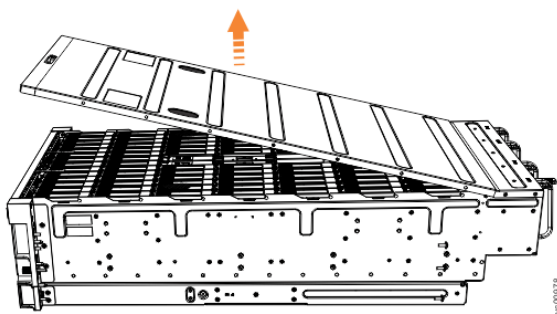


Figure 123. Removing the 5U expansion enclosure cover

5. Place the cover in a safe location.

Replace the cover

6. Carefully lower the cover and ensure that it is aligned correctly with the back of the enclosure, as shown in [Figure 124 on page 177](#).

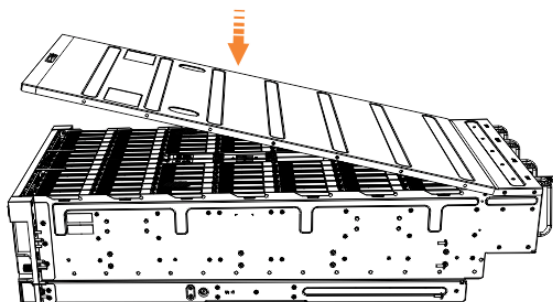


Figure 124. Aligning the top cover

7. Push the cover release lever to the side (2) as shown in [Figure 125 on page 177](#).
8. Slide the cover towards the back of the enclosure (3) back until it stops, as shown in [Figure 125 on page 177](#).

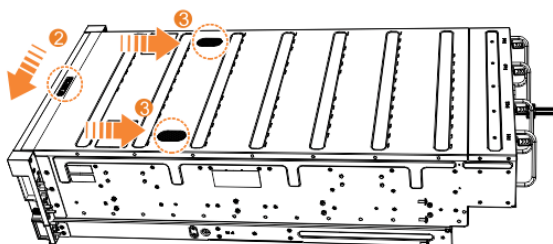


Figure 125. Replacing the top cover

9. Verify that the cover correctly engages the cover release latch and all of the inset tabs on the expansion enclosure.
10. Lock the cover into position by sliding the release lever 4, as shown in [Figure 126 on page 178](#)

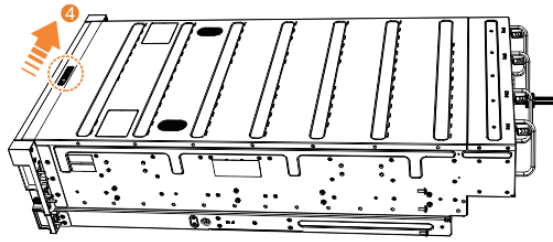


Figure 126. Locking the top cover

Removing and replacing a drive

You can remove a faulty drive from a 5U expansion enclosure to replace it with a new one received from FRU stock.

Before you begin

Ensure that the drive is not a spare or a member of an array. The drive status is shown in **Pools > Internal Storage** in the IBM Storage FlashSystem. If the drive is a member of an array, follow the fix procedures in the IBM Storage FlashSystem. The fix procedures minimize the risk of losing data or access to data. The procedures also manage the system's use of the drive.

Important: You can remove a drive assembly without powering off the expansion enclosure. However, to maintain operating temperature, complete the following tasks.

- Do not remove a faulty drive assembly until its replacement is ready to be installed.
- Do not keep the cover off an operational enclosure for more than 15 minutes. The reduction in airflow through the enclosure might cause the enclosure or its components to shut down to protect from overheating.

About this task

The 5U expansion enclosure supports 92 drives. [Figure 127 on page 178](#) shows an example of a drive assembly.

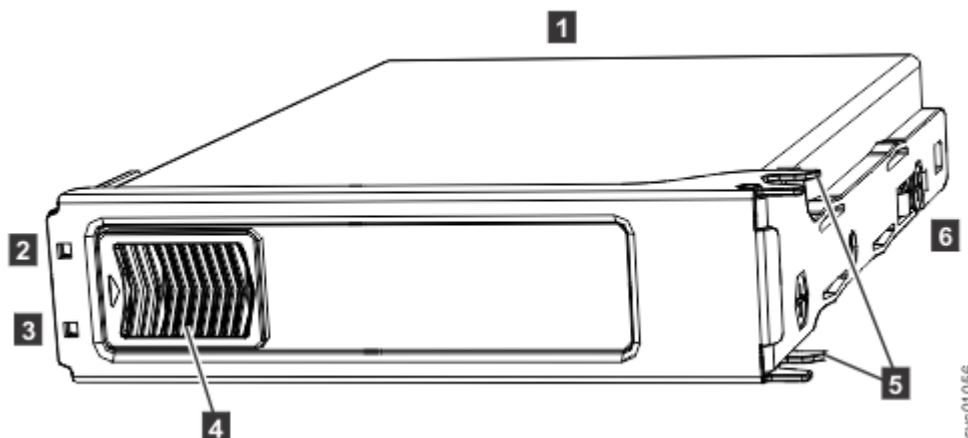


Figure 127. Drive assembly

- 1** Disk drive
- 2** Online indicator
- 3** Fault indicator
- 4** Release latch
- 5** Drive latch toes
- 6** Drive carrier

Procedure

1. Read all available safety information.
2. Use the slide rails to pull the enclosure out from the rack, as described in [“Removing a 5U expansion enclosure from a rack”](#) on page 167.
3. Remove the top cover, as described in [“Removing and replacing the top cover”](#) on page 176.
4. Locate the slot that contains the drive assembly that you want to remove.

Note: When a drive is faulty, the amber fault indicator is lit (3 in Figure 127 on page 178). Do not replace a drive unless the drive fault indicator is on or you are instructed to do so by a fix procedure. When lit, the green indicator shows that activity is occurring on the drive.

A label on the enclosure cover (Figure 128 on page 179) shows the location of the drive slots. The drive slots are numbered 1-14 from left to right and A-G from the back to the front of the enclosure.

The drive locations are also marked on the enclosure itself. The rows (A-G) are marked on the left and right edges of the enclosure. The columns (1-14) are marked on the front edge of the enclosure. The row and column marks are visible when the top cover is removed.

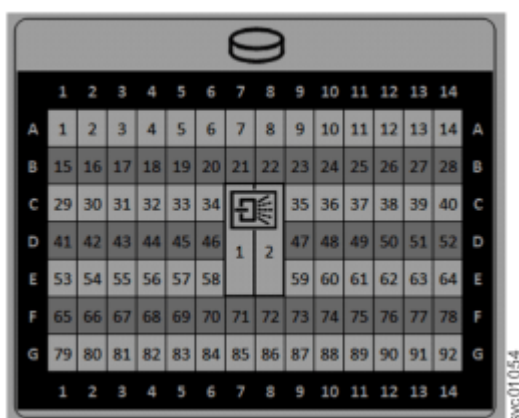


Figure 128. Drive locations in a 5U expansion enclosure

5. Slide the release latch forward (1), as shown in [Figure 129](#) on page 180.

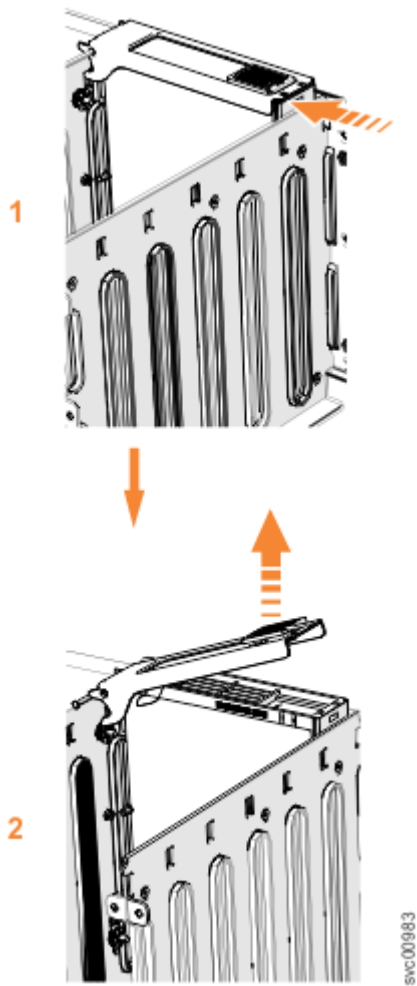


Figure 129. Remove the drive assembly

6. Lift the handle (2) to unlock the drive carrier from the partition, as shown in [Figure 129 on page 180](#). Ensure the toe on the bottom of the latch is fully disengaged.
7. Carefully lift the drive carrier up to remove it from the expansion enclosure.
8. Repeat step “4” on [page 179](#) through step “7” on [page 180](#) for each drive you need to remove.

Replace the drive

9. Read all of the available safety information.
10. Carefully slide the expansion enclosure out of the rack.
11. Remove the cover, as described in “[Removing and replacing the top cover](#)” on [page 176](#).
12. Locate the empty drive slot to receive the new drive or that contains the faulty drive that you want to replace.

Note: When a drive is faulty, the amber fault indicator is lit (3 in [Figure 127 on page 178](#)). Do not replace a drive unless the drive fault indicator is on or you are instructed to do so by a fix procedure.

A label on the enclosure cover ([Figure 130 on page 181](#)) shows the drive locations in the enclosure. The drive slots are numbered 1-14 from left to right and A-G from the back to the front of the enclosure.

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
A	1	2	3	4	5	6	7	8	9	10	11	12	13	14	A
B	15	16	17	18	19	20	21	22	23	24	25	26	27	28	B
C	29	30	31	32	33	34	35	36	37	38	39	40			C
D	41	42	43	44	45	46	47	48	49	50	51	52			D
E	53	54	55	56	57	58	59	60	61	62	63	64			E
F	65	66	67	68	69	70	71	72	73	74	75	76	77	78	F
G	79	80	81	82	83	84	85	86	87	88	89	90	91	92	G
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	

Figure 130. Drive locations in a 5U expansion enclosure

The drive slots must be populated sequentially, starting from the back-left corner position (slot 1, grid A1). Sequentially install the drive in the slots from left to right and back row to front. Always complete a full row before you install drives in the next row.

For example, in [Figure 131 on page 181](#), the drives are installed correctly. Drives are installed in slots 1 -14 of row A and the installation continues in slot 15 in row B.

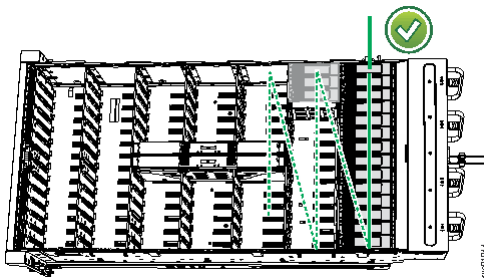


Figure 131. Correct drive installation

In [Figure 132 on page 181](#), the drives are not installed correctly. Slot 1 (A1) does not contain a drive. In addition, drives are installed in row B even though row A contains empty drive slots.

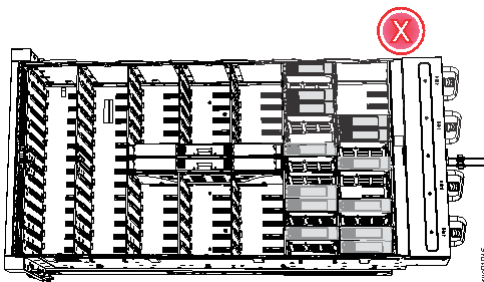


Figure 132. Incorrect drive installation

13. Touch the static-protective package that contains the drive to any unpainted metal surface on the enclosure. Wear an anti-static wrist strap to remove the drive from the package.
14. Ensure that the drive handle (1 in [Figure 133 on page 182](#)) of the drive assembly is in the open (unlocked) position.
15. Hold the drive by two top corners so that it hangs squarely over the appropriate drive slot.

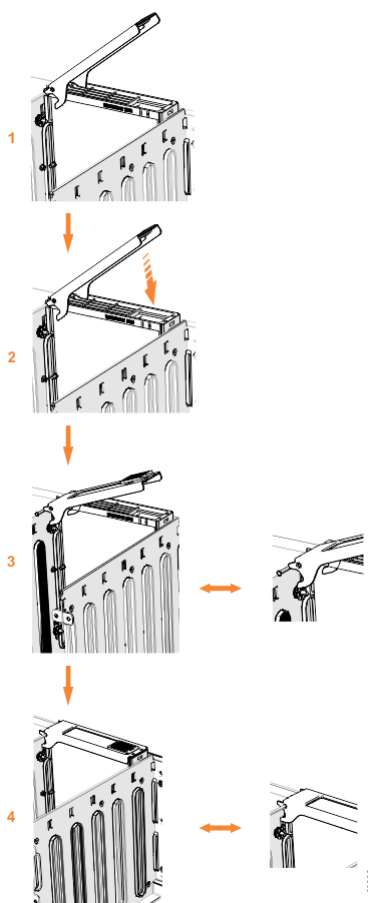


Figure 133. Replace the drive

16. Lower the drive down, without pushing, until it stops and the bottom of the latch is aligned with the top of the partition. Ensure that the handle is not open more than 45 degrees from the drive carrier. (2 in Figure 133 on page 182). If the drive does not slide down easily then inform IBM remote technical support.
17. Rotate the handle down to lock the drive assembly into the chassis (3 in Figure 133 on page 182).
18. Ensure the toe on the bottom of the latch is fully engaged with the partition in the chassis.
19. Ensure that the top toe of the latch is also fully engaged (4 in Figure 133 on page 182).
20. Repeat steps “13” on page 181 through “19” on page 182 for each drive you are replacing.
21. Replace the cover, as described in “Removing and replacing the top cover” on page 176.
22. Slide the expansion enclosure back into the rack, as described in “Installing a 5U expansion enclosure in a rack” on page 88.

Removing and replacing a secondary expander module

You can remove a secondary expander module from a 5U expansion enclosure if it is faulty or to perform other service tasks.

Before you begin



DANGER:



Hazardous voltage present. Voltages present constitute a shock hazard, which can cause severe injury or death. (L004)

**DANGER:**

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in splattered metal, burns, or both. (L005)

**CAUTION:**

- Only an IBM Service Support Representative (SSR) can remove or replace the secondary expander module from an enclosure (FRU P/N 01LJ112) that is powered on. If the 01LJ112 enclosure is powered on, use caution and avoid contact with the connectors on the main board.
- If the FRU part number of the enclosure is 01LJ607, you can remove or replace the secondary expander module while the enclosure is powered on.

Important: You can remove a secondary expander module without powering off the expansion enclosure. However, to maintain operating temperature, perform the following tasks.

- Do not remove a faulty secondary expander module until its replacement is ready to be installed.
- Do not keep the cover off an operational enclosure for more than 15 minutes. The reduction in airflow through the enclosure might cause the enclosure or its components to shut down to protect from overheating.

About this task

The secondary expander modules provide SAS connectivity between the expansion canisters and the drives. Each drive has 2 SAS ports. SAS port 1 of each drive is connected to secondary expander module 1. SAS port 2 of each drive is connected to secondary expander module 2. Each expansion canister is connected to both secondary expander module 1 and secondary expander module 2. If secondary expander module 2 is missing or is faulty, the expansion canisters can communicate only with SAS port 1 on each drive. Similarly, if secondary expander module 1 is missing or is faulty, the expansion canisters can communicate only with SAS port 2 on each drive.

The two secondary expansion modules are already installed when the 5U expansion enclosure is shipped, as [Figure 134 on page 183](#) shows.



Figure 134. Location of secondary expander modules

[Figure 135 on page 184](#) shows the location of the LED indicators on the top of the secondary expander module. Each secondary expander module has its own set of LEDs. When power is connected to the expansion enclosure, the LEDs identify the operational status of the secondary expander modules.

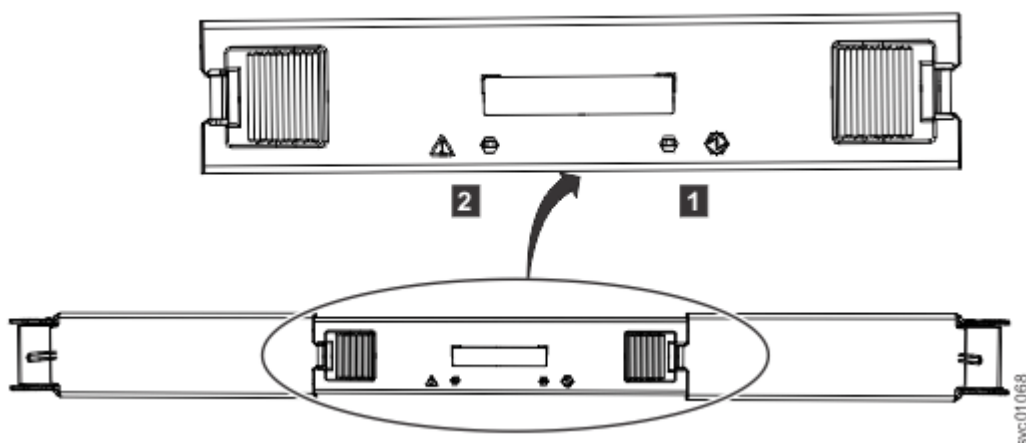


Figure 135. Location of LEDs on the secondary expander module

Table 51 on page 184 describes the function and status values of each LED indicator.

Table 51. LEDs on the secondary expander modules			
LED	Color	Status	Description
Power 1	Green	On	The secondary expander module is receiving power.
		Off	The secondary expander module is not receiving power.
Fault 2	Amber	On	Not used.
		Blink	The secondary expander module is being identified.
		Off	Normal operation.

This task assumes that the following conditions were met:

- The expansion enclosure is slid out from the rack, as described in [“Removing a 5U expansion enclosure from a rack”](#) on page 167.
- The top cover was removed, as described in [“Removing and replacing the top cover”](#) on page 176.

Procedure

1. Identify the secondary expander module to be replaced; refer to [Table 51 on page 184](#).
2. Press the release buttons on top of the secondary expander module to release the handles.
3. Rotate the handles outward to the unlocked position.
4. Lift the secondary expander module carefully out of the enclosure, as shown in [Figure 136 on page 185](#).

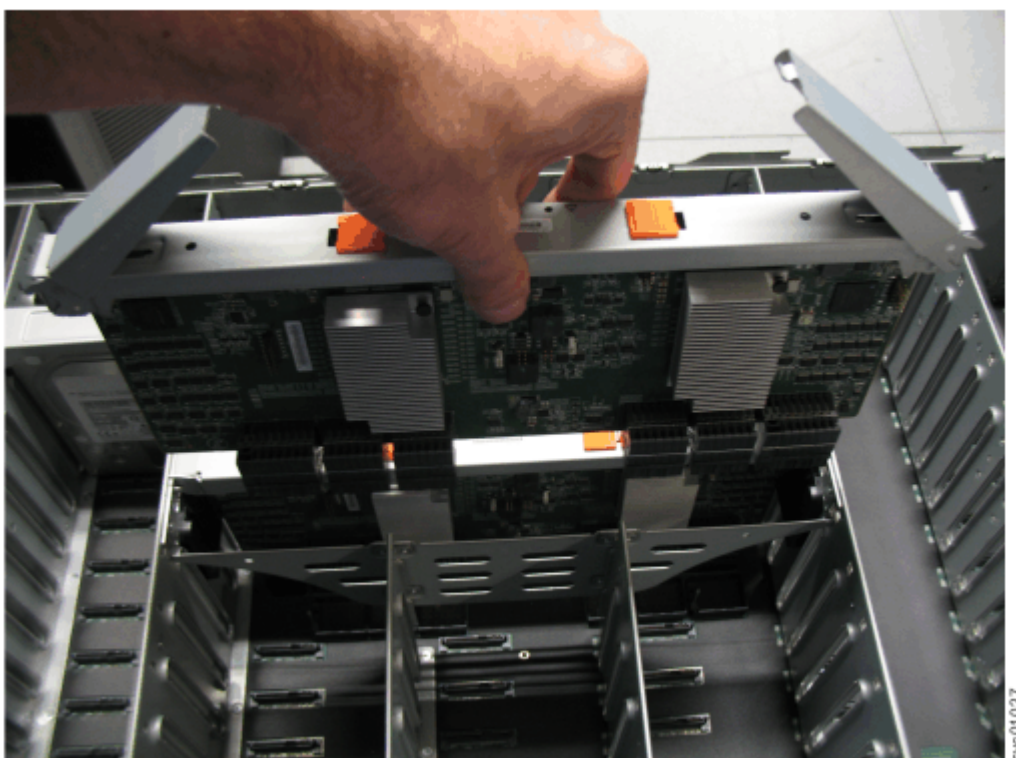


Figure 136. Remove the secondary expander module

Important: To avoid electric shock after you remove the secondary expander module, do not touch the connectors inside the enclosure (FRU P/N 01LJ112), which are shown in [Figure 137 on page 185](#).



Figure 137. Secondary expander module connectors

5. Place the secondary expander module in a safe location, as shown in [Figure 138 on page 186](#).

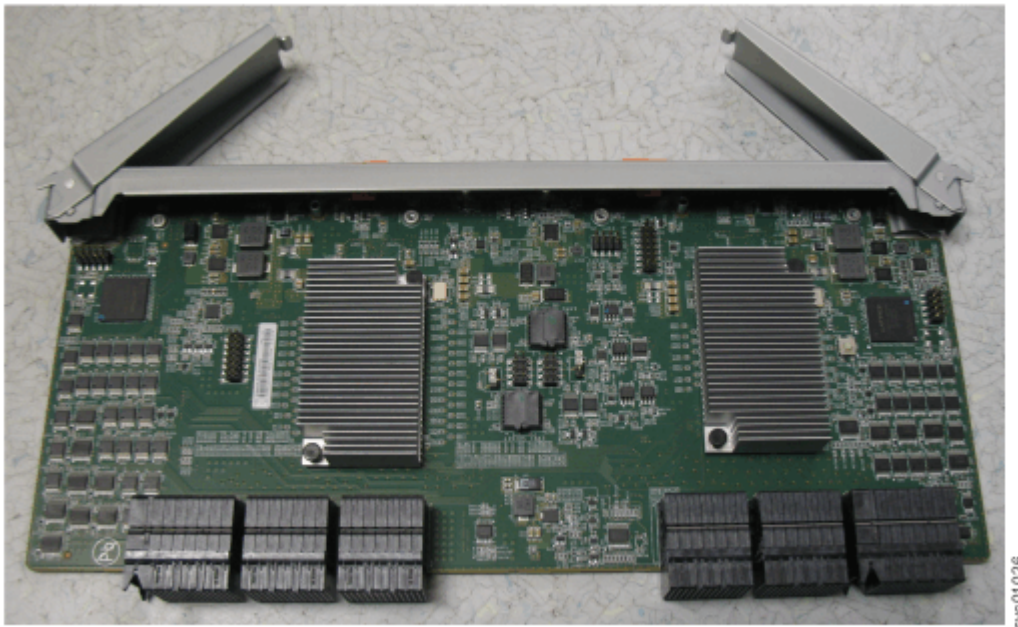


Figure 138. Secondary expander module removed from the enclosure

6. If needed, repeat step “2” on page 184 through step “5” on page 185 to remove the other secondary expander module.

Replace the secondary expansion module

7. Slide the expansion enclosure out from the rack, as described in [Removing a 5U expansion enclosure from the rack](#).
8. Identify the secondary expander module to be replaced; [LEDs on a secondary expander module](#) shows the LEDs on top of a secondary expander module.

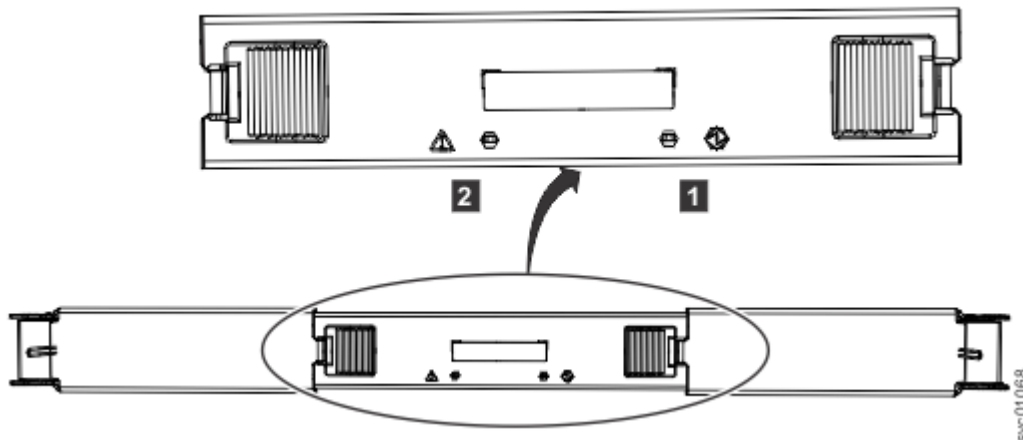


Figure 139. LEDs on a secondary expander module

- 1 Online indicator
- 2 Fault indicator

9. Rotate both handles on the new secondary expander module to an open position, as shown in [Open the secondary expander module handles](#).

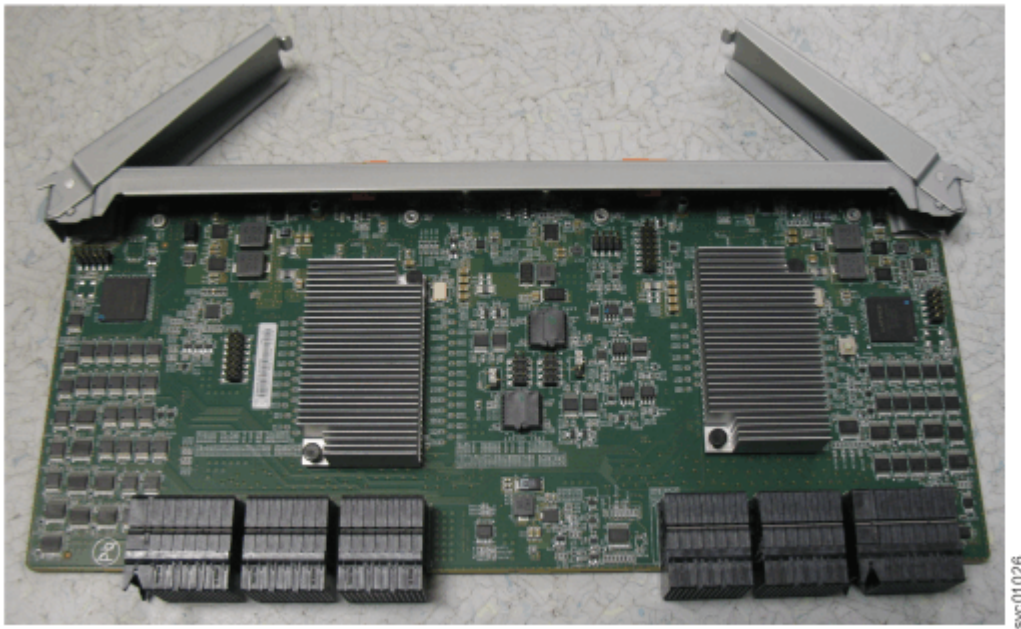


Figure 140. Open the secondary expander module handles

10. Align the edges of the secondary expander module carefully in the guide slot in the enclosure, as shown in [Replace the secondary expander module](#).

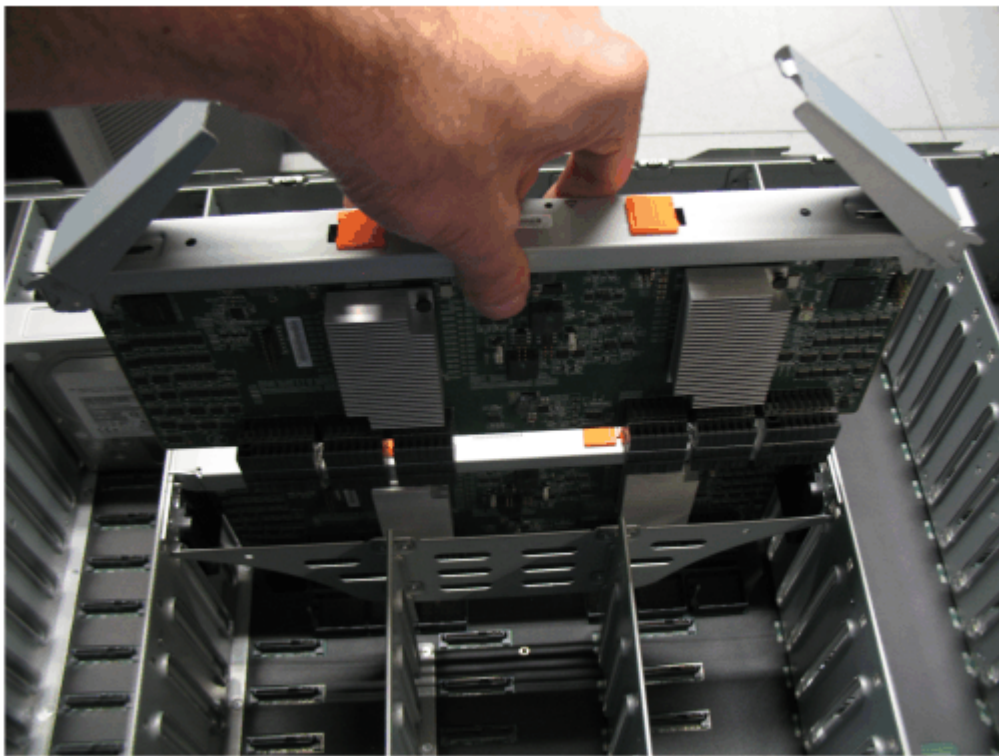


Figure 141. Replace the secondary expander module

11. Press the secondary expander module down into position in the enclosure.
12. Rotate the handles on the secondary expander module to the closed position to lock it in the enclosure.
13. If needed, repeat step [9](#) through step [12](#) to replace the other secondary expander module.
14. Replace the top cover, as described in [Removing and replacing a top cover](#).

15. If needed, reconnect the power cables to the expansion enclosure, as described in [Powering on the optional 5U expansion enclosure](#).
16. Check the LEDs on the top of the secondary expander module to verify that it is receiving power.
[High density expansion enclosure LEDs and indicators](#) describes the status indicated by the LEDs.

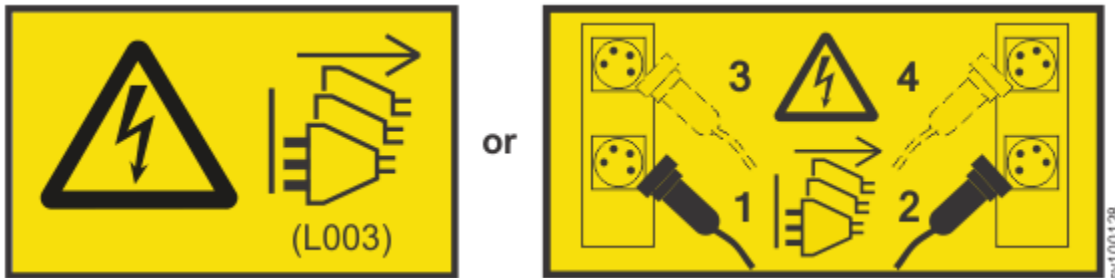
Replacing an expansion enclosure

You can replace a faulty enclosure of a 5U expansion enclosure with a new one from FRU stock.

Before you begin



DANGER: Multiple power cords. The product might be equipped with multiple AC power cords or multiple DC power cables. To remove all hazardous voltages, disconnect all power cords and power cables. (L003)



CAUTION:



The weight of this part or unit is more than 55 kg (121.2 lb). It takes specially trained persons, a lifting device, or both to safely lift this part or unit. (C011)



CAUTION: To avoid personal injury, before lifting this unit, remove all appropriate subassemblies per instructions to reduce the system weight. (C012)

Notes:

- Perform the following procedure only if directed to do so by IBM Remote Technical support or by a fix procedure in the management GUI.
- An enclosure can have FRU P/N 01LJ112 or FRU P/N 01LJ607. When needed, an enclosure with FRU P/N 01LJ607 is used to replace FRU P/N 01LJ112.

This task assumes that the following conditions are met:

- All power cables were removed from the enclosure, as described in [Powering off the 5U expansion enclosure](#).
- All SAS cables were removed, as described in [Removing and installing a SAS cable](#).
- The following FRUs were removed from the enclosure, as described in the applicable tasks:
 - Top cover ([“Removing and replacing the top cover” on page 176](#))
 - Drives ([Removing and replacing a drive](#))
 - PSU (1U) fascia ([Removing and replacing a fascia](#))
 - Power supply units ([Removing and replacing a power supply](#))
 - Secondary expander modules ([Removing and replacing a secondary expander module](#))
 - Expansion canisters ([Removing an expansion canister](#))
 - Fan modules ([Removing and replacing a fan module](#))

- The expansion enclosure was removed from the rack, as described in [“Removing a 5U expansion enclosure from a rack”](#) on page 167.
- A suitably rated mechanical lift is available to support the weight of the enclosure.

About this task

The expansion enclosure contains the drive board, signal interconnect board, and internal power cables. If a fault with the drive board or the intercanister link is suspected, you can replace the enclosure. However, you can remove the parts from the old expansion enclosure and reinstall them in the replacement enclosure.

Procedure

1. Remove the front display (4U) and PSU (1U) fascia from the old enclosure, as described in [Removing or replacing the fascia](#).
 - a) Install the front display (4U) and PSU (1U) fascia on the new enclosure, as described in [Removing or replacing the fascia](#).
2. Remove the display panel assembly from the old enclosure, as described in [Removing and replacing a display panel assembly](#).
 - a) Install the display panel assembly into on the new enclosure, as described in [Removing or replacing the display panel assembly](#).
3. Remove the fan interface boards from the old enclosure, as described in [Removing and replacing a fan interface board](#).
 - a) Install the fan interface boards into on the new enclosure, as described in [Removing and replacing a fan interface board](#).
4. Remove the inner section of the slide rail from the old enclosure, as described in [“Removing the support rails of the 5U expansion enclosure”](#) on page 166.
5. Attach the inner rail section to the new enclosure, as described in [Installing or replacing the support rails](#).
6. Replace the new enclosure in rack, as described in [Installing the 5U expansion enclosure in the rack](#).
7. Reinstall the remaining parts into the enclosure, as described in the following topics. You can install the parts in any order.

Important: Ensure that a mechanical lift is available and in place to support the additional weight as the FRUs are reinstalled in the enclosure.

- [Removing and replacing a power supply](#).
 - [Removing and replacing a drive](#).
 - [“Removing and replacing a secondary expander module”](#) on page 182.
 - [“Installing or replacing a 2U expansion canister”](#) on page 161.
 - [“Removing and replacing a fan module”](#) on page 203.
 - [“Removing and replacing the top cover”](#) on page 176.
8. Reconnect the SAS cables, as described in [Removing and installing a SAS cable](#).
 9. Reconnect the power cables, as described in [“Powering on the optional 5U expansion enclosure”](#) on page 93.
 10. Run the next recommended fix procedure in the management GUI to set the serial number of the 5U expansion enclosure.

Removing and replacing the fascia

To complete some service tasks, you can remove each component of the fascia from the front of a 5U expansion enclosure.

About this task

The 5U expansion enclosure has a 4U front fascia that covers the display panel and a 1U fascia that covers the power supply units (PSUs). As [Figure 142 on page 190](#) shows, the fascias are independent; you can remove or replace one without having to remove or replace the other.

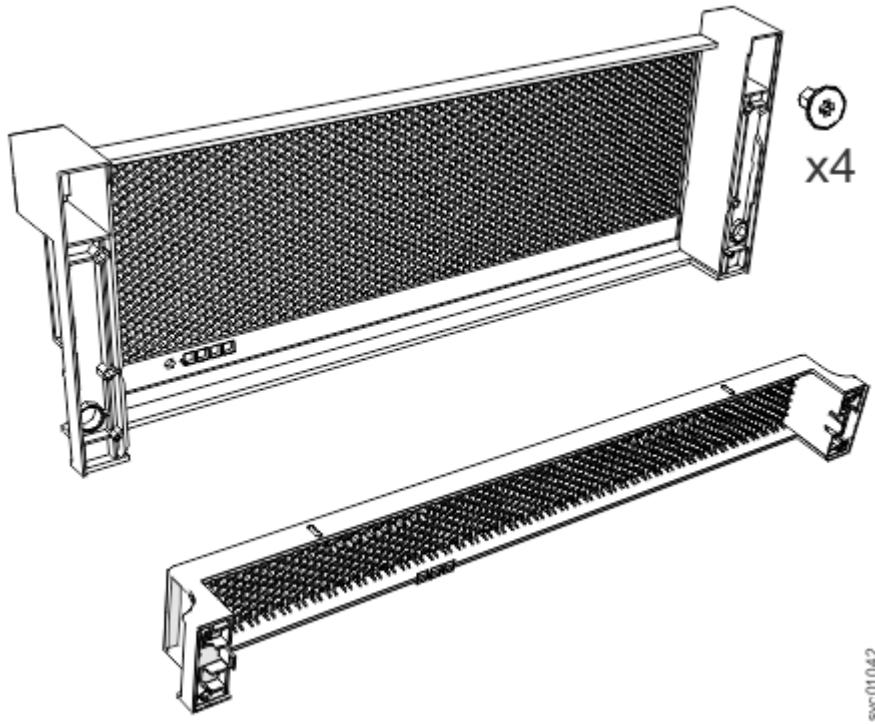


Figure 142. Fascia components on the expansion enclosure

Note: When the expansion enclosure is shipped, the 4U and 1U fascia are not installed. You must install them as part of the initial installation process.

Procedure

1. Use the slide rails to pull the enclosure out of the rack, as described in [“Removing a 5U expansion enclosure from a rack” on page 167](#).

Ensure that a mechanical lift is available to support the weight of the enclosure.

Remove the front (4U) fascia

2. Remove the front fascia by removing the two screws that attach the fascia to the flange on each side of the chassis, as shown in [Figure 143 on page 191](#).

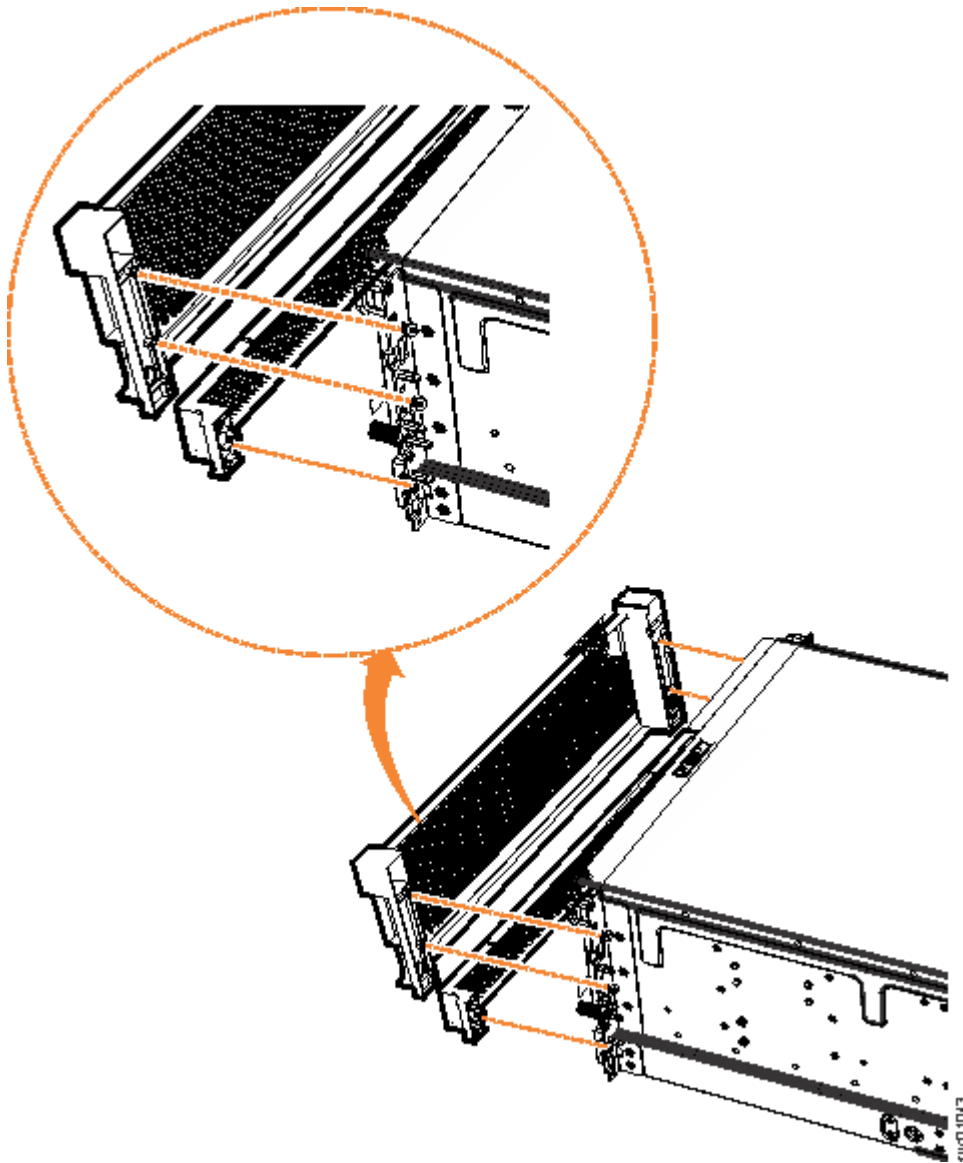


Figure 143. Remove fascia components from the expansion enclosure

Remove the bottom (1U) fascia

3. Gently pull on each side of the PSU fascia to remove it from the chassis, as shown in [Figure 143 on page 191](#). The PSU fascia disengages from the slot and pin that connect it to each side of the chassis.

You must remove the bottom fascia to access and service either PSU. However, as [Figure 144 on page 192](#) shows, you do not have to remove the front fascia.



Figure 144. Fascia removed from the PSUs

Replace the fascia

4. Use the slide rails to pull the enclosure out of the rack.

Attach the front (4U) fascia

5. Align the front 4U fascia with the enclosure so that the thumbscrews go through the holes on each side. As [Figure 4](#) shows, this action aligns the screw holes on the back of the fascia with the screw holes on the front flange of the enclosure.
6. Replace the four screws to reattach the 4U fascia. Secure the screws from the back of the flange and into the rear of the fascia. Each side of the 4U fascia contains two screws.

Attach the bottom (1U) fascia

7. Reattach the bottom 1U fascia that covers the power supply units (PSUs). Align the fascia with the enclosure and gently push it until it clicks into place on the chassis, as shown in [Figure 4](#).

Align the tab on each side of the 1U fascia with the corresponding slots on the enclosure flange. Pins on each flange must also align with a hole in each side of the 1U fascia.

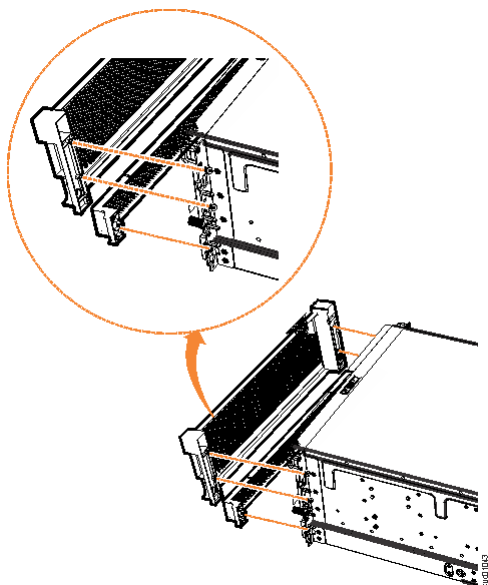


Figure 145. Replace fascia components on the expansion enclosure

Removing and replacing a power supply

You can remove either of the redundant power supply units in a 5U expansion enclosure. Redundant power supplies operate in parallel; one continues to provide power to the enclosure if the other fails.

Before you begin

Important: You can remove a PSU without powering off the expansion enclosure. However, to maintain operating temperature, ensure that you perform the following tasks.

- Do not remove a faulty PSU until its replacement is ready to be installed.
- Do not remove a PSU from an operational enclosure for more than approximately 10 minutes. The reduction in airflow through the enclosure might cause the enclosure or its components to shut down to protect from overheating.

About this task

Each PSU provides cooling to the lower part of the enclosure. Ensure that the second PSU in the enclosure is powered on and operating correctly. For example, in [Figure 146 on page 194](#), PSU 1 is operating while PSU 2 is being removed.

Review and follow the procedures for handling static-sensitive devices before you remove the power supply unit (PSU).

Procedure

1. Read all safety information.
2. Remove the 1U fascia that covers the PSUs on the front of the expansion enclosure, as described in [“Removing and replacing the fascia” on page 190](#).
3. Press on the handle lock to release the handles on the PSU.
4. Rotate the handles outward, as shown in [Figure 146 on page 194](#).



Figure 146. Releasing the power supply handles

5. Carefully pull the PSU out of the expansion enclosure chassis and place it in a safe location, as shown in [Figure 147](#) on page 195.



Figure 147. Removed power supply

6. If you are instructed to return the power supply, follow all packaging instructions. Use any packaging materials for shipping that are supplied to you.

Replace the power supply

7. Read all safety information.
8. Rotate the handles on the PSU outward, as shown in [Figure 3](#).



Figure 148. Preparing to install the power supply

9. Slide the PSU forward into the chassis until it clicks in to place, as shown in [Figure 4](#).



Figure 149. Install the power supply

10. Close the handles on the PSU and ensure the handle lock clicks in to place.
11. Verify that the AC input and the DC power indicators are lit on the front of the PSU, as shown in [Figure 5](#).



Figure 150. Power supply indicators

For more information about the power supply indicators, see [High density expansion enclosure LEDs and indicators](#).

Removing and replacing a display panel assembly

You can remove the display panel assembly from a 5U expansion enclosure.

Procedure

1. Slide the expansion enclosure out of the rack, as described in [“Removing a 5U expansion enclosure from a rack”](#) on page 167.
2. Remove the top cover, as described in [“Removing and replacing the top cover”](#) on page 176.
3. Press the release tab at the top of the display panel assembly, as shown in [Figure 151](#) on page 198.

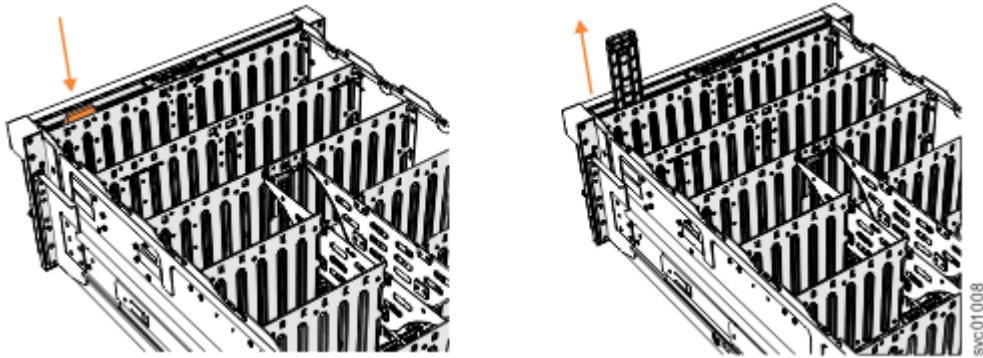


Figure 151. Removing the display panel assembly

4. Carefully pull the display panel assembly, which is shown in the [Figure 152](#) on page 199, out of the chassis.



Figure 152. Display panel assembly

Replace the display panel assembly

5. Remove the display panel assembly, which is shown in [Figure 152 on page 199](#), from its packaging.
6. Carefully align the display panel assembly in the slot at the front of the expansion enclosure, as shown in [Figure 153 on page 200](#).

Ensure the display panel assembly, which is shown in [Figure 152 on page 199](#), faces toward the outside of the chassis.

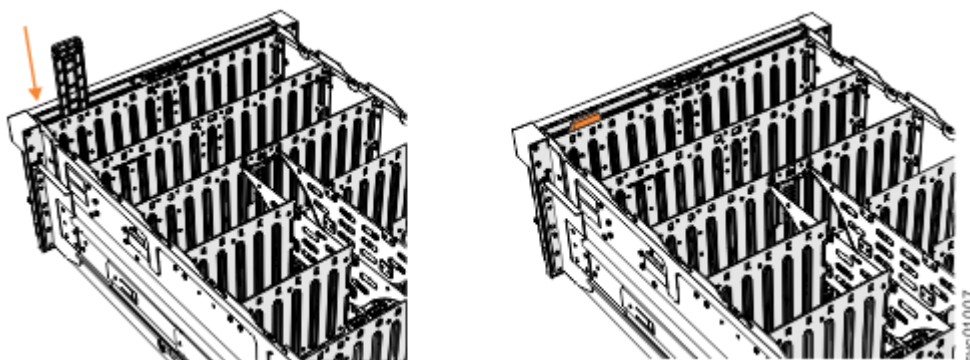


Figure 153. Installing the display panel assembly

7. Insert the display panel assembly until it clicks into position.
8. Replace the top cover, as described in [“Removing and replacing the top cover”](#) on page 176.
9. Ensure the LEDs on the display panel are lit correctly. See [“High density expansion enclosure LEDs and indicators”](#) on page 223 for details.

Removing an expansion canister

You can remove the expansion canisters in a 5U expansion enclosure.

Before you begin

Important: You can remove an expansion canister without powering off the expansion enclosure. However, to maintain operating temperature, perform the following tasks.

- Do not remove a faulty expansion canister until its replacement is ready to be installed.
- Do not remove an expansion canister from an operational enclosure for more than approximately 10 minutes. The reduction in airflow through the enclosure might cause the enclosure or its components to shut down to protect from overheating.

About this task

An expansion canister provides SAS connectivity between the 5U expansion enclosure and control enclosure system. If either of the two expansion canisters has a failure, the other expansion canister assumes the full I/O load. [Figure 154 on page 200](#) shows the features of an expansion enclosure.

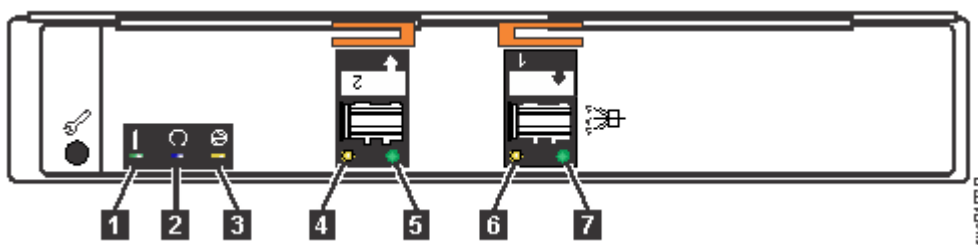


Figure 154. Expansion canister

- 1 Canister fault indicator
- 2 Canister status
- 3 Canister power indicator
- 4 and 6 SAS link fault indicators
- 5 and 7 SAS link operational indicators
- 8 Canister release handles

Procedure

1. Read all safety information.
2. Locate the expansion canister to be removed.
3. Release the lower cable management arm to swing it out of the way, as described in [Figure 154 on page 200](#).
4. Remove the SAS cables from the expansion canister, as described in [“Removing and installing a SAS cable” on page 201](#).
5. Rotate the handles on the expansion canister outward, as shown in [Figure 155 on page 201](#).



Figure 155. Removing the expansion canister

6. Carefully pull the expansion canister out of the chassis and place it on a safe, level surface.

Replace the expansion canister

7. To reinstall an expansion canister, or replace it with one from FRU stock, follow the procedure in [Installing or replacing an expansion canister](#).

Removing and installing a SAS cable

Use the following procedures to attach SAS cables to the 5U enclosure during the initial installation process. You can also remove a faulty SAS cable and replace it with a new one received from FRU stock.

About this task

Be careful when you are replacing the hardware components that are located in the back of the system. Do not inadvertently disturb or remove any cables that you are not instructed to remove.

If you replace more than one cable, record which two ports, canisters, and enclosures each cable connects, so you can match the connections with the replacement cables. The system cannot operate if the SAS cabling to the expansion enclosure is incorrect.

When the 5U expansion enclosure is installed in the rack, the expansion canisters are upside down. The input cable connects to the right port (port 1) on the expansion canister. The output cable connects to the left port (port 2) on the canister.

Procedure

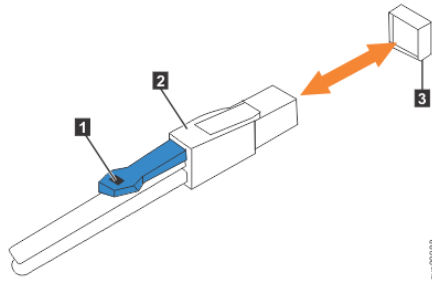
Removing a SAS cable

1. Locate the connector at the end of the SAS cable that is to be removed from the expansion enclosure.

2. Grasp the connector by its blue tag. Pull the tag.
3. Release the connector and slide it out of the SAS port.
4. Repeat steps “2” on page 202 and “3” on page 202 on the other end of the SAS cable.

Replacing a SAS cable

5. Ensure that the SAS connector is oriented correctly, as shown in [Figure 156 on page 202](#). The blue tab must face toward the top of the enclosure canister.



- 1** Blue pull tab
- 2** SAS cable
- 3** SAS port

Figure 156. Correct orientation for SAS cable connectors

6. Insert the SAS cable into the SAS port until you hear or feel a click. When the cable is successfully inserted, you cannot disconnect the cable without pulling on the blue tag.

Connecting to a system node

7. Connect the SAS cable to the SAS port with blue tab **above** the connector (that is, facing toward the top of the node).

You hear or feel a click when the cable is successfully inserted. You cannot disconnect the cable without pulling on the blue tag.

8. Route the SAS cables through the cable management arms, as shown in [Figure 157 on page 202](#).

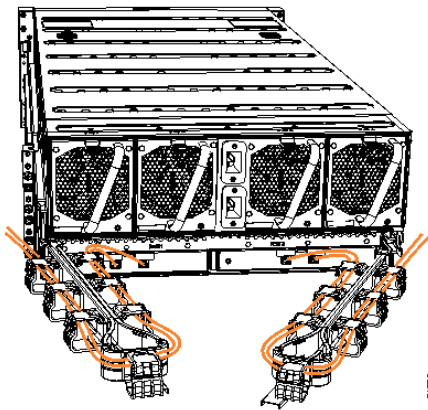


Figure 157. Example of SAS cables routed through the cable management arms

9. When both ends of a SAS cable are correctly connected, the green link-LED next to the connected SAS ports are lit.

For example, [Figure 158 on page 203](#) shows the LEDs of expansion canister 1 on a 5U expansion enclosure. The SAS cable is successfully inserted in to port 1 (input); port 2 (output) does not contain a SAS cable.

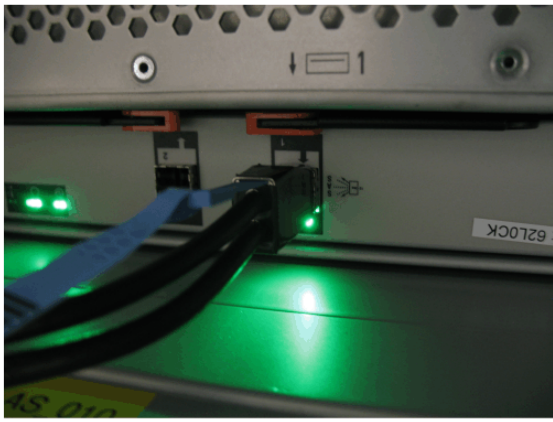


Figure 158. SAS cable correctly inserted into the SAS port

Removing and replacing a fan module

You can remove a fan module from a 5U expansion enclosure.

Before you begin

Important: You can remove a fan module without powering off the expansion enclosure. However, to maintain operating temperature, do not remove more than one fan module at a time.

- Remove a faulty fan module only when its replacement is ready to be installed.
- Do not remove a fan module from an operational enclosure for more than approximately 10 minutes. The reduction in airflow through the enclosure might cause the enclosure or its components to shut down to protect from overheating.

About this task

Note: If you plan to remove the expansion enclosure from the rack, you must remove all of the fan modules.

Procedure

1. Identify the fan module to be replaced. When lit, the amber LED on the front of the fan module (1 in Figure 159 on page 203) identifies a fault.

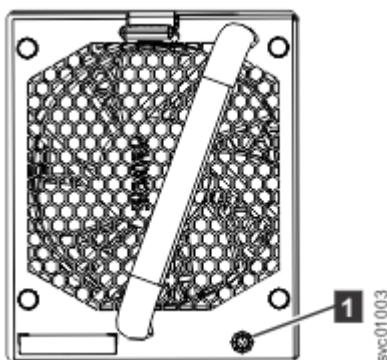


Figure 159. Fan module LED

You can also issue the **lsenclosurefanmodule** command to display the status of the fan modules.

2. Press the release tab on the fan module, as Figure 160 on page 204 shows.

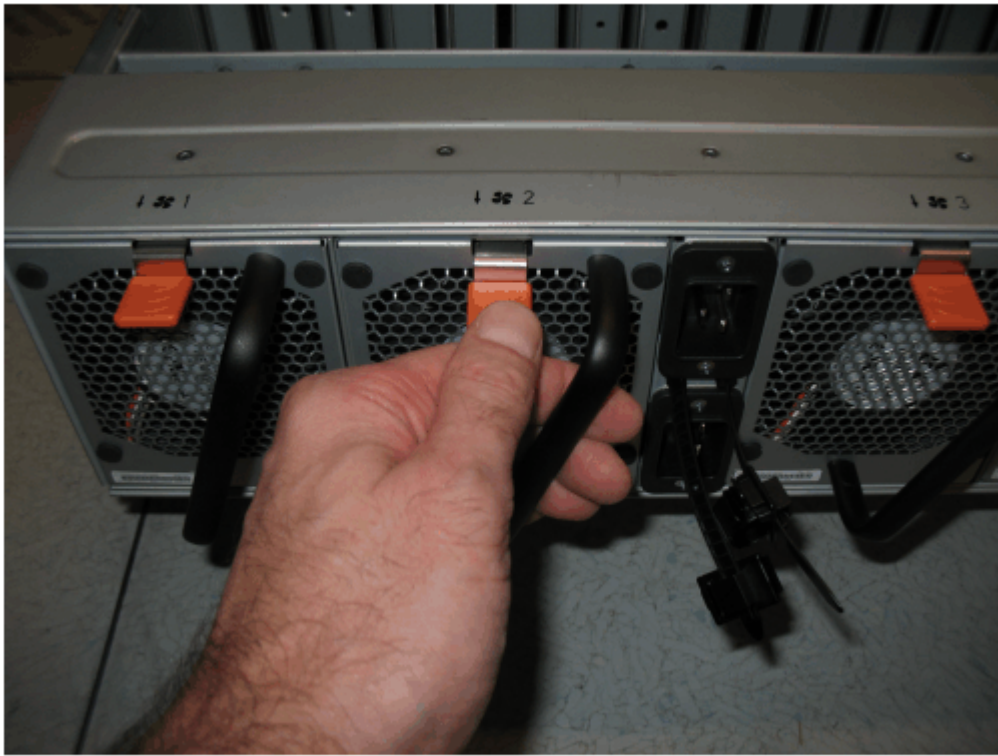


Figure 160. Fan module release tab

3. Use the handle to pull the fan module out of the expansion enclosure chassis, as shown in [Figure 161](#) on page 204.

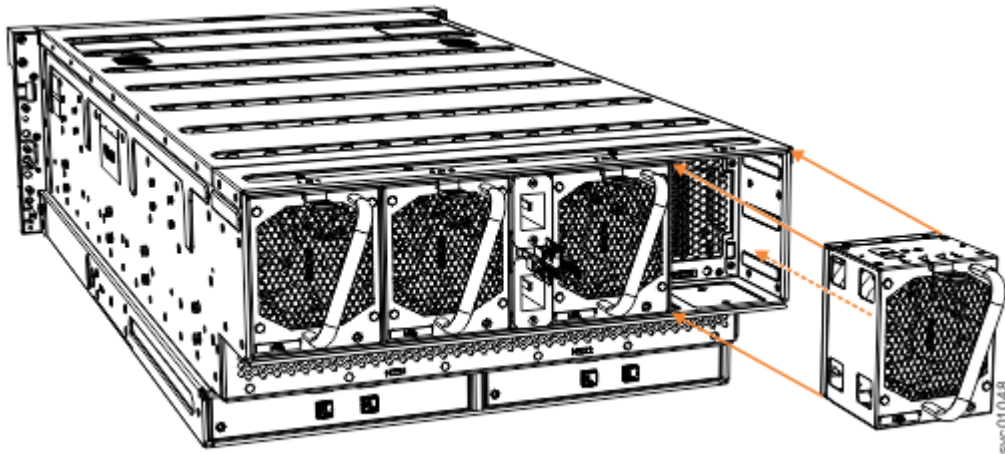


Figure 161. Remove and replace a fan module

4. Repeat steps “2” on page 203 and “3” on page 204 for each additional fan module you need to remove.

Replace a fan module

5. Hold the fan module with the release tab on top and the connector pin on the bottom, as shown in [Figure 162](#) on page 205.

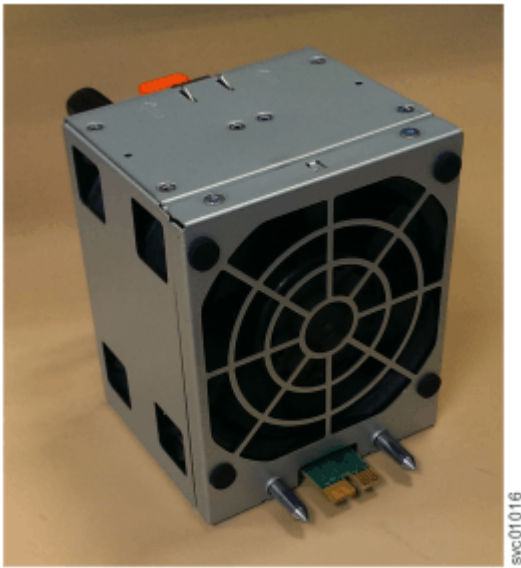


Figure 162. Fan module orientation

6. Carefully insert the fan module into the chassis until it clicks in place, as shown in [Figure 161 on page 204](#).
7. Repeat the steps “5” on page 204 and “6” on page 205 for each fan module to be replaced.

Removing and replacing a fan interface board

You can remove a fan interface board (FIB) from a 5U expansion enclosure.

Before you begin

This task assumes that the following conditions were met:

- All power cables were removed from the enclosure, as described in [“Powering off the 5U expansion enclosure” on page 95](#).
- The top cover, fan modules, and the other heavy FRUs (drives, secondary expander modules) were removed before the enclosure was removed from the rack.
- The expansion enclosure was removed from the rack, as described in [“Removing a 5U expansion enclosure from a rack” on page 167](#).

Ensure that you use a lift to support the weight of the enclosure.

About this task

The 5U expansion enclosure contains two fan interface boards (FIBs). The FIBs act as the interface between the fans and the system drive board. FIB 1 connects fan modules 1 and 2 to the drive board; FIB 2 connects fan modules 3 and 4. If both fan modules controlled by a FIB fail, it is possible that the FIB needs to be replaced.

Important: Because this task is disruptive to the storage system, always attempt fan replacement first. See [“Removing and replacing a fan module” on page 203](#) for information about the removal and replacement procedures. Ensure that both fans are installed correctly. Perform the following procedure only if the amber fault LED on each fan remains lit (**1** in [Figure 163 on page 206](#)).

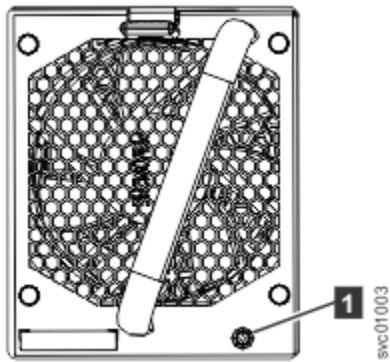


Figure 163. Fan module LED

Procedure

1. Using a cross head screwdriver, remove the narrow metal cover that is over the FIBs, as shown in [Figure 164 on page 206](#). The screws are on each side of the chassis. Place the cover and cover screws in a safe location.



Figure 164. Location of the FIB cover

2. Use a cross head screwdriver to loosen the retaining screws on the FIB, as shown in [Figure 165 on page 207](#).



Figure 165. Loosen the FIB screws

3. Use the handle to pull the FIB out of the expansion enclosure chassis, as shown in [Figure 166 on page 207](#).



Figure 166. Remove the FIB from the chassis

4. Place the FIB (shown in [Figure 167 on page 208](#)) in a safe location.

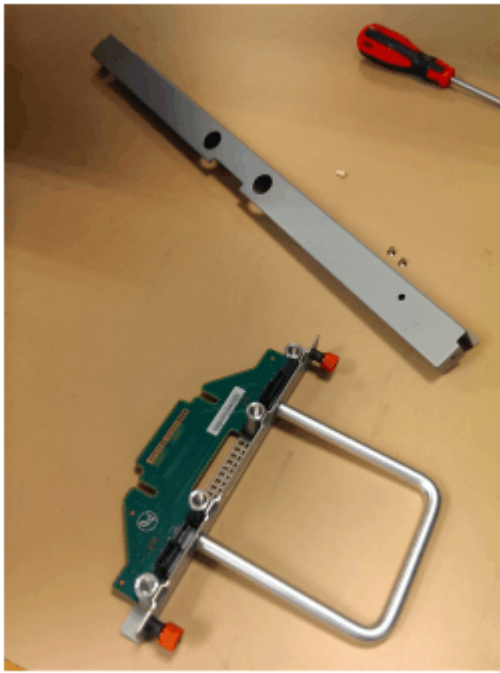


Figure 167. FIB parts removed from the chassis

5. If needed, repeat the steps [“2” on page 206](#) through [“3” on page 207](#) to remove the other FIB.

Replace the fan interface board

6. Assemble the new FIB, cover, and the cover screws in a safe location as shown in [Figure 167 on page 208](#).
7. Carefully insert the new FIB into the expansion enclosure chassis, as shown in [Figure 166 on page 207](#).
8. Use a cross head screwdriver to tighten the retaining screws that secure the FIB to the drive board, as shown in [Figure 165 on page 207](#).
9. If needed, repeat steps [“7” on page 208](#) and [“8” on page 208](#) to replace the other FIB.
10. Replace the narrow metal cover, which is shown in [Figure 164 on page 206](#), over the FIB assemblies. The attachment screws are on each side of the chassis.
11. Place the enclosure back in the rack, as described in [“Installing a 5U expansion enclosure in a rack” on page 88](#).
12. Replace each of the fan modules. Follow the procedure that is described in [“Removing and replacing a fan module” on page 203](#).
13. Replace the drives, secondary expander modules, and other heavy FRUs that were removed before the enclosure was removed from the rack.
14. Replace the top cover, as described in [“Removing and replacing the top cover” on page 176](#).
15. Reconnect power to the enclosure, as described in [“Powering on the optional 5U expansion enclosure” on page 93](#).

System indicators summary

An system contains several control and expansion enclosures, each of which has LED indicators for identification and fault diagnosis. The details of these indicators are covered in the following topics.

Note: For optimal usage, configure call home and event notifications rather than using the LED indicators as the primary means of fault diagnosis. As a best practice, configure call home and event notifications to precisely detect the fault and failure of the system.

Control enclosure indicators

The front panel of the enclosure has four light-emitting diodes (LEDs) that display the overall health of the enclosure.

Labels and indicators on the left end cap of the control enclosure provide information about the enclosure status. When multiple enclosures are in a rack, the serial number is used to identify the enclosure that is being referenced.

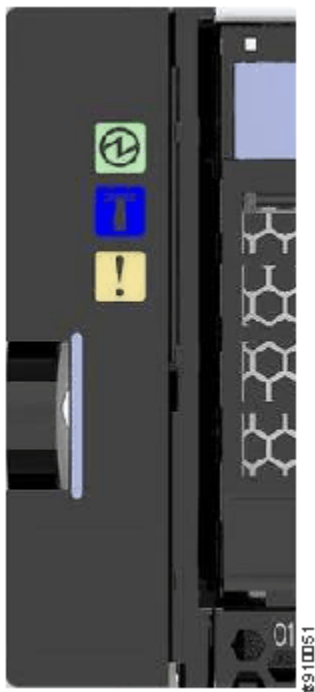


Figure 168. Left enclosure end cap

Table 52 on page 209 summarizes the possible meanings of each indicator.

Table 52. Summary of LED Indicators			
Indicator Name	Color	Symbol	Meaning
Control enclosure operational	Green		• Off - The enclosure isn't receiving AC power or it's running on battery. • Slow flash - The main CPU isn't running or all canisters are in X86 standby mode. • On - The CPU is active (not in standby mode) on at least one node canister.
Identify enclosure.	Blue		• Off - Default • On - The light identifies the enclosure. The LED can be turned on or off by the chenclosure command.

Table 52. Summary of LED Indicators (continued)			
Indicator Name	Color	Symbol	Meaning
Enclosure fault	Amber		• Off - No faults detected. • On – The enclosure is coming up. – A canister, drive, PSU, or fan assembly has an error. – A drive failed; the fault LED is also lit on the failed drive.

Drive indicators

Drives are accessible from the front of the control enclosure. Each drive has two light-emitting diode (LED) indicators.

The following figure shows the location of the LEDs on a small form factor (SFF) 2.5-inch drive.



Figure 169. Drive LEDs

Table 53 on page 211 lists the status descriptions for the two LED indicators.

Table 53. Drive LED status				
LED name	Callout	Color	State	Meaning
Activity	1	Green	Off	The drive is not ready for use.
			Flashing	The drive is ready. Activity is in progress.
			On	The drive is ready. No activity is in progress.
Fault	2	Amber	Off	No known fault exists.
			Flash	The drive is identified.
			On	A fault exists on the drive.

Power supply indicators

Controller power supplies have a single bi-color LED indicator to convey information about the state of the supply.

Table 54 on page 211 describes the meaning of each indicator.

Table 54. Summary of LED indicators for the PSUs		
Indicator	Color	Meaning
Power supply status	Green	- Off - There is no AC input to the PSU, or the PSU is in a fault state that does not allow AC input. - On - The power supply is receiving AC line cord power and is operating normally. - Slow flash - AC is present. However, check the Event Log for errors, such as a possible fan failure. - Flashing - The power supply firmware is being updated. No actions are required; do not remove AC power.
	Amber	A fault needs to be resolved. - Slow flash - The power supply is on, but needs maintenance. Check the Event Log for errors and events where the power supply continues to operate, such as high temperature, high power, high current, or slow fan. - On - AC power is lost or the cable is unplugged, but power is still being supplied from the second power supply. There might also be a critical fault in the power supply that causes it to shut down (such as a fan failure). Check that the AC power cable is plugged and power is provided. If the amber LED persists, check the Event Log.

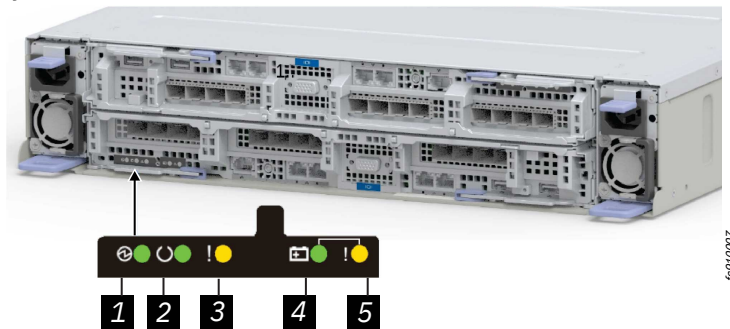
Node canister indicators

Each node canister has five Light-Emitting Diode (LED) indicators that display the state of the individual canister and the node.

Figure 170 on page 212 shows the back of a control enclosure. Each node canister has its own set of indicators that identify the status of the node canister and its battery.

- 1 Node canister power LED
- 2 Node canister status LED
- 3 Node canister fault LED
- 4 Battery status
- 5 Battery fault

Figure 170. Rear view of a control enclosure



Node canister status LED indicators

Figure 170 on page 212 shows the location of the LED indicators and Table 55 on page 212 summarizes the meaning and values of each indicator.

Table 55. Node canister status LED indicators			
Name	Color	State	Meaning
Power	Green	Off	No power is available or power is coming from the battery.
		Slow flash	Power is available but the main processor is not running; this state is called <i>standby mode</i> .
		Fast flash	In self-test.
		On	Power is available and the system code is running.

Table 55. Node canister status LED indicators (continued)			
Name	Color	State	Meaning
Status	Green	Off	The system code has not started. The system is off, in standby mode, or in self-test.
		Flash	The canister is in candidate or service state. It is not completing I/O operations. It is safe to remove the node.
		Fast flashing	The canister is dumping hardened data.
		On	The canister is active, able to complete I/O operations, or starting. The node is part of a cluster.
Node canister fault	Amber	Off	The canister can function as an active member of the system. If the node canister has a problem, it is not severe enough to stop the node canister from completing I/O operations.
		Flash	The canister is being identified. There might also be a fault condition.
		On	The node is in service state or an error might be stopping the system code from starting. The node canister cannot become active in the system until the problem is resolved. Determine the cause of the error before you replace the node canister. The error might be due to insufficient battery charge. To resolve this error, wait for the battery to charge.

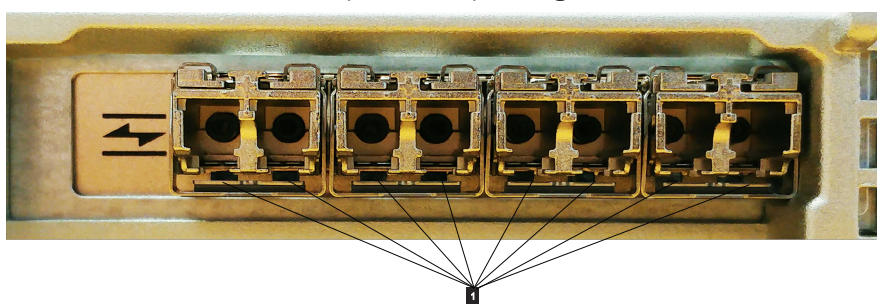
Battery status LED indicators

Each node canister also has a battery and two LED indicators for the battery status. If an AC power failure occurs, the battery provides power to the node canister as it stores cache and system data to an internal drive. This process is known as a *fire hose dump*. [Figure 170 on page 212](#) shows the location of the battery indicators and [Table 56 on page 214](#) describes the function and possible values for each indicator.

Table 56. Battery status LED indicators			
Name	Color	State	Meaning
Battery status	Green	Off	The battery is not available for use. The battery might be missing or a battery fault was detected.
		Fast flash	The battery has insufficient charge to complete a "fire hose" dump.
		Flash	The battery has sufficient charge to complete one "fire hose" dump.
		On	The battery has sufficient charge to complete at least two "fire hose" dumps.
Battery fault	Amber	Off	No fault. An exception to this would be where a battery has insufficient charge to complete a single "fire hose" dump.
		On	A battery fault was detected.

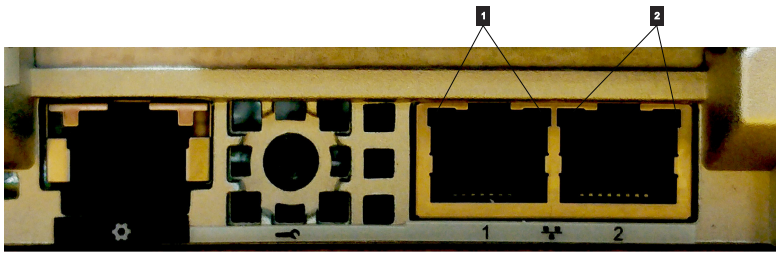
Node port indicators

Each Node canister Ethernet port has a pair of green LEDs with the following meanings.



1 SFP port LEDs

Figure 171. SFP port LEDs



- 1 Management port LEDs
- 2 Technician port LEDs

Figure 172. Management port LEDs and technician port LEDs

Table 57 on page 215 describes the LED indicators.

Table 57. Onboard Ethernet port LEDs				
Name	Symbol	Color	State	Meaning
Link speed	None	Green	OFF	No link connection or the link is connected at less than 1 Gbps.
			ON	There is a link connection to a remote device.
Activity	None	Green	OFF	No activity.
			FLASHING	Activity on link.

Network adapter port indicators

A control enclosure can support several types of optional host interface adapters. Each host interface adapter has its own Light-Emitting Diode (LED) indicators to help with status and fault diagnosis, as documented in the following sections:

Fibre Channel port indicators

The system supports dual-port and quad-port fibre channel adapters and the status is shown by the indicators.

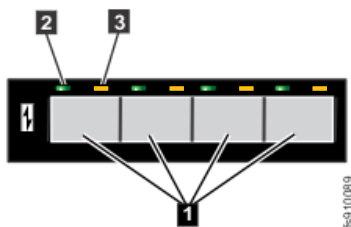


Figure 173. Fibre Channel ports and indicators

- 1 Fibre Channel port (4-port card)
- 2 Link-state LED (one for each port)
- 3 Speed-state LED (one for each port)

The following table lists the possible link status values for the Fibre Channel LEDs.

Table 58. Link status values for Fibre Channel adapter LEDs		
Green LED	Amber LED	Meaning
Off	Off	One of the following situations is in effect: - The port is not configured. - The port is not active.
Off	On	The port is configured, but the link is not detected at the transport layer. This situation is the result of the port not being connected or of a failed link negotiation with the switch.
On	Off	The link is up and running at the expected port speed. This display does not imply logical connectivity, that is completion of FLOGI or FIP.
On	On	The link is up but running at a degraded speed.

Dual-port 25 Gbps Ethernet host interface adapter ports and indicators

Each port on the dual-port 25 Gbps Ethernet host interface adapter has one bi-color LED that indicates the status of the link and port. The location of the LEDs varies depending on the type of adapter.

Figure 174 on page 216 shows the front of a dual-port 25 Gbps Ethernet (RoCE) host interface adapter.



Figure 174. Dual-port 25 Gbps Ethernet host interface adapter ports and LEDs (RoCE)

The LED states and their descriptions are explained in Table 59 on page 216.

Table 59. LED indicators for dual-port 25 Gbps Ethernet host interface adapter (RoCE)		
Color	State	Description
None	Off	The port is not active.
Green	Solid	The port has a valid link with no active traffic.
Green	Blinking	The port has a valid link with active traffic.
Yellow	Blinking	The link has a problem.

Figure 175 on page 216 shows the 25 Gbps Ethernet (iWARP) host interface adapter. Each port has a single LED that indicates the status of the port and link.



Figure 175. Dual-port 25 Gbps Ethernet host interface adapter ports and LEDs (iWARP)

Table 60 on page 217 summarizes the possible values of the LEDs on the 25 Gbps Ethernet host interface adapter (iWARP).

Table 60. Table 2. LED indicators for dual-port 25 Gbps Ethernet host interface adapter (iWARP)		
Color	State	Description
Off	Off	The ports and links are not active.
Green	Solid	The ports have a valid link.

Dual-port 100 Gbps Ethernet host interface adapter ports and indicators

Each port on the dual-port 100 Gbps Ethernet host interface adapter has one bi-color LED that indicates the status of the link and port. The location of the LEDs varies depending on the type of adapter.

Figure 176 on page 217 shows the dual-port 100 Gbps Ethernet (RoCE) network adapter.



Figure 176. Dual-port 100 Gbps Ethernet adapter host interface adapter ports and LEDs (RoCE)

Table 61 on page 217 shows LED states and their descriptions. The Dual-port 100 Gbps Ethernet (RoCE) network adapter has a single bi-colour LED per port.

Table 61. LED indicators for dual-port 100 Gbps Ethernet host interface adapter (RoCE)		
Color	State	Description
None	Off	The port is not active.
Green	Solid	The port has a valid link with no active traffic.
Green	Blinking	The port has a valid link with active traffic.
Yellow	Blinking	The link has a problem.

Quad-port 12 Gbps SAS expansion-adapter port indicators

Quad-port 12 Gbps SAS expansion adapters are used to connect to SAS expansion enclosures.

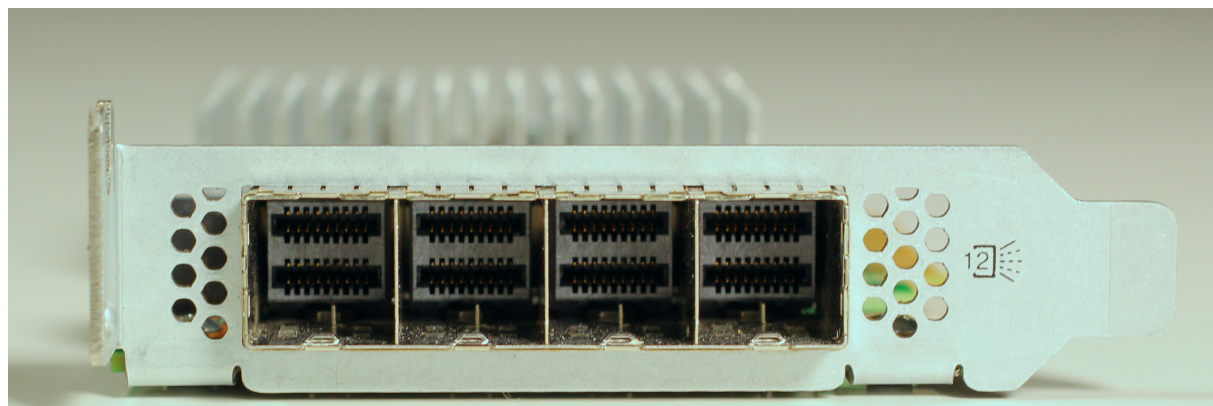


Figure 177. Quad-port 12 Gbps SAS expansion adapter

Status indicators

The status LED indicators of the SAS adapters are not visible because the metal work on the node canister covers the LEDs, as shown in [Figure 177 on page 217](#). To determine the status of the SAS adapter, use the management GUI or a CLI command.

If a SAS port or cable is not functioning correctly, the system writes an entry to the system Error Log. To find the entry in the management GUI, select **Monitoring > Events**.

You can also use the management GUI to display status information about the SAS ports. To do so, select **Monitoring > System - Overview**; then, select the control enclosure that contains the SAS ports. Select **System - Enclosure Details** for the control enclosure. Then, select **SAS Ports** to see the status of the SAS ports.

You can also use the `lsportsas` command to display the status and configuration of the SAS ports within the entire system. Use the `node_id`, `node_name`, `port_id`, and `status` fields of the command output to locate information about the node and SAS ports of interest.

Expansion enclosure indicators

The expansion enclosure has several sets of Light-Emitting Diodes (LEDs) that provide information about the overall status of the enclosure, power, drives, canisters, and SAS connections.

2U expansion enclosure indicators

The 2U expansion enclosure has several sets of Light-Emitting Diodes (LEDs) that provide information about the overall status of the enclosure, power, drives, canisters, and SAS connections.

LEDs on the front of the expansion enclosure

System Status LEDs

Labels and indicators on the left end cap of the expansion enclosure provide information about the enclosure status. When multiple enclosures are in a rack, the serial number is used to identify the enclosure that is being referenced.

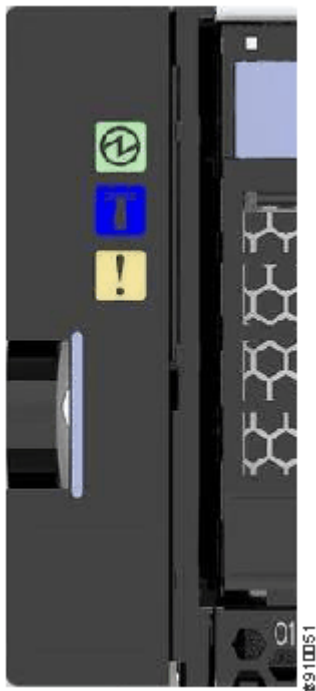


Figure 178. Left enclosure end cap

[Table 62 on page 219](#) summarizes the possible meanings of each indicator.

Table 62. Summary of LED Indicators

Indicator Name	Callout	Color	Symbol	Meaning
Control enclosure operational	1	Green		• Off - There is no external power to the enclosure. • Slow flash - The enclosure is in a stand by state. • On - There is AC power to the enclosure and at least one canister is not in standby mode.
Identify enclosure	2	Blue		• Off - The enclosure is not being identified. • On - The enclosure is set to be identified.
Enclosure fault	3	Amber		• Off - There are no isolated FRU failures in the enclosure. • On - There are one or more isolated FRU failures in the enclosure requiring service or replacement.
Check Log	4	Amber		Not used in Storage Virtualize implementation

Drive Status LEDs

Each drive on the expansion enclosure has two light-emitting diode (LED) indicators; they have no controls or connectors. [Figure 179 on page 220](#) shows the location of the LEDs on a SFF 2.5-inch drive.

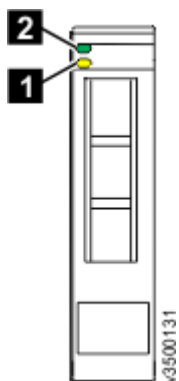


Figure 179. LED indicators on a vertical 2.5 in. (6.35 cm) drive

Table 63 on page 220 describes the LED status values for the two LEDs on each drive.

Table 63. Drive LED status				
LED name	Callout	Color	State	Meaning
Fault	1	Amber	OFF	No known fault exists.
			FLASHING	The drive is being identified; a fault might or might not exist.
			ON	A fault exists on the drive.
Activity	2	Green	OFF	The drive is not ready for use.
			FLASHING	The drive is ready. Activity is in progress.
			ON	The drive is ready. No activity is in progress.

LEDs on the rear of the expansion enclosure

Canister indicators

Each expansion canister has three LED indicators that provide status and identification for the expansion canister.

Three LEDs are located in a horizontal row on the right side (when viewed from the rear) of the expansion canister. Figure 180 on page 220 shows the expansion canister indicators.

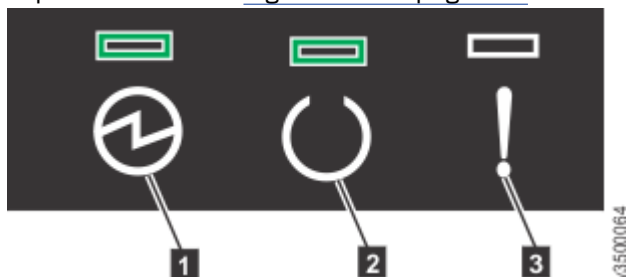


Figure 180. Expansion canister LEDs

Table 64 on page 221 describes the function and meaning of each indicator.

Name	Description	Color	Symbol
1 Power	Indicates whether the expansion canister has power. - If the LED is on, the canister has power. - If the LED is off, the canister does not have power.	Green	
2 Status	Indicates whether the expansion canister is active. - If the LED is on, the canister is active. - If the LED is off, the canister is not active. - If the LED is flashing, there is a vital product data (VPD) error.	Green	
3 Fault	Indicates whether a fault is present and identifies the expansion canister. - If the LED is on, a fault exists. - If the LED is off, no fault exists. - If the LED is flashing, the expansion canister is being identified. This status might or might not be a fault.	Amber	

SAS port indicators

Each of the two SAS ports on the expansion canister has two status LEDs above the port: Link (left-hand indicator) and Fault (right-hand indicator), as shown in Figure 181 on page 221.

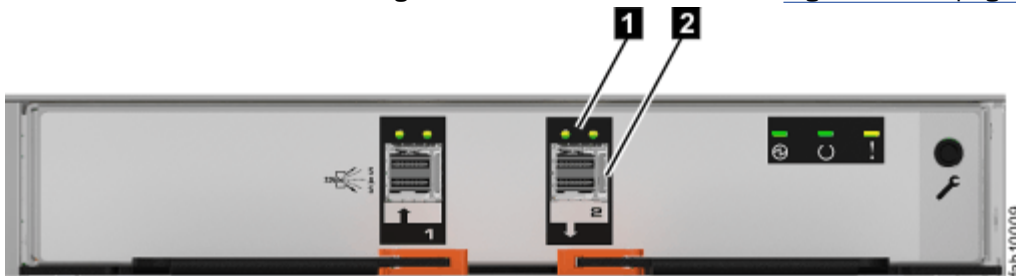


Figure 181. SAS ports and LEDs at the rear of an expansion canister

Figure 180 on page 220 describes the LED states for each of the two LEDs per SAS port. The link LED is on the left of each set of ports.

Name	Color	State	Meaning
SAS Port 1 Link	Green	OFF	No physical link connection on any phys. The connection is down.
		ON	There is a connection on at least one physical lane. At least one of the lanes to that connector is up.

Table 65. SAS port LEDs on the expansion canister (continued)			
Name	Color	State	Meaning
SAS Port 1 Fault	Amber	OFF	No fault. All four physical lanes have a link connection.
		ON	This value indicates a number of different error conditions: • One or more, but not all, of the four physical lanes are connected. • Not all four physical lanes are at the same speed. • One or more of the connected physical lanes are attached to an address different from the others.
SAS Port 2 Link	Green	OFF	No link connection on any physical lanes. The connection is down.
		ON	There is a connection on at least one physical lane. At least one of the lanes to that connector is up.
SAS Port 2 Fault	Amber	OFF	No fault. All four physical lanes have a link connection.
		ON	This value indicates a number of different error conditions: • One or more, but not all, of the four physical lanes are connected. • Not all four physical links are at the same speed. • One or more of the connected physical links are attached to an address different from the others

Power supply indicators

Each power supply unit has four LED indicators that are described in [Table 66 on page 222](#).

Table 66. Power supply LEDs			
Name	Label	Color	Description
Input status		Green	Off No input power detected On Direct current input power detected
Output status		Green	Off PSU is not providing DC output power On PSU is providing DC output power
Fault		Amber	Off No fault detected On PSU fault detected Flash PSU is being identified. A fault might have been detected.
(None)		Blue	Not used

High density expansion enclosure LEDs and indicators

The high density expansion enclosure has several sets of LEDs that provide information about the overall status of the enclosure, power, drives, fans, canisters, and SAS connections.

A high density expansion enclosure has sets of LEDs on the front and rear of the enclosure. Inside of the expansion enclosure, LEDs also indicate the status of the drives and each secondary expander module.

LEDs on the front of the expansion enclosure

As [Figure 182](#) on [page 223](#) shows, the front of the 5U expansion enclosure contains LEDs for the display panel (1) and for each of the power supply units (3).

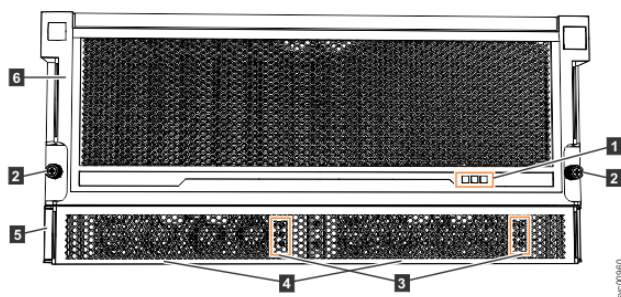


Figure 182. LEDs on the front of the expansion enclosure

- 1 Display panel LEDs
- 2 Rack retention thumb screws
- 3 Power supply unit LEDs
- 4 Power supply units (PSUs)
- 5 PSU fascia (1U)
- 6 Front fascia (4U)

The display panel (1) contains three LEDs that describe the operational status of the expansion enclosure. [Table 67](#) on [page 223](#) describes the function and meaning of the LEDs on the front display panel.

Table 67. Display panel LEDs			
Function	Color	Status	Description
Power	Green	On	The expansion enclosure power is on; this LED is controlled by the expansion enclosure.
		Off	The expansion enclosure power is off.
Identify	Blue	On	Identifies the expansion enclosure; this LED is controlled by the system. Use the management GUI or service interface to identify an enclosure.
		Off	The expansion enclosure is operating normally.
Enclosure fault	Amber	On	The expansion enclosure is coming up or a fault is detected against a component within the enclosure.
		Off	No faults are detected.

The 5U expansion enclosure contains two PSUs (4) in [Figure 182](#) on [page 223](#) that are accessible from the front of the enclosure. Each PSU has its own a set of LEDs, as shown in [Figure 183](#) on [page 224](#).

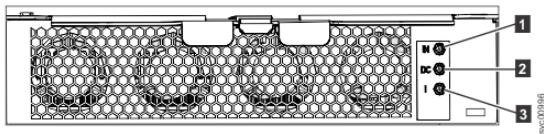


Figure 183. LEDs on the front of a power supply unit

- 1 Input power
- 2 DC power
- 3 Fault indicator

Table 68 on page 224 explains the function and status that is indicated by each of the LEDs. The power cords for each PSU are accessible from the rear of the expansion enclosure (1), as shown in Figure 185 on page 226.

Function	Color	Status	Description
1 Input power	Green	On	The input voltage is within specification.
		Off	No power input detected.
2 DC power	Green	On	DC power outputs are within specification.
		Off	DC power is not available.
3 Fault	Amber	On	A fault is detected in the PSU.
		Off	No faults are detected.

LEDs inside the expansion enclosure

As Figure 184 on page 224 shows, each of the drives and secondary expansion modules within the expansion enclosure has two LEDs.



Figure 184. LEDs on drives and SEMs

Table 69 on page 225 describes the meaning of the LEDs. The function and description might vary depending on whether the LED is on a drive or a secondary expansion module.

Table 69. LEDs on drives and secondary expansion modules			
Function	Color	Status	Description
• Activity (for drives) • Power (for secondary expansion modules)	Green	On	• The drive is ready to be used. • The secondary expansion module is receiving power.
		Flashing	• The drive is operating and I/O is occurring. • Not used for secondary expansion modules.
		Off	• The drive is not installed or an installed drive is not ready to be used. • The secondary expansion module is not receiving power.
Fault	Amber	On	• A fault occurred on the drive. The LED is turned off when the drive is removed and replaced. • Not used for secondary expansion modules.
		Flash	• The drive is being identified; a fault might or might not be detected. • The secondary expansion module is being identified.
		Off	The installed drive or secondary expansion module is operating normally; no faults are detected.

LEDs on the rear of the expansion enclosure

Figure 185 on page 226 shows the rear view of a expansion enclosure. LEDs on the rear of the enclosure provide information about each fan module, each expansion canister, and SAS links.

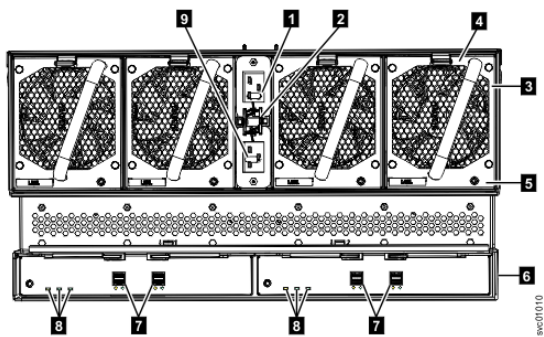


Figure 185. LEDs on the back of the expansion enclosure

The expansion enclosure has four fans. Each fan has one LED; for example, Figure 185 on page 226 shows the location of the LED (5) for fan number four. When a fan is operating normally, the LED is not lit. If a fault is detected, the amber LED is lit.

As Figure 185 on page 226 also shows, the expansion enclosure contains two expansion canisters. Each expansion canister contains its own set of LEDs, as shown in Figure 186 on page 226. The LEDs provide status information about the expansion canister itself and the SAS connections.

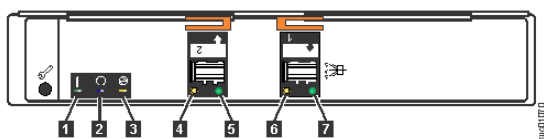


Figure 186. LEDs on the back of the expansion canister

- 1 Canister fault
- 2 Canister status
- 3 Canister power
- 4 and 6 SAS link fault
- 5 and 7 SAS link operational

Table 70 on page 226 describes the values and meaning of each LED.

Table 70. Expansion canister and SAS port LEDs			
Name	Color	State	Meaning
1 Canister fault	Amber	Off	Normal operation.
		On	A fault was detected.
		Flashing	The expansion canister is being identified. A fault might or might not be detected.
2 Canister status	Green	Off	Canister is off.
		On	Normal operation.
		Flashing	A vital product data (VPD) error occurred.
3 Canister power	Green	Off	Canister is off.
		On	Canister is receiving power.

Table 70. Expansion canister and SAS port LEDs (continued)			
Name	Color	State	Meaning
4 and 6 SAS link fault	Amber	Off	No faults are detected. All four phys have a link connection.
		On	Several error conditions are possible: • Only 1, 2, or 3 phys are connected, but not all 4. • The phys are not operating at the same speed. • All phys are not connected to the same remote port. One or more of the connected lanes are attached to a different address.
5 and 7 SAS link operational	Green	Off	No link connection on any lane. The connection is down.
		On	The SAS link is active. At least one of the four lanes is connected.

Note:

To monitor your system, configure call home and event notifications rather than checking the LED indicators. It is highly recommended to configure call home and event notifications to precisely detect the fault and failure of the system

Replaceable units

Each system consists of several replaceable units, such as cables, SFP transceivers, canisters, power supply units, batteries, drives, and enclosure chassis. The part numbers vary depending on the model of the control enclosure or expansion enclosure.

Control enclosure replaceable units

All replaceable parts are customer-replaceable units (CRUs), except for one field-replaceable unit marked as (FRU) below, which is replaced by an IBM trained service technician.

Table 71 on page 227 summarizes the replaceable units for the system.

Table 71. Control enclosure replaceable units	
Part Number	Description
00AR240	Left OEM bezel
00AR241	Right OEM bezel
00RY543	CR 2032 coin cell
00Y2512	SFF Enclosure IBM branded bezel, right
01LJ207	32 Gb DDR4 DIMM
01NN193	25 Gbps SFP 28 (iWARP)
01PP689	Power cord India C13-I/C20 2.8 m
01YM283	25 Gbps dual-port Ethernet (RoCE) adapter
01KV680	Power Cord India C13-E/C14 2m
03GH278	25 Gbps SFP28 adapter
03PM164	Node canister 924

<i>Table 71. Control enclosure replaceable units (continued)</i>	
Part Number	Description
03JK864	240 GB M.2 SSD
03GH450	2000 W AC PSU
03JK162	FRU 4.8 TB 2.5" NVMe FCM 3.0
03JK163	FRU 9.6 TB 2.5" NVMe FCM 3.0
03JK164	FRU 19.2 TB 2.5" NVMe FCM 3.0
03JK165	FRU 38.4 TB 2.5" NVMe FCM 3.0
03JK792	left IBM branded bezel
03GH238	32 Gbps FC SW SFP
03JK614	1.6 TB 2.5" NVMe SCM drive
03JK453	FRU 1.92 TB 2.5" NVMe Flash drive
03JK460	FRU 3.84 TB 2.5" NVMe Flash drive
03JK467	FRU 7.68 TB 2.5" NVMe Flash drive
03JK474	FRU 15.36 TB 2.5" NVMe Flash drive
03JK481	30 TB drive
03JK176	Quad-port 32 Gbps FC adapter
03JK182	Quad-port 32 Gbps FC adapter
03GH999	12 Gbps SAS adapter
03GU846	32 Gbps LW SFP adapter
03GU827	10 GbE SFP for use in 25 GbE adapters
01LL634	100 Gbps dual-port Ethernet (RoCEv2) adapter
01FT706	100 GbE QSFP28 SR4
03JK732	RJ45 module for use in any 25 GbE adapter
01YM314	Power interposer
01YM315	Trusted program module (TPM)
01YM317	Rail kit
03JK176	Quad-port 32 Gbps FC adapter
01YM705	Drive Blank
01YM789	DIMM Filler
01YM887	Node Canister Battery
01YM902	PCIe riser card with bracket assembly
01YM942	32 Gbps FC SW SFP
02PX560	32 Gbps FC LW SFP
02YC312	Fan module
02YC313	Fan flaps

<i>Table 71. Control enclosure replaceable units (continued)</i>	
Part Number	Description
02YJ905	Control enclosure midplane assembly
15R8848	25 m OM3 fiber cable (LC)
39M5068	Power cord - Argentina
39M5102	Power cord - Australia / NZ
39M5123	Power cord - Europe/Africa
39M5130	Power cord - Denmark
39M5144	Power cord - South Africa
39M5151	Power cord - UK / EMEA
39M5158	Power cord - Switzerland
39M5165	Power cord - Chile / Italy
39M5172	Power cord - Israel
39M5206	Power cord - China
39M5219	Power cord - Korea
39M5226	Power cord - India
39M5240	Power cord - Brazil
39M5392	Power cord - C13-I/C20
39M5508	Power cord - C13-E/C14
41V2120	10 m OM3 fiber cable (LC)
45D4773	1 m OM3 fiber cable (LC)
45D4774	5 m OM3 fiber cable (LC)
03JK915	Quad-port 32 Gbps and 64 Gbps FC adapter
78P5240	32 Gbps FC SW SFP Transceiver
78P7709	64 Gbps FC SW SFP

2U expansion enclosure replaceable units

You might have to replace a part on a 2U expansion enclosure. Unless otherwise noted, all parts are customer-replaceable units (CRUs). If a part is described as a field replaceable unit (FRU), it is only replaceable by IBM trained service technicians.

The following table summarizes the replaceable units and part numbers for the 2U expansion enclosures. An "X" indicates the model for which the part is applicable.

<i>Table 72. Summary of 2U expansion enclosure replaceable parts</i>			
P/N	Description	4657-12G	4657-24G
00AR239	Expansion enclosure bezel, left	X	X
00AR272	0.6 m m-SAS-HD	X	X
00AR311	1.5 m m-SAS-HD	X	X

Table 72. Summary of 2U expansion enclosure replaceable parts (continued)

P/N	Description	4657-12G	4657-24G
00AR317	3 m m-SAS-HD	X	X
00RY190	16 Gb short wave (SW) SFP	X	
00RY191	16 Gb long wave (LW) SFP	X	X
00RY309	Rack rail kit	X	X
00WK715	Power cord - DC	X	X
00Y2418	1 Gb Ethernet 4-port adapter	X	
00Y2436	LFF Enclosure bezel, right	X	
00Y2512	SFF Enclosure bezel, right		X
01AC311	DC Power supply	X	X
01AC381	SFF Enclosure midplane (FRU)		X
01AC404	AC Power supply	X	X
01AC555	LFF Enclosure midplane (FRU)	X	
01AC579	Expansion canister	X	X
01AC594	300 GB 15 K SFF HDD		X
01AC595	600 GB 15 K SFF HDD		X
01AC596	900 GB 10K SFF HDD		X
01AC597	1.2 TB 10K SFF HDD		X
01AC598	1.8 TB 10K SFF HDD		X
01AC599	2 TB NL SFF HDD		X
01AC600	400 GB SFF SSD		X
01AC601	800 GB SFF SSD		X
01AC602	1.6 TB SFF SSD		X
01AC604	4 TB NL LFF HDD	X	
01AC605	6 TB NL LFF HDD	X	
01AC606	8 TB NL LFF HDD	X	
01AC607	900 GB 10K LFF HDD	X	
01AC608	1.2 TB 10K LFF HDD	X	
01AC609	1.8 TB 10 K LFF HDD	X	
01EJ184	Quad-port 12 Gb SAS adapter	X	
01EJ186	Quad-port 10 Gb Ethernet adapter	X	

Table 72. Summary of 2U expansion enclosure replaceable parts (continued)			
P/N	Description	4657-12G	4657-24G
01EJ187	Quad-port 16 Gb FC adapter	X	
01EJ188	300 GB 15 K LFF HDD	X	
01EJ189	600 GB 15 K LFF HDD	X	
01EJ190	6 m m-SAS-HD	X	X
01EJ598	2 TB LC SFF SSD		X
01EJ599	4 TB LC SFF SSD		X
01EJ975	3.2 TB SFF SSD		X
01EJ995	10 TB 7.2 K 3.5-Inch NL HDD		X
01EJ997	7.68 TB 2.5" RI Flash drive		X
01EJ998	15.36 TB 2.5" RI Flash drive		X
01YM203	2.4 TB 10 K SFF HDD		X
01YM219	2.4 TB 10 K LFF HDD	X	
31P1630	10 Gb SW SFP	X	X
39M5068	Power cord - Argentina	X	X
39M5080	Power cord - Chicago	X	X
39M5081	Power cord - US/Group 1	X	X
39M5102	Power cord - Australia/NZ	X	X
39M5123	Power cord - Europe/ Africa	X	X
39M5130	Power cord - Denmark	X	X
39M5144	Power cord - South Africa	X	X
39M5151	Power cord - EMEA	X	X
39M5158	Power cord - Switzerland	X	X
39M5165	Power cord - Chile/Italy	X	X
39M5172	Power cord - Israel	X	X
39M5199	Power cord - Japan	X	X
39M5206	Power cord - China	X	X
39M5219	Power cord - Korea	X	X
39M5226	Power cord - India	X	X
39M5240	Power cord - Brazil	X	X
39M5247	Power cord - Taiwan	X	X

Table 72. Summary of 2U expansion enclosure replaceable parts (continued)			
P/N	Description	4657-12G	4657-24G
39M5377	Power cord - PDU Connection	X	X

High density expansion enclosure replaceable units

Replacement parts listed here are for a 4657-92G expansion enclosure.

Other expansion enclosure parts

Table 73 on page 232 summarizes the part numbers and feature codes for other parts.

Table 73. Other expansion enclosure parts		
Part Number	Description	Comments
00AR317	3 m 12 Gb SAS Cable (mSAS HD)	
00AR439	6 m 12 Gb SAS Cable (mSAS HD)	
01LJ114	Rail kit	
01LJ116	Front fascia (4U front cover)	
01LJ118	Display panel assembly	
01LJ120	PSU 1U fascia (cover)	The fascia must be removed to access the power supply units.
01LJ122	Power supply unit (PSU)	The expansion enclosure contains 2 PSUs. Each PSU requires a C19/C20 power cord.
01LJ124 (for use with enclosure P/N 01LJ112) 01LJ860 (for use with enclosure P/N 01LJ607)	Secondary expansion module	 CAUTION: Use caution when you are removing or replacing a secondary expansion module from an enclosure with part number 01LJ112. Avoid contact with the connectors on the main board.
01LJ126	Fan module	The expansion enclosure contains four fan modules.
01LJ128	Expansion canister	
01LJ130	Cable management arms (CMA)	The part contains the upper and lower CMA.
01LJ132	Top cover	
01LJ134	Fan interface board	
01LJ607	Enclosure Note: Replaces enclosure P/N 01LJ112.	Includes the drive board, signal interconnect board, and internal power cables, in an otherwise empty enclosure.

<i>Table 73. Other expansion enclosure parts (continued)</i>		
Part Number	Description	Comments
39M5388	16A power cord C19/C20 2 m	

